

RAYMOND JAMES FINANCIAL INC

Form 10-Q

May 09, 2014

Index

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

(Mark one)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 1-9109

RAYMOND JAMES FINANCIAL, INC.

(Exact name of registrant as specified in its charter)

Florida

(State or other jurisdiction of incorporation or
organization)

No. 59-1517485

(I.R.S. Employer Identification No.)

880 Carillon Parkway, St. Petersburg, Florida 33716

(Address of principal executive offices) (Zip Code)

(727) 567-1000

(Registrant's telephone number, including area code)

None

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (232.405 of this chapter) during the preceding 12 months (or such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes

No

Indicate the number of shares outstanding of each of the registrant's classes of common stock, as of the latest practicable date.

141,075,088 shares of common stock as of May 5, 2014

RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES

Form 10-Q for the quarter ended March 31, 2014

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PART I FINANCIAL INFORMATION

Item 1. FINANCIAL STATEMENTS

RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION
(Unaudited)

| | March 31, 2014 | September 30, 2013 |
|---|----------------|-----------------------|
| | (in thousands) | |
| Assets: | | |
| Cash and cash equivalents | \$2,641,876 | \$2,596,616 |
| Assets segregated pursuant to regulations and other segregated assets | 2,555,155 | 4,064,827 |
| Securities purchased under agreements to resell and other collateralized financings | 637,486 | 709,120 |
| Financial instruments, at fair value: | | |
| Trading instruments | 647,754 | 579,705 |
| Available for sale securities | 646,569 | 698,844 |
| Private equity investments | 191,401 | 216,391 |
| Other investments | 218,192 | 248,512 |
| Derivative instruments associated with offsetting matched book positions | 289,271 | 250,341 |
| Receivables: | | |
| Brokerage clients, net | 1,989,261 | 1,983,340 |
| Stock borrowed | 185,868 | 146,749 |
| Bank loans, net | 10,028,101 | 8,821,201 |
| Brokers-dealers and clearing organizations | 85,086 | 243,101 |
| Loans to financial advisors, net | 417,372 | 409,080 |
| Other | 492,221 | 407,329 |
| Deposits with clearing organizations | 135,554 | 126,405 |
| Prepaid expenses and other assets | 629,390 | 611,425 |
| Investments in real estate partnerships held by consolidated variable interest entities | 258,633 | 272,096 |
| Property and equipment, net | 244,984 | 244,416 |
| Deferred income taxes, net | 216,882 | 195,160 |
| Goodwill and identifiable intangible assets, net | 357,846 | 361,464 |
| Total assets | \$22,868,902 | \$23,186,122 |

(continued on next page)

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION

(Unaudited)

(continued from previous page)

| | March 31, 2014 | September 30, 2013 |
|--|-------------------|-----------------------|
| | (\$ in thousands) | |
| Liabilities and equity: | | |
| Trading instruments sold but not yet purchased, at fair value | \$200,458 | \$220,656 |
| Securities sold under agreements to repurchase | 377,677 | 300,933 |
| Derivative instruments associated with offsetting matched book positions, at fair value | 289,271 | 250,341 |
| Payables: | | |
| Brokerage clients | 4,112,420 | 5,942,843 |
| Stock loaned | 432,223 | 354,377 |
| Bank deposits | 10,414,804 | 9,295,371 |
| Brokers-dealers and clearing organizations | 157,059 | 109,611 |
| Trade and other | 702,013 | 630,344 |
| Other borrowings | 78,517 | 84,076 |
| Accrued compensation, commissions and benefits | 649,895 | 741,787 |
| Loans payable of consolidated variable interest entities | 53,505 | 62,938 |
| Corporate debt | 1,192,699 | 1,194,508 |
| Total liabilities | 18,660,541 | 19,187,785 |
| Commitments and contingencies (see Note 16) | | |
| Equity | | |
| Preferred stock; \$.10 par value; authorized 10,000,000 shares; issued and outstanding -0- shares | — | — |
| Common stock; \$.01 par value; authorized 350,000,000 shares; issued 145,680,145 at March 31, 2014 and 144,559,772 at September 30, 2013 | 1,439 | 1,429 |
| Additional paid-in capital | 1,203,966 | 1,136,298 |
| Retained earnings | 2,810,190 | 2,635,026 |
| Treasury stock, at cost; 5,090,046 common shares at March 31, 2014 and 5,002,666 common shares at September 30, 2013 | (126,057 |) (120,555 |
| Accumulated other comprehensive income | (1,234 |) 10,726 |
| Total equity attributable to Raymond James Financial, Inc. | 3,888,304 | 3,662,924 |
| Noncontrolling interests | 320,057 | 335,413 |
| Total equity | 4,208,361 | 3,998,337 |
| Total liabilities and equity | \$22,868,902 | \$23,186,122 |

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE INCOME
(Unaudited)

| | Three months ended March 31, | | Six months ended March 31, | |
|---|--|-----------|----------------------------|-------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands, except per share amounts) | | | |
| Revenues: | | | | |
| Securities commissions and fees | \$805,719 | \$764,989 | \$1,587,899 | \$1,503,573 |
| Investment banking | 67,311 | 50,255 | 147,108 | 135,125 |
| Investment advisory fees | 88,096 | 65,503 | 181,510 | 127,573 |
| Interest | 118,393 | 118,032 | 235,486 | 241,158 |
| Account and service fees | 101,024 | 88,400 | 194,598 | 176,851 |
| Net trading profit | 14,842 | 8,128 | 32,993 | 17,467 |
| Other | 9,240 | 74,991 | 33,805 | 106,060 |
| Total revenues | 1,204,625 | 1,170,298 | 2,413,399 | 2,307,807 |
| Interest expense | 25,980 | 27,203 | 51,352 | 55,224 |
| Net revenues | 1,178,645 | 1,143,095 | 2,362,047 | 2,252,583 |
| Non-interest expenses: | | | | |
| Compensation, commissions and benefits | 812,291 | 763,047 | 1,617,236 | 1,525,595 |
| Communications and information processing | 69,503 | 65,018 | 131,357 | 125,384 |
| Occupancy and equipment costs | 39,897 | 38,694 | 79,582 | 78,172 |
| Clearance and floor brokerage | 9,876 | 11,405 | 19,830 | 21,573 |
| Business development | 36,667 | 31,488 | 68,911 | 62,117 |
| Investment sub-advisory fees | 13,798 | 8,410 | 25,597 | 16,460 |
| Bank loan loss provision | 1,979 | 3,737 | 3,615 | 6,660 |
| Acquisition related expenses | — | 20,922 | — | 38,304 |
| Other | 41,635 | 41,071 | 84,108 | 71,848 |
| Total non-interest expenses | 1,025,646 | 983,792 | 2,030,236 | 1,946,113 |
| Income including noncontrolling interests and before provision for income taxes | 152,999 | 159,303 | 331,811 | 306,470 |
| Provision for income taxes | 60,904 | 51,057 | 123,195 | 104,330 |
| Net income including noncontrolling interests | 92,095 | 108,246 | 208,616 | 202,140 |
| Net (loss) income attributable to noncontrolling interests | (12,465) |) 28,286 | (12,577) |) 36,306 |
| Net income attributable to Raymond James Financial, Inc. | \$104,560 | \$79,960 | \$221,193 | \$165,834 |
| Net income per common share – basic | \$0.74 | \$0.57 | \$1.57 | \$1.19 |
| Net income per common share – diluted | \$0.72 | \$0.56 | \$1.54 | \$1.17 |
| Weighted-average common shares outstanding – basic | 139,888 | 137,817 | 139,498 | 137,156 |
| Weighted-average common and common equivalent shares outstanding – diluted | 143,636 | 140,722 | 143,065 | 139,669 |
| Net income attributable to Raymond James Financial, Inc. | \$104,560 | \$79,960 | \$221,193 | \$165,834 |
| Other comprehensive income (loss), net of tax: ⁽¹⁾ | 3,482 | 3,606 | 4,576 | 13,744 |

| | | | | | |
|---|----------|----------|-----------|-----------|---|
| Change in unrealized losses on available for sale securities and non-credit portion of other-than-temporary impairment losses | | | | | |
| Change in currency translations and net investment hedges | (10,261 |) (4,991 |) (16,536 |) (8,677 |) |
| Total comprehensive income | \$97,781 | \$78,575 | \$209,233 | \$170,901 | |
| Other-than-temporary impairment: | | | | | |
| Total other-than-temporary impairment, net | \$2,389 | \$3,364 | \$3,973 | \$6,718 | |
| Portion of pre-tax recoveries recognized in other comprehensive income | (2,389 |) (3,364 |) (4,000 |) (7,103 |) |
| Net impairment losses recognized in other revenue | \$— | \$— | \$(27 |) \$(385 |) |

(1) All components of other comprehensive income, net of tax, are attributable to Raymond James Financial, Inc.

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY
 (Unaudited)

| | Six months ended March 31, | |
|---|--|-------------|
| | 2014 | 2013 |
| | (in thousands, except per share amounts) | |
| Common stock, par value \$.01 per share: | | |
| Balance, beginning of year | \$1,429 | \$1,404 |
| Other issuances | 10 | 20 |
| Balance, end of period | 1,439 | 1,424 |
| Additional paid-in capital: | | |
| Balance, beginning of year | 1,136,298 | 1,030,288 |
| Employee stock purchases | 10,002 | 8,936 |
| Exercise of stock options and vesting of restricted stock units, net of forfeitures | 12,747 | 30,989 |
| Restricted stock, stock option and restricted stock unit expense | 34,380 | 31,460 |
| Excess tax benefit from share-based payments | 9,877 | 2,512 |
| Other | 662 | 173 |
| Balance, end of period | 1,203,966 | 1,104,358 |
| Retained earnings: | | |
| Balance, beginning of year | 2,635,026 | 2,346,563 |
| Net income attributable to Raymond James Financial, Inc. | 221,193 | 165,834 |
| Cash dividends declared | (45,733 |) (39,027 |
| Other | (296 |) (410 |
| Balance, end of period | 2,810,190 | 2,472,960 |
| Treasury stock: | | |
| Balance, beginning of year | (120,555 |) (118,762 |
| Purchases/surrenders | (2,213 |) (7,841 |
| Exercise of stock options and vesting of restricted stock units, net of forfeitures | (3,289 |) 4,103 |
| Balance, end of period | (126,057 |) (122,500 |
| Accumulated other comprehensive income: ⁽¹⁾ | | |
| Balance, beginning of year | \$10,726 | \$9,447 |
| Net change in unrealized losses on available for sale securities and non-credit portion of other-than-temporary impairment losses, net of tax | 4,575 | 13,744 |
| Net change in currency translations and net investment hedges, net of tax | (16,535 |) (8,677 |
| Balance, end of period | (1,234 |) 14,514 |
| Total equity attributable to Raymond James Financial, Inc. | \$3,888,304 | \$3,470,756 |
| Noncontrolling interests: | | |
| Balance, beginning of year | \$335,413 | \$411,342 |
| Net (loss) income attributable to noncontrolling interests | (12,577 |) 36,306 |
| Capital contributions | 11,682 | 14,767 |
| Distributions | (14,583 |) (34,627 |
| Consolidation of acquired entity ⁽²⁾ | — | 7,592 |
| Other | 122 | 5,748 |

| | | |
|------------------------|-------------|-------------|
| Balance, end of period | 320,057 | 441,128 |
| Total equity | \$4,208,361 | \$3,911,884 |

(1) All components of other comprehensive income, net of tax, are attributable to Raymond James Financial, Inc.

(2) On December 24, 2012, we acquired a 45% interest in ClariVest Asset Management, LLC. See Notes 1 and 3 for discussion.

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (Unaudited)

| | Six months ended March 31, | |
|--|----------------------------|------------|
| | 2014 | 2013 |
| | (in thousands) | |
| Cash flows from operating activities: | | |
| Net income attributable to Raymond James Financial, Inc. | \$221,193 | \$165,834 |
| Net (loss) income attributable to noncontrolling interests | (12,577 |) 36,306 |
| Net income including noncontrolling interests | 208,616 | 202,140 |
| Adjustments to reconcile net income including noncontrolling interests to net cash provided by operating activities: | | |
| Depreciation and amortization | 32,444 | 33,011 |
| Deferred income taxes | (23,518 |) (196 |
| Premium and discount amortization on available for sale securities and unrealized/realized gain on other investments | (17,911 |) (70,542 |
| Provisions for loan losses, legal proceedings, bad debts and other accruals | 9,339 | 10,965 |
| Share-based compensation expense | 37,416 | 33,688 |
| Goodwill impairment expense | — | 6,933 |
| Other | 7,571 | 10,180 |
| Net change in: | | |
| Assets segregated pursuant to regulations and other segregated assets | 1,509,672 | (851,231 |
| Securities purchased under agreements to resell and other collateralized financings, net of securities sold under agreements to repurchase | 148,378 | (9,274 |
| Stock loaned, net of stock borrowed | 38,727 | (68,452 |
| (Loans provided to) repayments of loans, to financial advisors, net | (14,100 |) 16,224 |
| Brokerage client receivables and other accounts receivable, net | 80,143 | (113,581 |
| Trading instruments, net | (59,341 |) 84,875 |
| Prepaid expenses and other assets | 82,714 | 39,111 |
| Brokerage client payables and other accounts payable | (1,802,701 |) 867,203 |
| Accrued compensation, commissions and benefits | (92,635 |) (70,863 |
| Proceeds from sales of securitizations and loans held for sale, net of purchases and originations of loans held for sale | (1,844 |) 58,329 |
| Excess tax benefits from share-based payment arrangements | (9,877 |) (2,512 |
| Net cash provided by operating activities | 133,093 | 176,008 |
| Cash flows from investing activities: | | |
| Additions to property and equipment | (31,320 |) (46,933 |
| Increase in bank loans, net | (1,314,264 |) (538,715 |
| Redemptions of Federal Home Loan Bank/Federal Reserve Bank stock, net | 1,389 | 1,067 |
| Proceeds from sales of loans held for investment | 82,991 | 95,988 |
| Sales of private equity and other investments, net | 36,469 | 2,006 |
| Purchases of available for sale securities | (1,305 |) (62,102 |
| Available for sale securities maturations, repayments and redemptions | 69,665 | 62,272 |
| Proceeds from sales of available for sale securities | 370 | 13 |
| Investments in real estate partnerships held by consolidated variable interest entities, net of other investing activity | (4,457 |) 1,575 |

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| | | | | |
|--|--------------|---|------------|---|
| Business acquisition, net of cash acquired | (2,007 |) | (6,450 |) |
| Net cash used in investing activities | \$(1,162,469 |) | \$(491,279 |) |

(continued on next page)

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited)

(continued from previous page)

| | Six months ended March 31, | |
|---|----------------------------|-------------|
| | 2014 | 2013 |
| | (in thousands) | |
| Cash flows from financing activities: | | |
| Proceeds from borrowed funds, net | \$367 | \$180,000 |
| Repayments of borrowed funds, net | (7,829) | (130,054) |
| Repayments of borrowings by consolidated variable interest entities which are real estate partnerships | (10,955) | (11,344) |
| Proceeds from capital contributed to and borrowings of consolidated variable interest entities which are real estate partnerships | 3,335 | 908 |
| Exercise of stock options and employee stock purchases | 21,684 | 44,219 |
| Increase in bank deposits | 1,119,433 | 474,638 |
| Purchase of treasury stock | (6,212) | (9,311) |
| Dividends on common stock | (42,760) | (37,457) |
| Excess tax benefits from share-based payment arrangements | 9,877 | 2,512 |
| Net cash provided by financing activities | 1,086,940 | 514,111 |
| Currency adjustment: | | |
| Effect of exchange rate changes on cash | (12,304) | (4,711) |
| Net increase in cash and cash equivalents | 45,260 | 194,129 |
| Cash and cash equivalents at beginning of year | 2,596,616 | 1,980,020 |
| Cash and cash equivalents at end of period | \$2,641,876 | \$2,174,149 |
| Supplemental disclosures of cash flow information: | | |
| Cash paid for interest | \$49,750 | \$53,442 |
| Cash paid for income taxes | \$179,488 | \$83,111 |
| Non-cash transfers of loans to other real estate owned | \$2,448 | \$1,902 |

See accompanying Notes to Condensed Consolidated Financial Statements (Unaudited).

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RAYMOND JAMES FINANCIAL, INC. AND SUBSIDIARIES
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)
March 31, 2014

NOTE 1 – INTRODUCTION AND BASIS OF PRESENTATION

Description of business

Raymond James Financial, Inc. (“RJF” or the “Company”) is a financial holding company headquartered in Florida whose broker-dealer subsidiaries are engaged in various financial service businesses, including the underwriting, distribution, trading and brokerage of equity and debt securities and the sale of mutual funds and other investment products. In addition, other subsidiaries of RJF provide investment management services for retail and institutional clients, corporate and retail banking, and trust services. As used herein, the terms “we,” “our” or “us” refer to RJF and/or one or more of its subsidiaries.

Basis of presentation

The accompanying unaudited condensed consolidated financial statements include the accounts of RJF and its consolidated subsidiaries that are generally controlled through a majority voting interest. We consolidate all of our 100% owned subsidiaries. In addition we consolidate any variable interest entity (“VIE”) in which we are the primary beneficiary. Additional information on these VIEs is provided in Note 2 on pages 120 - 122 in the section titled, “Evaluation of VIEs to determine whether consolidation is required” as presented in our Annual Report on Form 10-K for the year ended September 30, 2013, as filed with the United States (“U.S.”) Securities and Exchange Commission (the “2013 Form 10-K”) and in Note 9 herein. When we do not have a controlling interest in an entity, but we exert significant influence over the entity, we apply the equity method of accounting. All material intercompany balances and transactions have been eliminated in consolidation.

Accounting estimates and assumptions

Certain financial information that is normally included in annual financial statements prepared in accordance with U.S. generally accepted accounting principles (“GAAP”) but not required for interim reporting purposes has been condensed or omitted. These unaudited condensed consolidated financial statements reflect, in the opinion of management, all adjustments necessary for a fair presentation of the consolidated financial position and results of operations for the interim periods presented.

The nature of our business is such that the results of any interim period are not necessarily indicative of results for a full year. These unaudited condensed consolidated financial statements should be read in conjunction with Management’s Discussion and Analysis and the consolidated financial statements and notes thereto included in our 2013 Form 10-K. To prepare condensed consolidated financial statements in conformity with GAAP, we must make certain estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the condensed consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates and could have a material impact on the condensed consolidated financial statements.

Fiscal year 2013 acquisition

On December 24, 2012, we completed our acquisition of a 45% interest in ClariVest Asset Management, LLC (“ClariVest”), an acquisition that bolsters our platform in the large-cap investment objective. During the second quarter,

we made an earn-out payment to the sellers of ClariVest. See Note 3 for additional information.

Adoption of new accounting guidance

In December 2011, the Financial Accounting Standards Board (“FASB”) issued new guidance requiring additional disclosures regarding the nature of an entity’s rights of setoff and related arrangements associated with its financial instruments and derivative instruments. This guidance was further amended in January 2013. Specifically, this new guidance requires additional information about derivatives, repurchase agreements, reverse repurchase agreements, and securities borrowing and securities lending transactions that are either offset or subject to an enforceable master netting arrangement or similar agreement. This guidance was first effective for our quarter ended December 31, 2013. See Note 14 for these additional disclosures.

In February 2013, the FASB issued new guidance intended to improve the reporting of reclassifications out of accumulated other comprehensive income (“AOCI”). The new guidance requires us to report the effect of significant reclassifications out of AOCI on the respective line items in net income if the amount being reclassified is required under GAAP to be reclassified in its

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entirety to net income. For other amounts that are not required under GAAP to be reclassified in their entirety to net income in the same reporting period, we are required to cross-reference other disclosures required under GAAP that provide additional detail about those amounts. This new guidance was first effective for our quarter ended December 31, 2013. See Note 17 for these additional disclosures.

Significant subsidiaries

As of March 31, 2014, our significant subsidiaries, all wholly owned, include: Raymond James & Associates, Inc. (“RJ&A”), a domestic broker-dealer carrying client accounts, Raymond James Financial Services, Inc. (“RJFS”), an introducing domestic broker-dealer, Raymond James Financial Services Advisors, Inc. (“RJFSA”), a registered investment advisor, Raymond James Ltd. (“RJ Ltd.”), a broker-dealer headquartered in Canada, Eagle Asset Management, Inc. (“Eagle”) and Raymond James Bank, N.A. (“RJ Bank”), a national bank.

In mid-February 2013, the client accounts of Morgan Keegan & Company, Inc. (a broker-dealer hereinafter referred to as “MK & Co.”), a subsidiary which we had considered in certain prior periods to be a significant subsidiary, were transferred to RJ&A pursuant to our strategy to integrate the operations of MK & Co. and MK Holding, Inc. and certain of its affiliates (collectively referred to hereinafter as “Morgan Keegan”) into our own. RJF acquired Morgan Keegan from Regions Financial Corporation (“Regions”) on April 2, 2012 (the “Closing Date”).

NOTE 2 – UPDATE OF SIGNIFICANT ACCOUNTING POLICIES

A summary of our significant accounting policies is included in Note 2 on pages 104 - 122 of our 2013 Form 10-K. There have been no significant changes in our significant accounting policies since September 30, 2013.

Brokerage client receivables, loans to financial advisors and allowance for doubtful accounts

As more fully described in Note 2 on page 112 of our 2013 Form 10-K, we have certain financing receivables that arise from businesses other than our banking business. Specifically, we offer loans to financial advisors and certain key revenue producers, primarily for recruiting and retention purposes. We present the outstanding balance of loans to financial advisors on our Condensed Consolidated Statements of Financial Condition, net of their applicable allowances for doubtful accounts. The allowance for doubtful accounts balance associated with all of our loans to financial advisors is \$2.5 million and \$2.8 million at March 31, 2014 and September 30, 2013, respectively. Of the March 31, 2014 loans to financial advisors, the portion of the balance associated with financial advisors who are no longer affiliated with us, after consideration of the allowance for doubtful accounts, is approximately \$3.5 million.

Reclassifications

As more fully described in Note 1 on page 104, and Note 28 on page 187 of our 2013 Form 10-K, effective September 30, 2013 we implemented changes in our reportable segments. These segment changes had no effect on the historical financial results of operations. Prior period segment balances impacted by this change have been reclassified to conform to the current presentation. See Note 23 for presentation of segment information.

Certain other prior period amounts, none of which are material, have been reclassified to conform to the current presentation.

NOTE 3 – ACQUISITIONS

Acquisitions during fiscal year 2013

On December 24, 2012 (the “ClariVest Acquisition Date”), we completed our acquisition of a 45% interest in ClariVest. On the ClariVest Acquisition Date, we paid approximately \$8.8 million in cash to the sellers for our interest. A computation based upon the actual earnings of ClariVest during the one year period since the ClariVest Acquisition Date was performed and additional cash consideration owed to the sellers of approximately \$2 million was paid during the three month period ended March 31, 2014.

As a result of certain protective rights we have under the operating agreement with ClariVest, we are consolidating ClariVest in our financial statements as of the ClariVest Acquisition Date. In addition, a put and call agreement was entered into on the ClariVest Acquisition Date that provides our Eagle subsidiary with various paths to majority ownership in ClariVest, the timing of which would depend upon the financial results of ClariVest's business and the tenure of existing ClariVest management. The results of operations of ClariVest have been included in our results prospectively since December 24, 2012. For purposes of certain acquisition related financial reporting requirements, the ClariVest acquisition is not considered to be material to our overall financial condition.

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See Note 10 for information regarding the identifiable intangible assets we recorded as a result of the ClariVest acquisition.

Acquisition related expense

Acquisition related expenses are recorded in the Condensed Consolidated Statement of Income and Comprehensive Income and include certain incremental expenses arising from our acquisitions. Acquisition related expenses in the current fiscal year are no longer material for separate disclosure since our integration of Morgan Keegan was substantially complete as of September 30, 2013. In the prior year periods, we incurred the following acquisition related expense:

| | Three months ended March 31, 2013 (in thousands) | Six months ended March 31, 2013 |
|---|--|------------------------------------|
| Information systems integration and conversion costs ⁽¹⁾ | \$10,381 | \$22,545 |
| Severance ⁽²⁾ | 5,806 | 6,205 |
| Temporary services | 1,389 | 1,603 |
| Occupancy and equipment costs ⁽³⁾ | 708 | 1,274 |
| Financial advisory fees | — | 1,176 |
| Legal | 435 | 459 |
| Other integration costs | 2,203 | 5,042 |
| Total acquisition related expense | \$20,922 | \$38,304 |

(1) Includes equipment costs related to the disposition of information systems equipment, and temporary services incurred specifically related to the information systems conversion.

(2) Represents all costs associated with eliminating positions as a result of the Morgan Keegan acquisition, partially offset by the favorable impact arising from the forfeiture of any unvested accrued benefits.

(3) Includes lease costs associated with the abandonment of certain facilities resulting from the Morgan Keegan acquisition.

NOTE 4 – CASH AND CASH EQUIVALENTS, ASSETS SEGREGATED PURSUANT TO REGULATIONS, AND DEPOSITS WITH CLEARING ORGANIZATIONS

Our cash equivalents include money market funds or highly liquid investments with original maturities of 90 days or less, other than those used for trading purposes. For discussion of our accounting policies regarding assets segregated pursuant to regulations and other segregated assets, see Note 2 on page 106 of our 2013 Form 10-K.

Our cash and cash equivalents, assets segregated pursuant to regulations or other segregated assets, and deposits with clearing organization balances are as follows:

| | March 31, 2014 (in thousands) | September 30, 2013 |
|--|-------------------------------------|-----------------------|
| Cash and cash equivalents: | | |
| Cash in banks | \$2,630,650 | \$2,593,890 |
| Money market fund investments | 11,226 | 2,726 |
| Total cash and cash equivalents ⁽¹⁾ | 2,641,876 | 2,596,616 |
| Cash segregated pursuant to federal regulations and other segregated assets ⁽²⁾ | 2,555,155 | 4,064,827 |

| | | |
|---|-------------|-------------|
| Deposits with clearing organizations ⁽³⁾ | 135,554 | 126,405 |
| | \$5,332,585 | \$6,787,848 |

The total amounts presented include cash and cash equivalents of \$1.07 billion and \$1.02 billion as of March 31, (1) 2014 and September 30, 2013, respectively, which are either held directly by RJF or are otherwise invested by one of our subsidiaries on behalf of RJF, and are available without restrictions.

(2) Consists of cash maintained in accordance with Rule 15c3-3 under the Securities Exchange Act of 1934. RJ&A, as a broker-dealer carrying client accounts, is subject to requirements related to maintaining cash or qualified securities in segregated reserve accounts for the exclusive benefit of its' clients. Additionally, RJ Ltd. is required to hold client Registered Retirement Savings Plan funds in trust.

(3) Consists of deposits of cash and cash equivalents or other short-term securities held by other clearing organizations or exchanges.

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NOTE 5 – FAIR VALUE

For a discussion of our valuation methodologies for assets, liabilities measured at fair value, and the fair value hierarchy, see Note 2 on pages 107 - 111 of our 2013 Form 10-K. There have been no material changes to our valuation methodologies since our year ended September 30, 2013.

Assets and liabilities measured at fair value on a recurring and nonrecurring basis are presented below:

| March 31, 2014 | Quoted prices in active markets for identical assets (Level 1) ⁽¹⁾ (in thousands) | Significant other observable inputs (Level 2) ⁽¹⁾ | Significant unobservable inputs (Level 3) | Netting adjustments ⁽²⁾ | Balance as of March 31, 2014 |
|--|--|--|--|--|---------------------------------------|
| Assets at fair value on a recurring basis: | | | | | |
| Trading instruments: | | | | | |
| Municipal and provincial obligations | \$4,470 | \$166,759 | \$— | \$— | \$171,229 |
| Corporate obligations | 2,582 | 64,716 | — | — | 67,298 |
| Government and agency obligations | 6,390 | 54,442 | — | — | 60,832 |
| Agency mortgage-backed securities (“MBS”) and collateralized mortgage obligations (“CMOs”) | 693 | 149,871 | — | — | 150,564 |
| Non-agency CMOs and asset-backed securities (“ABS”) | — | 37,692 | 13 | — | 37,705 |
| Total debt securities | 14,135 | 473,480 | 13 | — | 487,628 |
| Derivative contracts | — | 84,607 | — | (59,938) | 24,669 |
| Equity securities | 57,355 | 3,846 | 37 | — | 61,238 |
| Corporate loans | — | 33,074 | — | — | 33,074 |
| Other | 462 | 37,980 | 2,703 | — | 41,145 |
| Total trading instruments | 71,952 | 632,987 | 2,753 | (59,938) | 647,754 |
| Available for sale securities: | | | | | |
| Agency MBS and CMOs | — | 296,709 | — | — | 296,709 |
| Non-agency CMOs | — | 125,563 | 38 | — | 125,601 |
| Other securities | 2,084 | — | — | — | 2,084 |
| Auction rate securities (“ARS”): | | | | | |
| Municipals | — | — | 109,960 | ⁽³⁾ — | 109,960 |
| Preferred securities | — | — | 112,215 | — | 112,215 |
| Total available for sale securities | 2,084 | 422,272 | 222,213 | — | 646,569 |
| Private equity investments | — | — | 191,401 | ⁽⁴⁾ — | 191,401 |
| Other investments ⁽⁵⁾ | 215,141 | 1,263 | 1,788 | — | 218,192 |
| Derivative instruments associated with offsetting matched book positions | — | 289,271 | — | — | 289,271 |
| Other assets: | | | | | |
| Derivative contracts | — | 146 | — | — | 146 |

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| | | | | | |
|--|-----------|-------------|-----------|------------|-------------|
| Other assets | — | — | 15 | — | 15 |
| Total other assets | — | 146 | 15 | — | 161 |
| Total assets at fair value on a recurring basis | \$289,177 | \$1,345,939 | \$418,170 | \$(59,938) | \$1,993,348 |
| Assets at fair value on a nonrecurring basis: ⁽⁶⁾ | | | | | |
| Bank loans, net: | | | | | |
| Impaired loans | \$— | \$39,555 | \$50,489 | \$— | \$90,044 |
| Loans held for sale ⁽⁷⁾ | — | 1,515 | — | — | 1,515 |
| Total bank loans, net | — | 41,070 | 50,489 | — | 91,559 |
| Other real estate owned (“OREO” ⁽⁸⁾) | — | 422 | — | — | 422 |
| Total assets at fair value on a nonrecurring basis | \$— | \$41,492 | \$50,489 | \$— | \$91,981 |

(continued on next page)

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| March 31, 2014 | Quoted prices in active markets for identical assets (Level 1) ⁽¹⁾ (in thousands) (continued from previous page) | Significant other observable inputs (Level 2) ⁽¹⁾ | Significant unobservable inputs (Level 3) | Netting adjustments ⁽²⁾ | Balance as of March 31, 2014 |
|--|--|--|--|--|---------------------------------------|
| Liabilities at fair value on a recurring basis: | | | | | |
| Trading instruments sold but not yet purchased: | | | | | |
| Municipal and provincial obligations | \$5,680 | \$2,008 | \$— | \$— | \$7,688 |
| Corporate obligations | 911 | 22,062 | — | — | 22,973 |
| Government obligations | 147,663 | — | — | — | 147,663 |
| Agency MBS and CMOs | 209 | 1,977 | — | — | 2,186 |
| Total debt securities | 154,463 | 26,047 | — | — | 180,510 |
| Derivative contracts | — | 69,999 | — | (64,171) | 5,828 |
| Equity securities | 14,050 | 70 | — | — | 14,120 |
| Total trading instruments sold but not yet purchased | 168,513 | 96,116 | — | (64,171) | 200,458 |
| Derivative instruments associated with offsetting matched book positions | — | 289,271 | — | — | 289,271 |
| Trade and other payables: | | | | | |
| Derivative contracts | — | 662 | — | — | 662 |
| Other liabilities | — | — | 82 | ⁽⁹⁾ — | 82 |
| Total trade and other payables | — | 662 | 82 | — | 744 |
| Total liabilities at fair value on a recurring basis | \$168,513 | \$386,049 | \$82 | \$(64,171) | \$490,473 |

We had no transfers of financial instruments from Level 1 to Level 2 during the three and six months ended March 31, 2014. We had no transfers of financial instruments from Level 2 to Level 1 during the three and six months ended March 31, 2014. Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

Where permitted, we have elected to net derivative receivables and derivative payables and the related cash collateral received and paid when a legally enforceable master netting agreement exists (see Note 14 for additional information regarding offsetting financial instruments).

(3) Includes \$58 million of Jefferson County, Alabama Limited Obligation School Warrants ARS.

The portion of these investments we do not own is approximately \$55 million as of March 31, 2014 and are included as a component of noncontrolling interest in our Condensed Consolidated Statements of Financial Condition. The weighted average portion we own is approximately \$136 million or 71% of the total private equity investments of \$191 million included in our Condensed Consolidated Statements of Financial Condition.

(5)

Other investments include \$145 million of financial instruments that are related to MK & Co.'s obligations to perform under certain of its historic deferred compensation plans (see Note 2 on page 119, and Note 23 on page 176, of our 2013 Form 10-K for further information regarding these plans).

Goodwill fair value measurements are classified within Level 3 of the fair value hierarchy, which are generally (6) determined using unobservable inputs. See Note 10 for additional information regarding the annual impairment analysis.

(7) Includes individual loans classified as held for sale, which were recorded at a fair value lower than cost.

Represents the fair value of foreclosed properties which were measured at a fair value subsequent to their initial (8) classification as OREO. The recorded value in the Condensed Consolidated Statements of Financial Condition is net of the estimated selling costs.

Includes forward commitments to purchase GNMA (as hereinafter defined) MBS arising from our fixed income (9) public finance operations (see Note 16 for additional information regarding these commitments) and to a much lesser extent, other certain commitments.

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| September 30, 2013 | Quoted prices in active markets for identical assets (Level 1) ⁽¹⁾ (in thousands) | Significant other observable inputs (Level 2) ⁽¹⁾ | Significant unobservable inputs (Level 3) | Netting adjustments ⁽²⁾ | Balance as of September 30, 2013 |
|--|--|--|--|--|--|
| Assets at fair value on a recurring basis: | | | | | |
| Trading instruments: | | | | | |
| Municipal and provincial obligations | \$ 10 | \$ 202,816 | \$— | \$— | \$ 202,826 |
| Corporate obligations | 833 | 59,573 | — | — | 60,406 |
| Government and agency obligations | 6,408 | 106,988 | — | — | 113,396 |
| Agency MBS and CMOs | 155 | 92,994 | — | — | 93,149 |
| Non-agency CMOs and ABS | — | 16,957 | 14 | — | 16,971 |
| Total debt securities | 7,406 | 479,328 | 14 | — | 486,748 |
| Derivative contracts | — | 89,633 | — | (61,524) | 28,109 |
| Equity securities | 48,749 | 4,231 | 35 | — | 53,015 |
| Other | 1,413 | 6,464 | 3,956 | — | 11,833 |
| Total trading instruments | 57,568 | 579,656 | 4,005 | (61,524) | 579,705 |
| Available for sale securities: | | | | | |
| Agency MBS and CMOs | — | 326,029 | — | — | 326,029 |
| Non-agency CMOs | — | 128,943 | 78 | — | 129,021 |
| Other securities | 2,076 | — | — | — | 2,076 |
| ARS: | | | | | |
| Municipals | — | — | 130,934 | ⁽³⁾ — | 130,934 |
| Preferred securities | — | — | 110,784 | — | 110,784 |
| Total available for sale securities | 2,076 | 454,972 | 241,796 | — | 698,844 |
| Private equity investments | — | — | 216,391 | ⁽⁴⁾ — | 216,391 |
| Other investments ⁽⁵⁾ | 241,627 | 2,278 | 4,607 | — | 248,512 |
| Derivative instruments associated with offsetting matched book positions | — | 250,341 | — | — | 250,341 |
| Other receivables | — | — | 2,778 | ⁽⁶⁾ — | 2,778 |
| Other assets | — | — | 15 | — | 15 |
| Total assets at fair value on a recurring basis | \$ 301,271 | \$ 1,287,247 | \$ 469,592 | \$(61,524) | \$ 1,996,586 |
| Assets at fair value on a nonrecurring basis: ⁽⁷⁾ | | | | | |
| Bank loans, net | | | | | |
| Impaired loans | — | 33,187 | 59,868 | — | 93,055 |
| Loans held for sale ⁽⁸⁾ | — | 28,119 | — | — | 28,119 |
| Total bank loans, net | — | 61,306 | 59,868 | — | 121,174 |

| | | | | | |
|--|-----|----------|----------|-----|-----------|
| OREO ⁽⁹⁾ | — | 209 | — | — | 209 |
| Total assets at fair value on a nonrecurring basis | \$— | \$61,515 | \$59,868 | \$— | \$121,383 |

(continued on next page)

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| September 30, 2013 | Quoted prices in active markets for identical assets (Level 1) ⁽¹⁾ (in thousands) (continued from previous page) | Significant other observable inputs (Level 2) ⁽¹⁾ | Significant unobservable inputs (Level 3) | Netting adjustments ⁽²⁾ | Balance as of September 30, 2013 |
|--|--|--|--|--|--|
| Liabilities at fair value on a recurring basis: | | | | | |
| Trading instruments sold but not yet purchased: | | | | | |
| Municipal and provincial obligations | \$ 165 | \$ 1,612 | \$ — | \$ — | \$ 1,777 |
| Corporate obligations | 30 | 9,081 | — | — | 9,111 |
| Government obligations | 169,816 | — | — | — | 169,816 |
| Agency MBS and CMOs | 3,068 | — | — | — | 3,068 |
| Total debt securities | 173,079 | 10,693 | — | — | 183,772 |
| Derivative contracts | — | 74,920 | — | (69,279) |) 5,641 |
| Equity securities | 31,151 | 92 | — | — | 31,243 |
| Total trading instruments sold but not yet purchased | 204,230 | 85,705 | — | (69,279) |) 220,656 |
| Derivative instruments associated with offsetting matched book positions | — | 250,341 | — | — | 250,341 |
| Trade and other payables: | | | | | |
| Derivative contracts | — | 714 | — | — | 714 |
| Other liabilities | — | — | 60 | — | 60 |
| Total trade and other payables | — | 714 | 60 | — | 774 |
| Total liabilities at fair value on a recurring basis | \$ 204,230 | \$ 336,760 | \$ 60 | \$(69,279) |) \$ 471,771 |

We had \$860 thousand transfers of financial instruments from Level 1 to Level 2 during the year ended September 30, 2013. These transfers were a result of a decrease in availability and reliability of the observable inputs utilized in the respective instruments' fair value measurement. We had \$401 thousand in transfers of (1) financial instruments from Level 2 to Level 1 during the year ended September 30, 2013. These transfers were a result of an increase in availability and reliability of the observable inputs utilized in the respective instruments' fair value measurement. Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

Where permitted, we have elected to net derivative receivables and derivative payables and the related cash (2) collateral received and paid when a legally enforceable master netting agreement exists (see Note 14 for additional information regarding offsetting financial instruments).

(3) Includes \$54 million of Jefferson County, Alabama Limited Obligation School Warrants ARS and \$25 million of Jefferson County, Alabama Sewer Revenue Refunding Warrants ARS.

(4) Of the total private equity investments, the weighted-average portion we own is approximately 41%. Effectively, the economics associated with the portions of these investments we do not own become a component of noncontrolling interests on our Condensed Consolidated Statements of Financial Condition, and amounted to

approximately \$63 million of the total as of September 30, 2013.

Other investments include \$176 million of financial instruments that are related to obligations to perform under (5)certain of MK & Co.'s historic deferred compensation plans (see Note 2 on page 119, and Note 23 on page 176, of our 2013 Form 10-K for further information regarding these plans).

Primarily comprised of forward commitments to purchase GNMA (as hereinafter defined) MBS arising from our (6)fixed income public finance operations (see Note 20 on page 171 of our 2013 Form 10-K for additional information).

Goodwill fair value measurements are classified within Level 3 of the fair value hierarchy, which are generally (7)determined using unobservable inputs. See Note 13 on pages 155 - 157 of our 2013 Form 10-K for additional information regarding the annual impairment analysis and our methods of estimating the fair value of reporting units that have an allocation of goodwill, including the key assumptions.

(8)Includes individual loans classified as held for sale, which were recorded at a fair value lower than cost.

Represents the fair value of foreclosed properties which were measured at a fair value subsequent to their initial (9)classification as OREO. The recorded value in the Condensed Consolidated Statements of Financial Condition is net of the estimated selling costs.

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The adjustment to fair value of the nonrecurring fair value measures for the six months ended March 31, 2014 resulted in a \$176 thousand reversal of the provision for loan losses and \$1.5 million in other losses. The adjustment to fair value of the nonrecurring fair value measures for the six months ended March 31, 2013 resulted in \$5.7 million in additional provision for loan losses and \$49 thousand in other losses.

Changes in Level 3 recurring fair value measurements

The realized and unrealized gains and losses for assets and liabilities within the Level 3 category presented in the tables below may include changes in fair value that were attributable to both observable and unobservable inputs.

Additional information about Level 3 assets and liabilities measured at fair value on a recurring basis is presented below:

Three months ended March 31, 2014 Level 3 assets at fair value
(in thousands)

| | Financial assets | | | | | | | | | Financial liabilities Payables- trade and other |
|---|------------------------------------|----------------------|---------|-------------------------------|---------------------|----------------------------------|---|----------------------|-----------------|--|
| | Trading instruments | | | Available for sale securities | | | Private equity, other investments and other assets | | | |
| | Non- agency CMOs & ABS | Equity securities | Other | Non- agency CMOs | ARS – municipals | ARS - preferred securities | Private equity investments | Other investments | Other assets | |
| Fair value | | | | | | | | | | |
| December 31, 2013 | \$13 | \$35 | \$4,199 | \$46 | \$108,458 | \$112,122 | \$209,977 | \$1,949 | \$15 | \$(1,417) |
| Total gains (losses) for the period: | | | | | | | | | | |
| Included in earnings | — | 5 | (32) | — | 63 | 44 | 13 | 48 | — | 1,335 |
| Included in other comprehensive income | — | — | — | 6 | 1,849 | 374 | — | — | — | — |
| Purchases and contributions | — | 23 | 3,185 | — | — | — | 5,317 | — | — | — |
| Sales | — | (26) | (4,649) | — | — | — | — | — | — | — |
| Redemptions by issuer | — | — | — | — | (410) | (325) | — | (28) | — | — |
| Distributions | — | — | — | (14) | — | — | (5,329) | (181) | — | — |
| Transfers: ⁽¹⁾ | | | | | | | | | | |
| Into Level 3 | — | — | — | — | — | — | — | — | — | — |
| Out of Level 3 | — | — | — | — | — | — | (18,577) | — ⁽²⁾ | — | — |
| Fair value | | | | | | | | | | |
| March 31, 2014 | \$13 | \$37 | \$2,703 | \$38 | \$109,960 | \$112,215 | \$191,401 | \$1,788 | \$15 | \$(82) |
| | \$— | \$5 | \$(32) | \$— | \$63 | \$44 | \$13 | \$60 | \$— | \$— |

Change in
unrealized
gains (losses)
for the period
included in
earnings (or
changes in net
assets) for
assets held at
the end of the
reporting
period

(1) Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

The transfers out of Level 3 were primarily comprised of the portion of private equity investments which do not (2) represent equity investments, whose balances were transferred to cash and cash equivalents or other receivables on our Consolidated Statements of Financial Condition, and whose carrying values approximate fair value.

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Six months ended March 31, 2014 Level 3 assets at fair value
(in thousands)

| | Financial assets | | | | | | | | | | Financial liabilities Payables- trade and other |
|---|------------------------------------|----------------------|----------|-------------------------------|---------------------|----------------------------------|---|----------------------|----------------------|-----------------|---|
| | Trading instruments | | | Available for sale securities | | | Private equity, other investments and other assets | | | | |
| | Non- agency CMOs & ABS | Equity securities | Other | Non- agency CMOs | ARS – municipals | ARS - preferred securities | Private equity investments | Other investments | Other receivables | Other assets | |
| Fair value | | | | | | | | | | | |
| September 30, 2013 | \$14 | \$35 | \$3,956 | \$78 | \$130,934 | \$110,784 | \$216,391 | \$4,607 | \$2,778 | \$15 | \$(60) |
| Total gains (losses) for the period: | | | | | | | | | | | |
| Included in earnings | — | 4 | (201) | (27) | 5,584 | 44 | 4,781 | (1) 73 | (2,778) | — | (22) |
| Included in other comprehensive income | — | — | — | 21 | 938 | 1,712 | — | — | — | — | — |
| Purchases and contributions | — | 24 | 10,448 | — | — | — | 9,332 | 63 | — | — | — |
| Sales | — | (26) | (11,500) | — | (370) | — | (7,076) | (2,698) | — | — | — |
| Redemptions by issuer | — | — | — | — | (27,126) | (325) | — | (28) | — | — | — |
| Distributions | (1) | — | — | (34) | — | — | (13,450) | (229) | — | — | — |
| Transfers: ⁽²⁾ | | | | | | | | | | | |
| Into Level 3 | — | — | — | — | — | — | — | — | — | — | — |
| Out of Level 3 | — | — | — | — | — | — | (18,577) | (3) | — | — | — |
| Fair value | | | | | | | | | | | |
| March 31, 2014 | \$13 | \$37 | \$2,703 | \$38 | \$109,960 | \$112,215 | \$191,401 | \$1,788 | \$— | \$15 | \$(82) |
| Change in unrealized gains (losses) for the period included in earnings (or changes in net assets) for assets held at the end of the reporting period | \$20 | \$4 | \$(201) | \$(27) | \$938 | \$1,712 | \$4,781 | \$166 | \$— | \$— | \$(22) |

(1) Primarily results from valuation adjustments of certain private equity investments. Since we only own a portion of these investments, our share of the net valuation adjustments resulted in a gain of \$4.4 million which is included in net income attributable to RJF (after noncontrolling interests). The noncontrolling interests' share of the net valuation adjustments was a gain of approximately \$400 thousand.

(2) Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

(3) The transfers out of Level 3 were primarily comprised of the portion of private equity investments which do not represent equity investments, whose balances were transferred to cash and cash equivalents or other receivables on our Consolidated Statements of Financial Condition, and whose carrying values approximate fair value.

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Three months ended March 31, 2013 Level 3 assets at fair value
(in thousands)

| | Financial assets | | | | | | | | | Financial liabilities |
|---|-----------------------|-------------------|----------|-------------------------------|------------------|----------------------------|--|-------------------|--------------|--------------------------|
| | Trading instruments | | | Available for sale securities | | | Private equity, other investments and other assets | | | Payables-trade and other |
| | Non-agency CMOs & ABS | Equity securities | Other | Non-agency CMOs | ARS – municipals | ARS - preferred securities | Private equity investments | Other investments | Other assets | Other liabilities |
| Fair value | | | | | | | | | | |
| December 31, 2012 | \$18 | \$19 | \$6,451 | \$125 | \$133,318 | \$104,976 | \$329,767 | \$4,123 | \$— | \$(98) |
| Total gains (losses) for the period: | | | | | | | | | | |
| Included in earnings | 4 | — | (20) | — | 9 | — | 63,033 | (1) 17 | — | — |
| Included in other comprehensive income | — | — | — | 310 | 1,328 | 1,043 | — | — | — | — |
| Purchases and contributions | — | — | 1,937 | — | — | — | 7,060 | — | — | — |
| Sales | — | — | (2,005) | — | — | — | — | (50) | — | — |
| Redemptions by issuer | — | — | — | — | (25) | — | — | — | — | — |
| Distributions | (5) | — | (625) | (15) | — | — | (2,145) | (108) | — | — |
| Transfers: (2) | | | | | | | | | | |
| Into Level 3 | — | 2 | — | — | — | — | — | — | 15 | — |
| Out of Level 3 | — | — | (15) | — | — | — | — | — | — | — |
| Fair value | | | | | | | | | | |
| March 31, 2013 | \$17 | \$21 | \$5,723 | \$420 | \$134,630 | \$106,019 | \$397,715 | \$3,982 | \$15 | \$(98) |
| Change in unrealized gains (losses) for the period included in earnings (or changes in net assets) for assets held at the end of the reporting period | \$1 | \$— | \$(20) | \$— | \$1,328 | \$1,043 | \$63,033 | (1) \$51 | \$— | \$— |

Primarily results from valuation adjustments of certain private equity investments. Since we only own a portion of these investments, our share of the net valuation adjustments resulted in a gain of \$20.3 million which is included in net income attributable to RJF (after noncontrolling interests). The noncontrolling interests' share of the net valuation adjustments was a gain of approximately \$42.7 million.

On March 8, 2013, a private equity partnership in which we held an interest entered into a definitive agreement (the "Albion Sale Agreement") providing for the sale of our indirect investment in Albion Medical Holdings, Inc. ("Albion"). This sale transaction closed on April 29, 2013. Of the totals presented, \$65.3 million of the gain (before consideration of the noncontrolling interests) for the three month period ended March 31, 2013 results from the increase in our fair value estimate resulting from terms of the Albion Sale Agreement, and \$21.8 million is the impact on net income attributable to RJF (after consideration of the noncontrolling interests) in such period.

Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

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Six months ended March 31, 2013

Level 3 assets at fair value

(in thousands)

| Financial assets | Trading instruments | | | | Available for sale securities | | | Private equity, other investments and other assets | | | Financial liabilities Payables-trade and other | |
|---|------------------------------------|-----------------------|-------------------|----------|-------------------------------|------------------|----------------------------|--|-------------------|--------------|--|--|
| | Municipal & provincial obligations | Non-agency CMOs & ABS | Equity securities | Other | Non-agency CMOs | ARS – municipals | ARS - preferred securities | Private equity investments | Other investments | Other assets | Other liabilities | |
| Fair value | | | | | | | | | | | | |
| September 30, 2012 | \$553 | \$29 | \$6 | \$5,850 | \$249 | \$123,559 | \$110,193 | \$336,927 | \$4,092 | \$— | \$ (98) | |
| Total gains (losses) for the period: | | | | | | | | | | | | |
| Included in earnings | — | (4) | 5 | (51) | (335) | 32 | 1,164 | 66,421 | (1) 53 | — | — | |
| Included in other comprehensive income | — | — | — | — | 533 | 11,289 | 2,649 | — | — | — | — | |
| Purchases, and contributions | — | — | 44 | 3,210 | — | — | 25 | 10,653 | — | — | — | |
| Sales | (553) | — | (36) | (2,008) | — | — | — | — | (50) | — | — | |
| Redemptions by issuer | — | — | — | — | — | (250) | (8,012) | — | — | — | — | |
| Distributions | — | (8) | — | (1,263) | (27) | — | — | (16,286) | (113) | — | — | |
| Transfers: ⁽²⁾ | | | | | | | | | | | | |
| Into Level 3 | — | — | 2 | — | — | — | — | — | — | 15 | — | |
| Out of Level 3 | — | — | — | (15) | — | — | — | — | — | — | — | |
| Fair value | | | | | | | | | | | | |
| March 31, 2013 | \$— | \$17 | \$21 | \$5,723 | \$420 | \$134,630 | \$106,019 | \$397,715 | \$3,982 | \$15 | \$ (98) | |
| Change in unrealized gains (losses) for the period included in earnings (or changes in net assets) for assets held at the end of the reporting period | \$— | \$18 | \$3 | \$(51) | \$(335) | \$11,289 | \$2,649 | \$66,421 | (1) \$143 | \$— | \$— | |

(1) Primarily results from valuation adjustments of certain private equity investments. Since we only own a portion of these investments, our share of the net valuation adjustments resulted in a gain of \$22.1 million which is included in net income attributable to RJF (after noncontrolling interests). The noncontrolling interests' share of the net valuation adjustments was a gain of approximately \$44.3 million.

On March 8, 2013, a private equity partnership in which we held an interest entered into the Albion Sale Agreement. The sale transaction closed on April 29, 2013. Of the totals presented, \$65.3 million of the gain (before consideration of the noncontrolling interests) for the six month period ended March 31, 2013 results from the increase in our fair value estimate resulting from terms of the Albion Sale Agreement, and \$21.8 million is the impact on net income attributable to RJF (after consideration of the noncontrolling interests) in such period.

(2) Our policy is that the end of each respective quarterly reporting period determines when transfers of financial instruments between levels are recognized.

As of March 31, 2014, 8.7% of our assets and 3% of our liabilities are instruments measured at fair value on a recurring basis. Instruments measured at fair value on a recurring basis categorized as Level 3 as of March 31, 2014 represent 21% of our assets measured at fair value. In comparison, as of March 31, 2013, 11.6% and 3.6% of our assets and liabilities, respectively, represented instruments measured at fair value on a recurring basis. Instruments measured at fair value on a recurring basis categorized as Level 3 as of March 31, 2013 represented 25% of our assets measured at fair value. The balances of our level 3 assets have decreased compared to March 31, 2013 primarily as a result of the April 2013 sale of Albion, and the sale or redemption of a portion of our ARS portfolio, partially offset by valuation increases in the private equity portfolio. Level 3 instruments as a percentage of total financial instruments decreased by 4% as compared to March 31, 2013. Total financial instruments at March 31, 2014, primarily trading instruments, derivative instruments associated with offsetting matched book positions, and other investments which are not level 3 financial instruments have decreased as compared to March 31, 2013, impacting the calculation of Level 3 assets as a percentage of total financial instruments.

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Gains and losses included in earnings are presented in net trading profit and other revenues in our Condensed Consolidated Statements of Income and Comprehensive Income as follows:

| | | |
|--|---|-------------------|
| For the three months ended March 31, 2014 | Net trading profit (in thousands) | Other revenues |
| Total (losses) gains included in revenues | \$(27) |) \$1,503 |
| Change in unrealized (losses) gains for assets held at the end of the reporting period | \$(27) |) \$180 |
| For the six months ended March 31, 2014 | Net trading profit (in thousands) | Other revenues |
| Total (losses) gains included in revenues | \$(197) |) \$7,655 |
| Change in unrealized (losses) gains for assets held at the end of the reporting period | \$(177) |) \$7,548 |
| For the three months ended March 31, 2013 | Net trading profit (in thousands) | Other revenues |
| Total (losses) gains included in revenues | \$(16) |) \$63,059 |
| Change in unrealized (losses) gains for assets held at the end of the reporting period | \$(19) |) \$65,455 |
| For the six months ended March 31, 2013 | Net trading profit (in thousands) | Other revenues |
| Total (losses) gains included in revenues | \$(50) |) \$67,335 |
| Change in unrealized (losses) gains for assets held at the end of the reporting period | \$(30) |) \$80,167 |

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Quantitative information about level 3 fair value measurements

The significant assumptions used in the valuation of level 3 financial instruments are as follows (the table that follows includes the significant majority of the financial instruments we hold that are classified as level 3 measures):

| Level 3 financial instrument | Fair value at March 31, 2014 (in thousands) | Valuation technique(s) | Unobservable input | Range (weighted-average) |
|--------------------------------|--|---|--|-------------------------------|
| Recurring measurements: | | | | |
| Available for sale securities: | | | | |
| ARS: | | | | |
| Municipals | \$ 109,960 | Discounted cash flow | Average discount rate ^(a) | 3.15% - 7.64% (5.53%) |
| | | | Average interest rates applicable to future interest income on the securities ^(b) | 1.08% - 6.91% (3.67%) |
| | | | Prepayment year ^(c) | 2016 - 2023 (2020) |
| Preferred securities | \$ 112,215 | Discounted cash flow | Average discount rate ^(a) | 3.3% - 5.21% (4.42%) |
| | | | Average interest rates applicable to future interest income on the securities ^(b) | 1.61% - 2.92% (2.22%) |
| | | | Prepayment year ^(c) | 2014 - 2018 (2018) |
| Private equity investments: | \$ 37,849 | Income or market approach: Scenario 1 - income approach - discounted cash flow | Discount rate ^(a) | 14% - 15% (14%) |
| | | | Terminal growth rate of cash flows | 3% - 3% (3%) |
| | | | Terminal year | 2014 - 2015 (2014) |
| | | Scenario 2 - market approach - market multiple method | EBITDA Multiple ^(d) | 4.75 - 7.00 (5.39) |
| | | | Projected EBITDA growth ^(e) | 16.3% - 16.3% (16.3%) |
| | | | Weighting assigned to outcome of scenario 1/scenario 2 | 86%/14% |
| | \$ 153,552 | Transaction price or other investment-specific events ^(f) | Not meaningful ^(f) | Not meaningful ^(f) |
| Nonrecurring measurements: | | | | |
| Impaired loans: residential | \$ 26,165 | Discounted cash flow | Prepayment rate | 7 - 12 yrs. (10.35 yrs.) |
| Impaired loans: corporate | \$ 24,324 | Appraisal, discounted cash flow, or distressed | Not meaningful ^(g) | Not meaningful ^(g) |

enterprise value^(g)

The text of the footnotes in the above table are on the following page.

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The text of the footnotes to the table on the previous page are as follows:

(a) Represents discount rates used when we have determined that market participants would take these discounts into account when pricing the investments.

Future interest rates are projected based upon a forward interest rate curve, plus a spread over such projected base
(b) rate that is applicable to each future period for each security within this portfolio segment. The interest rates presented represent the average interest rate over all projected periods for securities within the portfolio segment.

(c) Assumed year of at least a partial redemption of the outstanding security by the issuer.

(d) Represents amounts used when we have determined that market participants would use such multiples when pricing the investments.

(e) Represents the projected growth in earnings before interest, taxes, depreciation and amortization (“EBITDA”) utilized in the valuation as compared to the prior periods reported EBITDA.

Certain direct private equity investments are valued initially at the transaction price until either our annual review, significant transactions occur, new developments become known, or we receive information from the fund manager
(f) that allows us to update our proportionate share of net assets, when any of which indicate that a change in the carrying values of these investments is appropriate.

The valuation techniques used for the impaired corporate loan portfolio as of March 31, 2014 were appraisals less
(g) selling costs for the collateral dependent loans, and either discounted cash flows or distressed enterprise value for the remaining impaired loans that are not collateral dependent.

Qualitative disclosure about unobservable inputs

For our recurring fair value measurements categorized within Level 3 of the fair value hierarchy, the sensitivity of the fair value measurement to changes in significant unobservable inputs and interrelationships between those unobservable inputs are described below:

Auction rate securities:

One of the significant unobservable inputs used in the fair value measurement of auction rate securities presented within our available for sale securities portfolio relates to judgments regarding whether the level of observable trading activity is sufficient to conclude markets are active. Where insufficient levels of trading activity are determined to exist as of the reporting date, then management’s assessment of how much weight to apply to trading prices in inactive markets versus management’s own valuation models could significantly impact the valuation conclusion. The valuation of the securities impacted by changes in management’s assessment of market activity levels could be either higher or lower, depending upon the relationship of the inactive trading prices compared to the outcome of management’s internal valuation models.

The future interest rate and maturity assumptions impacting the valuation of the auction rate securities are directly related. As short-term interest rates rise, due to the variable nature of the penalty interest rate provisions embedded in most of these securities in the event auctions fail to set the security’s interest rate, then a penalty rate that is specified in the security increases. These penalty rates are based upon a stated interest rate spread over what is typically a short-term base interest rate index. Management estimates that at some level of increase in short-term interest rates,

issuers of the securities will have the economic incentive to refinance (and thus prepay) the securities. Therefore, the short-term interest rate assumption directly impacts the input related to the timing of any projected prepayment. The faster and steeper short-term interest rates rise, the earlier prepayments will likely occur and the higher the fair value of the security.

Private equity investments:

The significant unobservable inputs used in the fair value measurement of private equity investments relate to the financial performance of the investment entity and the market's required return on investments from entities in industries in which we hold investments. Significant increases (or decreases) in our investment entities' future economic performance will have a directly proportional impact on the valuation results. The value of our investment moves inversely with the market's expectation of returns from such investments. Should the market require higher returns from industries in which we are invested, all other factors held constant, our investments will decrease in value. Should the market accept lower returns from industries in which we are invested, all other factors held constant, our investments will increase in value.

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Fair value option

The fair value option is an accounting election that allows the reporting entity to apply fair value accounting for certain financial assets and liabilities on an instrument by instrument basis. As of March 31, 2014, we have elected not to choose the fair value option for any of our financial assets or liabilities not already recorded at fair value.

Other fair value disclosures

Many, but not all, of the financial instruments we hold are recorded at fair value in the Condensed Consolidated Statements of Financial Condition. Refer to Note 5 on pages 136 - 137 of our 2013 Form 10-K for discussion of the methods and assumptions we apply to the determination of fair value of our financial instruments that are not otherwise recorded at fair value.

The estimated fair values by level within the fair value hierarchy and the carrying amounts of our financial instruments that are not carried at fair value are as follows:

| | Quoted prices in active markets for identical assets (Level 1) (in thousands) | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) | Total estimated fair value | Carrying amount |
|--------------------------------|---|---|--|----------------------------------|--------------------|
| March 31, 2014 | | | | | |
| Financial assets: | | | | | |
| Bank loans, net ⁽¹⁾ | \$— | \$118,261 | \$9,743,929 | \$9,862,190 | \$9,942,043 |
| Financial liabilities: | | | | | |
| Bank deposits | \$— | \$10,087,853 | \$330,764 | \$10,418,617 | \$10,414,804 |
| Other borrowings | \$— | \$78,517 | \$— | \$78,517 | \$78,517 |
| Corporate debt | \$365,400 | \$956,988 | \$— | \$1,322,388 | \$1,192,699 |
| September 30, 2013 | | | | | |
| Financial assets: | | | | | |
| Bank loans, net ⁽¹⁾ | \$— | \$83,012 | \$8,614,755 | \$8,697,767 | \$8,700,027 |
| Financial liabilities: | | | | | |
| Bank deposits | \$— | \$8,981,996 | \$320,196 | \$9,302,192 | \$9,295,371 |
| Other borrowings | \$— | \$84,076 | \$— | \$84,076 | \$84,076 |
| Corporate debt | \$352,520 | \$951,628 | \$— | \$1,304,148 | \$1,194,508 |

⁽¹⁾ Excludes all impaired loans and loans held for sale which have been recorded at fair value in the Condensed Consolidated Statement of Financial Condition at March 31, 2014 and September 30, 2013, respectively.

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NOTE 6 – TRADING INSTRUMENTS AND TRADING INSTRUMENTS SOLD BUT NOT YET PURCHASED

| | March 31, 2014 | | September 30, 2013 | |
|--------------------------------------|------------------------|--|------------------------|--|
| | Trading instruments | Instruments sold but not yet purchased | Trading instruments | Instruments sold but not yet purchased |
| | (in thousands) | | | |
| Municipal and provincial obligations | \$ 171,229 | \$ 7,688 | \$ 202,826 | \$ 1,777 |
| Corporate obligations | 67,298 | 22,973 | 60,406 | 9,111 |
| Government and agency obligations | 60,832 | 147,663 | 113,396 | 169,816 |
| Agency MBS and CMOs | 150,564 | 2,186 | 93,149 | 3,068 |
| Non-agency CMOs and ABS | 37,705 | — | 16,971 | — |
| Total debt securities | 487,628 | 180,510 | 486,748 | 183,772 |
| Derivative contracts ⁽¹⁾ | 24,669 | 5,828 | 28,109 | 5,641 |
| Equity securities | 61,238 | 14,120 | 53,015 | 31,243 |
| Corporate loans | 33,074 | — | — | — |
| Other | 41,145 | — | 11,833 | — |
| Total | \$ 647,754 | \$ 200,458 | \$ 579,705 | \$ 220,656 |

Represents the derivative contracts held for trading purposes. These balances do not include all derivative instruments since the derivative instruments associated with offsetting matched book positions are included on (1) their own line item on our Condensed Consolidated Statements of Financial Condition. See Note 13 for further information regarding all of our derivative transactions, and see Note 14 for additional information regarding offsetting financial instruments.

See Note 5 for additional information regarding the fair value of trading instruments and trading instruments sold but not yet purchased.

NOTE 7 – AVAILABLE FOR SALE SECURITIES

Available for sale securities are comprised of MBS and CMOs owned by RJ Bank and ARS owned by one of our non-broker-dealer subsidiaries. Refer to the discussion of our available for sale securities accounting policies, including the fair value determination process, in Note 2 on pages 108 - 110 of our 2013 Form 10-K.

During the six months ended March 31, 2014, certain ARS were redeemed by their issuer or sold in market transactions. Such transactions resulted in aggregate proceeds of \$27.8 million and a gain of \$5.6 million in the six months ended March 31, 2014, which is recorded in other revenues on our Condensed Consolidated Statements of Income and Comprehensive Income. During the six months ended March 31, 2013, ARS with an aggregate par value of approximately \$8.3 million were redeemed by their issuer at par, or sold at amounts approximating their par value pursuant to tender offers, resulting in a gain of \$1.2 million, which is recorded in other revenues on our Condensed Consolidated Statements of Income and Comprehensive Income.

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The amortized cost and fair values of available for sale securities are as follows:

| | Cost basis | Gross unrealized gains | Gross unrealized losses | Fair value |
|---|----------------|---------------------------|-------------------------------|-------------|
| | (in thousands) | | | |
| March 31, 2014 | | | | |
| Available for sale securities: | | | | |
| Agency MBS and CMOs | \$297,575 | \$570 | \$(1,436) |) \$296,709 |
| Non-agency CMOs ⁽¹⁾ | 133,977 | 138 | (8,514) |) 125,601 |
| Other securities | 1,575 | 509 | — |) 2,084 |
| Total RJ Bank available for sale securities | 433,127 | 1,217 | (9,950) |) 424,394 |
| Auction rate securities: | | | | |
| Municipal obligations | 103,459 | 7,461 | (960) |) 109,960 |
| Preferred securities | 104,527 | 7,688 | — |) 112,215 |
| Total auction rate securities | 207,986 | 15,149 | (960) |) 222,175 |
| Total available for sale securities | \$641,113 | \$16,366 | \$(10,910) |) \$646,569 |
| September 30, 2013 | | | | |
| Available for sale securities: | | | | |
| Agency MBS and CMOs | \$326,858 | \$707 | \$(1,536) |) \$326,029 |
| Non-agency CMOs ⁽²⁾ | 142,169 | 4 | (13,152) |) 129,021 |
| Other securities | 1,575 | 501 | — |) 2,076 |
| Total RJ Bank available for sale securities | 470,602 | 1,212 | (14,688) |) 457,126 |
| Auction rate securities: | | | | |
| Municipal obligations | 125,371 | 6,831 | (1,268) |) 130,934 |
| Preferred securities | 104,808 | 5,976 | — |) 110,784 |
| Total auction rate securities | 230,179 | 12,807 | (1,268) |) 241,718 |
| Total available for sale securities | \$700,781 | \$14,019 | \$(15,956) |) \$698,844 |

(1) As of March 31, 2014, the non-credit portion of other-than-temporary impairment (“OTTI”) recorded in AOCI was \$7.1 million (before taxes).

(2) As of September 30, 2013, the non-credit portion of OTTI recorded in AOCI was \$11.1 million (before taxes).

See Note 5 for additional information regarding the fair value of available for sale securities.

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The contractual maturities, amortized cost, carrying values and current yields for our available for sale securities are as presented below. Since RJ Bank's available for sale securities are backed by mortgages, actual maturities will differ from contractual maturities because borrowers may have the right to prepay obligations without prepayment penalties. Expected maturities of ARS may differ significantly from contractual maturities, as issuers may have the right to call or prepay obligations with or without call or prepayment penalties.

| | March 31, 2014 | | | | | |
|---|--------------------|---------------------------------------|---------------------------------------|-----------------|-----------|---|
| | Within one year | After one but within five years | After five but within ten years | After ten years | Total | |
| | (\$ in thousands) | | | | | |
| Agency MBS & CMOs: | | | | | | |
| Amortized cost | \$— | \$9,588 | \$17,284 | \$270,703 | \$297,575 | |
| Carrying value | — | 9,615 | 17,366 | 269,728 | 296,709 | |
| Weighted-average yield | — | 0.21 | % 0.24 | % 1.00 | % 0.93 | % |
| Non-agency CMOs: | | | | | | |
| Amortized cost | \$— | \$— | \$— | \$133,977 | \$133,977 | |
| Carrying value | — | — | — | 125,601 | 125,601 | |
| Weighted-average yield | — | — | — | 2.50 | % 2.50 | % |
| Other securities: | | | | | | |
| Amortized cost | \$— | \$— | \$— | \$1,575 | \$1,575 | |
| Carrying value | — | — | — | 2,084 | 2,084 | |
| Weighted-average yield | — | — | — | — | — | |
| Sub-total agency MBS & CMOs, non-agency CMOs, and other securities: | | | | | | |
| Amortized cost | \$— | \$9,588 | \$17,284 | \$406,255 | \$433,127 | |
| Carrying value | — | 9,615 | 17,366 | 397,413 | 424,394 | |
| Weighted-average yield | — | 0.21 | % 0.24 | % 1.47 | % 1.39 | % |
| Auction rate securities: | | | | | | |
| Municipal obligations | | | | | | |
| Amortized cost | \$— | \$1,925 | \$6,600 | \$94,934 | \$103,459 | |
| Carrying value | — | 1,973 | 6,302 | 101,685 | 109,960 | |
| Weighted-average yield | — | 0.19 | % 0.27 | % 0.38 | % 0.37 | % |
| Preferred securities: | | | | | | |
| Amortized cost | \$— | \$— | \$— | \$104,527 | \$104,527 | |
| Carrying value | — | — | — | 112,215 | 112,215 | |
| Weighted-average yield | — | — | — | 0.24 | % 0.24 | % |
| Sub-total auction rate securities: | | | | | | |
| Amortized cost | \$— | \$1,925 | \$6,600 | \$199,461 | \$207,986 | |
| Carrying value | — | 1,973 | 6,302 | 213,900 | 222,175 | |
| Weighted-average yield | — | 0.19 | % 0.27 | % 0.31 | % 0.31 | % |

Total available for sale
securities:

| | | | | | | |
|------------------------|-----|----------|----------|-----------|-----------|---|
| Amortized cost | \$— | \$11,513 | \$23,884 | \$605,716 | \$641,113 | |
| Carrying value | — | 11,588 | 23,668 | 611,313 | 646,569 | |
| Weighted-average yield | — | 0.21 | % 0.25 | % 1.07 | % 1.02 | % |

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The gross unrealized losses and fair value, aggregated by investment category and length of time the individual securities have been in a continuous unrealized loss position, are as follows:

| | March 31, 2014 | | | | | |
|---------------------------|---------------------|------------|-------------------|------------|-------------|------------|
| | Less than 12 months | | 12 months or more | | Total | |
| | Estimated | Unrealized | Estimated | Unrealized | Estimated | Unrealized |
| | fair value | losses | fair value | losses | fair value | losses |
| | (in thousands) | | | | | |
| Agency MBS and CMOs | \$110,745 | \$(728) |) \$57,358 | \$(708) |) \$168,103 | \$(1,436) |
| Non-agency CMOs | 4,613 | (287) |) 85,793 | (8,227) |) 90,406 | (8,514) |
| ARS municipal obligations | 3,254 | (210) |) 18,373 | (750) |) 21,627 | (960) |
| Total | \$118,612 | \$(1,225) |) \$161,524 | \$(9,685) |) \$280,136 | \$(10,910) |
| | September 30, 2013 | | | | | |
| | Less than 12 months | | 12 months or more | | Total | |
| | Estimated | Unrealized | Estimated | Unrealized | Estimated | Unrealized |
| | fair value | losses | fair value | losses | fair value | losses |
| | (in thousands) | | | | | |
| Agency MBS and CMOs | \$157,580 | \$(1,150) |) \$22,940 | \$(386) |) \$180,520 | \$(1,536) |
| Non-agency CMOs | 4,906 | (556) |) 123,139 | (12,596) |) 128,045 | (13,152) |
| ARS municipal obligations | 771 | (100) |) 19,747 | (1,168) |) 20,518 | (1,268) |
| Total | \$163,257 | \$(1,806) |) \$165,826 | \$(14,150) |) \$329,083 | \$(15,956) |

The reference point for determining when securities are in a loss position is the reporting period end. As such, it is possible that a security had a fair value that exceeded its amortized cost on other days during the period.

Agency MBS and CMOs

The Federal National Mortgage Association (“FNMA”), the Federal Home Loan Mortgage Corporation (“FHLMC”), as well as the Government National Mortgage Association (“GNMA”), guarantee the contractual cash flows of the agency MBS and CMOs. At March 31, 2014, of the 18 of our U.S. government-sponsored enterprise MBS and CMOs in an unrealized loss position, 12 were in a continuous unrealized loss position for less than 12 months and six were for 12 months or more. We do not consider these securities other-than-temporarily impaired due to the guarantee provided by FNMA, FHLMC, and GNMA as to the full payment of principal and interest, and the fact that we have the ability and intent to hold these securities to maturity.

Non-agency CMOs

All individual non-agency securities are evaluated for OTTI on a quarterly basis. Only those non-agency CMOs whose amortized cost basis we do not expect to recover in full are considered to be other than temporarily impaired, as we have the ability and intent to hold these securities to maturity. To assess whether the amortized cost basis of non-agency CMOs will be recovered, RJ Bank performs a cash flow analysis for each security. This comprehensive process considers borrower characteristics and the particular attributes of the loans underlying each security. Loan level analysis includes a review of historical default rates, loss severities, liquidations, prepayment speeds and delinquency trends. In addition to historical details, home prices and the economic outlook are considered to derive the assumptions utilized in the discounted cash flow model to project security-specific cash flows, which factors in the amount of credit enhancement specific to the security. The difference between the present value of the cash flows expected and the amortized cost basis is the credit loss, and it is recorded as OTTI.

The significant assumptions used in the cash flow analysis of non-agency CMOs are as follows:

March 31, 2014

| | Range | Weighted- average ⁽¹⁾ |
|-----------------|--------------|-------------------------------------|
| Default rate | 0% - 30.1% | 9.18% |
| Loss severity | 0% - 72.2% | 41.95% |
| Prepayment rate | 0.7% - 21.7% | 7.67% |

(1) Represents the expected activity for the next twelve months.

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At March 31, 2014, 18 of the 25 non-agency CMOs were in a continuous unrealized loss position. Of these, 16 were in that position for 12 months or more and two were in a continuous unrealized loss position for less than 12 months. Based on the expected cash flows derived from the model utilized in our analysis, we expect to recover all unrealized losses not already recorded in earnings on our non-agency CMOs. However, it is possible that the underlying loan collateral of these securities will perform worse than current expectations, which may lead to adverse changes in the cash flows expected to be collected on these securities and potential future OTTI losses. As residential mortgage loans are the underlying collateral of these securities, the unrealized losses at March 31, 2014 reflect the uncertainty in the markets for these instruments.

ARS

Our cost basis in the ARS we hold is the fair value of the securities in the period in which we acquired them. Only those ARS whose amortized cost basis we do not expect to recover in full are considered to be other-than-temporarily impaired, as we have the ability and intent to hold these securities to maturity.

Within our municipal ARS holdings, we hold Jefferson County, Alabama Limited Obligation School Warrants ARS (“Jeff Co. Schools ARS”). As of September 30, 2013, we also held Jefferson County, Alabama Sewer Revenue Refunding Warrants ARS (“Jeff Co. Sewers ARS”). During our first quarter ended December 31, 2013, the Jefferson County, Alabama voluntary petition for relief under Chapter 9 of the U.S. Bankruptcy Code in the U.S. District Court for the Northern District of Alabama was resolved. As a result of the resolution of this matter, Jefferson County redeemed the Jeff Co. Sewers ARS during our first quarter, and we received \$26.5 million in proceeds from the redemption and realized a \$5.5 million gain, which is reflected as a component of other revenues on our Condensed Consolidated Statements of Income and Comprehensive Income for the six months ended March 31, 2014. The Jeff Co. Schools ARS were not affected by the resolution of the Jefferson County, Alabama bankruptcy matter and therefore remain in our ARS portfolio as of March 31, 2014.

Within our ARS preferred securities, we analyze the credit ratings associated with each security as an indicator of potential credit impairment. As of March 31, 2014, and including subsequent ratings changes, all of the ARS preferred securities were rated investment grade by at least one rating agency.

Other-than-temporarily impaired securities

Although there is no intent to sell either our ARS or our non-agency CMOs, and it is not more likely than not that we will be required to sell these securities, we do not expect to recover the entire amortized cost basis of certain securities within these portfolios.

Changes in the amount of OTTI related to credit losses recognized in other revenues on available for sale securities are as follows:

| | Three months ended March 31, 2014 | | Six months ended March 31, 2014 | |
|---|---|----------|------------------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Amount related to credit losses on securities we held at the beginning of the period | \$28,244 | \$27,966 | \$28,217 | \$27,581 |
| Additional increases to the amount related to credit loss for which an OTTI was previously recognized | — | — | 27 | 385 |
| Amount related to credit losses on securities we held at the end of the period | \$28,244 | \$27,966 | \$28,244 | \$27,966 |

NOTE 8 – BANK LOANS, NET

Bank client receivables are comprised of loans originated or purchased by RJ Bank, and include commercial and industrial (“C&I”) loans, commercial and residential real estate loans, as well as securities based loans (“SBL”) and other consumer loans. These receivables are collateralized by first or second mortgages on residential or other real property, other assets of the borrower, or are unsecured.

For a discussion of our accounting policies regarding bank loans and allowances for losses, including the policies regarding loans held for investment, loans held for sale, off-balance sheet loan commitments, nonperforming assets, troubled debt restructurings (“TDRs”), impaired loans, the allowance for loan losses and reserve for unfunded lending commitments, and loan charge-off policies, see Note 2 on pages 112 – 116 of our 2013 Form 10-K.

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We segregate our loan portfolio into five loan portfolio segments: C&I, commercial real estate (“CRE”), CRE construction, residential mortgage and SBL and other consumer loans. These portfolio segments also serve as the portfolio loan classes for purposes of credit analysis, except for residential mortgage loans, which are further disaggregated into residential first mortgage and residential home equity classes.

The following table presents the balances for both the held for sale and held for investment loan portfolios, as well as the associated percentage of each portfolio segment in RJ Bank’s total loan portfolio:

| | March 31, 2014 | | | September 30, 2013 | | |
|---|-------------------|-----|---|--------------------|-----|---|
| | Balance | % | | Balance | % | |
| | (\$ in thousands) | | | | | |
| Loans held for sale, net ⁽¹⁾ | \$ 122,256 | 1 | % | \$ 110,292 | 1 | % |
| Loans held for investment: | | | | | | |
| Domestic: | | | | | | |
| C&I loans | 4,946,263 | 49 | % | 4,439,668 | 50 | % |
| CRE construction loans | 47,334 | — | | 38,964 | — | |
| CRE loans | 1,327,095 | 13 | % | 1,075,986 | 12 | % |
| Residential mortgage loans | 1,739,652 | 17 | % | 1,743,787 | 20 | % |
| SBL and other consumer loans | 771,092 | 8 | % | 554,210 | 6 | % |
| Foreign: | | | | | | |
| C&I loans | 1,001,116 | 9 | % | 806,337 | 9 | % |
| CRE construction loans | 59,362 | 1 | % | 21,876 | — | |
| CRE loans | 186,913 | 2 | % | 207,060 | 2 | % |
| Residential mortgage loans | 2,264 | — | | 1,863 | — | |
| SBL and other consumer loans | 1,883 | — | | 1,595 | — | |
| Total loans held for investment | 10,082,974 | | | 8,891,346 | | |
| Net unearned income and deferred expenses | (39,189 |) | | (43,936 |) | |
| Total loans held for investment, net ⁽¹⁾ | 10,043,785 | | | 8,847,410 | | |
| Total loans held for sale and investment | 10,166,041 | 100 | % | 8,957,702 | 100 | % |
| Allowance for loan losses | (137,940 |) | | (136,501 |) | |
| Bank loans, net | \$ 10,028,101 | | | \$ 8,821,201 | | |

(1) Net of unearned income and deferred expenses, which includes purchase premiums, purchase discounts, and net deferred origination fees and costs.

RJ Bank originated or purchased \$255.4 million and \$548.3 million of loans held for sale during the three and six months ended March 31, 2014, respectively, and \$293.6 million and \$675.3 million during the three and six months ended March 31, 2013, respectively. There were proceeds from the sale of held for sale loans of \$34.3 million and \$94.1 million during the three and six months ended March 31, 2014, respectively, and \$84.7 million and \$145.1 million during the three and six months ended March 31, 2013, respectively. Net gains resulting from such sales amounted to \$234 thousand and \$317 thousand during the three and six months ended March 31, 2014, respectively, and \$1 million and \$2.2 million during the three and six months ended March 31, 2013, respectively. Unrealized losses recorded in the Condensed Consolidated Statements of Income and Comprehensive Income to reflect the loans held for sale at the lower of cost or market value were \$44 thousand and \$139 thousand during the three and six months ended March 31, 2014, respectively, and \$14 thousand and \$128 thousand during the three and six months ended March 31, 2013, respectively.

The following table presents purchases and sales of any loans held for investment by portfolio segment:

Three months ended March 31,

Six months ended March 31,

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| | 2014 | | 2013 | | 2014 | | 2013 | |
|----------------------------|----------------|----------|-----------|----------|-----------|-----------|-----------|----------|
| | Purchases | Sales | Purchases | Sales | Purchases | Sales | Purchases | Sales |
| | (in thousands) | | | | | | | |
| C&I loans | \$110,406 | \$70,350 | \$65,525 | \$74,279 | \$237,736 | \$131,323 | \$104,799 | \$90,818 |
| Residential mortgage loans | 140 | — | 2,153 | — | 27,735 | — | 4,563 | — |
| Total | \$110,546 | \$70,350 | \$67,678 | \$74,279 | \$265,471 | \$131,323 | \$109,362 | \$90,818 |

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The following table presents the comparative data for nonperforming loans held for investment and total nonperforming assets:

| | March 31, 2014 (\$ in thousands) | September 30, 2013 | |
|--|-------------------------------------|--------------------|---|
| Nonaccrual loans: | | | |
| C&I loans | \$— | \$89 | |
| CRE loans | 24,324 | 25,512 | |
| Residential mortgage loans: | | | |
| First mortgage loans | 69,732 | 75,889 | |
| Home equity loans/lines | 408 | 468 | |
| Total nonaccrual loans | 94,464 | 101,958 | |
| Real estate owned and other repossessed assets, net: | | | |
| Residential first mortgage | 2,968 | 2,434 | |
| Total nonperforming assets, net | \$97,432 | \$104,392 | |
| Total nonperforming assets, net as a % of RJ Bank total assets | 0.83 | % 0.99 | % |

The table of nonperforming assets above excludes \$10.8 million and \$10.2 million, as of March 31, 2014 and September 30, 2013, respectively, of residential TDRs which were returned to accrual status in accordance with our policy. There are no accruing loans which are 90 days past due as of March 31, 2014 or September 30, 2013.

The gross interest income related to the nonperforming loans reflected in the previous table, which would have been recorded had these loans been current in accordance with their original terms, totaled \$1 million and \$1.8 million for the three and six months ended March 31, 2014, respectively, and \$1.2 million and \$2.3 million for the three and six months ended March 31, 2013, respectively. The interest income recognized on nonperforming loans was \$326 thousand and \$888 thousand for the three and six months ended March 31, 2014, respectively, and \$412 thousand and \$836 thousand for the three and six months ended March 31, 2013, respectively.

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The following table presents an analysis of the payment status of loans held for investment:

| | 30-59 days | 60-89 days | 90 days or more | Total past due | Current ⁽¹⁾ | Total loans held for investment ⁽²⁾ |
|--------------------------------------|----------------|---------------|--------------------|-------------------|------------------------|--|
| | (in thousands) | | | | | |
| As of March 31, 2014: | | | | | | |
| C&I loans | \$— | \$128 | \$— | \$128 | \$5,947,251 | \$5,947,379 |
| CRE construction loans | — | — | — | — | 106,696 | 106,696 |
| CRE loans | — | — | 10,320 | 10,320 | 1,503,688 | 1,514,008 |
| Residential mortgage loans: | | | | | | |
| First mortgage loans | 3,766 | 946 | 40,086 | 44,798 | 1,675,444 | 1,720,242 |
| Home equity loans/lines | — | — | 148 | 148 | 21,526 | 21,674 |
| SBL and other consumer loans | — | — | — | — | 772,975 | 772,975 |
| Total loans held for investment, net | \$3,766 | \$1,074 | \$50,554 | \$55,394 | \$10,027,580 | \$10,082,974 |
| As of September 30, 2013: | | | | | | |
| C&I loans | \$135 | \$— | \$— | \$135 | \$5,245,870 | \$5,246,005 |
| CRE construction loans | — | — | — | — | 60,840 | 60,840 |
| CRE loans | — | — | 17 | 17 | 1,283,029 | 1,283,046 |
| Residential mortgage loans: | | | | | | |
| First mortgage loans | 4,756 | 2,068 | 43,004 | 49,828 | 1,673,619 | 1,723,447 |
| Home equity loans/lines | — | — | 372 | 372 | 21,831 | 22,203 |
| SBL and other consumer loans | — | — | — | — | 555,805 | 555,805 |
| Total loans held for investment, net | \$4,891 | \$2,068 | \$43,393 | \$50,352 | \$8,840,994 | \$8,891,346 |

(1) Includes \$42 million and \$55.5 million of nonaccrual loans at March 31, 2014 and September 30, 2013, respectively, which are performing pursuant to their contractual terms.

(2) Excludes any net unearned income and deferred expenses.

The following table provides a summary of RJ Bank's impaired loans:

| | March 31, 2014 | | | September 30, 2013 | | |
|---|---------------------------------|--------------------------------|-------------------------|---------------------------------|--------------------------------|-------------------------|
| | Gross recorded investment | Unpaid principal balance | Allowance for losses | Gross recorded investment | Unpaid principal balance | Allowance for losses |
| | (in thousands) | | | | | |
| Impaired loans with allowance for loan losses: ⁽¹⁾ | | | | | | |
| C&I loans | \$— | \$— | \$— | \$— | \$— | \$— |
| CRE loans | — | — | — | 17 | 26 | 1 |
| Residential mortgage loans: | | | | | | |
| First mortgage loans | 48,343 | 69,352 | 5,498 | 52,624 | 77,240 | 6,646 |
| Home equity loans/lines | 36 | 74 | 3 | 36 | 74 | 4 |
| Total | 48,379 | 69,426 | 5,501 | 52,677 | 77,340 | 6,651 |

Impaired loans without allowance for loan losses:⁽²⁾

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| | | | | | | |
|------------------------------------|----------|-----------|---------|----------|-----------|---------|
| C&I loans | — | — | — | 89 | 94 | — |
| CRE loans | 24,324 | 44,575 | — | 25,495 | 45,229 | — |
| Residential - first mortgage loans | 22,842 | 35,016 | — | 21,445 | 32,617 | — |
| Total | 47,166 | 79,591 | — | 47,029 | 77,940 | — |
| Total impaired loans | \$95,545 | \$149,017 | \$5,501 | \$99,706 | \$155,280 | \$6,651 |

(1) Impaired loan balances have had reserves established based upon management's analysis.

When the discounted cash flow, collateral value or market value equals or exceeds the carrying value of the loan, (2) then the loan does not require an allowance. These are generally loans in process of foreclosure that have already been adjusted to fair value.

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The preceding table includes \$2 million CRE and \$37.9 million residential first mortgage TDR's at March 31, 2014, and \$2.2 million CRE and \$36.6 million residential first mortgage TDR's at September 30, 2013.

The average balance of the total impaired loans and the related interest income recognized in the Condensed Consolidated Statements of Income and Comprehensive Income are as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|--------------------------------|------------------------------|-----------|----------------------------|-----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Average impaired loan balance: | | | | |
| C&I loans | \$— | \$22,504 | \$35 | \$20,877 |
| CRE loans | 24,702 | 4,879 | 24,949 | 6,577 |
| Residential mortgage loans: | | | | |
| First mortgage loans | 71,277 | 79,025 | 71,818 | 80,008 |
| Home equity loans/lines | 36 | 127 | 36 | 128 |
| Total | \$96,015 | \$106,535 | \$96,838 | \$107,590 |
| Interest income recognized: | | | | |
| Residential mortgage loans: | | | | |
| First mortgage loans | \$391 | \$330 | \$1,027 | \$661 |
| Home equity loans/lines | — | 1 | — | 2 |
| Total | \$391 | \$331 | \$1,027 | \$663 |

During the three and six months ended March 31, 2014 and 2013, RJ Bank granted concessions to borrowers having financial difficulties, for which the resulting modification was deemed a TDR. All of the concessions granted for first mortgage residential loans were generally interest rate reductions, interest capitalization, amortization and maturity date extensions, or release of liability ordered under Chapter 7 bankruptcy not reaffirmed by the borrower. The table below presents the TDRs that occurred during the respective periods presented:

| | Number of contracts | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment |
|------------------------------------|---------------------|--|---|
| | (\$ in thousands) | | |
| Three months ended March 31, 2014 | | | |
| Residential – first mortgage loans | 4 | \$654 | \$702 |
| Three months ended March 31, 2013 | | | |
| Residential – first mortgage loans | 1 | \$662 | \$662 |
| Six months ended March 31, 2014 | | | |
| Residential – first mortgage loans | 12 | \$2,539 | \$2,699 |
| Six months ended March 31, 2013 | | | |
| Residential – first mortgage loans | 44 | \$14,953 | \$14,893 |

During the three and six months ended March 31, 2014, there were three residential first mortgage TDRs with a recorded investment of \$852 thousand, for which there was a payment default and for which the respective loan was modified as a TDR within the 12 months prior to the default. During the three months ended March 31, 2013, there

were no residential first mortgage TDRs for which there was a payment default and for which the respective loan was modified as a TDR within the 12 months prior to the default. During the six months ended March 31, 2013, there were two residential first mortgage TDRs with a recorded investment of \$291 thousand, for which there was a payment default and for which the respective loan was modified as a TDR within the 12 months prior to the default.

As of March 31, 2014 and September 30, 2013, RJ Bank had no outstanding commitments on TDRs.

The credit quality of RJ Bank's loan portfolio is summarized monthly by management using the standard asset classification system utilized by bank regulators for the residential mortgage and consumer loan portfolios and internal risk ratings, which correspond to the

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same standard asset classifications for the C&I, CRE construction, and CRE loan portfolios. These classifications are divided into three groups: Not Classified (Pass), Special Mention, and Classified or Adverse Rating (Substandard, Doubtful and Loss). These terms are defined as follows:

Pass – Loans which are well protected by the current net worth and paying capacity of the obligor (or guarantors, if any) or by the fair value, less costs to acquire and sell, of any underlying collateral in a timely manner.

Special Mention – Loans which have potential weaknesses that deserve management’s close attention. These loans are not adversely classified and do not expose RJ Bank to sufficient risk to warrant an adverse classification.

Substandard – Loans which are inadequately protected by the current sound worth and paying capacity of the obligor or by the collateral pledged, if any. Loans with this classification are characterized by the distinct possibility that RJ Bank will sustain some loss if the deficiencies are not corrected.

Doubtful – Loans which have all the weaknesses inherent in loans classified as substandard with the added characteristic that the weaknesses make collection or liquidation in full highly questionable and improbable on the basis of currently-known facts, conditions and values.

Loss – Loans which are considered by management to be uncollectible and of such little value that their continuance on RJ Bank’s books as an asset, without establishment of a specific valuation allowance or charge-off, is not warranted. RJ Bank does not have any loan balances within this classification because, in accordance with its accounting policy, loans, or a portion thereof considered to be uncollectible, are charged-off prior to the assignment of this classification.

The credit quality of RJ Bank’s held for investment loan portfolio is as follows:

| | C&I | CRE construction | CRE | Residential mortgage First mortgage | Home equity | SBL and other consumer | Total |
|--------------------------------|----------------|---------------------|-------------|---|----------------|------------------------------|--------------|
| | (in thousands) | | | | | | |
| March 31, 2014 | | | | | | | |
| Pass | \$5,878,566 | \$106,696 | \$1,489,291 | \$1,627,759 | \$21,252 | \$772,975 | \$9,896,539 |
| Special mention ⁽¹⁾ | 42,444 | — | 193 | 19,455 | 14 | — | 62,106 |
| Substandard ⁽¹⁾ | 26,369 | — | 22,491 | 73,028 | 408 | — | 122,296 |
| Doubtful ⁽¹⁾ | — | — | 2,033 | — | — | — | 2,033 |
| Total | \$5,947,379 | \$106,696 | \$1,514,008 | \$1,720,242 | \$21,674 | \$772,975 | \$10,082,974 |
| September 30, 2013 | | | | | | | |
| Pass | \$5,012,786 | \$60,840 | \$1,257,130 | \$1,627,090 | \$21,582 | \$555,805 | \$8,535,233 |
| Special mention ⁽¹⁾ | 139,159 | — | 195 | 18,912 | 150 | — | 158,416 |
| Substandard ⁽¹⁾ | 94,060 | — | 23,524 | 77,446 | 470 | — | 195,500 |
| Doubtful ⁽¹⁾ | — | — | 2,197 | — | — | — | 2,197 |
| Total | \$5,246,005 | \$60,840 | \$1,283,046 | \$1,723,448 | \$22,202 | \$555,805 | \$8,891,346 |

(1)Loans classified as special mention, substandard or doubtful are all considered to be “criticized” loans.

The credit quality of RJ Bank’s performing residential first mortgage loan portfolio is additionally assessed utilizing updated loan-to-value (“LTV”) ratios. RJ Bank segregates all of its performing residential first mortgage loan portfolio with higher reserve percentages allocated to the higher LTV loans. Current LTVs are updated using the most recently

available information (generally on a one-quarter lag) and are estimated based on the initial appraisal obtained at the time of origination, adjusted using relevant market indices for housing price changes that have occurred since origination. The value of the homes could vary from actual market values due to changes in the condition of the underlying property, variations in housing price changes within current valuation indices, and other factors.

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The table below presents the most recently available update of the performing residential first mortgage loan portfolio summarized by current LTV. The amounts in the table represent the entire loan balance:

| | Balance ⁽¹⁾ (in thousands) |
|---|--|
| LTV range: | |
| LTV less than 50% | \$418,435 |
| LTV greater than 50% but less than 80% | 766,830 |
| LTV greater than 80% but less than 100% | 249,090 |
| LTV greater than 100%, but less than 120% | 46,450 |
| LTV greater than 120% but less than 140% | 7,356 |
| LTV greater than 140% | 1,460 |
| Total | \$1,489,621 |

(1) Excludes loans that have full repurchase recourse for any delinquent loans.

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Changes in the allowance for loan losses of RJ Bank by portfolio segment are as follows:

| | Loans held for investment | | | | | Total |
|---|---------------------------|---------------------|----------|-------------------------|------------------------------|-----------|
| | C&I | CRE construction | CRE | Residential mortgage | SBL and other consumer | |
| | (in thousands) | | | | | |
| Three months ended March 31, 2014 | | | | | | |
| Balance at beginning of period | \$96,629 | \$1,647 | \$20,210 | \$18,300 | \$1,338 | \$138,124 |
| Provision (benefit) for loan losses | 1,113 | 169 | 2,133 | (1,641) | 205 | 1,979 |
| Net (charge-offs)/recoveries: | | | | | | |
| Charge-offs | (1,805) | — | — | (670) | — | (2,475) |
| Recoveries | 12 | — | — | 625 | 6 | 643 |
| Net (charge-offs)/recoveries | (1,793) | — | — | (45) | 6 | (1,832) |
| Foreign exchange translation adjustment | (247) | (17) | (67) | — | — | (331) |
| Balance at March 31, 2014 | \$95,702 | \$1,799 | \$22,276 | \$16,614 | \$1,549 | \$137,940 |
| Six months ended March 31, 2014 | | | | | | |
| Balance at beginning of year | \$95,994 | \$1,000 | \$19,266 | \$19,126 | \$1,115 | \$136,501 |
| Provision (benefit) for loan losses | 2,015 | 824 | 3,062 | (2,702) | 416 | 3,615 |
| Net (charge-offs)/recoveries: | | | | | | |
| Charge-offs | (1,845) | — | — | (879) | — | (2,724) |
| Recoveries | 16 | — | 80 | 1,069 | 18 | 1,183 |
| Net (charge-offs)/recoveries | (1,829) | — | 80 | 190 | 18 | (1,541) |
| Foreign exchange translation adjustment | (478) | (25) | (132) | — | — | (635) |
| Balance at March 31, 2014 | \$95,702 | \$1,799 | \$22,276 | \$16,614 | \$1,549 | \$137,940 |
| Three months ended March 31, 2013 | | | | | | |
| Balance at beginning of period | \$96,010 | \$874 | \$27,232 | \$23,073 | \$832 | \$148,021 |
| Provision (benefit) for loan losses | 3,248 | 148 | 998 | (762) | 105 | 3,737 |
| Net (charge-offs)/recoveries: | | | | | | |
| Charge-offs | (460) | — | — | (1,858) | (75) | (2,393) |
| Recoveries | — | — | 529 | 508 | 8 | 1,045 |
| Net (charge-offs)/recoveries | (460) | — | 529 | (1,350) | (67) | (1,348) |
| Foreign exchange translation adjustment | (91) | (6) | (27) | — | — | (124) |
| Balance at March 31, 2013 | \$98,707 | \$1,016 | \$28,732 | \$20,961 | \$870 | \$150,286 |
| Six months ended March 31, 2013 | | | | | | |
| Balance at beginning of year | \$92,409 | \$739 | \$27,546 | \$26,138 | \$709 | \$147,541 |
| Provision (benefit) for loan losses | 6,984 | 287 | 154 | (988) | 223 | 6,660 |
| Net (charge-offs)/recoveries: | | | | | | |
| Charge-offs | (550) | — | — | (5,066) | (75) | (5,691) |
| Recoveries | — | — | 1,073 | 877 | 13 | 1,963 |
| Net (charge-offs)/recoveries | (550) | — | 1,073 | (4,189) | (62) | (3,728) |
| Foreign exchange translation adjustment | (136) | (10) | (41) | — | — | (187) |
| Balance at March 31, 2013 | \$98,707 | \$1,016 | \$28,732 | \$20,961 | \$870 | \$150,286 |

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The following table presents, by loan portfolio segment, RJ Bank's recorded investment and related allowance for loan losses:

| | Loans held for investment | | | | | Total |
|---------------------------------------|---------------------------|---------------------|-------------|-------------------------|------------------------------|--------------|
| | C&I | CRE construction | CRE | Residential mortgage | SBL and other consumer | |
| | (in thousands) | | | | | |
| March 31, 2014 | | | | | | |
| Allowance for loan losses: | | | | | | |
| Individually evaluated for impairment | \$— | \$— | \$— | \$2,333 | \$— | \$2,333 |
| Collectively evaluated for impairment | 95,702 | 1,799 | 22,276 | 14,281 | 1,549 | 135,607 |
| Total allowance for loan losses | \$95,702 | \$1,799 | \$22,276 | \$16,614 | \$1,549 | \$137,940 |
| Recorded investment: ⁽¹⁾ | | | | | | |
| Individually evaluated for impairment | \$— | \$— | \$24,324 | \$37,880 | \$— | \$62,204 |
| Collectively evaluated for impairment | 5,947,379 | 106,696 | 1,489,684 | 1,704,036 | 772,975 | 10,020,770 |
| Total recorded investment | \$5,947,379 | \$106,696 | \$1,514,008 | \$1,741,916 | \$772,975 | \$10,082,974 |
| September 30, 2013 | | | | | | |
| Allowance for loan losses: | | | | | | |
| Individually evaluated for impairment | \$— | \$— | \$1 | \$2,379 | \$— | \$2,380 |
| Collectively evaluated for impairment | 95,994 | 1,000 | 19,265 | 16,747 | 1,115 | 134,121 |
| Total allowance for loan losses | \$95,994 | \$1,000 | \$19,266 | \$19,126 | \$1,115 | \$136,501 |
| Recorded investment: ⁽¹⁾ | | | | | | |
| Individually evaluated for impairment | \$89 | \$— | \$25,512 | \$36,648 | \$— | \$62,249 |
| Collectively evaluated for impairment | 5,245,916 | 60,840 | 1,257,534 | 1,709,002 | 555,805 | 8,829,097 |
| Total recorded investment | \$5,246,005 | \$60,840 | \$1,283,046 | \$1,745,650 | \$555,805 | \$8,891,346 |

(1) Excludes any net unearned income and deferred expenses.

RJ Bank had no recorded investment in loans acquired with deteriorated credit quality as of either March 31, 2014 or September 30, 2013.

The reserve for unfunded lending commitments, included in trade and other payables on our Condensed Consolidated Statements of Financial Condition, was \$11.5 million and \$9.3 million at March 31, 2014 and September 30, 2013, respectively.

NOTE 9 – VARIABLE INTEREST ENTITIES

A VIE requires consolidation by the entity's primary beneficiary. We evaluate all of the entities in which we are involved to determine if the entity is a VIE and, if so, whether we hold a variable interest and are the primary beneficiary.

We hold variable interests in the following VIE's: Raymond James Employee Investment Funds I and II (the "EIF Funds"), a trust fund established for employee retention purposes ("Restricted Stock Trust Fund"), certain low-income housing tax credit funds ("LIHTC Funds"), various other partnerships and limited liability companies ("LLCs") involving real estate ("Other Real Estate Limited Partnerships and LLCs"), certain new market tax credit funds ("NMTC Funds"), and certain funds formed for the purpose of making and managing investments in securities of other entities ("Managed Funds").

Refer to Note 2 on pages 120 - 122 of our 2013 Form 10-K for a description of our principal involvement with VIEs and the accounting policies regarding determination of whether we are deemed to be the primary beneficiary of any VIEs. Other than as

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described below, as of March 31, 2014 there have been no significant changes in either the nature of our involvement with, or the accounting policies associated with the analysis of, VIEs as described in the 2013 Form 10-K.

Raymond James Tax Credit Funds, Inc. (“RJTCF”), a wholly owned subsidiary of RJF, is the managing member or general partner in LIHTC Funds having one or more investor members or limited partners. These LIHTC Funds are organized as limited partnerships or LLCs for the purpose of investing in a number of project partnerships, which are limited partnerships or LLCs that in turn purchase and develop low-income housing properties qualifying for tax credits.

VIEs where we are the primary beneficiary

Of the VIEs in which we hold an interest, we have determined that the EIF Funds, the Restricted Stock Trust Fund and certain LIHTC Funds require consolidation in our financial statements, as we are deemed the primary beneficiary of those VIEs. The aggregate assets and liabilities of the VIEs we consolidate are provided in the table below.

| | Aggregate assets ⁽¹⁾ (in thousands) | Aggregate liabilities ⁽¹⁾ |
|--------------------------------------|--|---|
| March 31, 2014 | | |
| LIHTC Funds | \$198,825 | \$55,036 |
| Guaranteed LIHTC Fund ⁽²⁾ | 75,804 | — |
| Restricted Stock Trust Fund | 13,907 | 4,665 |
| EIF Funds | 5,616 | — |
| Total | \$294,152 | \$59,701 |
| September 30, 2013 | | |
| LIHTC Funds | \$208,634 | \$78,055 |
| Guaranteed LIHTC Fund ⁽²⁾ | 81,712 | — |
| Restricted Stock Trust Fund | 13,075 | 6,710 |
| EIF Funds | 7,588 | — |
| Total | \$311,009 | \$84,765 |

(1) Aggregate assets and aggregate liabilities differ from the consolidated carrying value of assets and liabilities due to the elimination of intercompany assets and liabilities held by the consolidated VIE.

In connection with one of the multi-investor tax credit funds in which RJTCF is the managing member, RJTCF has (2) provided the investor members with a guaranteed return on their investment in the fund (the “Guaranteed LIHTC Fund”). See Note 16 for additional information regarding this commitment.

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The following table presents information about the carrying value of the assets, liabilities and equity of the VIEs which we consolidate and which are included within our Condensed Consolidated Statements of Financial Condition. The noncontrolling interests presented in this table represent the portion of these net assets which are not ours.

| | March 31, 2014 (in thousands) | September 30, 2013 |
|---|----------------------------------|--------------------|
| Assets: | | |
| Assets segregated pursuant to regulations and other segregated assets | \$9,999 | \$11,857 |
| Receivables, other | 6,053 | 5,763 |
| Investments in real estate partnerships held by consolidated variable interest entities | 258,633 | 272,096 |
| Trust fund investment in RJF common stock ⁽¹⁾ | 13,905 | 13,073 |
| Prepaid expenses and other assets | 6,364 | 8,230 |
| Total assets | \$294,954 | \$311,019 |
| Liabilities and equity: | | |
| Trade and other payables | \$12,721 | \$1,428 |
| Intercompany payables | 5,046 | 6,390 |
| Loans payable of consolidated variable interest entities ⁽²⁾ | 53,505 | 62,938 |
| Total liabilities | 71,272 | 70,756 |
| RJF equity | 6,155 | 6,175 |
| Noncontrolling interests | 217,527 | 234,088 |
| Total equity | 223,682 | 240,263 |
| Total liabilities and equity | \$294,954 | \$311,019 |

(1) Included in treasury stock in our Condensed Consolidated Statements of Financial Condition.

(2) Comprised of several non-recourse loans. We are not contingently liable under any of these loans.

The following table presents information about the net income (loss) of the VIEs which we consolidate, and is included within our Condensed Consolidated Statements of Income and Comprehensive Income. The noncontrolling interests presented in this table represent the portion of the net loss from these VIEs which is not ours.

| | Three months ended March 31, | | Six months ended March 31, | |
|---|------------------------------|-----------|----------------------------|-----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Revenues: | | | | |
| Interest | \$— | \$— | \$1 | \$3 |
| Other | (1,580 |) 2,509 | (1,416 |) 4,024 |
| Total revenues | (1,580 |) 2,509 | (1,415 |) 4,027 |
| Interest expense | 797 | 1,063 | 1,584 | 2,112 |
| Net revenues (expense) | (2,377 |) 1,446 | (2,999 |) 1,915 |
| Non-interest expenses | | | | |
| Net loss including noncontrolling interests | (14,429 |) (11,006 |) (24,016 |) (15,228 |
| Net loss attributable to noncontrolling interests | (14,420 |) (11,051 |) (23,996 |) (15,304 |
| Net (loss) income attributable to RJF | \$(9 |) \$45 | \$(20 |) \$76 |

Low-income housing tax credit funds

RJTCF is the managing member or general partner in approximately 88 separate low-income housing tax credit funds having one or more investor members or limited partners, 76 of which are determined to be VIEs and 12 of which are determined not to be VIEs. RJTCF has concluded that it is the primary beneficiary of eight non-guaranteed LIHTC Fund VIEs and, accordingly, consolidates these funds. In addition, RJTCF consolidates the one Guaranteed LIHTC Fund VIE it sponsors (see Note 16 for further discussion of the guarantee obligation as well as other RJTCF commitments). RJTCF also consolidates six of the funds it determined not to be VIEs.

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VIEs where we hold a variable interest but are not the primary beneficiary

Low-income housing tax credit funds

RJTFCF does not consolidate the LIHTC Fund VIEs that it determines it is not the primary beneficiary of. Our risk of loss is limited to our investments in, advances to, and receivables due from these funds.

New market tax credit funds

One of our affiliates is the managing member of seven NMTC Funds, and, as discussed in Note 2 on page 122 of our 2013 Form 10-K, this affiliate is not deemed to be the primary beneficiary of these NMTC Funds. These NMTC Funds are therefore not consolidated. Our risk of loss is limited to our receivables due from these funds.

Other real estate limited partnerships and LLCs

We have a variable interest in several limited partnerships involved in various real estate activities in which a subsidiary is either the general partner or a limited partner. As discussed in Note 2 on page 122 of our 2013 Form 10-K, we have determined that we are not the primary beneficiary of these VIEs. Accordingly, we do not consolidate these partnerships or LLCs. The carrying value of our investment in these partnerships or LLCs represents our risk of loss.

Aggregate assets, liabilities and risk of loss

The aggregate assets, liabilities, and our exposure to loss from those VIEs in which we hold a variable interest, but as to which we have concluded we are not the primary beneficiary, are provided in the table below.

| | March 31, 2014 | | | September 30, 2013 | | |
|---|------------------|-----------------------|------------------|--------------------|-----------------------|------------------|
| | Aggregate assets | Aggregate liabilities | Our risk of loss | Aggregate assets | Aggregate liabilities | Our risk of loss |
| | (in thousands) | | | | | |
| LIHTC Funds | \$2,828,024 | \$829,589 | \$20,453 | \$2,532,457 | \$762,346 | \$14,387 |
| NMTC Funds | 140,492 | 147 | 13 | 140,499 | 278 | 13 |
| Other Real Estate Limited Partnerships and LLCs | 28,993 | 36,016 | 198 | 30,240 | 35,512 | 212 |
| Total | \$2,997,509 | \$865,752 | \$20,664 | \$2,703,196 | \$798,136 | \$14,612 |

VIEs where we hold a variable interest but are not required to consolidate

Managed Funds

As described in Note 2 on page 122 of our 2013 Form 10-K, we have subsidiaries which serve as the general partner of the Managed Funds, which we determined to be VIEs that we are not required to consolidate since these funds satisfy the conditions for deferral of the determination of who is the primary beneficiary and therefore, the obligation to consolidate.

The aggregate assets, liabilities, and our exposure to loss from Managed Funds in which we hold a variable interest as of the dates indicated are provided in the table below:

| | March 31, 2014 | | | September 30, 2013 | | |
|--|------------------|-----------------------|------------------|--------------------|-----------------------|------------------|
| | Aggregate assets | Aggregate liabilities | Our risk of loss | Aggregate assets | Aggregate liabilities | Our risk of loss |

| | | | | | | |
|---------------|----------------|---------|------|----------|---------|-------|
| | (in thousands) | | | | | |
| Managed Funds | \$50,597 | \$1,343 | \$91 | \$56,321 | \$1,415 | \$202 |

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NOTE 10 - GOODWILL AND IDENTIFIABLE INTANGIBLE ASSETS

The following are our goodwill and net identifiable intangible asset balances as of the dates indicated:

| | March 31, 2014 (in thousands) | September 30, 2013 |
|--|----------------------------------|--------------------|
| Goodwill | \$295,486 | \$295,486 |
| Identifiable intangible assets, net | 62,360 | 65,978 |
| Total goodwill and identifiable intangible assets, net | \$357,846 | \$361,464 |

Our goodwill and identified intangible assets result from various acquisitions. See Note 13 on pages 155 - 159 of our 2013 Form 10-K for a discussion of the components of our goodwill balance and additional information regarding our identifiable intangible assets. See the discussion of our intangible assets and goodwill accounting policies in Note 2 on pages 117 - 118 of our 2013 Form 10-K.

Goodwill

The following summarizes our goodwill by segment, along with the activity, as of the dates indicated:

| | Three months ended March 31, Segment | | | Six months ended March 31, Segment | | |
|--|---|--------------------|-----------|---------------------------------------|--------------------|-----------|
| | Private client group | Capital markets | Total | Private client group | Capital markets | Total |
| Fiscal year 2014 | | | | | | |
| Goodwill as of beginning of period | \$174,584 | \$120,902 | \$295,486 | \$174,584 | \$120,902 | \$295,486 |
| Impairment losses | — | — | — | — | — | — |
| Goodwill as of end of period | \$174,584 | \$120,902 | \$295,486 | \$174,584 | \$120,902 | \$295,486 |
| Fiscal year 2013 | | | | | | |
| Goodwill as of beginning of period | \$174,584 | \$127,835 | \$302,419 | \$173,317 | \$126,794 | \$300,111 |
| Adjustments to prior year additions (1) | — | — | — | 1,267 | 1,041 | 2,308 |
| Impairment losses | — | (6,933) | (6,933) | — | (6,933) | (6,933) |
| Goodwill as of end of period | \$174,584 | \$120,902 | \$295,486 | \$174,584 | \$120,902 | \$295,486 |

The goodwill adjustment in the prior year period arose from a change in a tax election pertaining to whether assets acquired and liabilities assumed are written-up to fair value for tax purposes. This election is made on an (1) entity-by-entity basis, and during the period indicated our assumption regarding whether we would make such election changed for one of the Morgan Keegan entities we acquired. The offsetting balance associated with this adjustment to goodwill was the net deferred tax asset.

The impairment expense in the three and six months ended March 31, 2013 is associated with the Raymond James European Securities, S.A.S. ("RJES") reporting unit. We concluded that the goodwill associated with this reporting unit was completely impaired during such periods. Since we did not own 100% of RJES as of the goodwill (2) impairment testing date, for the three and six month periods ended March 31, 2013 the effect of this impairment expense on the pre-tax income attributable to Raymond James Financial, Inc is approximately \$4.6 million, and the portion of the impairment expense attributable to the noncontrolling interests is approximately \$2.3 million.

We performed our annual goodwill impairment testing during the quarter ended March 31, 2014, evaluating the balances as of December 31, 2013. We performed a qualitative assessment for each reporting unit that includes an

allocation of goodwill to determine whether it is more likely than not that the carrying value of such reporting unit, including the recorded goodwill, is in excess of the fair value of the reporting unit. In any instance in which we are unable to qualitatively conclude that it is more likely than not that the fair value of the reporting unit exceeds the reporting unit carrying value including goodwill, a quantitative analysis of the fair value of the reporting unit would be performed. Based upon the outcome of our qualitative assessment, we determined that no quantitative analysis of the fair value of any reporting unit as of December 31, 2013 was required, and we concluded that none of the goodwill allocated to any of our reporting units as of December 31, 2013 was impaired. No events have occurred since December 31, 2013 that would cause us to update our latest annual impairment testing.

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Identifiable intangible assets, net

The following table sets forth our identifiable intangible asset balances by segment, net of accumulated amortization, and activity for the periods indicated:

| | Segment Private client group (in thousands) | Capital markets | Asset management | RJ Bank | Total |
|--|---|--------------------|---------------------|---------|----------|
| For the three months ended March 31, 2014 | | | | | |
| Net identifiable intangible assets as of beginning of period | \$9,035 | \$42,099 | \$11,996 | \$1,014 | \$64,144 |
| Additions | — | — | — | 118 | 118 |
| Amortization expense | (146) | (1,375) | (333) | (48) | (1,902) |
| Impairment losses | — | — | — | — | — |
| Net identifiable intangible assets as of end of period | \$8,889 | \$40,724 | \$11,663 | \$1,084 | \$62,360 |
| For the six months ended March 31, 2014 | | | | | |
| Net identifiable intangible assets as of beginning of period | \$9,191 | \$43,474 | \$12,329 | \$984 | \$65,978 |
| Additions | — | — | — | 189 | 189 |
| Amortization expense | (302) | (2,750) | (666) | (89) | (3,807) |
| Impairment losses | — | — | — | — | — |
| Net identifiable intangible assets as of end of period | \$8,889 | \$40,724 | \$11,663 | \$1,084 | \$62,360 |
| For the three months ended March 31, 2013 | | | | | |
| Net identifiable intangible assets as of beginning of period | \$9,664 | \$49,098 | \$13,329 | \$— | \$72,091 |
| Additions | — | — | — | — | — |
| Amortization expense | (162) | (2,208) | (333) | — | (2,703) |
| Impairment losses | — | — | — | — | — |
| Net identifiable intangible assets as of end of period | \$9,502 | \$46,890 | \$12,996 | \$— | \$69,388 |
| For the six months ended March 31, 2013 | | | | | |
| Net identifiable intangible assets as of beginning of period | \$9,829 | \$51,306 | \$— | \$— | \$61,135 |
| Additions | — | — | 13,329 | (1) — | 13,329 |
| Amortization expense | (327) | (4,416) | (333) | — | (5,076) |
| Impairment losses | — | — | — | — | — |
| Net identifiable intangible assets as of end of period | \$9,502 | \$46,890 | \$12,996 | \$— | \$69,388 |

(1) The additions in the prior year period are directly attributable to the customer list asset associated with our first quarter fiscal year 2013 acquisition of a 45% interest in ClariVest (see Note 3 for additional information). Since we are consolidating ClariVest, the amount represents the entire customer relationship intangible asset associated with the acquisition transaction; the amount shown is unadjusted by the 55% share of ClariVest attributable to others.

The estimated useful life associated with this addition is approximately 10 years.

Identifiable intangible assets by type are presented below:

| | March 31, 2014 | | September 30, 2013 | |
|---------------------------|--|--------------------------|----------------------|--------------------------|
| | Gross carrying value (in thousands) | Accumulated amortization | Gross carrying value | Accumulated amortization |
| Customer relationships | \$65,957 | \$(11,281) |) \$65,957 | \$(8,663) |
| Trade name | 2,000 | (2,000) |) 2,000 | (2,000) |
| Developed technology | 11,000 | (4,400) |) 11,000 | (3,300) |
| Non-compete agreements | 1,000 | (1,000) |) 1,000 | (1,000) |
| Mortgage servicing rights | 1,274 | (190) |) 1,085 | (101) |
| Total | \$81,231 | \$(18,871) |) \$81,042 | \$(15,064) |

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NOTE 11 – BANK DEPOSITS

Bank deposits include Negotiable Order of Withdrawal (“NOW”) accounts, demand deposits, savings and money market accounts and certificates of deposit of RJ Bank. The following table presents a summary of bank deposits including the weighted-average rate:

| | March 31, 2014 | | September 30, 2013 | | |
|--|-------------------|--------------------------------------|--------------------|--------------------------------------|---|
| | Balance | Weighted-average rate ⁽¹⁾ | Balance | Weighted-average rate ⁽¹⁾ | |
| | (\$ in thousands) | | | | |
| Bank deposits: | | | | | |
| NOW accounts | \$7,109 | 0.01 | % \$7,003 | 0.01 | % |
| Demand deposits (non-interest-bearing) | 7,484 | — | 8,555 | — | |
| Savings and money market accounts | 10,073,260 | 0.02 | % 8,966,439 | 0.02 | % |
| Certificates of deposit | 326,951 | 1.90 | % 313,374 | 1.96 | % |
| Total bank deposits ⁽²⁾ | \$10,414,804 | 0.08 | % \$9,295,371 | 0.09 | % |

(1) Weighted-average rate calculation is based on the actual deposit balances at March 31, 2014 and September 30, 2013, respectively.

(2) Bank deposits exclude affiliate deposits of approximately \$7 million and \$6 million at March 31, 2014 and September 30, 2013, respectively.

RJ Bank’s savings and money market accounts in the table above consist primarily of deposits that are cash balances swept from the investment accounts maintained at RJ&A. These balances are held in Federal Deposit Insurance Corporation (“FDIC”) insured bank accounts through the Raymond James Bank Deposit Program (“RJBDP”) administered by RJ&A.

Scheduled maturities of certificates of deposit are as follows:

| | March 31, 2014 | | September 30, 2013 | |
|--------------------------------|--|-----------------------------------|--|-----------------------------------|
| | Denominations greater than or equal to \$100,000 | Denominations less than \$100,000 | Denominations greater than or equal to \$100,000 | Denominations less than \$100,000 |
| | (in thousands) | | | |
| Three months or less | \$4,960 | \$6,360 | \$7,343 | \$8,540 |
| Over three through six months | 7,091 | 8,503 | 5,908 | 6,264 |
| Over six through twelve months | 18,189 | 18,701 | 9,459 | 13,976 |
| Over one through two years | 30,006 | 33,105 | 31,123 | 37,918 |
| Over two through three years | 47,875 | 36,449 | 33,404 | 27,873 |
| Over three through four years | 19,275 | 14,875 | 47,822 | 35,270 |
| Over four through five years | 61,592 | 19,970 | 36,574 | 11,900 |
| Total | \$188,988 | \$137,963 | \$171,633 | \$141,741 |

Interest expense on deposits is summarized as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|-------------------------|------------------------------|---------|----------------------------|---------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Certificates of deposit | \$1,508 | \$1,563 | \$3,056 | \$3,226 |

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| | | | | |
|--|---------|---------|---------|---------|
| Money market, savings and NOW accounts | 431 | 849 | 828 | 1,662 |
| Total interest expense on deposits | \$1,939 | \$2,412 | \$3,884 | \$4,888 |

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NOTE 12 – OTHER BORROWINGS

The following table details the components of other borrowings:

| | March 31, 2014 (in thousands) | September 30, 2013 |
|--|----------------------------------|--------------------|
| Other borrowings: | | |
| Borrowings on secured lines of credit ⁽¹⁾ | \$78,517 | \$84,076 |
| Borrowings on unsecured lines of credit ⁽²⁾ | — | — |
| Total other borrowings | \$78,517 | \$84,076 |

Other than a \$5 million borrowing outstanding on the Regions Credit Facility (as hereinafter defined) as of (1) March 31, 2014, any borrowings on secured lines of credit are day-to-day and are generally utilized to finance certain fixed income securities.

A subsidiary of RJF (the “Borrower”) is a party to a Revolving Credit Agreement (the “Regions Credit Facility”) with Regions Bank, an Alabama banking corporation (the “Lender”). The Regions Credit Facility provides for a revolving line of credit from the Lender to the Borrower and is subject to a guarantee in favor of the Lender provided by RJF. The proceeds from any borrowings under the line are used for working capital and general corporate purposes. The obligations under the Regions Credit Facility are secured by, subject to certain exceptions, all of the present and future ARS owned by the Borrower (the “Pledged ARS”). The amount of any borrowing under the Regions Credit Facility cannot exceed the lesser of 70% of the value of the Pledged ARS, or \$100 million. The maximum amount available to borrow was \$100 million and the outstanding borrowings were \$5 million as of March 31, 2014. The Regions Credit Facility bears interest at a variable rate which is 2.75% over LIBOR. The facility expires on April 2, 2015.

(2) Any borrowings on unsecured lines of credit are day-to-day and are generally utilized for cash management purposes.

RJ Bank had no advances outstanding from the Federal Home Loan Bank of Atlanta (“FHLB”) as of either March 31, 2014 or September 30, 2013.

There were other collateralized financings outstanding in the amount of \$378 million and \$301 million as of March 31, 2014 and September 30, 2013, respectively. These other collateralized financings are included in securities sold under agreements to repurchase on the Condensed Consolidated Statements of Financial Condition. These financings are collateralized by non-customer, RJ&A-owned securities. See Note 14 for additional information regarding offsetting asset and liability balances.

NOTE 13 – DERIVATIVE FINANCIAL INSTRUMENTS

The significant accounting policies governing our derivative financial instruments, including our methodologies for determining fair value, are described in Note 2 on pages 110 - 111 of our 2013 Form 10-K.

Derivatives arising from our fixed income business operations

We enter into derivatives contracts as part of our fixed income operations in either over-the-counter market activities, or through “matched book” activities. Each of these activities are described further below.

We enter into interest rate swaps and futures contracts either as part of our fixed income business to facilitate customer transactions, to hedge a portion of our trading inventory, or to a limited extent for our own account. The

majority of these derivative positions are executed in the over-the-counter market with financial institutions (the “OTC Derivatives Operations”). Cash flows related to the interest rate contracts arising from the OTC Derivative Operations are included as operating activities (the “trading instruments, net” line) on the Condensed Consolidated Statements of Cash Flows.

Either Raymond James Financial Products, LLC or Raymond James Capital Services, LLC (collectively the Raymond James matched book swap subsidiaries or “RJSS”) enter into derivative transactions (primarily interest rate swaps) with customers. In these activities, we do not use derivative instruments for trading or hedging purposes. For every derivative transaction RJSS enters into with a customer, RJSS enters into an offsetting transaction, on terms that mirror the customer transaction, with a credit support provider which is a third party financial institution. Due to this “pass-through” transaction structure, RJSS has completely mitigated the market and credit risk related to these derivative contracts. Therefore, the ultimate credit and market risk resides with the third party financial institution. RJSS only has credit risk related to its uncollected derivative transaction fee revenues. As a result of

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the structure of these transactions, we refer to the derivative contracts we enter into as a result of these operations as our offsetting “matched book” derivative operations (the “Offsetting Matched Book Derivatives Operations”).

Any collateral required to be exchanged under the contracts arising from the Offsetting Matched Book Derivatives Operations is administered directly by the customer and the third party financial institution. RJSS does not hold any collateral, or administer any collateral transactions, related to these instruments. We record the value of each derivative position arising from the Offsetting Matched Book Derivatives Operations at fair value, as either an asset or offsetting liability, presented as “derivative instruments associated with offsetting matched book positions,” as applicable, on our Condensed Consolidated Statements of Financial Condition.

The receivable for uncollected derivative transaction fee revenues of RJSS is \$8 million at March 31, 2014 and September 30, 2013, and is included in other receivables on our Condensed Consolidated Statements of Financial Condition.

None of the derivatives described above arising from either our OTC Derivatives Operations or our Offsetting Matched Book Derivatives Operations are designated as fair value or cash flow hedges.

Derivatives arising from RJ Bank’s business operations

A Canadian subsidiary of RJ Bank conducts operations directly related to RJ Bank’s Canadian corporate loan portfolio. U.S. subsidiaries of RJ Bank utilize forward foreign exchange contracts to hedge RJ Bank’s foreign currency exposure due to its non-U.S. dollar net investment. Cash flows related to these derivative contracts are classified within operating activities in the Condensed Consolidated Statements of Cash Flows.

Description of the collateral we hold related to derivative contracts

Where permitted, we elect to net-by-counterparty certain derivative contracts entered into in our OTC Derivatives Operations and by RJ Bank’s U.S. subsidiaries. Certain of these contracts contain a legally enforceable master netting arrangement that allows for netting of all derivative transactions with each counterparty and, therefore, the fair value of those derivative contracts are netted by counterparty in the Condensed Consolidated Statements of Financial Condition. The credit support annex related to the interest rate swaps and certain forward foreign exchange contracts allows parties to the master agreement to mitigate their credit risk by requiring the party which is out of the money to post collateral. We accept collateral in the form of cash or other marketable securities. As we elect to net-by-counterparty the fair value of derivative contracts arising from our OTC Derivatives Operations, we also net-by-counterparty any cash collateral exchanged as part of those derivative agreements. Refer to Note 14 for additional information regarding offsetting asset and liability balances.

This cash collateral is recorded net-by-counterparty at the related fair value. The cash collateral included in the net fair value of all open derivative asset positions arising from our OTC Derivatives Operations aggregates to a net liability of \$9 million and \$13 million at March 31, 2014 and September 30, 2013, respectively. The cash collateral included in the net fair value of all open derivative liability positions from our OTC Derivatives Operations aggregates to a net asset of \$14 million and \$22 million at March 31, 2014 and September 30, 2013, respectively. Our maximum loss exposure under the interest rate swap contracts arising from our OTC Derivatives Operations at March 31, 2014 is \$25 million.

RJ Bank provides to counterparties for the benefit of its U.S. subsidiaries, a guarantee of payment in the event of the subsidiaries’ default under forward foreign exchange contracts. Due to this RJ Bank guarantee and the short-term nature of these derivatives, RJ Bank’s U.S. subsidiaries are not required to post collateral and do not receive collateral with respect to certain derivative contracts with the respective counterparties. RJ Bank’s maximum loss exposure

under the forward foreign exchange contracts at March 31, 2014 is approximately \$1 million.

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Derivative balances included in our financial statements

See the table below for the notional and fair value amounts of both the asset and liability derivatives.

| | | Asset derivatives | | | September 30, 2013 | | |
|--|--|-----------------------|---------------------------|--|--------------------|---------------------------|--|
| | | March 31, 2014 | | | | | |
| | Balance sheet location (in thousands) | Notional amount | Fair value ⁽¹⁾ | Balance sheet location | Notional amount | Fair value ⁽¹⁾ | |
| Derivatives designated as hedging instruments: | | | | | | | |
| Forward foreign exchange contracts | Prepaid expenses and other assets | \$92,175 | \$146 | Prepaid expenses and other assets | \$— | \$— | |
| Derivatives not designated as hedging instruments: | | | | | | | |
| Interest rate contracts ⁽²⁾ | Trading instruments | \$2,546,517 | \$84,607 | Trading instruments | \$2,407,387 | \$89,633 | |
| Interest rate contracts ⁽³⁾ | Derivative instruments associated with offsetting matched book positions | \$2,190,008 | \$289,271 | Derivative instruments associated with offsetting matched book positions | \$1,944,408 | \$250,341 | |
| | | Liability derivatives | | | September 30, 2013 | | |
| | | March 31, 2014 | | | | | |
| | Balance sheet location (in thousands) | Notional amount | Fair value ⁽¹⁾ | Balance sheet location | Notional amount | Fair value ⁽¹⁾ | |
| Derivatives designated as hedging instruments: | | | | | | | |
| Forward foreign exchange contracts | Trade and other payables | \$524,469 | \$528 | Trade and other payables | \$655,828 | \$637 | |
| Derivatives not designated as hedging instruments: | | | | | | | |
| Interest rate contracts ⁽²⁾ | Trading instruments sold | \$2,134,039 | \$69,999 | Trading instruments sold | \$2,420,531 | \$74,920 | |
| Interest rate contracts ⁽³⁾ | Derivative instruments associated with offsetting matched book positions | \$2,190,008 | \$289,271 | Derivative instruments associated with offsetting matched book positions | \$1,944,408 | \$250,341 | |
| | | \$106,558 | \$134 | | \$79,588 | \$77 | |

| | | |
|---------------------------------------|-----------------------------|-----------------------------|
| Forward foreign exchange contracts | Trade and other payables | Trade and other payables |
|---------------------------------------|-----------------------------|-----------------------------|

The fair value in this table is presented on a gross basis before netting of cash collateral and before any netting by counterparty according to our legally enforceable master netting arrangements. The fair value in the Condensed (1) Consolidated Statements of Financial Condition is presented net. See Note 14 for additional information regarding offsetting asset and liability balances.

(2) These contracts arise from our OTC Derivatives Operations.

(3) These contracts arise from our Offsetting Matched Book Derivatives Operations.

Gains recognized on forward foreign exchange derivatives in AOCI totaled \$14.4 million and \$26 million, net of income taxes, for the three and six months ended March 31, 2014, respectively (see Note 17 for additional information). There was no hedge ineffectiveness and no components of derivative gains or losses were excluded from the assessment of hedge effectiveness for the three and six months ended March 31, 2014.

Gains recognized on forward foreign exchange derivatives in AOCI totaled \$6.8 million and \$9.8 million, net of income taxes, for the three and six months ended March 31, 2013, respectively. There was no hedge ineffectiveness and no components of

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derivative gains or losses were excluded from the assessment of hedge effectiveness for the three and six months ended March 31, 2013.

The table below sets forth the impact of the derivatives not designated as hedging instruments on the Condensed Consolidated Statements of Income and Comprehensive Income:

| Location of gain (loss) recognized on derivatives in the Condensed Consolidated Statements of Income and Comprehensive Income | Amount of gain (loss) on derivatives recognized in income | | | | |
|---|---|---------|----------------------------|---------|-------|
| | Three months ended March 31, | | Six months ended March 31, | | |
| | 2014 | 2013 | 2014 | 2013 | |
| | (in thousands) | | | | |
| Derivatives not designated as hedging instruments: | | | | | |
| Interest rate contracts ⁽¹⁾ | Net trading (loss) profit | \$(70) | \$303 | \$579 | \$497 |
| Interest rate contracts ⁽²⁾ | Other revenues | \$651 | \$213 | \$671 | \$403 |
| Forward foreign exchange contracts | Other revenues | \$2,530 | \$625 | \$4,811 | \$999 |

(1) These contracts arise from our OTC Derivatives Operations.

(2) These contracts arise from our Offsetting Matched Book Derivatives Operations.

Risks associated with, and our risk mitigation related to, our derivative contracts

We are exposed to credit losses in the event of nonperformance by the counterparties to forward foreign exchange derivative agreements as well as the interest rate contracts associated with our OTC Derivatives Operations. Where we are subject to credit exposure, we perform a credit evaluation of counterparties prior to entering into derivative transactions and we monitor their credit standings. Currently, we anticipate that all of the counterparties will be able to fully satisfy their obligations under those agreements. For our OTC Derivatives Operations, we may require collateral from counterparties in the form of cash deposits or other marketable securities to support certain of these obligations as established by the credit threshold specified by the agreement and/or as a result of monitoring the credit standing of the counterparties.

We are exposed to interest rate risk related to the interest rate derivative agreements arising from our OTC Derivatives Operations. We are also exposed to foreign exchange risk related to our forward foreign exchange derivative agreements. We monitor exposure in our derivative agreements daily based on established limits with respect to a number of factors, including interest rate, foreign exchange spot and forward rates, spread, ratio, basis and volatility risks. These exposures are monitored both on a total portfolio basis and separately for each agreement for selected

maturity periods.

Certain of the derivative instruments arising from our OTC Derivatives Operations and from RJ Bank's forward foreign exchange contracts contain provisions that require our debt to maintain an investment grade rating from one or more of the major credit rating agencies. If our debt were to fall below investment grade, we would be in breach of these provisions, and the counterparties to the derivative instruments could request immediate payment or demand immediate and ongoing overnight collateralization on our derivative instruments in liability positions. The aggregate fair value of all derivative instruments with such credit-risk-related contingent features that are in a liability position at March 31, 2014 is \$3.5 million, for which we have posted collateral of \$3.3 million in the normal course of business. If the credit-risk-related contingent features underlying these agreements were triggered on March 31, 2014, we would have been required to post an additional \$200 thousand of collateral to our counterparties.

Our only exposure to credit risk in the Offsetting Matched Book Derivatives Operations is related to our uncollected derivative transaction fee revenues. We are not exposed to market risk as it relates to these derivative contracts due to the "pass-through" transaction structure more fully described above.

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NOTE 14 – DISCLOSURE OF OFFSETTING ASSETS AND LIABILITIES

The following table presents information about the financial and derivative instruments that are offset or subject to an enforceable master netting arrangement or other similar agreement as of the dates indicated:

| | Gross amounts of recognized assets (liabilities) (in thousands) | Gross amounts offset in the Statement of Financial Condition | Net amounts presented in the Statement of Financial Condition | Gross amounts not offset in the Statement of Financial Condition | Financial instruments | Cash collateral received (paid) | Net amount |
|---|---|--|---|--|-----------------------|---------------------------------|-------------|
| As of March 31, 2014: | | | | | | | |
| Assets | | | | | | | |
| Securities purchased under agreements to resell and other collateralized financings | \$637,486 | \$— | \$637,486 | \$(659,039) | \$— | | \$(21,553) |
| Derivatives - interest rate contracts ⁽¹⁾ | 84,607 | (59,938) | 24,669 | (6,240) | — | | 18,429 |
| Derivative instruments associated with offsetting matched book positions | 289,271 | — | 289,271 | (289,271) ⁽²⁾ | — | | — |
| Derivatives - forward foreign exchange contracts | 146 | — | 146 | — | — | | 146 |
| Stock borrowed | 185,868 | — | 185,868 | — | (182,215) | | 3,653 |
| Total assets | \$1,197,378 | \$(59,938) | \$1,137,440 | \$(954,550) | \$(182,215) | | \$675 |
| Liabilities | | | | | | | |
| Securities sold under agreements to repurchase | \$(377,677) | \$— | \$(377,677) | \$393,159 | \$— | | \$15,482 |
| Derivatives - interest rate contracts ⁽¹⁾ | (69,999) | 64,171 | (5,828) | — | — | | (5,828) |
| Derivative instruments associated with offsetting matched book positions | (289,271) | — | (289,271) | 289,271 | ⁽²⁾ — | | — |
| Derivatives - forward foreign exchange contracts ⁽³⁾ | (662) | — | (662) | — | — | | (662) |
| Stock loaned | (432,223) | — | (432,223) | — | 421,321 | | (10,902) |
| Total liabilities | \$(1,169,832) | \$64,171 | \$(1,105,661) | \$682,430 | \$421,321 | | \$(1,910) |

As of September 30,
2013:

Assets

| | | | | | | |
|---|--------------|-------------|--------------|---------------------------|------------------|-------------|
| Securities purchased under agreements to resell and other collateralized financings | \$709,120 | \$— | \$709,120 | \$(725,935) | \$— | \$(16,815) |
| Derivatives - interest rate contracts ⁽¹⁾ | 89,633 | (61,524) | 28,109 | (6,409) | — | 21,700 |
| Derivative instruments associated with offsetting matched book positions | 250,341 | — | 250,341 | (250,341) ⁽²⁾ | — | — |
| Stock borrowed | 146,749 | — | 146,749 | — | (143,108) | 3,641 |
| Total assets | \$1,195,843 | \$(61,524) | \$1,134,319 | \$(982,685) | \$(143,108) | \$8,526 |
| Liabilities | | | | | | |
| Securities sold under agreements to repurchase | \$(300,933) | \$— | \$(300,933) | \$313,548 | \$— | \$12,615 |
| Derivatives - interest rate contracts ⁽¹⁾ | (74,920) | 69,279 | (5,641) | — | — | (5,641) |
| Derivative instruments associated with offsetting matched book positions | (250,341) | — | (250,341) | 250,341 | ⁽²⁾ — | — |
| Derivatives - forward foreign exchange contracts ⁽³⁾ | (714) | — | (714) | — | — | (714) |
| Stock loaned | (354,377) | — | (354,377) | — | 342,096 | (12,281) |
| Total liabilities | \$(981,285) | \$69,279 | \$(912,006) | \$563,889 | \$342,096 | \$(6,021) |

The text of the footnotes in the above table are on the following page.

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The text of the footnotes to the table on the previous page are as follows:

- (1) Derivatives - interest rate contracts are included in Trading instruments on our condensed consolidated statements of financial condition. See Note 13 for additional information.

Although these derivative arrangements do not meet the definition of a master netting arrangement as specified by GAAP, the nature of the agreement with the third party intermediary include terms that are similar to a master netting agreement, thus we present the offsetting amounts net in the table above. See Note 13 for further discussion of the “pass through” structure of the derivative instruments associated with Offsetting Matched Book Derivatives Operations.

- (3) Derivatives - forward foreign exchange contracts are included in trade and other payables on our condensed consolidated statements of financial condition. See Note 13 for additional information.

For financial statement purposes, we do not offset our repurchase agreements or securities borrowing, securities lending transactions and certain of our derivative instruments because the conditions for netting as specified by GAAP are not met. Our repurchase agreements, securities borrowing and securities lending transactions, and certain of our derivative instruments, are transacted under master agreements that are widely used by counterparties and that may allow for net settlements of payments in the normal course as well as offsetting of all contracts with a given counterparty in the event of bankruptcy or default of one of the two parties to the transaction. Although not offset on the condensed consolidated statements of financial position, these transactions are included in the preceding table.

NOTE 15 – INCOME TAXES

For discussion of income tax matters, see Note 2 on page 120, and Note 19 on pages 167-169, of our 2013 Form 10-K.

For the three months ended March 31, 2014, our effective income tax rate was 36.8%, which is higher than the 34.9% effective tax rate for fiscal year 2013. The fiscal year 2013 effective tax rate was favorably impacted by a reversal of deferred taxes provided on foreign earnings, which reduced the rate by 1.9%. This reversal will not recur in fiscal year 2014.

For the six months ended March 31, 2014, our effective income tax rate was 35.8% , which is higher than the 34.9% effective tax rate for fiscal year 2013. Partially offsetting the impact of the prior year reversal of deferred taxes provided on foreign taxes described above, the current year-to-date effective tax rate benefited from the first quarter fiscal year 2014 recognition of prior year state tax refunds which resulted from a change in our state tax filing position.

As of March 31, 2014, we have not experienced significant changes in our unrecognized tax benefits balances from September 30, 2013.

NOTE 16 – COMMITMENTS, CONTINGENCIES AND GUARANTEES

Commitments and contingencies

In the normal course of business we enter into underwriting commitments. As of March 31, 2014, RJ&A had no open transactions involving such commitments. Transactions of RJ Ltd. involving such commitments that were recorded and open at March 31, 2014 were approximately \$41 million in Canadian currency (“CDN”).

We utilize client marginable securities to satisfy deposits with clearing organizations. At March 31, 2014, we had client margin securities valued at \$182 million pledged with a clearing organization to meet our requirement of \$122 million.

As part of our recruiting efforts, we offer loans to prospective financial advisors and certain key revenue producers, primarily for recruiting and/or retention purposes (see Note 2 on page 112 of our 2013 Form 10-K for a discussion of our accounting policies governing these transactions). These commitments are contingent upon certain events occurring, including, but not limited to, the individual joining us and, in most circumstances, require them to meet certain production requirements. As of March 31, 2014, we had made commitments, to either prospects that had accepted our offer, or recently recruited producers, of approximately \$32.8 million that had not yet been funded.

As of March 31, 2014, RJ Bank had not settled purchases of \$133.6 million in syndicated loans. These loan purchases are expected to be settled within 90 days.

On October 9, 2013, RJ Bank entered into a forward-starting advance transaction with the FHLB to borrow \$25 million on October 13, 2015. Once funded, this borrowing will bear interest at the rate of 3.4% and will mature on October 13, 2020.

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See Note 21 for additional information regarding RJ Bank's commitments to extend credit and other credit-related off-balance sheet financial instruments, such as standby letters of credit and loan purchases.

We have committed a total of \$126.6 million, in amounts ranging from \$200 thousand to \$29.7 million, to 50 different independent venture capital or private equity partnerships. As of March 31, 2014, we have invested \$98.9 million of the committed amounts and have received \$72.7 million in distributions. We also control the general partner in seven internally-sponsored private equity limited partnerships, to which we have committed \$69.6 million. As of March 31, 2014, we have invested \$48.9 million of the committed amounts and have received \$46.2 million in distributions.

RJF has committed to lend to RJTCF, or to guarantee obligations in connection with RJTCF's low-income housing development/rehabilitation and syndication activities, in amounts aggregating up to \$150 million upon request, subject to certain limitations and to annual review and renewal. At March 31, 2014, RJTCF has \$32 million in outstanding cash borrowings and \$38.4 million in unfunded commitments outstanding against this commitment. RJTCF borrows from RJF in order to make investments in, or fund loans or advances to, either partnerships that purchase and develop properties qualifying for tax credits ("Project Partnerships") or LIHTC Funds. Investments in Project Partnerships are sold to various LIHTC Funds, which have third party investors, and for which RJTCF serves as the managing member or general partner. RJTCF typically sells investments in Project Partnerships to LIHTC Funds within 90 days of their acquisition, and the proceeds from the sales are used to repay RJTCF's borrowings from RJF. RJTCF may also make short-term loans or advances to Project Partnerships, and LIHTC Funds.

A subsidiary of RJ Bank has committed \$31.8 million as an investor member in a low-income housing tax credit fund in which a subsidiary of RJTCF is the managing member. As of March 31, 2014, the RJ Bank subsidiary has invested \$12 million of the committed amount.

RJ Bank has a committed limited partner investment of \$3 million to a limited partnership, \$735 thousand of this committed amount has been invested as of March 31, 2014.

At March 31, 2014, the approximate market values of collateral received that we can repledge were:

| | Sources of collateral (in thousands) |
|---|---|
| Securities purchased under agreements to resell and other collateralized financings | \$659,039 |
| Securities received in securities borrowed vs. cash transactions | 182,215 |
| Collateral received for margin loans | 1,550,603 |
| Securities received as collateral related to derivative contracts | 6,240 |
| Total | \$2,398,097 |

Certain collateral was repledged. At March 31, 2014, the approximate market values of this portion of collateral and financial instruments that we own and pledged were:

| | Uses of collateral and trading securities (in thousands) |
|---|---|
| Securities sold under agreements to repurchase | \$393,159 |
| Securities delivered in securities loaned vs. cash transactions | 421,321 |
| Securities pledged as collateral under secured borrowing arrangements | 100,184 |
| Collateral used for deposits at clearing organizations | 201,272 |
| Total | \$1,115,936 |

Refer to Note 14 for additional information regarding offsetting asset and liability balances related to certain of the collateral balances reflected in the tables above.

As a part of our fixed income public finance operations, RJ&A enters into forward commitments to purchase GNMA MBS. The MBS securities are issued on behalf of various state and local housing finance agencies (“HFA”) and consist of the mortgages originated through their lending programs. RJ&A’s forward GNMA MBS purchase commitment arises at the time of the loan reservation for a borrower in the HFA lending program (these loan reservations fix the terms of the mortgage, including the interest rate and maximum principal amount). The underlying terms of the GNMA MBS purchase, including the price for the MBS security (which is dependent upon the interest rates associated with the underlying mortgages) are also fixed at loan reservation. At March 31, 2014, RJ&A had approximately \$228 million principal amount of outstanding forward MBS purchase commitments

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which are expected to be purchased over the following 90 days. Upon acquisition of the MBS security, RJ&A typically sells such security in open market transactions as part of its fixed income operations. Given that the actual principal amount of the MBS security is not fixed and determinable at the date of RJ&A's commitment to purchase, these forward MBS purchase commitments do not meet the definition of a "derivative instrument." In order to hedge the market interest rate risk to which RJ&A would otherwise be exposed between the date of the commitment and the date of sale of the MBS, RJ&A enters into to be announced ("TBA") security contracts with investors for generic MBS securities at specific rates and prices to be delivered on settlement dates in the future. These TBA securities are accounted for at fair value and are included in Agency MBS securities in the table of assets and liabilities measured at fair value included in Note 5, and at March 31, 2014 aggregate to a net asset having a fair value of \$1 million. The estimated fair value of the purchase commitment is a relatively insignificant liability balance as of March 31, 2014.

As a result of extensive regulation of financial holding companies, banks, broker-dealers and investment advisory entities, RJF and certain of its subsidiaries are subject to regular reviews and inspections by regulatory authorities and self-regulatory organizations. The reviews can result in the imposition of sanctions for regulatory violations, ranging from non-monetary censure to fines and, in serious cases, temporary or permanent suspension from conducting business. In addition, regulatory agencies and self-regulatory organizations institute investigations from time to time into industry practices, which can also result in the imposition of sanctions. See Note 20 for additional information regarding regulatory capital requirements applicable to RJF and certain of its broker-dealer subsidiaries.

Guarantees

RJ Bank provides to its affiliate, Raymond James Capital Services, Inc. ("RJ Cap Services"), on behalf of certain corporate borrowers, a guarantee of payment in the event of the borrower's default for exposure under interest rate swaps entered into with RJ Cap Services. At March 31, 2014, the exposure under these guarantees is \$4.3 million, which was underwritten as part of RJ Bank's corporate credit relationship with such borrowers. The outstanding interest rate swaps at March 31, 2014 have maturities ranging from August 2014 through May 2019. RJ Bank records an estimated reserve for its credit risk associated with the guarantee of these client swaps, which was insignificant as of March 31, 2014. The estimated total potential exposure under these guarantees is \$7.4 million at March 31, 2014.

RJ Bank guarantees the forward foreign exchange contract obligations of its U.S. subsidiaries. See Note 13 for additional information regarding these derivatives.

RJF guarantees interest rate swap obligations of RJ Cap Services. See Note 13 for additional information regarding interest rate swaps.

We have from time to time authorized performance guarantees for the completion of trades with counterparties in Argentina. At March 31, 2014, there were no such outstanding performance guarantees.

In March 2008, RJF guaranteed an \$8 million letter of credit issued for settlement purposes that was requested by the Capital Markets Board ("CMB") for a joint venture we were at one time affiliated with in the country of Turkey. While our Turkish joint venture ceased operations in December 2008, the CMB has not released this letter of credit. The issuing bank has instituted an action seeking payment of its fees on the underlying letter of credit and to confirm that the guarantee remains in effect.

RJF has guaranteed the Borrower's performance under the Regions Credit Facility. See further discussion in Note 12.

RJF guarantees the existing mortgage debt of RJ&A of approximately \$43.8 million.

Our U.S. broker-dealer subsidiaries are required by federal law to be members of the Securities Investors Protection Corporation (“SIPC”). The SIPC fund provides protection for securities held in customer accounts up to \$500 thousand per customer, with a limitation of \$250 thousand on claims for cash balances. We have purchased excess SIPC coverage through various syndicates of Lloyd’s (the “Excess SIPC Insurer”). For RJ&A, our clearing broker-dealer, the additional protection currently provided has an aggregate firm limit of \$750 million, including a sub-limit of \$1.9 million per customer for cash above basic SIPC. Account protection applies when a SIPC member fails financially and is unable to meet obligations to clients. This coverage does not protect against market fluctuations. RJF has provided an indemnity to the Excess SIPC Insurer against any and all losses they may incur associated with the excess SIPC policies.

RJTFC issues certain guarantees to various third parties related to Project Partnerships whose interests have been sold to one or more of the funds in which RJTFC is the managing member or general partner. In some instances, RJTFC is not the primary guarantor of these obligations, which aggregate to approximately \$1.7 million as of March 31, 2014.

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RJF has guaranteed RJTCF's performance to various third parties on certain obligations arising from RJTCF's sale and/or transfer of units in one of its fund offerings ("Fund 34"). Under such arrangements, RJTCF has provided either: (1) certain specific performance guarantees, including a provision whereby in certain circumstances, RJTCF will refund a portion of the investors' capital contribution, or (2) a guaranteed return on their investment. Under the terms of the performance guarantees, neither RJF nor RJTCF have any further obligations. Further, based upon its most recent projections and performance of Fund 34, RJTCF does not anticipate that any future payments will be owed to these third parties under the guarantee of the return on investment. Under the guarantee of returns, should the underlying LIHTC project partnerships held by Fund 34 fail to deliver a certain amount of tax credits and other tax benefits over the next eight years, RJTCF is obligated to provide the investor with a specified return. A \$32.3 million financing asset is included in prepaid expenses and other assets, and a related \$32.3 million liability is included in trade and other payables on our Condensed Consolidated Statements of Financial Condition as of March 31, 2014. The maximum exposure to loss under this guarantee is approximately \$35.5 million at March 31, 2014, which represents the undiscounted future payments due to investors.

Legal matter contingencies

Indemnification from Regions

On the Closing Date RJF completed its acquisition of all of the issued and outstanding shares of Morgan Keegan. The terms of the stock purchase agreement provide that Regions will indemnify RJF for losses incurred in connection with legal proceedings pending as of the closing date or commenced after the closing date and related to pre-closing matters, as well as any cost of defense pertaining thereto (see Note 3 on page 124 of our 2013 Form 10-K for a discussion of the indemnifications provided to RJF by Regions). All of the Morgan Keegan matters described below are subject to such indemnification provisions. Management estimates the range of potential liability of all such matters subject to indemnification, including the cost of defense, to be from \$25 million to \$200 million. Any loss arising from such matters, after consideration of the applicable annual deductible, if any, will be borne by Regions. As of March 31, 2014, a receivable from Regions of approximately \$1 million is included in other receivables, an indemnification asset of approximately \$161 million is included in other assets, and a liability for potential losses of approximately \$159 million is included within trade and other payables, all of which are reflected on our Condensed Consolidated Statements of Financial Condition pertaining to the matters described below and the related indemnification from Regions. The amount included within trade and other payables is the amount within the range of potential liability related to such matters which management estimates is more likely than any other amount within such range.

Morgan Keegan matters subject to indemnification

In July 2006, MK & Co. and a former MK & Co. analyst were named as defendants in a lawsuit filed by a Canadian insurance and financial services company, Fairfax Financial Holdings, and its American subsidiary in the Circuit Court of Morris County, New Jersey. Plaintiffs made claims under a civil Racketeer Influenced and Corrupt Organizations ("RICO") statute, for commercial disparagement, tortious interference with contractual relationships, tortious interference with prospective economic advantage and common law conspiracy. Plaintiffs alleged that defendants engaged in a multi-year conspiracy to publish and disseminate false and defamatory information about plaintiffs to improperly drive down plaintiff's stock price, so that others could profit from short positions. Plaintiffs alleged that defendants' actions damaged their reputations and harmed their business relationships. Plaintiffs alleged a number of categories of damages they sustained, including lost insurance business, lost financings and increased financing costs, increased audit fees and directors and officers insurance premiums and lost acquisitions, and have requested monetary damages. On May 11, 2012, the trial court ruled that New York law applied to plaintiff's RICO claims, therefore the claims were not subject to treble damages. On June 27, 2012, the trial court dismissed plaintiffs'

tortious interference with prospective relations claim, but allowed other claims to go forward. A jury trial was set to begin on September 10, 2012. Prior to its commencement the court dismissed the remaining claims with prejudice. Plaintiffs have appealed the court's rulings.

Certain of the Morgan Keegan entities, along with Regions, have been named in class-action lawsuits filed in federal and state courts on behalf of shareholders of Regions and investors who purchased shares of certain mutual funds in the Regions Morgan Keegan Fund complex (the "Regions Funds"). The Regions Funds were formerly managed by Morgan Asset Management ("MAM"), an entity which was at one time a subsidiary of one of the Morgan Keegan affiliates, but an entity which was not part of our Morgan Keegan acquisition (see further information regarding the Morgan Keegan acquisition in Note 3 on pages 123 - 124 of our 2013 Form 10-K). The complaints contain various allegations, including claims that the Regions Funds and the defendants misrepresented or failed to disclose material facts relating to the activities of the funds. In August 2013, the United States District Court for the Western District of Tennessee approved the settlement of the class action and the derivative action regarding the closed end funds for \$62 million and \$6 million, respectively. No class has been certified. Certain of the shareholders in the funds and other interested parties have entered into arbitration proceedings and individual civil claims, in lieu of participating in the class action lawsuits.

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The states of Missouri and Texas are investigating alleged securities law violations by MK & Co. in the underwriting and sale of certain municipal bonds. An enforcement action was brought by the Missouri Secretary of State in April 2013, seeking monetary penalties and other relief. In November 2013, the state dismissed this enforcement action and refiled the same claims as a civil action in the Circuit Court for Boone County, Missouri. Civil actions were brought by certain investors of the bonds beginning in March 2012, seeking a return of their investment and unspecified compensatory and punitive damages. A putative, but currently uncertified class action was brought on behalf of purchasers of the bonds on September 4, 2012, seeking unspecified compensatory and punitive damages. These actions are in various stages of litigation, with the putative class action set for trial in September 2014. These matters are subject to the indemnification agreement with Regions.

Prior to the Closing Date, Morgan Keegan was involved in other litigation arising in the normal course of its business. On all such matters, RJF is subject to indemnification from Regions pursuant to the terms of the stock purchase agreement as summarized above.

Other matters

We are a defendant or co-defendant in various lawsuits and arbitrations incidental to our securities business as well as other corporate litigation. We are contesting the allegations in these cases and believe that there are meritorious defenses in each of these lawsuits and arbitrations. In view of the number and diversity of claims against us, the number of jurisdictions in which litigation is pending and the inherent difficulty of predicting the outcome of litigation and other claims, we cannot state with certainty what the eventual outcome of pending litigation or other claims will be. Refer to Note 2 on page 118 of our 2013 Form 10-K for a discussion of our criteria for establishing a range of possible loss related to such matters. Excluding any amounts subject to indemnification from Regions related to pre-Closing Date Morgan Keegan matters discussed above, as of March 31, 2014, management currently estimates the aggregate range of possible loss is from \$0 to an amount of up to \$7 million in excess of the accrued liability (if any) related to these matters. In the opinion of management, based on current available information, review with outside legal counsel, and consideration of the accrued liability amounts provided for in the accompanying condensed consolidated financial statements with respect to these matters, ultimate resolution of these matters will not have a material adverse impact on our financial position or cumulative results of operations. However, resolution of one or more of these matters may have a material effect on the results of operations in any future period, depending upon the ultimate resolution of those matters and upon the level of income for such period.

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NOTE 17 – ACCUMULATED OTHER COMPREHENSIVE INCOME

Accumulated other comprehensive income

The following table presents the after-tax changes in each component of accumulated other comprehensive income for the three and six months ended March 31, 2014:

| | Three months ended March 31, 2014 | | | Six months ended March 31, 2014 | | |
|---|--|--|------------|--|--|------------|
| | Unrealized loss on available for sale securities | Net currency translations and net investment hedges ⁽¹⁾ | Total | Unrealized loss on available for sale securities | Net currency translations and net investment hedges ⁽¹⁾ | Total |
| | (in thousands) | | | | | |
| Accumulated other comprehensive (loss) income as of the beginning of the period | \$(182) | \$5,727 | \$5,545 | \$(1,276) | \$12,002 | \$10,726 |
| Other comprehensive income (loss) before reclassifications | 3,506 | (10,261) | (6,755) | 6,870 | (16,536) | (9,666) |
| Amounts reclassified from accumulated other comprehensive income | (24) | — | (24) | (2,294) | — | (2,294) |
| Net other comprehensive income (loss) for the period | 3,482 | (10,261) | (6,779) | 4,576 | (16,536) | (11,960) |
| Accumulated other comprehensive (loss) as of the end of the period | \$3,300 | \$(4,534) | \$(1,234) | \$3,300 | \$(4,534) | \$(1,234) |

Includes net gains (losses) recognized on forward foreign exchange derivatives associated with hedges of RJ Bank's (1) foreign currency exposure due to its non-U.S. dollar net investments (see Note 13 for additional information on these derivatives).

Reclassifications out of AOCI

The following table presents the income statement line items impacted by reclassifications out of accumulated other comprehensive income during the three and six months ended March 31, 2014:

| Accumulated other comprehensive income components: | Increase (decrease) in amounts reclassified from accumulated other comprehensive income | | Affected line items in income statement |
|--|---|---------------------------------|---|
| | Three months ended March 31, 2014 | Six months ended March 31, 2014 | |
| | (in thousands) | | |
| Available for sale securities: ⁽¹⁾ | | | |
| Auction rate securities ⁽²⁾ | \$(39) | \$(3,758) |) Other revenue |
| RJ Bank available for sale securities | — | 27 |) Other revenue |
| | (39) | (3,731) |) Total before tax |
| | 15 | 1,437 |) Provision for income taxes |

Total reclassifications for the period \$(24) \$(2,294) Net of tax

(1) See Note 7 for additional information regarding the available for sale securities, and Note 5 for additional fair value information regarding these securities.

For the three and six months ended March 31, 2014, other revenues include realized gains on the redemption or sale of ARS in the amount of \$107 thousand and \$5.6 million, respectively (see Note 7 for further information).

(2) The amounts presented in the table represent the reversal out of AOCI associated with such ARS' redeemed or sold.

The net of such realized gain and this reversal out of AOCI represents the net effect of such redemptions and sales activities on other comprehensive income ("OCI") for each respective period, on a pre-tax basis.

All of the components of other comprehensive income (loss) described above, net of tax, are attributable to RJF.

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NOTE 18 – INTEREST INCOME AND INTEREST EXPENSE

The components of interest income and interest expense are as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|---|------------------------------|------------|----------------------------|------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Interest income: | | | | |
| Margin balances | \$ 16,628 | \$ 14,940 | \$ 34,415 | \$ 31,104 |
| Assets segregated pursuant to regulations and other segregated assets | 3,558 | 4,353 | 8,188 | 8,439 |
| Bank loans, net of unearned income | 83,639 | 84,603 | 164,848 | 171,913 |
| Available for sale securities | 1,655 | 1,987 | 3,578 | 4,204 |
| Trading instruments | 4,615 | 5,110 | 9,143 | 10,960 |
| Stock loan | 2,809 | 1,951 | 4,682 | 3,342 |
| Loans to financial advisors | 1,647 | 1,792 | 3,303 | 3,152 |
| Corporate cash and all other | 3,842 | 3,296 | 7,329 | 8,044 |
| Total interest income | \$ 118,393 | \$ 118,032 | \$ 235,486 | \$ 241,158 |
| Interest expense: | | | | |
| Brokerage client liabilities | \$ 286 | \$ 591 | \$ 717 | \$ 1,140 |
| Retail bank deposits | 1,939 | 2,412 | 3,884 | 4,888 |
| Trading instruments sold but not yet purchased | 1,255 | 971 | 2,123 | 1,768 |
| Stock borrow | 814 | 608 | 1,306 | 1,112 |
| Borrowed funds | 876 | 1,353 | 1,848 | 2,667 |
| Senior notes | 19,010 | 19,028 | 38,020 | 38,094 |
| Interest expense of consolidated VIEs | 797 | 1,063 | 1,584 | 2,112 |
| Other | 1,003 | 1,177 | 1,870 | 3,443 |
| Total interest expense | 25,980 | 27,203 | 51,352 | 55,224 |
| Net interest income | 92,413 | 90,829 | 184,134 | 185,934 |
| Less: provision for loan losses | (1,979) | (3,737) | (3,615) | (6,660) |
| Net interest income after provision for loan losses | \$ 90,434 | \$ 87,092 | \$ 180,519 | \$ 179,274 |

NOTE 19 – SHARE-BASED COMPENSATION

We maintain one share-based compensation plan for our employees, directors and non-employees (comprised of independent contractor financial advisors) the 2012 Stock Incentive Plan (the “2012 Plan”). The 2012 Plan permits us to grant share-based and cash-based awards designed to be exempt from the limitation on deductible compensation under Section 162(m) of the Internal Revenue Code. In our 2013 Form 10-K, our share-based compensation accounting policies are described in Note 2 on page 119. Other information relating to our employee and Board of Director share-based awards are outlined in our 2013 Form 10-K in Note 23, on pages 175 – 179, while Note 24 on pages 179 – 181 discusses our non-employee share-based awards. For purposes of this report, we have combined our presentation of both our employee and director share-based awards with our non-employee share-based awards

Stock option awards

Expense and income tax benefits related to our stock option awards granted to employees, directors and independent contractor financial advisors are presented below:

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| | Three months ended March 31, | | Six months ended March 31, | |
|--|------------------------------|---------|----------------------------|---------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Total share-based expense | \$3,128 | \$3,149 | \$6,861 | \$6,397 |
| Income tax benefits related to share-based expense | 483 | 600 | 1,278 | 995 |

For the six months ended March 31, 2014, we realized \$789 thousand of excess tax benefits related to our stock option awards.

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During the three months ended March 31, 2014, we granted 10,100 stock options to employees and 5,625 stock options to our independent contractor financial advisors. During the six months ended March 31, 2014, we granted 944,050 stock options to employees and 61,125 stock options to our independent contractor financial advisors. During the three and six months ended March 31, 2014, no stock options were granted to outside directors.

Unrecognized pre-tax expense for stock option awards granted to employees, directors and independent contractor financial advisors, net of estimated forfeitures, and the remaining period over which the expense will be recognized as of March 31, 2014, are presented below:

| | Unrecognized pre-tax expense (in thousands) | Remaining weighted- average period (in years) |
|---|---|--|
| Employees and directors | \$24,934 | 3.5 |
| Independent contractor financial advisors | 2,249 | 3.6 |

The weighted-average grant-date fair value of stock option awards to employees for the three and six months ended March 31, 2014 were \$17.83 and \$16.19, respectively.

The fair value of each option awarded to our independent contractor financial advisors is estimated on the date of grant and periodically revalued using the Black-Scholes option pricing model. The weighted-average fair value for unvested options granted to independent contractor financial advisors as of March 31, 2014 was \$26.50.

Restricted stock and restricted stock unit awards

Expense and income tax benefits related to our restricted equity awards (which include restricted stock and restricted stock units) granted to employees, directors and independent contractor financial advisors are presented below:

| | Three months ended March 31, | | Six months ended March 31, | |
|--|------------------------------|----------|----------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Total share-based expense | \$12,422 | \$11,908 | \$29,057 | \$25,952 |
| Income tax benefits related to share-based expense | 4,304 | 3,975 | 10,220 | 8,895 |

For the six months ended March 31, 2014, we realized \$6.1 million of excess tax benefits related to our restricted equity awards.

During the three months ended March 31, 2014, we granted 41,031 restricted stock units to employees and 16,900 restricted stock units to outside directors. During the six months ended March 31, 2014, we granted 964,320 restricted stock units to employees and 16,900 restricted stock units to outside directors. We granted no restricted stock units to independent contractor financial advisors during the three and six months ended March 31, 2014.

Unrecognized pre-tax expense for restricted equity awards granted to employees, directors and independent contractor financial advisors, net of estimated forfeitures, and the remaining period over which the expense will be recognized as of March 31, 2014, are presented below:

| | Unrecognized pre-tax expense (in thousands) | Remaining weighted- average period (in years) |
|--|---|--|
|--|---|--|

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| | | |
|---|-----------|-----|
| Employees and directors | \$106,166 | 2.9 |
| Independent contractor financial advisors | 209 | 1.6 |

The weighted-average grant-date fair value of restricted stock unit awards granted to employees and outside directors for the three and six months ended March 31, 2014 were \$52.25 and \$48.66, respectively.

The fair value of each restricted equity awards to our independent contractor financial advisors is computed on the date of grant and periodically revalued at the current stock price. The fair value for unvested restricted equity awards granted to independent contractor financial advisors as of March 31, 2014 was \$55.93.

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NOTE 20 – REGULATIONS AND CAPITAL REQUIREMENTS

For a discussion of the various regulations and capital requirements applicable to certain of our businesses and subsidiaries, see Note 25 on pages 181-184 of our 2013 Form 10-K.

RJF, as a financial holding company, and RJ Bank, are subject to various regulatory capital requirements administered by bank regulators. Failure to meet minimum capital requirements can initiate certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material effect on our and RJ Bank's financial results. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, RJF and RJ Bank must meet specific capital guidelines that involve quantitative measures of our assets, liabilities, and certain off-balance-sheet items as calculated under regulatory accounting practices. RJF's and RJ Bank's capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk weightings, and other factors.

RJF and RJ Bank are required to maintain minimum amounts and ratios of total and Tier 1 capital (as defined in the regulations) to risk-weighted assets (as defined), and Tier 1 capital to average assets (as defined). RJF and RJ Bank each calculate the Total Capital and Tier I Capital ratios in order to assess compliance with both regulatory requirements and their internal capital policies in addition to providing a measure of underutilized capital should these ratios become excessive. Capital levels are continually monitored to assess both RJF and RJ Bank's capital position. At current capital levels, RJF and RJ Bank are each categorized as "well capitalized" under the regulatory framework for prompt corrective action.

To be categorized as "well capitalized," RJF must maintain total risk-based, Tier 1 risk-based, and Tier 1 leverage ratios as set forth in the table below.

| | Actual | | Requirement for capital adequacy purposes | | To be well capitalized under prompt corrective action provisions | | | |
|--|-----------------------------|-------|---|-------|--|-------|---|--|
| | Amount (\$ in thousands) | Ratio | Amount | Ratio | Amount | Ratio | | |
| RJF as of March 31, 2014: | | | | | | | | |
| Total capital (to risk-weighted assets) | \$3,681,595 | 20.0 | % \$1,472,638 | 8.0 | % \$1,840,798 | 10.0 | % | |
| Tier I capital (to risk-weighted assets) | 3,525,748 | 19.1 | % 738,377 | 4.0 | % 1,107,565 | 6.0 | % | |
| Tier I capital (to adjusted assets) | 3,525,748 | 15.8 | % 892,594 | 4.0 | % 1,115,743 | 5.0 | % | |
| RJF as of September 30, 2013: | | | | | | | | |
| Total capital (to risk-weighted assets) | \$3,445,136 | 19.8 | % \$1,391,974 | 8.0 | % \$1,739,968 | 10.0 | % | |
| Tier I capital (to risk-weighted assets) | 3,294,595 | 18.9 | % 697,269 | 4.0 | % 1,045,903 | 6.0 | % | |
| Tier I capital (to adjusted assets) | 3,294,595 | 14.5 | % 908,854 | 4.0 | % 1,136,067 | 5.0 | % | |

The increase in RJF's Total capital (to risk-weighted assets) and Tier I capital (to risk-weighted assets) at March 31, 2014 compared to September 30, 2013 was the result of positive earnings during the six month period ended March 31, 2014 offset by an increase in corporate loans. The increase in RJF's Tier I capital (to adjusted assets) ratio at

March 31, 2014 compared to September 30, 2013 was primarily due to earnings during the six month period ended March 31, 2014 as well as a decrease in average segregated assets offset by an increase in average corporate loans.

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To be categorized as “well capitalized,” RJ Bank must maintain minimum total risk-based, Tier I risk-based, and Tier I leverage ratios as set forth in the table below.

| | Actual | | Requirement for capital adequacy purposes | | To be well capitalized under prompt corrective action provisions | | | |
|--|-----------------------------|-------|---|-------|--|-------|--|---|
| | Amount (\$ in thousands) | Ratio | Amount | Ratio | Amount | Ratio | | |
| RJ Bank as of March 31, 2014: | | | | | | | | |
| Total capital (to risk-weighted assets) | \$1,342,360 | 12.5 | % \$859,461 | 8.0 | % \$1,074,327 | 10.0 | | % |
| Tier I capital (to risk-weighted assets) | 1,207,652 | 11.2 | % 429,731 | 4.0 | % 644,596 | 6.0 | | % |
| Tier I capital (to adjusted assets) | 1,207,652 | 10.4 | % 463,755 | 4.0 | % 579,693 | 5.0 | | % |
| RJ Bank as of September 30, 2013: | | | | | | | | |
| Total capital (to risk-weighted assets) | \$1,234,268 | 13.0 | % \$758,996 | 8.0 | % \$948,745 | 10.0 | | % |
| Tier I capital (to risk-weighted assets) | 1,115,113 | 11.8 | % 379,498 | 4.0 | % 569,247 | 6.0 | | % |
| Tier I capital (to adjusted assets) | 1,115,113 | 10.4 | % 430,154 | 4.0 | % 537,692 | 5.0 | | % |

The decrease in RJ Bank’s Total capital (to risk-weighted assets) ratio and Tier I capital (to risk-weighted assets) ratio at March 31, 2014 compared to September 30, 2013 was primarily due to corporate loan growth during the six month period ended March 31, 2014.

Certain of our broker-dealer subsidiaries are subject to the requirements of the Uniform Net Capital Rule (Rule 15c3-1) under the Securities Exchange Act of 1934.

The net capital position of our wholly owned broker-dealer subsidiary RJ&A is as follows:

| | As of | | | |
|---|-------------------------------------|--------------------|---|---|
| | March 31, 2014 (\$ in thousands) | September 30, 2013 | | |
| Raymond James & Associates, Inc.: | | | | |
| (Alternative Method elected) | | | | |
| Net capital as a percent of aggregate debit items | 28.44 | % 23.14 | | % |
| Net capital | \$508,221 | \$435,343 | | |
| Less: required net capital | (35,740 |) (37,625 |) |) |
| Excess net capital | \$472,481 | \$397,718 | | |

The net capital position of our wholly owned broker-dealer subsidiary RJFS is as follows:

| | As of | | | |
|---|----------------------------------|--------------------|---|---|
| | March 31, 2014 (in thousands) | September 30, 2013 | | |
| Raymond James Financial Services, Inc.: | | | | |
| (Alternative Method elected) | | | | |
| Net capital | \$18,584 | \$18,103 | | |
| Less: required net capital | (250 |) (250 |) |) |

| | | |
|--------------------|----------|----------|
| Excess net capital | \$18,334 | \$17,853 |
|--------------------|----------|----------|

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The risk adjusted capital of RJ Ltd. is as follows (in Canadian dollars):

| | As of March 31, 2014 (in thousands) | September 30, 2013 |
|--------------------------------------|---|--------------------|
| Raymond James Ltd.: | | |
| Risk adjusted capital before minimum | \$100,379 | \$52,777 |
| Less: required minimum capital | (250 |) (250 |
| Risk adjusted capital | \$100,129 | \$52,527 |

At March 31, 2014, all of our other active regulated domestic and international subsidiaries are in compliance with and met all capital requirements.

NOTE 21 – FINANCIAL INSTRUMENTS WITH OFF-BALANCE SHEET RISK

For a discussion of our financial instruments with off-balance-sheet risk, see Note 26 on pages 184 - 186 of our 2013 Form 10-K.

RJ Bank has outstanding at any time a significant number of commitments to extend credit and other credit-related off-balance sheet financial instruments such as standby letters of credit and loan purchases, which then extend over varying periods of time. These arrangements are subject to strict credit control assessments and each customer's credit worthiness is evaluated on a case-by-case basis. Fixed-rate commitments, if any, are also subject to market risk resulting from fluctuations in interest rates and RJ Bank's exposure is limited to the replacement value of those commitments. A summary of commitments to extend credit and other credit-related off-balance sheet financial instruments outstanding follows:

| | March 31, 2014 (in thousands) |
|-----------------------------------|----------------------------------|
| Standby letters of credit | \$107,515 |
| Open end consumer lines of credit | 1,135,117 |
| Commercial lines of credit | 1,795,685 |
| Unfunded loan commitments | 210,999 |

Because many lending commitments expire without being funded in whole or part, the contract amounts are not estimates of RJ Bank's actual future credit exposure or future liquidity requirements. RJ Bank maintains a reserve to provide for potential losses related to the unfunded lending commitments. See Note 8 for further discussion of this reserve for unfunded lending commitments.

RJ Ltd. is subject to foreign exchange risk primarily due to financial instruments denominated in U.S. dollars that may be impacted by fluctuation in foreign exchange rates. In order to mitigate this risk, RJ Ltd. enters into forward foreign exchange contracts. The fair value of these contracts is not significant. As of March 31, 2014, forward contracts outstanding to buy and sell U.S. dollars totaled CDN \$4 million and CDN \$10.3 million, respectively. RJ Bank is also subject to foreign exchange risk related to its net investment in a Canadian subsidiary. See Note 13 for information regarding how RJ Bank utilizes net investment hedges to mitigate a significant portion of this risk.

As a part of our fixed income public finance operations, RJ&A enters into forward commitments to purchase GNMA MBS. See Note 16 for information on these commitments. We utilize TBA security contracts to hedge our interest rate risk associated with these commitments. We are subject to loss if the timing of, or the actual amount of, GNMA MBS securities differs significantly from the term and notional amount of the TBA security contracts we enter into.

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NOTE 22 – EARNINGS PER SHARE

The following table presents the computation of basic and diluted earnings per share:

| | Three months ended March 31, | | Six months ended March 31, | |
|--|--|-----------|----------------------------|------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands, except per share amounts) | | | |
| Income for basic earnings per common share: | | | | |
| Net income attributable to RJF | \$ 104,560 | \$ 79,960 | \$ 221,193 | \$ 165,834 |
| Less allocation of earnings and dividends to participating securities ⁽¹⁾ | (656 |) (908 |) (1,530 |) (2,107 |
| Net income attributable to RJF common shareholders | \$ 103,904 | \$ 79,052 | \$ 219,663 | \$ 163,727 |
| Income for diluted earnings per common share: | | | | |
| Net income attributable to RJF | \$ 104,560 | \$ 79,960 | \$ 221,193 | \$ 165,834 |
| Less allocation of earnings and dividends to participating securities ⁽¹⁾ | (642 |) (894 |) (1,500 |) (2,078 |
| Net income attributable to RJF common shareholders | \$ 103,918 | \$ 79,066 | \$ 219,693 | \$ 163,756 |
| Common shares: | | | | |
| Average common shares in basic computation | 139,888 | 137,817 | 139,498 | 137,156 |
| Dilutive effect of outstanding stock options and certain restricted stock units | 3,748 | 2,905 | 3,567 | 2,513 |
| Average common shares used in diluted computation | 143,636 | 140,722 | 143,065 | 139,669 |
| Earnings per common share: | | | | |
| Basic | \$0.74 | \$0.57 | \$1.57 | \$1.19 |
| Diluted | \$0.72 | \$0.56 | \$1.54 | \$1.17 |
| Stock options and certain restricted stock units excluded from weighted-average diluted common shares because their effect would be antidilutive | 228 | 108 | 527 | 387 |

Represents dividends paid during the period to participating securities plus an allocation of undistributed earnings to participating securities. Participating securities represent unvested restricted stock and certain restricted stock units and amounted to weighted-average shares of 896 thousand and 1.6 million for the three months ended March 31, 2014 and 2013, respectively. Participating securities amounted to weighted-average shares of 976 (1)thousand and 1.8 million for the six months ended March 31, 2014 and 2013, respectively. Dividends paid to participating securities amounted to \$133 thousand and \$212 thousand for the three months ended March 31, 2014 and 2013, respectively. Dividends paid to participating securities amounted to \$286 thousand and \$465 thousand for the six months ended March 31, 2014 and 2013, respectively. Undistributed earnings are allocated to participating securities based upon their right to share in earnings if all earnings for the period had been distributed.

Dividends per common share declared and paid are as follows:

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| | Three months ended March 31, | | Six months ended March 31, | |
|---------------------------------------|------------------------------|--------|----------------------------|--------|
| | 2014 | 2013 | 2014 | 2013 |
| Dividends per common share - declared | \$0.16 | \$0.14 | \$0.32 | \$0.28 |
| Dividends per common share - paid | \$0.16 | \$0.14 | \$0.30 | \$0.27 |

NOTE 23 – SEGMENT ANALYSIS

We currently operate through the following five business segments: “Private Client Group;” “Capital Markets;” “Asset Management;” RJ Bank; and our “Other” segment, which includes our principal capital and private equity activities as well as various corporate overhead costs of RJF including the interest cost on our public debt and the acquisition and integration costs associated with our acquisitions, most significantly Morgan Keegan. The business segments are based upon factors such as the

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services provided and the distribution channels served and are consistent with how we assess performance and determine how to allocate our resources throughout our subsidiaries. For a further discussion of our business segments, see Note 28 on pages 187 - 190 of our 2013 Form 10-K.

Information concerning operations in these segments of business is as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|---|------------------------------|-------------|----------------------------|-------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Revenues: | | | | |
| Private Client Group | \$814,668 | \$728,822 | \$1,593,864 | \$1,443,124 |
| Capital Markets | 228,139 | 228,981 | 473,132 | 484,054 |
| Asset Management | 87,534 | 69,541 | 183,550 | 135,170 |
| RJ Bank | 87,157 | 89,821 | 171,030 | 181,871 |
| Other | 3,982 | 70,062 | 24,071 | 95,521 |
| Intersegment eliminations | (16,855) |) (16,929) |) (32,248) |) (31,933) |
| Total revenues ⁽¹⁾ | \$1,204,625 | \$1,170,298 | \$2,413,399 | \$2,307,807 |
| Income (loss) excluding noncontrolling interests and before provision for income taxes: | | | | |
| Private Client Group | \$77,115 | \$53,584 | \$148,625 | \$107,034 |
| Capital Markets | 29,571 | 16,389 | 63,016 | 45,642 |
| Asset Management | 29,864 | 20,860 | 61,700 | 41,803 |
| RJ Bank | 56,798 | 64,276 | 113,856 | 132,219 |
| Other ⁽²⁾ | (27,884) |) (24,092) |) (42,809) |) (56,534) |
| Pre-tax income excluding noncontrolling interests | 165,464 | 131,017 | 344,388 | 270,164 |
| Add: net (loss) income attributable to noncontrolling interests | (12,465) |) 28,286 | (12,577) |) 36,306 |
| Income including noncontrolling interests and before provision for income taxes | \$152,999 | \$159,303 | \$331,811 | \$306,470 |

(1) No individual client accounted for more than ten percent of total revenues in any of the periods presented.

For the three and six months ended March 31, 2013, the Other segment includes acquisition related expenses pertaining to our acquisitions (primarily related to our Morgan Keegan acquisition, see Note 1 for additional (2) information) in the amount of \$20.9 million and \$38.3 million, respectively. For the three and six months ended March 31, 2014, acquisition related expenses are no longer material for separate disclosure as our Morgan Keegan integration activities were substantially complete as of September 30, 2013.

| | Three months ended March 31, | | Six months ended March 31, | |
|--------------------------------|------------------------------|------------|----------------------------|------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Net interest income (expense): | | | | |
| Private Client Group | \$22,136 | \$21,030 | \$45,586 | \$42,592 |
| Capital Markets | 1,414 | 1,128 | 3,262 | 3,226 |
| Asset Management | 12 | 14 | 41 | 38 |
| RJ Bank | 84,527 | 85,197 | 166,641 | 172,943 |
| Other | (15,676) |) (16,540) |) (31,396) |) (32,865) |
| Net interest income | \$92,413 | \$90,829 | \$184,134 | \$185,934 |

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The following table presents our total assets on a segment basis:

| | March 31, 2014 (in thousands) | September 30, 2013 |
|-------------------------------------|----------------------------------|--------------------|
| Total assets: | | |
| Private Client Group ⁽¹⁾ | \$6,140,672 | \$7,649,030 |
| Capital Markets ⁽²⁾ | 2,552,157 | 2,548,663 |
| Asset Management | 162,247 | 149,436 |
| RJ Bank | 11,788,448 | 10,489,524 |
| Other | 2,225,378 | 2,349,469 |
| Total | \$22,868,902 | \$23,186,122 |

(1)Includes \$174.6 million of goodwill at March 31, 2014 and September 30, 2013.

(2)Includes \$120.9 million of goodwill at March 31, 2014 and September 30, 2013.

We have operations in the United States, Canada, Europe and joint ventures in Latin America. Substantially all long-lived assets are located in the United States. Revenues and income before provision for income taxes and excluding noncontrolling interests, classified by major geographic areas in which they are earned, are as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|--|------------------------------|-------------|----------------------------|-------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Revenues: | | | | |
| United States | \$1,093,936 | \$1,059,022 | \$2,182,031 | \$2,098,044 |
| Canada | 76,380 | 84,404 | 164,494 | 156,819 |
| Europe | 25,588 | 21,284 | 50,584 | 42,174 |
| Other | 8,721 | 5,588 | 16,290 | 10,770 |
| Total | \$1,204,625 | \$1,170,298 | \$2,413,399 | \$2,307,807 |
| Pre-tax income excluding noncontrolling interests: | | | | |
| United States | \$153,577 | \$129,139 | \$320,183 | \$266,143 |
| Canada | 8,997 | 9,577 | 20,543 | 14,116 |
| Europe | 656 | (7,162) |) 855 | (7,230) |
| Other | 2,234 | (537) |) 2,807 | (2,865) |
| Total | \$165,464 | \$131,017 | \$344,388 | \$270,164 |

Our total assets, classified by major geographic area in which they are held, are presented below:

| | March 31, 2014 (in thousands) | September 30, 2013 |
|------------------------------|----------------------------------|--------------------|
| Total assets: | | |
| United States ⁽¹⁾ | \$21,028,364 | \$21,154,293 |
| Canada ⁽²⁾ | 1,759,620 | 1,965,648 |
| Europe | 38,815 | 26,415 |
| Other | 42,103 | 39,766 |
| Total | \$22,868,902 | \$23,186,122 |

(1)Includes \$262.5 million of goodwill at March 31, 2014 and September 30, 2013.

(2)Includes \$33 million of goodwill at March 31, 2014 and September 30, 2013.

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ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following Management's Discussion and Analysis ("MD&A") is intended to help the reader understand the results of our operations and financial condition. This MD&A is provided as a supplement to, and should be read in conjunction with, our condensed consolidated financial statements and accompanying notes to condensed consolidated financial statements. Where "NM" is used in various percentage change computations, the computed percentage change has been determined not to be meaningful.

Factors Affecting "Forward-Looking Statements"

Certain statements made in this report on Form 10-Q may constitute "forward-looking statements" under the Private Securities Litigation Reform Act of 1995. Forward-looking statements include information concerning future strategic objectives, business prospects, anticipated savings, financial results (including expenses, earnings, liquidity, cash flow and capital expenditures), industry or market conditions, demand for and pricing of our products, acquisitions and divestitures, anticipated results of litigation and regulatory developments or general economic conditions. In addition, words such as "believes," "expects," "anticipates," "intends," "plans," "estimates," "projects," "forecasts," and future or conditional verbs such as "will," "may," "could," "should," and "would," as well as any other statement that necessarily depends on future events, are intended to identify forward-looking statements. Forward-looking statements are not guarantees, and they involve risks, uncertainties and assumptions. Although we make such statements based on assumptions that we believe to be reasonable, there can be no assurance that actual results will not differ materially from those expressed in the forward-looking statements. We caution investors not to rely unduly on any forward-looking statements and urge you to carefully consider the risks described in our filings with the Securities and Exchange Commission (the "SEC") from time to time, including our most recent Annual Report on Form 10-K and subsequent Forms 10-Q, which are available on www.raymondjames.com and the SEC website at www.sec.gov. We expressly disclaim any obligation to update any forward-looking statement in the event it later turns out to be inaccurate, whether as a result of new information, future events or otherwise.

Executive overview

We operate as a financial services and bank holding company. Results in the businesses in which we operate are highly correlated to the general overall strength of U.S. economic conditions and, more specifically, to the direction of the U.S. equity and fixed income markets, the corporate and mortgage lending markets and commercial and residential credit trends. Overall market conditions, interest rates, economic, political and regulatory trends, and industry competition are among the factors which could affect us and which are unpredictable and beyond our control. These factors affect the financial decisions made by market participants which include investors, borrowers, and competitors, impacting their level of participation in the financial markets. These factors also impact the level of public offerings, trading profits, interest rate volatility and asset valuations, or a combination thereof. In turn, these decisions affect our business results.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013

We achieved net revenues of \$1.18 billion for the quarter, a 3% increase compared to the prior year quarter, and a level which approximated that of the preceding quarter. Total client assets under administration were a record \$458.1 billion at March 31, 2014, a 13% increase over the prior year level and up 3% compared to the preceding quarter. The increase in assets under administration as compared to the preceding quarter is attributable to both market appreciation and net inflows of client assets. Non-interest expenses increased \$42 million, or 4%, compared to the prior year quarter, and \$21 million, or 2% compared to the preceding quarter. The increases from the prior year quarter primarily result from increases in compensation, commissions and benefits expense which were partially offset by a decrease in

acquisition related expenses. The increases from the preceding quarter are primarily due to a slight increase in compensation, commissions and benefits expenses as well as an increase in communications and information processing expenses. Acquisition and integration related expenses in the current year quarter are no longer material for separate reporting since our integration of Morgan Keegan was substantially complete as of September 30, 2013.

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Our net income of \$105 million represents an increase of \$25 million, or 31%, compared to the prior year quarter, and a decrease of \$12 million, or 10%, compared to the preceding quarter. After excluding the acquisition related and other one-time expenses we incurred in the prior year quarter, our adjusted net income increased \$8 million, or 8%, (a non-GAAP measure).⁽¹⁾ Net income in the prior year quarter also included \$13 million (after the attribution to noncontrolling interests) arising from our indirect investment in Albion.

A summary of the most significant matters impacting our financial results as compared to the prior year quarter, are as follows:

Our Private Client Group segment generated record net revenues of \$812 million, a 12% increase over the prior year, while pre-tax income increased 44% to a record \$77 million. The increase in revenues is primarily attributable to increased securities commissions and fee revenues, predominately arising from fee-based accounts, as well as an increase in client account and service fee revenues. Commission expenses increased in proportion to the increase in corresponding commission revenues while all other components of non-interest expenses increased in total by a modest 3%. Client assets under administration of the Private Client Group increased 12% over the prior year, to a record \$434 billion at March 31, 2014.

The Capital Markets segment realized a \$13 million, or 80%, increase in pre-tax income to \$30 million, on an equivalent level of net revenues. Favorable levels of domestic investment banking revenues, particularly mergers and acquisition fees, offset a significant decrease in institutional fixed income commission revenues resulting from challenging fixed income market conditions due to economic uncertainty, historically low interest rates and decreased customer trading volumes. Despite these fixed income market conditions, we continued to generate a reasonable level of trading profits in our fixed income operations. Our total trading profits for the current period, which result primarily from fixed income securities, reflect an increase of \$7 million, or 93%, compared to the prior year period. A prior year goodwill impairment expense of \$6.9 million (\$4.6 million after the attribution to the noncontrolling interests) associated with our RJES operations did not recur in the current period.

Our Asset Management segment generated net revenues of \$88 million and a \$9 million, or 43%, increase in pre-tax income compared to the prior year. Financial assets under management increased 22% from the prior year, to a record \$62 billion as of March 31, 2014. Both strong net inflows of client assets and market appreciation contributed to the increase in revenues and pre-tax income.

RJ Bank generated \$57 million in pre-tax income, a \$7 million, or 12%, decrease compared to the prior year. The decrease resulted primarily from a decrease in net interest margin, partially offset by an increase in average loans outstanding. The credit characteristics of the loan portfolio continued to reflect the positive impact of improved economic conditions.

Activities in our Other segment resulted in a pre-tax loss that was \$4 million greater than the prior year quarter. The prior year included significant revenues associated with our indirect investment in Albion, which was subsequently sold in April, 2013, thus having a significant impact on comparisons to the prior year period. Nearly offsetting this decrease, our non-interest expenses decreased substantially as we no longer separately report acquisition and integration related costs since our integration of Morgan Keegan was substantially complete as of September 30, 2013.

Our effective tax rate for the current quarter was 36.8%, a decrease from the 39.0% effective tax rate in the prior year quarter. Our effective tax rate for the current quarter compared to the prior year quarter benefited from strong year-to-date gains in our Company Owned Life Insurance portfolio compared to the prior year period (such gains are not subject to tax and thus benefit the effective tax rate), and a projected increase in low income housing tax credits and state tax credits.

(1) Refer to the discussion and reconciliation of the GAAP results to the non-GAAP results in the “Reconciliation of the GAAP results to the non-GAAP measures” section of this MD&A.

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Six months ended March 31, 2014 compared with the six months ended March 31, 2013

Our net revenues of \$2.4 billion represent a 5% increase compared to the prior year period. Total client assets under administration increased to a record \$458.1 billion at March 31, 2014, a 13% increase over the prior year level. Non-interest expenses increased \$84 million, or 4%, compared to the prior year period. The increases are primarily due to the increase in compensation, commissions and benefits expenses which were partially offset by the decrease in acquisition related expenses. Acquisition and integration related expenses in the current year are no longer material for separate reporting since our integration of Morgan Keegan was substantially complete as of September 30, 2013. The combination of increasing net revenues and overall expense control has helped us achieve a 14.6% pre-tax margin on net revenues in the current year period.

Our net income increased \$55 million, or 33%, compared to the prior year period. After excluding the acquisition related and other one-time expenses we incurred in the prior year, our adjusted net income increased \$28 million, or 15%, compared to the prior year period (a non-GAAP measure).⁽¹⁾ Net income in the prior year period also included \$14 million (after the attribution to noncontrolling interests) arising from our indirect investment in Albion.

Our financial results during the six month period were most significantly impacted by the factors described above for the quarter, unless otherwise noted:

Our Private Client Group segment generated an increase of 39% in pre-tax income, to \$149 million.

The Capital Markets segment has realized a \$17 million, or 38%, increase in pre-tax income to \$63 million.

Our Asset Management segment has generated a \$20 million, or 48%, increase in pre-tax income to \$62 million.

Strong net inflows of client assets, market appreciation, and performance fees earned as a result of positive net performance from certain of our managed funds (a portion of which is attributable to noncontrolling interests) have all contributed to the increase in revenues and pre-tax income.

RJ Bank has realized an \$18 million, or 14% decrease in pre-tax income, to \$114 million.

Activities in our Other segment have resulted in a pre-tax loss that is \$14 million less than the prior year. In addition to the factors described above, the current year includes gains from the sale or redemption of ARS which favorably impact comparisons to the prior year period.

Our effective tax rate for the current year period was 35.8%, a decrease from the 38.6% effective tax rate in the prior year period. In addition to the factors described above, the current year-to-date effective tax rate has also benefited from the recognition of prior year state tax refunds which resulted from a change in state tax filing position.

(1) Refer to the discussion and reconciliation of the GAAP results to the non-GAAP results in the “Reconciliation of the GAAP results to the non-GAAP measures” section of this MD&A.

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Segments

We currently operate through the following five business segments: Private Client Group (or “PCG”); Capital Markets; Asset Management; RJ Bank; and Other (which consists of our principal capital and private equity activities as well as various corporate overhead costs of RJF including the interest cost on our public debt and the acquisition and integration costs associated with our acquisitions, most significantly Morgan Keegan).

As more fully described in Note 2 on page 104, and Note 28 on page 187, of our 2013 Form 10-K, effective September 30, 2013 we implemented changes in our reportable segments. These segment changes had no effect on the historical financial results of operations. Prior period segment balances impacted by this change have been reclassified to conform to the current presentation.

The following table presents our consolidated and segment gross revenues, net revenues, and pre-tax income (loss), the latter excluding noncontrolling interests, for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | | | |
|---|------------------------------|-------------|----------|----------------------------|-------------|----------|--|----|
| | 2014 | 2013 | % change | 2014 | 2013 | % change | | |
| | (\$ in thousands) | | | | | | | |
| Total company | | | | | | | | |
| Revenues | \$1,204,625 | \$1,170,298 | 3 | % \$2,413,399 | \$2,307,807 | 5 | | % |
| Net revenues | 1,178,645 | 1,143,095 | 3 | % 2,362,047 | 2,252,583 | 5 | | % |
| Pre-tax income excluding noncontrolling interests | 165,464 | 131,017 | 26 | % 344,388 | 270,164 | 27 | | % |
| Private Client Group | | | | | | | | |
| Revenues | 814,668 | 728,822 | 12 | % 1,593,864 | 1,443,124 | 10 | | % |
| Net revenues | 812,239 | 725,937 | 12 | % 1,588,908 | 1,436,267 | 11 | | % |
| Pre-tax income | 77,115 | 53,584 | 44 | % 148,625 | 107,034 | 39 | | % |
| Capital Markets | | | | | | | | |
| Revenues | 228,139 | 228,981 | — | 473,132 | 484,054 | (2) | |)% |
| Net revenues | 224,443 | 224,470 | — | 466,085 | 475,252 | (2) | |)% |
| Pre-tax income | 29,571 | 16,389 | 80 | % 63,016 | 45,642 | 38 | | % |
| Asset Management | | | | | | | | |
| Revenues | 87,534 | 69,541 | 26 | % 183,550 | 135,170 | 36 | | % |
| Net revenues | 87,524 | 69,538 | 26 | % 183,537 | 135,166 | 36 | | % |
| Pre-tax income | 29,864 | 20,860 | 43 | % 61,700 | 41,803 | 48 | | % |
| RJ Bank | | | | | | | | |
| Revenues | 87,157 | 89,821 | (3) |)% 171,030 | 181,871 | (6) | |)% |
| Net revenues | 85,218 | 87,397 | (2) |)% 167,146 | 176,819 | (5) | |)% |
| Pre-tax income | 56,798 | 64,276 | (12) |)% 113,856 | 132,219 | (14) | |)% |
| Other | | | | | | | | |
| Revenues | 3,982 | 70,062 | (94) |)% 24,071 | 95,521 | (75) | |)% |
| Net revenues | (15,626) |) 50,227 | (131) |)% (14,806) |) 56,072 | (126) | |)% |
| Pre-tax loss | (27,884) |) (24,092) |) (16) |)% (42,809) |) (56,534) |) 24 | | % |

Intersegment eliminations

| | | | | | | | | | | | | |
|--------------|---------|---|---------|---|----|---------|---------|---------|---------|---|---|---|
| Revenues | (16,855 |) | (16,929 |) | — | (32,248 |) | (31,933 |) | 1 | % | |
| Net revenues | (15,153 |) | (14,474 |) | (5 |)% | (28,823 |) | (26,993 |) | 7 | % |

Reconciliation of the GAAP results to the non-GAAP measures

We believe that the non-GAAP measures provide useful information by excluding material items that may not be indicative of our core operating results and that the GAAP and the non-GAAP measures should be considered together. There are no non-GAAP adjustments in either the current quarter or the year-to-date period ended March 31, 2014, as we no longer separately report acquisition and integration related costs since our integration of Morgan Keegan was substantially complete as of September 30,

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2013. The non-GAAP adjustments impacting the prior year periods presented are comprised of one-time acquisition and integration costs (primarily associated with our Morgan Keegan acquisition) and other non-recurring expenses, net of applicable taxes. Refer to the footnotes to the table below for further explanation of each non-recurring item.

The following table provides a reconciliation of the GAAP basis to the non-GAAP measures for the prior year periods which included non-GAAP adjustments:

| | Three months ended March 31, 2013 | Six months ended March 31, 2013 | |
|---|---|------------------------------------|---|
| | (\$ in thousands, except per share amounts) | | |
| Net income attributable to RJF, Inc. - GAAP basis | \$79,960 | \$165,834 | |
| Non-GAAP adjustments: | | | |
| Acquisition related expenses ⁽¹⁾ | 20,922 | 38,304 | |
| RJF's share of RJES goodwill impairment expense ⁽²⁾ | 4,564 | 4,564 | |
| RJES restructuring expense ⁽³⁾ | 1,600 | 1,600 | |
| Pre-tax non-GAAP adjustments | 27,086 | 44,468 | |
| Tax effect of non-GAAP adjustment ⁽⁴⁾ | (10,518) | (17,174) |) |
| Adjusted net income attributable to RJF, Inc. - Non-GAAP basis | \$96,528 | \$193,128 |) |
| Non-GAAP earnings per common share: | | | |
| Non-GAAP basic | \$0.69 | \$1.39 | |
| Non-GAAP diluted | \$0.68 | \$1.37 | |
| Average equity - GAAP basis ⁽⁵⁾ | \$3,425,278 | \$3,373,165 | |
| Average equity - non-GAAP basis ⁽⁶⁾ | \$3,437,299 | \$3,378,850 | |
| Return on equity for the quarter (annualized) | 9.3 | % N/A | |
| Return on equity for the quarter - non-GAAP basis (annualized) ⁽⁷⁾ | 11.2 | % N/A | |
| Return on equity year-to-date (annualized) | N/A | 9.8 | % |
| Return on equity year-to-date - non-GAAP basis (annualized) ⁽⁷⁾ | N/A | 11.4 | % |

(1) The non-GAAP adjustment adds back to pre-tax income one-time acquisition and integration expenses associated with acquisitions that were incurred during the period.

(2) The non-GAAP adjustment adds back to pre-tax income RJF's share of the total goodwill impairment expense associated with our RJES reporting unit.

(3) The non-GAAP adjustment adds back to pre-tax income a one-time restructuring expense associated with our RJES operations.

(4) The non-GAAP adjustment reduces net income for the income tax effect of the pre-tax non-GAAP adjustments, utilizing the effective tax rate in such periods to determine the current tax expense.

(5) For the quarter, computed by adding the total equity attributable to RJF, Inc. as of the date indicated plus the prior quarter-end total, divided by two. For the year-to-date period, computed by adding the total equity attributable to RJF, Inc. as of each quarter-end date during the indicated year-to-date period, plus the beginning of the year total, divided by three.

(6) The calculation of non-GAAP average equity includes the impact on equity of the non-GAAP adjustments described in the table above, as applicable for each respective period.

(7) Computed by utilizing the net income attributable to RJF, Inc.-non-GAAP basis and the average equity-non-GAAP basis, for each respective period. See footnotes (5) and (6) above for the calculation of average equity-non-GAAP

basis.

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Net interest analysis

We have certain assets and liabilities, not only held in our RJ Bank segment but also held in our PCG and Capital Markets segments, which are subject to changes in interest rates; these changes in interest rates have an impact on our overall financial performance. Given the relationship of our interest sensitive assets to liabilities held in each of these segments, an increase in short-term interest rates would result in an overall increase in our net earnings (we currently have more assets than liabilities with a yield that would be affected by a change in short-term interest rates). A gradual increase in short-term interest rates would have the most significant favorable impact on our PCG and RJ Bank segments (refer to the table in Item 3 - Interest Rate Risk in this Form 10-Q, which presents an analysis of RJ Bank's estimated net interest income over a 12 month period based on instantaneous shifts in interest rates using the asset/liability model applied by RJ Bank).

Based upon our latest analysis performed as of September 30, 2013, we estimate that a 100 basis point instantaneous rise in short-term interest rates would result in an increase in our pre-tax income in the range of approximately \$140 million to \$170 million over a twelve month period. Approximately half of such an increase would be attributable to account and service fee revenues (resulting from an increase in the fees generated in lieu of interest income from our multi-bank sweep program with unaffiliated banks and the discontinuance of money market fee waivers) which are reported in the PCG segment, and the remaining portion of the increase would be attributable to net interest income reported in both our PCG and RJ Bank segments. This estimate is based on static balances as of September 30, 2013 and conservative assumptions related to interest rates credited to our clients on their cash balances in various interest rate environments. The actual amount of any increase we would realize in the future will ultimately be based on a number of factors including, but not limited to, the actual change in balances, the rapidity and magnitude of the increase in interest rates, the competitive landscape at such time, and the returns on comparable investments which will factor into the interest rates we pay on client cash balances. The vast majority of any incremental benefit to pre-tax income from a rise in short-term interest rates would be expected to arise from the first 100 basis point increase, as we presume that a significant portion of any further incremental increase in short-term interest rates would be passed along to clients, and thus such additional interest revenues and interest sensitive fees would be offset by increases of similar amounts in our interest expense.

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Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – Net interest

The following table presents our consolidated average interest-earning asset and liability balances, interest income and expense balances, and the average yield/cost, for the periods indicated:

| | Three months ended March 31, 2014 | | | 2013 | | | | |
|---|--|-----------------------|-----------------------|-----------------------------------|-----------------------|-----------------------|----------|--|
| | Average balance ⁽¹⁾ (\$ in thousands) | Interest inc./exp. | Average yield/cost | Average balance ⁽¹⁾ | Interest inc./exp. | Average yield/cost | | |
| Interest-earning assets: | | | | | | | | |
| Margin balances | \$1,737,657 | \$16,628 | 3.83 | % \$1,749,633 | \$14,940 | 3.42 | % | |
| Assets segregated pursuant to regulations and other segregated assets | 2,420,531 | 3,558 | 0.59 | % 3,687,703 | 4,353 | 0.47 | % | |
| Bank loans, net of unearned income ⁽²⁾ | 9,767,721 | 83,639 | 3.43 | % 8,629,173 | 84,603 | 3.92 | % | |
| Available for sale securities | 662,606 | 1,655 | 1.00 | % 745,208 | 1,987 | 1.07 | % | |
| Trading instruments ⁽³⁾ | 654,073 | 4,615 | 2.82 | % 851,099 | 5,110 | 2.40 | % | |
| Stock loan | 332,654 | 2,809 | 3.38 | % 298,122 | 1,951 | 2.62 | % | |
| Loans to financial advisors ⁽³⁾ | 409,304 | 1,647 | 1.61 | % 424,434 | 1,792 | 1.69 | % | |
| Corporate cash and all other ⁽³⁾ | 2,793,433 | 3,842 | 0.55 | % 3,150,572 | 3,296 | 0.42 | % | |
| Total | \$18,777,979 | \$118,393 | 2.52 | % \$19,535,944 | \$118,032 | 2.42 | % | |
| Interest-bearing liabilities: | | | | | | | | |
| Brokerage client liabilities | \$3,696,083 | 286 | 0.03 | % \$4,956,293 | \$591 | 0.05 | % | |
| Bank deposits ⁽²⁾ | 10,268,228 | 1,939 | 0.08 | % 9,297,380 | 2,412 | 0.10 | % | |
| Trading instruments sold but not yet purchased ⁽³⁾ | 252,820 | 1,255 | 1.99 | % 284,339 | 971 | 1.37 | % | |
| Stock borrow | 95,997 | 814 | 3.39 | % 113,926 | 608 | 2.13 | % | |
| Borrowed funds | 275,667 | 876 | 1.27 | % 461,114 | 1,353 | 1.17 | % | |
| Senior notes | 1,148,924 | 19,010 | 6.62 | % 1,148,736 | 19,028 | 6.63 | % | |
| Loans payable of consolidated variable interest entities ⁽³⁾ | 52,994 | 797 | 6.02 | % 71,732 | 1,063 | 5.93 | % | |
| Other ⁽³⁾ | 332,835 | 1,003 | 1.21 | % 329,922 | 1,177 | 1.43 | % | |
| Total | \$16,123,548 | \$25,980 | 0.64 | % \$16,663,442 | \$27,203 | 0.65 | % | |
| Net interest income | | \$92,413 | | | \$90,829 | | | |

(1) Represents average daily balance, unless otherwise noted.

(2) See Results of Operations – RJ Bank in this MD&A for further information.

(3) Average balance is calculated based on the average of the end of month balances for each month within the period.

Net interest income increased \$2 million, or 2%, compared to the prior year quarter. Net interest income is earned primarily by our PCG and RJ Bank segments, which are discussed separately below.

Net interest income in the PCG segment increased \$1 million, or 5%, primarily resulting from the increase in margin interest rates we implemented as of October 1, 2013, partially offset by a slight decrease in average client margin balances outstanding and the net impact of the decrease in assets segregated pursuant to regulations and other segregated assets, and the related decrease in brokerage client liability balances described more fully below.

The RJ Bank segment's net interest income decreased \$1 million, or 1%, primarily as a result of a decrease in net interest margin. Refer to the discussion of the specific components of RJ Bank's net interest income in the RJ Bank section of this MD&A.

Interest income earned on the available for sale securities portfolio decreased from the prior year period due to a slight decrease in yields on the portfolio and lower investment balances as compared to the prior year quarter.

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Interest income earned on our trading instruments decreased from the prior year period due to decreased trading security inventory levels (see Note 6 of our Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information on our trading instruments).

Interest expense associated with brokerage client liabilities decreased due to both a decrease in average outstanding client balances as well as a decrease in interest rates paid to clients on their cash balances. The decrease in average client balances outstanding resulted from the late December 2013 increase in capacity with unaffiliated banks in our RJBDP program. As a result of this increase in RJBDP capacity, additional client cash balances were re-deposited with unaffiliated banks in late December 2013, reducing the balances of brokerage client liabilities reflected on our financial statements, and the amount of interest we paid on customer cash balances (the “Client Interest Program”).

Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – Net interest

The following table presents our consolidated average interest-earning asset and liability balances, interest income and expense balances, and the average yield/cost, for the periods indicated:

| | Six months ended March 31, 2014 | | | | 2013 | | | |
|---|--|-----------------------|-----------------------|----------|-----------------------------------|-----------------------|-----------------------|----------|
| | Average balance ⁽¹⁾ (\$ in thousands) | Interest inc./exp. | Average yield/cost | | Average balance ⁽¹⁾ | Interest inc./exp. | Average yield/cost | |
| Interest-earning assets: | | | | | | | | |
| Margin balances | \$1,747,112 | \$34,415 | 3.94 | % | \$1,792,510 | \$31,104 | 3.47 | % |
| Assets segregated pursuant to regulations and other segregated assets | 3,170,991 | 8,188 | 0.52 | % | 3,371,761 | 8,439 | 0.50 | % |
| Bank loans, net of unearned income ⁽²⁾ | 9,453,109 | 164,848 | 3.46 | % | 8,464,963 | 171,913 | 4.02 | % |
| Available for sale securities | 678,673 | 3,578 | 1.05 | % | 742,440 | 4,204 | 1.13 | % |
| Trading instruments ⁽³⁾ | 599,389 | 9,143 | 3.05 | % | 871,035 | 10,960 | 2.52 | % |
| Stock loan | 337,062 | 4,682 | 2.78 | % | 326,971 | 3,342 | 2.04 | % |
| Loans to financial advisors ⁽³⁾ | 407,435 | 3,303 | 1.62 | % | 431,082 | 3,152 | 1.46 | % |
| Corporate cash and all other ⁽³⁾ | 2,713,887 | 7,329 | 0.54 | % | 2,913,835 | 8,044 | 0.55 | % |
| Total | \$19,107,658 | \$235,486 | 2.46 | % | \$18,914,597 | \$241,158 | 2.55 | % |
| Interest-bearing liabilities: | | | | | | | | |
| Brokerage client liabilities | \$4,438,042 | 717 | 0.03 | % | \$4,664,428 | \$1,140 | 0.05 | % |
| Bank deposits ⁽²⁾ | 9,873,142 | 3,884 | 0.08 | % | 9,014,760 | 4,888 | 0.11 | % |
| Trading instruments sold but not yet purchased ⁽³⁾ | 233,886 | 2,123 | 1.82 | % | 266,945 | 1,768 | 1.32 | % |
| Stock borrow | 96,222 | 1,306 | 2.71 | % | 126,563 | 1,112 | 1.76 | % |
| Borrowed funds | 278,672 | 1,848 | 1.33 | % | 403,651 | 2,667 | 1.32 | % |
| Senior notes | 1,148,924 | 38,020 | 6.62 | % | 1,148,712 | 38,094 | 6.63 | % |
| Loans payable of consolidated variable interest entities ⁽³⁾ | 56,266 | 1,584 | 5.63 | % | 75,001 | 2,112 | 5.63 | % |
| Other ⁽³⁾ | 337,618 | 1,870 | 1.11 | % | 348,928 | 3,443 | 1.97 | % |
| Total | \$16,462,772 | \$51,352 | 0.62 | % | \$16,048,988 | \$55,224 | 0.69 | % |
| Net interest income | | \$184,134 | | | | \$185,934 | | |

(1) Represents average daily balance, unless otherwise noted.

(2) See Results of Operations – RJ Bank in this MD&A for further information.

(3) Average balance is calculated based on the average of the end of month balances for each month within the period.

Net interest income decreased \$2 million, or 1%, compared to the prior year. Net interest income is earned primarily by our PCG and RJ Bank segments, which are discussed separately below.

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Net interest income in the PCG segment increased \$3 million, or 7%, primarily resulting from the increase in margin interest rates we implemented as of October 1, 2013, partially offset by a slight decrease in average client margin balances outstanding.

The RJ Bank segment's net interest income decreased \$6 million, or 4%, primarily as a result of a decrease in net interest margin. Refer to the discussion of the specific components of RJ Bank's net interest income in the RJ Bank section of this MD&A.

Interest income earned on our available for sale securities portfolio decreased from the prior year period due to a slight decrease in yields on the portfolio and lower investment balances as compared to the prior year.

Interest income earned on our trading instruments decreased from the prior year period due to decreased trading security inventory levels (see Note 6 of our Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information on our trading instruments).

Results of Operations – Private Client Group

The following table presents consolidated financial information for our PCG segment for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | |
|---|------------------------------|----------|------------|----------------------------|----------|-------------|
| | 2014 | % change | 2013 | 2014 | % change | 2013 |
| | (\$ in thousands) | | | | | |
| Revenues: | | | | | | |
| Securities commissions and fees: | | | | | | |
| Equities | \$75,838 | — | \$75,577 | \$154,440 | 4 | % \$148,758 |
| Fixed income products | 19,842 | (14) |)% 23,111 | 40,243 | (15) |)% 47,464 |
| Mutual funds | 171,116 | 8 | % 158,170 | 335,802 | 11 | % 302,832 |
| Fee-based accounts | 305,595 | 24 | % 246,695 | 592,732 | 21 | % 489,263 |
| Insurance and annuity products | 89,689 | 2 | % 87,669 | 174,341 | 2 | % 170,987 |
| New issue sales credits | 21,453 | (10) |)% 23,963 | 43,482 | (15) |)% 51,418 |
| Sub-total securities commissions and fees | 683,533 | 11 | % 615,185 | 1,341,040 | 11 | % 1,210,722 |
| Interest | 24,565 | 3 | % 23,915 | 50,542 | 2 | % 49,449 |
| Account and service fees: | | | | | | |
| Client account and service fees | 40,996 | 4 | % 39,380 | 79,017 | (4) |)% 82,074 |
| Mutual fund and annuity service fees | 52,137 | 28 | % 40,862 | 98,313 | 24 | % 79,245 |
| Client transaction fees | 4,743 | 13 | % 4,207 | 9,392 | 17 | % 8,058 |
| Correspondent clearing fees | 771 | 9 | % 708 | 1,583 | 12 | % 1,411 |
| Account and service fees – all other | 69 | 1 | % 68 | 143 | 8 | % 133 |
| Sub-total account and service fees | 98,716 | 16 | % 85,225 | 188,448 | 10 | % 170,921 |
| Other | 7,854 | 75 | % 4,497 | 13,834 | 15 | % 12,032 |
| Total revenues | 814,668 | 12 | % 728,822 | 1,593,864 | 10 | % 1,443,124 |
| Interest expense | 2,429 | (16) |)% 2,885 | 4,956 | (28) |)% 6,857 |
| Net revenues | 812,239 | 12 | % 725,937 | 1,588,908 | 11 | % 1,436,267 |
| Non-interest expenses: | | | | | | |
| Sales commissions | 499,069 | 13 | % 442,859 | 974,912 | 11 | % 874,608 |
| | 120,620 | (1) |)% 122,305 | 242,226 | — | 242,625 |

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| | | | | | | | |
|--|----------|-----|----|----------|-----------|-----|-------------|
| Admin & incentive compensation and benefit costs | | | | | | | |
| Communications and information processing | 44,579 | 10 | % | 40,681 | 82,080 | 4 | % 79,040 |
| Occupancy and equipment | 29,119 | 5 | % | 27,771 | 58,056 | 3 | % 56,592 |
| Business development | 19,403 | 29 | % | 15,067 | 39,700 | 21 | % 32,693 |
| Clearance and other | 22,334 | (6) |)% | 23,670 | 43,309 | (1) |)% 43,675 |
| Total non-interest expenses | 735,124 | 9 | % | 672,353 | 1,440,283 | 8 | % 1,329,233 |
| Pre-tax income | \$77,115 | 44 | % | \$53,584 | \$148,625 | 39 | % \$107,034 |
| Margin on net revenues | 9.5 | % | | 7.4 | % | 9.4 | % |
| | | | | | | | 7.5 |
| | | | | | | | % |

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Through our PCG segment, we provide securities transaction and financial planning services to client accounts through the branch office systems of our broker-dealer subsidiaries located throughout the United States, Canada and the United Kingdom. Our financial advisors offer a broad range of investments and services, including both third party and proprietary products, and a variety of financial planning services. We charge sales commissions or asset-based fees for investment services we provide to our PCG clients based on established schedules. Our financial advisors offer a number of professionally managed load mutual funds, as well as a selection of no-load mutual funds.

Net interest revenue in the PCG segment is generated by customer balances, predominately the earnings on margin loans and assets segregated pursuant to regulations, less interest paid on customer cash balances. The PCG segment earns a fee (in lieu of interest revenue) from the RJBDP, a program where clients' cash deposits in their brokerage accounts are re-deposited through a third party service into interest-bearing deposit accounts at a number of banks. The RJBDP enables clients to obtain up to \$2.5 million in individual FDIC deposit insurance coverage (\$5 million for joint accounts) while earning competitive rates for their cash balances. The portion of this fee paid by RJ Bank is eliminated in the intersegment eliminations.

The PCG segment includes the results of our securities lending business, in which we borrow and lend securities from and to other broker-dealers, financial institutions, and other counterparties, generally as an intermediary. The net revenues of the securities lending business are the interest spreads generated from these activities.

The success of the PCG segment is dependent upon the quality of our products, services, financial advisors and support personnel including our ability to attract, retain and motivate a sufficient number of these associates. We face competition for qualified associates from major financial services companies, including other brokerage firms, insurance companies, banking institutions and discount brokerage firms. We currently offer several affiliation alternatives for financial advisors ranging from the traditional branch setting, under which the financial advisors are our employees and we incur the costs associated with operating the branch, to the independent contractor model, under which the independent contractor financial advisor is responsible for all of their own direct costs. Accordingly, the independent contractor financial advisors are paid a larger percentage of commissions. By offering alternative models to potential and existing financial advisors, we are able to effectively compete with a wide variety of other brokerage firms for qualified financial advisors, as financial advisors can choose the model that best suits their practice and profile.

Revenues of the PCG segment are correlated with total PCG client assets under administration, which include assets in fee-based accounts (a majority of which are included in our asset management programs), and the overall U.S. equities markets. PCG client asset balances are as follows as of the dates indicated:

| | March 31, 2014 (in billions) | December 31, 2013 | September 30, 2013 | June 30, 2013 | March 31, 2013 | December 31, 2012 |
|---------------------------------------|------------------------------------|----------------------|-----------------------|------------------|-------------------|----------------------|
| Total PCG assets under administration | \$434.0 | \$422.9 | \$402.6 | \$387.3 | \$388.2 | \$370.0 |
| PCG assets in fee-based accounts | \$158.2 | \$151.2 | \$139.9 | \$131.8 | \$129.2 | \$118.6 |

Total PCG assets under administration increased 12% over March 31, 2013, and 3% compared to the preceding quarter ended December 31, 2013. Total PCG assets in fee-based accounts increased 22% compared to March 31, 2013 and were up 5% compared to the preceding quarter ended December 31, 2013. Increased client assets under administration typically result in higher fee-based account revenues and mutual fund and annuity service fees. Improved equity markets not only result in increased assets under administration, but also generally lead to more client activity and therefore improved financial advisor productivity resulting from increased commission revenues and transaction fees. Higher client cash balances generally lead to increased interest income and account fee revenues,

depending upon spreads realized in our Client Interest Program and RJB DP.

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The following table presents a summary of PCG financial advisors as of the dates indicated:

| | Employees | Independent contractors | March 31, 2014 total | September 30, 2013 total | March 31, 2013 total ⁽¹⁾ |
|--|-----------|-------------------------|----------------------|--------------------------|-------------------------------------|
| RJ&A | 2,438 | — | 2,438 | 2,443 | 2,464 |
| Raymond James Financial Services, Inc. | — | 3,288 | 3,288 | 3,275 | 3,217 |
| Raymond James Ltd. | 178 | 219 | 397 | 406 | 413 |
| Raymond James Investment Services Limited (“RJIS”) | — | 79 | 79 | 73 | 71 |
| Total financial advisors | 2,616 | 3,586 | 6,202 | 6,197 | 6,165 |

As of September 30, 2013 we refined the criteria to determine our financial advisor population. The counts have (1) been revised from those previously reported in order to present the information on a consistent basis through the application of our current criteria.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – Private Client Group

Net revenues increased \$86 million, or 12%, to a record \$812 million. Pre-tax income increased \$24 million, or 44%, to \$77 million. PCG’s pre-tax margin on net revenues increased to 9.5% as compared to the prior year quarter’s 7.4%.

Securities commissions and fees increased \$68 million, or 11%. Client assets under administration of \$434 billion increased \$45.8 billion or 12% compared to March 31, 2013. The year over year increase in client assets was driven by the equity market conditions in the U.S., which were generally improved as compared to the prior year. The most significant increases in these revenues arose from fee-based accounts, which increased \$59 million, or 24%, and commissions on mutual fund products which increased \$13 million, or 8%, partially offset by a \$3 million, or 14% decrease in commissions on fixed income products. Commission earnings on fixed income products decreased primarily due to challenging market conditions in the fixed income markets resulting from historically low interest rates.

Total account and service fees increased \$13 million, or 16%. Within this line item, mutual fund and annuity service fees increased \$11 million, or 28%, primarily as a result of an increase in mutual fund omnibus fees, education and marketing support (“EMS”) fees, and no-transaction-fee (“NTF”) program revenues, all of which are paid to us by the mutual fund companies whose products we distribute. During the past year we implemented changes in the data sharing arrangements with many mutual fund companies, converting from a networking to an omnibus arrangement. The fees earned from omnibus arrangements are greater than those under networking arrangements in order to compensate us for the additional reporting requirements performed by the broker-dealer under omnibus arrangements. During the quarter, we implemented technology changes in our EMS program and standardized tiered service levels provided to many mutual fund companies, resulting in increased fees earned from EMS arrangements. In addition, effective with our mid-February 2013 platform integration, the former Morgan Keegan client mutual fund investments became eligible for our omnibus and EMS programs.

Total segment revenues increased 12%. The portion of total segment revenues that we consider to be recurring is approximately 71% at March 31, 2014, an increase from 65% at March 31, 2013. Recurring commission and fee revenues include asset-based fees, trailing commissions from mutual funds and variable annuities/insurance products, mutual fund service fees, fees earned on funds in our multi-bank sweep program, and interest. Assets in fee-based accounts as of March 31, 2014 were \$158.2 billion, an increase of 22% as compared to the \$129.2 billion as of March 31, 2013.

PCG net interest increased \$1 million, or 5%, primarily resulting from an increase in margin interest rates effective October 1, 2013, partially offset by decreased average client margin balances outstanding. Client margin balances

decreased 4% as compared to March 31, 2013 levels, partially due to the popularity of the securities based lending product offered by RJ Bank.

Non-interest expenses increased \$63 million, or 9%, over the prior year quarter. Sales commission expense increased \$56 million, or 13%, consistent with the 11% increase in commission and fee revenues. Communications and information processing expenses increased \$4 million, or 10%, primarily due to increases in software consulting costs, and expenses partially attributable to the February 2014 relocation of our primary data processing center from our corporate headquarters location in St. Petersburg, Florida to Denver, Colorado. Business development expenses increased \$4 million, or 29%, due to increases in advertising, recruiting, conference costs and incoming account transfer fee expenses.

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Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – Private Client Group

Net revenues increased \$153 million, or 11%, while pre-tax income increased \$42 million, or 39%. PCG's pre-tax margin on net revenues increased to 9.4% as compared to 7.5% in the comparable prior year period.

Securities commissions and fees increased \$130 million, or 11%. The increase results in part from the increase in client assets under administration which is described in the discussion of the quarter results above. The most significant increases in these revenues arose from fee-based accounts, which increased \$103 million, or 21%, and commissions on mutual fund products which increased \$33 million, or 11%, partially offset by a \$7 million, or 15% decrease in commissions on fixed income products. Commission earnings on fixed income products decreased primarily due to the challenging market conditions in the fixed income markets during the current year resulting from historically low interest rates.

Total account and service fees increased \$18 million, or 10%. Within this line item, mutual fund and annuity service fees increased \$19 million, or 24%, primarily as a result of an increase in mutual fund omnibus fees, EMS fees, and NTF program revenues, all of which are paid to us by the mutual fund companies whose products we distribute. During the past year we implemented changes in the data sharing arrangements with many mutual fund companies, converting from a networking to an omnibus arrangement. The fees earned from omnibus arrangements are greater than those under networking arrangements in order to compensate us for the additional reporting requirements performed by the broker-dealer under omnibus arrangements. During the March 2014 quarter, we implemented technology changes in our EMS program and standardized tiered service levels provided to many mutual fund companies, resulting in increased fees earned from EMS arrangements. In addition, effective with our mid-February 2013 platform integration, the former Morgan Keegan client mutual fund investments became eligible for our omnibus and EMS programs. Client account and service fees decreased \$3 million, or 4% primarily resulting from a decrease in fees earned in lieu of interest earnings from the RJBDF. Although cash balances in this program increased, the fee earnings on such balances decreased as certain contracts with third parties renewed during the current year at lower rates.

PCG net interest increased \$3 million, or 7%, primarily resulting from an increase in margin interest rates, partially offset by decreased client margin balances, which have decreased 3% since September 30, 2013 partially due to the popularity of the securities based lending product offered by RJ Bank.

Non-interest expenses increased \$111 million, or 8%, compared to the prior year period. Sales commission expense increased \$100 million, or 11%, consistent with the 11% increase in commission and fee revenues. Business development expenses increased \$7 million, or 21%, due to increases in advertising, recruiting, conference costs and incoming account transfer fee expenses.

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Results of Operations – Capital Markets

The following table presents consolidated financial information for our Capital Markets segment for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | |
|--|------------------------------|----------|----------|----------------------------|----------|-----------|
| | 2014 | % change | 2013 | 2014 | % change | 2013 |
| | (\$ in thousands) | | | | | |
| Revenues: | | | | | | |
| Institutional sales commissions: | | | | | | |
| Equity | \$66,394 | (1)% | \$66,963 | \$132,039 | 7 % | \$122,873 |
| Fixed income | 62,165 | (29)% | 87,872 | 127,233 | (29)% | 179,775 |
| Sub-total institutional sales commissions | 128,559 | (17)% | 154,835 | 259,272 | (14)% | 302,648 |
| Equity underwriting fees | 22,397 | 16 % | 19,353 | 41,148 | (2)% | 41,805 |
| Mergers & acquisitions and advisory fees | 27,694 | 64 % | 16,892 | 68,753 | 13 % | 60,703 |
| Fixed income investment banking | 14,240 | 29 % | 11,072 | 25,073 | (1)% | 25,229 |
| Tax credit funds syndication fees | 3,363 | (28)% | 4,686 | 12,522 | 40 % | 8,955 |
| Investment advisory fees | 5,676 | 62 % | 3,511 | 11,122 | 60 % | 6,949 |
| Trading profit | 14,061 | 93 % | 7,277 | 30,662 | 101 % | 15,273 |
| Interest | 5,110 | (9)% | 5,639 | 10,309 | (14)% | 12,028 |
| Other | 7,039 | 23 % | 5,716 | 14,271 | 36 % | 10,464 |
| Total revenues | 228,139 | — | 228,981 | 473,132 | (2)% | 484,054 |
| Interest expense | 3,696 | (18)% | 4,511 | 7,047 | (20)% | 8,802 |
| Net revenues | 224,443 | — | 224,470 | 466,085 | (2)% | 475,252 |
| Non-interest expenses: | | | | | | |
| Sales commissions | 49,123 | (18)% | 60,264 | 100,961 | (17)% | 121,598 |
| Admin & incentive compensation and benefit costs | 100,566 | 2 % | 98,553 | 213,756 | 1 % | 211,599 |
| Communications and information processing | 16,650 | (2)% | 16,956 | 33,540 | 1 % | 33,157 |
| Occupancy and equipment | 8,780 | (4)% | 9,128 | 17,446 | (3)% | 18,002 |
| Business development | 11,376 | 11 % | 10,280 | 19,490 | (4)% | 20,393 |
| Losses of real estate partnerships held by consolidated variable interest entities | 11,969 | (6)% | 12,751 | 20,565 | 28 % | 16,057 |
| Impairment of goodwill associated with RJES | — | NM | 6,933 | — | NM | 6,933 |
| Clearance and all other | 10,589 | 13 % | 9,331 | 22,033 | (6)% | 23,366 |
| Total non-interest expenses | 209,053 | (7)% | 224,196 | 427,791 | (5)% | 451,105 |
| Income before taxes and including noncontrolling interests | 15,390 | NM | 274 | 38,294 | 59 % | 24,147 |

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| | | | | |
|---|-------------|------------|-------------|------------|
| Noncontrolling interests | (14,181) | (16,115) | (24,722) | (21,495) |
| Pre-tax income excluding noncontrolling interests | \$29,571 80 | % \$16,389 | \$63,016 38 | % \$45,642 |

The Capital Markets segment consists primarily of equity and fixed income products and services. The activities include institutional sales and trading in the U.S., Canada and Europe; management of and participation in public offerings; financial advisory services, including private placements and merger and acquisition services; public finance activities; and the syndication and related management of investment partnerships designed to yield returns in the form of low-income housing tax credits to institutions. We provide securities brokerage services to institutions with an emphasis on the sale of U.S. and Canadian equities and fixed income products. Institutional sales commissions for both equity and fixed income products are driven primarily through trade volume, resulting from a combination of participation in public offerings, general market activity, and by the Capital Markets group's ability to find attractive investment opportunities and promote those opportunities to potential and existing clients. Revenues from investment banking activities are driven principally by our role in the offering and the number and dollar

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value of the transactions with which we are involved. This segment also includes trading of taxable and tax-exempt fixed income products, as well as equity securities in the OTC and Canadian markets. This trading involves the purchase of securities from, and the sale of securities to, our clients as well as other dealers who may be purchasing or selling securities for their own account or acting as agent for their clients. Profits and losses related to this trading activity are primarily derived from the spreads between bid and ask prices, as well as market trends for the individual securities during the period we hold them. This segment also includes the results of the operations we conduct in Latin American countries including Argentina and Uruguay.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – Capital Markets

Net revenues approximated the prior year levels, while pre-tax income in the Capital Markets segment increased \$13 million, or 80%.

Institutional fixed income sales commissions decreased \$26 million, or 29%, primarily due to challenging fixed income market conditions resulting from economic uncertainty, historically low interest rates and the resulting decreased customer trading volumes. Despite these market conditions, trading results were steady during the current quarter, resulting in a \$7 million, or 93%, improvement over the prior year quarter. These trading profits are derived primarily from fixed income securities. These favorable trading results were achieved despite our maintaining relatively lower average balances of trading securities in response to the market uncertainty (refer to Note 6 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for information on our levels of trading instruments held at period end).

Merger and acquisitions and advisory fees revenue increased \$11 million, or 64%, as compared to the prior year. The current year activity was relatively strong in our domestic operations. Comparisons to the prior year period are impacted by what was a fairly modest level of activity in the prior year March quarter following an especially strong December 2012 quarter, which experienced an acceleration of domestic capital markets activities in advance of then anticipated tax law changes. Sectors which generated the most significant levels of merger and acquisition and advisory fee revenues in the current period include our security defense & government, healthcare, and financial services sectors.

While the number of lead and co-managed underwritings during the current period decreased as compared to the prior year quarter, related revenues increased by \$3 million, or 16%, due to a number of relatively large underwriting transactions. Underwriting activities in our Canadian operations experienced a greater decline than those of our domestic operations.

Non-interest expenses decreased \$15 million, or 7%, compared to the prior year quarter. Sales commission expense decreased \$11 million, or 18%, which is directly correlated to the 17% decrease in overall institutional sales commission revenues. The prior year quarter included goodwill impairment expense of \$7 million related to our RJES operations which did not recur in the current year. Offsetting these, administrative and incentive compensation and benefit expense increased \$2 million, or 2%, as compared to the prior year primarily resulting from annual compensation increases.

Losses of real estate partnerships held by consolidated VIEs result directly from the consolidation of certain low-income housing tax credit funds, and reflects a decrease of \$1 million, or 6%, compared to the prior year period. Since we only hold an insignificant interest in these consolidated funds, nearly all of these losses are attributable to others and are therefore included in the offsetting noncontrolling interests. Refer to Note 9 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for further information on the consolidation of VIEs.

Noncontrolling interests include the impact of consolidating RJES (in prior year periods) and certain low-income housing tax credit funds, which impacts other revenue, interest expense, and the losses of real estate partnerships held by consolidated VIEs (as described in the preceding paragraph), reflecting the portion of these consolidated entities which we do not own. Total segment expenses attributable to others decreased by \$2 million as compared to the prior year. The prior year included the portion of RJES goodwill impairment expense attributable to others. As a result of our April 2013 acquisition of the RJES interest previously held by others, there is no comparable noncontrolling interest impact from the consolidation of RJES in the current year.

Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – Capital Markets

Net revenues decreased \$9 million, or 2%, while pre-tax income in the Capital Markets segment increased \$17 million, or 38%.

Institutional equity sales commissions increased \$9 million, or 7%, resulting from both favorable equity markets throughout the current year, and an active new issue market environment especially early in the year.

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Institutional fixed income sales commissions decreased \$53 million, or 29%, primarily due to the challenging fixed income market conditions in the current year resulting from economic uncertainty, historically low interest rates and the resulting decreased customer trading volumes. Despite such conditions, trading results have been solid and steady during the current year, resulting in a \$15 million, or 101%, improvement over the prior year. These trading profits are based primarily on fixed income securities. These favorable trading results were achieved even as we continued to maintain relatively lower balances of trading securities in response to the market uncertainty (refer to Note 6 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for information on our levels of trading instruments held at period end).

Merger and acquisitions and advisory fees revenue increased \$8 million, or 13%, compared to the prior year. The current year activity has been relatively strong, evidenced by increases in revenues in both our domestic and Canadian operations.

Tax credit fund syndication fee revenues increased by \$4 million, or 40%, due to an increase in the volume of tax credit fund partnership interests sold during the current year as compared to the prior year.

Non-interest expenses decreased \$23 million, or 5%, compared to the prior year. Sales commission expense decreased \$21 million, or 17%, which is directly correlated to the 14% decrease in overall institutional sales commission revenues. Administrative and incentive compensation and benefit expense increased \$2 million, or 1%, compared to the prior year. Decreases in domestic administrative expenses resulting from staff reductions primarily in our fixed income operations that occurred during periods since the prior year were offset by increases in incentive compensation expense primarily associated with the higher volume of capital markets activities in our Canadian operations and, to a lesser extent, annual salary increases applicable to all of our operations. The prior year quarter included impairment expense of \$7 million related to our RJES operations which did not recur in the current year.

Losses of real estate partnerships held by consolidated VIEs result directly from the consolidation of certain low-income housing tax credit funds, and reflects an increase of \$5 million, or 28%, over the prior year. Since we only hold an insignificant interest in these consolidated funds, nearly all of these losses are attributable to others and are therefore included in the offsetting noncontrolling interests. Refer to Note 9 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for further information on the consolidation of VIEs.

Noncontrolling interests includes the impact of consolidating RJES (in the prior year period) and certain low-income housing tax credit funds, which impacts other revenue, interest expense, and the losses of real estate partnerships held by consolidated VIEs (as described in the preceding paragraph), reflecting the portion of these consolidated entities which we do not own. Total segment expenses attributable to others increased by \$3 million as compared to the prior year. The increase in expenses associated with noncontrolling interest resulting from losses of real estate partnerships held by consolidated VIEs discussed above, are offset by the impact of the prior year consolidation of RJES. As a result of our April 2013 acquisition of the RJES interest previously held by others, there is no comparable noncontrolling interest impact from the consolidation of RJES in the current year.

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Results of Operations – Asset Management

The following table presents consolidated financial information for our Asset Management segment for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | |
|--|------------------------------|----------|------------|----------------------------|----------|-------------|
| | 2014 | % change | 2013 | 2014 | % change | 2013 |
| | (\$ in thousands) | | | | | |
| Revenues: | | | | | | |
| Investment advisory fees | \$75,419 | 30 | % \$58,082 | \$158,414 | 40 | % \$113,033 |
| Other | 12,115 | 6 | % 11,459 | 25,136 | 14 | % 22,137 |
| Total revenues | 87,534 | 26 | % 69,541 | 183,550 | 36 | % 135,170 |
| Expenses: | | | | | | |
| Admin & incentive compensation and benefit costs | 24,516 | 4 | % 23,483 | 53,023 | 17 | % 45,186 |
| Communications and information processing | 5,357 | 11 | % 4,837 | 10,457 | 21 | % 8,608 |
| Occupancy and equipment | 1,135 | — | 1,133 | 2,242 | 8 | % 2,084 |
| Business development | 1,866 | (9 |)% 2,054 | 4,544 | 13 | % 4,038 |
| Investment sub-advisory fees | 11,287 | 53 | % 7,401 | 21,621 | 48 | % 14,577 |
| Other | 12,240 | 36 | % 9,020 | 24,519 | 40 | % 17,520 |
| Total expenses | 56,401 | 18 | % 47,928 | 116,406 | 27 | % 92,013 |
| Income before taxes and including noncontrolling interests | 31,133 | 44 | % 21,613 | 67,144 | 56 | % 43,157 |
| Noncontrolling interests | 1,269 | | 753 | 5,444 | | 1,354 |
| Pre-tax income excluding noncontrolling interests | \$29,864 | 43 | % \$20,860 | \$61,700 | 48 | % \$41,803 |

The Asset Management segment includes the operations of Eagle, the Eagle Family of Funds, the asset management operations of RJ&A, Raymond James Trust, N. A. (“RJT”), and other fee-based programs. The majority of the revenues for this segment are generated by the investment advisory fees related to asset management services provided for individual and institutional investment portfolios, along with mutual funds. Investment advisory fees are earned on assets held in managed or non-managed programs. These fees are computed based on balances either at the beginning of the quarter, the end of the quarter, or average daily assets. Asset balances are impacted by both the performance of the market and the new sales and redemptions of client accounts/funds. Rising markets have historically had a positive impact on investment advisory fee revenues as existing accounts increase in value, and individuals and institutions may commit incremental funds in rising markets.

Managed Programs

As of March 31, 2014, approximately 82% of investment advisory fees recorded in this segment are earned from assets held in managed programs. Of these revenues, approximately 55% of our investment advisory fees recorded in a quarter are determined based on balances at the beginning of a quarter, approximately 30% are based on balances at the end of the quarter and the remaining 15% are computed based on average assets throughout the quarter.

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The following table reflects fee-billable financial assets under management in managed programs at the dates indicated:

| | March 31, 2014 (in millions) | December 31, 2013 | September 30, 2013 | March 31, 2013 | December 31, 2012 | September 30, 2012 |
|---|------------------------------------|----------------------|-----------------------|-------------------|----------------------|-----------------------|
| Financial assets under management: | | | | | | |
| Eagle Asset Management, Inc. ⁽¹⁾ | \$29,542 | \$29,478 | \$27,886 | \$25,718 | \$23,687 | \$19,986 |
| Raymond James Consulting Services | 12,566 | 12,156 | 11,385 | 11,042 | 9,407 | 9,443 |
| Unified Managed Accounts (“UMA”) | 6,405 | 5,778 | 4,962 | 3,917 | 3,067 | 2,855 |
| Freedom Accounts & other managed programs | 18,755 | 17,992 | 16,555 | 14,851 | 12,268 | 11,884 |
| Sub-total financial assets under management | 67,268 | 65,404 | 60,788 | 55,528 | 48,429 | 44,168 |
| Less: Assets managed for affiliated entities | (4,935) | (4,899) | (4,799) | (4,520) | (4,235) | (4,185) |
| Sub-total net financial assets under management | 62,333 | 60,505 | 55,989 | 51,008 | 44,194 | 39,983 |
| Morgan Keegan managed fee-based assets ⁽²⁾ | — | — | — | — | 2,333 | 2,801 |
| Total financial assets under management | \$62,333 | \$60,505 | \$55,989 | \$51,008 | \$46,527 | \$42,784 |

(1) For all periods after December 24, 2012, includes the assets under management of ClariVest.

(2) Revenues generated from the Closing Date of the Morgan Keegan acquisition through mid-February 2013 (the platform conversion date to RJ&A) arising from assets in what were during such time MK & Co. managed fee-based programs, were included in the PCG segment. These assets were managed by unaffiliated portfolio managers.

The following table summarizes the activity impacting the fee-billable financial assets under management in managed programs (excluding activity in assets managed for affiliated entities and MK & Co. managed fee-based assets for the periods prior to the conversion of MK & Co. accounts to the RJ&A platform) for the periods indicated:

| | Three months ended March 31, | | Six months ended March 31, | |
|--|------------------------------|----------|----------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in millions) | | | |
| Assets under management at beginning of period | \$65,404 | \$48,429 | \$60,788 | \$44,168 |
| Net inflows of client assets | 1,420 | 1,580 | 2,653 | 2,535 |
| Net market appreciation in asset values | 444 | 3,118 | 3,827 | 3,312 |
| Inflows resulting from the conversion of MK & Co. accounts to the RJ&A platform ⁽¹⁾ | — | 2,401 | — | 2,401 |
| Inflow resulting from ClariVest acquisition ⁽²⁾ | — | — | — | 3,112 |
| Assets under management at end of period | \$67,268 | \$55,528 | \$67,268 | \$55,528 |

(1) In mid-February 2013, the client accounts of MK & Co. were converted onto the RJ&A platform.

(2) Eagle acquired a 45% interest in ClariVest on December 24, 2012.

Non-Managed Programs

As of March 31, 2014, approximately 18% of investment advisory fees revenue recorded in this segment are earned for administrative services on assets held in non-managed programs and all such investment advisory fees are determined based on balances at the beginning of the quarter.

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The following table reflects fee-billable assets under management in non-managed programs at the dates indicated:

| | March 31, 2014 (in millions) | December 31, 2013 | September 30, 2013 | March 31, 2013 | December 31, 2012 | September 30, 2012 |
|---|------------------------------------|----------------------|-----------------------|-------------------|----------------------|-----------------------|
| Passport | \$36,415 | \$35,258 | \$32,121 | \$30,273 | \$28,742 | \$28,405 |
| Ambassador | 35,694 | 33,271 | 30,043 | 26,058 | 17,332 | 16,772 |
| Other non-managed fee-based assets | 2,721 | 2,669 | 2,517 | 3,340 | 3,115 | 3,191 |
| Sub-total assets under management | 74,830 | 71,198 | 64,681 | 59,671 | 49,189 | 48,368 |
| Less: Assets managed for affiliated entities | (243) | (214) | (173) | (122) | (95) | (88) |
| Sub-total net assets under management | 74,587 | 70,984 | 64,508 | 59,549 | 49,094 | 48,280 |
| Morgan Keegan non-managed fee-based assets ⁽¹⁾ | — | — | — | — | 6,810 | 6,772 |
| Total assets under management | \$74,587 | \$70,984 | \$64,508 | \$59,549 | \$55,904 | \$55,052 |

Revenues generated from the Closing Date of the Morgan Keegan acquisition through mid-February 2013 (the platform conversion date to RJ&A) arising from assets in what were during such time MK & Co. managed fee-based programs, were included in the PCG segment. These assets were managed by unaffiliated portfolio managers.

The following table summarizes the activity impacting the fee-billable financial assets under management in non-managed programs (excluding activity in MK & Co. non-managed fee-based assets for the periods prior to the conversion of MK & Co. accounts to the RJ&A platform) for the periods indicated:

| | Three months ended March 31, 2014 | | Six months ended March 31, 2014 | |
|--|--------------------------------------|----------|------------------------------------|-------------------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in millions) | | | |
| Assets under management at beginning of period | \$71,198 | \$49,189 | ⁽¹⁾ \$64,681 | \$48,368 ⁽¹⁾ |
| Net inflows of client assets | 2,776 | 1,639 | 5,436 | 2,486 |
| Net market appreciation in asset values | 856 | 2,216 | 4,713 | 2,190 |
| Inflows resulting from the conversion of Morgan Keegan accounts to the RJ&A platform ⁽²⁾ | — | 6,627 | — | 6,627 |
| Assets under management at end of period | \$74,830 | \$59,671 | \$74,830 | \$59,671 |

Certain assets in non-managed accounts, predominately comprised of cash balances, are excluded from the calculation of the account value for fee billing purposes. The assets under management balances presented have been revised from the amounts initially reported to reflect only billable assets and to present such balances on a consistent basis with those reported as of March 31, 2014.

⁽²⁾In mid-February 2013, the client accounts of MK & Co. were converted onto the RJ&A platform.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – Asset Management

Pre-tax income in the Asset Management segment increased \$9 million, or 43%, over the prior year quarter.

Investment advisory fee revenue increased by \$17 million, or 30%, over the prior year quarter primarily generated by an increase in assets under management.

Total financial assets under management in managed programs have increased \$11 billion, or 22%, since March 31, 2013 resulting from a combination of net inflows of client assets and net market appreciation.

Total assets under management in non-managed programs have increased \$15 billion, or 25%, since March 31, 2013 resulting from net inflows of client assets and net market appreciation.

Other revenue increased by \$1 million, or 6%, primarily resulting from an increase in fee income generated by our RJT subsidiary reflecting a 14% increase in RJT client assets as compared to the prior year, to \$3.2 billion at March 31, 2014.

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Expenses increased by approximately \$8 million, or 18%, primarily resulting from a \$4 million, or 53%, increase in investment sub-advisory fees and a \$3 million, or 36%, increase in other expenses. The increase in investment sub-advisory fee expense is directly related to the increase in advisory fees paid to the external managers associated with the increase in certain assets included within the UMA and Raymond James Consulting Services programs. The increase in other expense is primarily due to increases in the costs incurred so that certain funds sponsored by Eagle are available as investment choices on the platforms of other broker-dealers and increases in expenses of RJT resulting from the increase in client assets.

Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – Asset Management

Pre-tax income in the Asset Management segment increased \$20 million, or 48%.

Investment advisory fee revenue increased by \$45 million, or 40%, primarily generated by an increase in assets under management and performance fees earned from certain managed funds. Assets under management in both managed and non-managed programs have increased substantially since the prior year. Refer to the tables above for information regarding the increases in the balances of assets under management. Performance fees, which are earned from managed funds for exceeding certain performance targets, increased \$8 million over the amount earned in the prior year.

Other revenue increased by \$3 million, or 14%, primarily resulting from an increase in fee income generated by our RJT subsidiary reflecting a 14% increase in RJT client assets compared to the prior year.

Expenses increased by approximately \$24 million, or 27%, primarily resulting from a \$8 million, or 17%, increase in administrative and performance based incentive compensation, a \$7 million, or 48%, increase in investment sub-advisory fees, and a \$7 million, or 40%, increase in other expenses. The increase in administrative and performance based incentive compensation is a result of: the combination of increases in performance compensation which is directly related to the increase in investment advisory fee revenues and the performance fees earned during the period; increases in salary and related expenses resulting from the addition of ClariVest on December 24, 2012; and annual salary increases and certain additions to staff associated with our operations. The increase in investment sub-advisory fee expense is directly related to the increase in advisory fees paid to the external managers associated with certain assets included within the UMA and Raymond James Consulting Services programs. The increase in other expense is primarily due to increases in the costs incurred so that certain funds sponsored by Eagle are available as investment choices on the platforms of other broker-dealers and increases in expenses of RJT resulting from the increase in client assets.

Noncontrolling interests includes the impact of the consolidation of certain subsidiary investment advisors and other subsidiaries. Total segment net income attributable to others increased by \$4 million as compared to the prior year since certain of the current year performance fees were earned by certain of these subsidiaries, and therefore a portion is attributable to others.

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Results of Operations – RJ Bank

The following table presents consolidated financial information for RJ Bank for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | |
|---|------------------------------|----------|----------|----------------------------|----------|-----------|
| | 2014 | % change | 2013 | 2014 | % change | 2013 |
| (\$ in thousands) | | | | | | |
| Revenues: | | | | | | |
| Interest income | \$86,466 | (1)% | \$87,621 | \$170,525 | (4)% | \$177,995 |
| Interest expense | (1,939) | (20)% | (2,424) | (3,884) | (23)% | (5,052) |
| Net interest income | 84,527 | (1)% | 85,197 | 166,641 | (4)% | 172,943 |
| Other income | 691 | (69)% | 2,200 | 505 | (87)% | 3,876 |
| Net revenues | 85,218 | (2)% | 87,397 | 167,146 | (5)% | 176,819 |
| Non-interest expenses: | | | | | | |
| Compensation and benefits | 5,991 | 12 % | 5,344 | 12,273 | 21 % | 10,172 |
| Communications and information processing | 1,258 | 60 % | 785 | 1,943 | 34 % | 1,455 |
| Occupancy and equipment | 336 | 24 % | 272 | 642 | 19 % | 540 |
| Loan loss provision | 1,979 | (47)% | 3,737 | 3,615 | (46)% | 6,660 |
| FDIC insurance premiums | 3,333 | 142 % | 1,375 | 5,415 | 91 % | 2,831 |
| Affiliate deposit account servicing fees | 9,208 | 19 % | 7,762 | 17,671 | 20 % | 14,733 |
| Other | 6,315 | 64 % | 3,846 | 11,731 | 43 % | 8,209 |
| Total non-interest expenses | 28,420 | 23 % | 23,121 | 53,290 | 19 % | 44,600 |
| Pre-tax income | \$56,798 | (12)% | \$64,276 | \$113,856 | (14)% | \$132,219 |

RJ Bank is a national bank, regulated by the Office of the Comptroller of the Currency (“OCC”), the Board of Governors of the Federal Reserve System (the “Fed”), and the FDIC. RJ Bank provides corporate, residential, and SBL and other consumer loans, as well as FDIC insured deposit accounts, to clients of our broker-dealer subsidiaries and to the general public. RJ Bank is active in corporate loan syndications and participations, and also purchases commercial loans in the secondary market. Residential mortgage loans are originated and held for investment or sold in the secondary market. RJ Bank generates revenue principally through the interest income earned on loans and investments, which is offset by the interest expense it pays on client deposits and on its borrowings.

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The tables below present certain credit quality trends for corporate loans, residential loans, and SBL and other consumer loans:

| | Three months ended March 31, | | Six months ended March 31, | |
|---|------------------------------|----------------|----------------------------|------------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Net loan (charge-offs)/recoveries: | | | | |
| C&I loans | \$(1,793) | \$(460) | \$(1,829) | \$(550) |
| CRE loans | — | 529 | 80 | 1,073 |
| Residential mortgage loans | (45) | (1,350) | 190 | (4,189) |
| SBL and other consumer loans | 6 | (67) | 18 | (62) |
| Total | \$(1,832) | \$(1,348) | \$(1,541) | \$(3,728) |
| | | | | |
| | | March 31, | September 30, | |
| | | 2014 | 2013 | |
| | | (in thousands) | | |
| Allowance for loan losses: | | | | |
| Loans held for investment: | | | | |
| C&I loans | | \$95,702 | \$95,994 | |
| CRE construction loans | | 1,799 | 1,000 | |
| CRE loans | | 22,276 | 19,266 | |
| Residential/mortgage loans | | 16,614 | 19,126 | |
| SBL and other consumer loans | | 1,549 | 1,115 | |
| Total | | \$137,940 | \$136,501 | |
| Nonperforming assets: | | | | |
| Nonperforming loans: | | | | |
| C&I loans | | \$— | \$89 | |
| CRE loans | | 24,324 | 25,512 | |
| Residential mortgage loans: | | | | |
| Residential mortgage loans | | 69,732 | 75,889 | |
| Home equity loans/lines | | 408 | 468 | |
| Total nonperforming loans | | 94,464 | 101,958 | |
| Other real estate owned: | | | | |
| Residential first mortgage | | 2,968 | 2,434 | |
| Total other real estate owned | | 2,968 | 2,434 | |
| Total nonperforming assets | | \$97,432 | \$104,392 | |
| Total loans: | | | | |
| Loans held for sale, net ⁽¹⁾ | | \$122,256 | \$110,292 | |
| Loans held for investment: | | | | |
| C&I loans | | 5,947,379 | 5,246,005 | |
| CRE construction loans | | 106,696 | 60,840 | |
| CRE loans | | 1,514,008 | 1,283,046 | |
| Residential mortgage loans | | 1,741,916 | 1,745,650 | |
| SBL and other consumer loans | | 772,975 | 555,805 | |
| Net unearned income and deferred expenses | | (39,189) | (43,936) | |
| Total loans held for investment | | 10,043,785 | 8,847,410 | |
| Total loans | | \$10,166,041 | \$8,957,702 | |

(1) Net of unearned income and deferred expenses.

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The following table presents RJ Bank's allowance for loan losses by loan category:

| | March 31, 2014 | | September 30, 2013 | |
|------------------------------|-------------------|--|--------------------|--|
| | Allowance | Loan category as a % of total loans receivable | Allowance | Loan category as a % of total loans receivable |
| | (\$ in thousands) | | | |
| Loans held for sale | \$— | 1 % | \$— | 1 % |
| C&I loans | 80,577 | 49 % | 81,733 | 50 % |
| CRE construction loans | 850 | — | 674 | — |
| CRE loans | 19,911 | 13 % | 16,566 | 12 % |
| Residential mortgage loans | 16,604 | 17 % | 19,117 | 20 % |
| SBL and other consumer loans | 1,545 | 8 % | 1,112 | 6 % |
| Foreign loans | 18,453 | 12 % | 17,299 | 11 % |
| Total | \$137,940 | 100 % | \$136,501 | 100 % |

Information on foreign assets held by RJ Bank:

Changes in the allowance for loan losses with respect to loans RJ Bank has made to borrowers who are not domiciled in the U.S. are as follows:

| | Three months ended March 31, | | Six months ended March 31, | |
|---|------------------------------|----------|----------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (in thousands) | | | |
| Allowance for loan losses attributable to foreign loans, beginning of period: | \$18,573 | \$9,471 | \$17,299 | \$7,955 |
| Provision for loan losses - foreign loans | 211 | 1,134 | 1,789 | 2,713 |
| Net charge-offs - foreign loans | — | — | — | — |
| Foreign exchange translation adjustment | (331 |) (124 |) (635 |) (187 |
| Allowance for loan losses attributable to foreign loans, end of period | \$18,453 | \$10,481 | \$18,453 | \$10,481 |

Cross-border outstandings represent loans (including accrued interest), interest-bearing deposits with other banks, and any other monetary assets which are denominated in a currency other than the U.S. dollar. The following table sets forth the country where RJ Bank's total cross-border outstandings exceeded 1% of total RJF assets as of each respective period:

| | Banks | C&I loans | CRE construction loans | CRE loans | Residential mortgage loans | SBL and other consumer loans | Total cross-border outstandings ⁽¹⁾ |
|---------------------|----------------|-----------|------------------------|-----------|----------------------------|------------------------------|--|
| | (in thousands) | | | | | | |
| March 31, 2014 | | | | | | | |
| Canada | \$33,321 | \$407,714 | \$20,206 | \$49,044 | \$595 | \$— | \$510,880 |
| September 30, 2013: | | | | | | | |
| Canada | \$44,196 | \$352,221 | \$8,093 | \$63,456 | \$1,013 | \$48 | \$469,027 |

(1) Excludes any hedged, non-U.S. currency amounts.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – RJ Bank

Pre-tax income generated by the RJ Bank segment decreased \$7 million, or 12%. The decrease in pre-tax income was primarily attributable to a \$2 million, or 2% decrease in net revenues, a \$7 million, or 36%, increase in non-interest expenses (excluding

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provision for loan losses), offset by a decrease of \$2 million, or 47%, in the provision for loan losses. The decline in net revenues was attributable to a \$1 million decrease in net interest income and a \$1 million decrease in other income.

Net interest income decreased \$1 million, as a result of a decrease in the net interest margin offset by a \$978 million increase in average interest-earning banking assets. The yield on interest-earning banking assets decreased to 3.04% from 3.37% due to a decline in the loan portfolio yield, which decreased to 3.43% from 3.92% due primarily to a reduction in the corporate loan portfolio yield resulting from tightened spreads and the refinancing of existing loans at lower rates. In addition, there was a decline in the residential mortgage loan portfolio yield resulting from adjustable rate loans resetting at lower rates and lower rates on new production. Primarily as a result of the decrease in the yield of the average interest-earning assets, the net interest margin decreased to 2.97% from 3.28%. The increase in average interest-earning banking assets was driven by an \$1.1 billion increase in average loans with average corporate loans increasing \$885 million or 14% and average SBL, increasing \$297 million or 71%.

Corresponding to the increase in average interest-earning banking assets, average interest-bearing banking liabilities increased \$1 billion to \$10.4 billion.

The decrease in other income as compared to the prior year was primarily due to \$1 million in additional foreign currency losses and a \$1 million decrease in income from the sale of held for sale loans offset by a \$1 million increase in bank-owned life insurance valuation gains.

The reduction in provision for loan losses resulted from a significant decrease in corporate criticized loans, the favorable resolution of corporate problem loans, lower LTV ratios in the residential mortgage loan portfolio, and a reduction in delinquent residential mortgage loans, which offset the loss provision related to loan portfolio growth. These credit characteristics reflected the positive impact from improved economic conditions.

The \$7 million increase in non-interest expenses (excluding provision for loan losses) as compared to the prior year quarter was primarily attributable to a \$2 million or 142% increase in FDIC insurance premiums, a \$2 million increase in expense related to the reserve for unfunded lending commitments, a \$1 million, or 19%, increase in affiliate deposit account servicing fees resulting from increased deposit balances, and a \$1 million, or 12%, increase in compensation and benefits related to staff additions.

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The following table presents average balance, interest income and expense, the related interest yields and rates, and interest spreads for RJ Bank for the periods indicated:

| | Three months ended March 31, 2014 | | | | 2013 | | | |
|--|--------------------------------------|-----------------------|---------------------------|---|--------------------|-----------------------|---------------------------|------------------|
| | Average balance | Interest inc./exp. | Average yield/ cost | | Average balance | Interest inc./exp. | Average yield/ cost | |
| | (\$ in thousands) | | | | | | | |
| Interest-earning banking assets: | | | | | | | | |
| Loans, net of unearned income ⁽¹⁾ | | | | | | | | |
| Loans held for sale - all domestic | \$99,079 | \$640 | 2.62 | % | \$200,826 | \$1,049 | 2.12 | % |
| Loans held for investment: | | | | | | | | |
| Domestic: | | | | | | | | |
| C&I loans | 4,747,415 | 42,582 | 3.60 | % | 4,677,163 | 49,954 | 4.27 | % |
| CRE construction loans | 31,975 | 342 | 4.28 | % | 34,824 | 465 | 5.34 | % |
| CRE loans | 1,231,022 | 9,057 | 2.94 | % | 883,907 | 7,863 | 3.56 | % |
| Residential mortgage loans | 1,752,172 | 12,932 | 2.95 | % | 1,693,849 | 13,000 | 3.07 | % |
| SBL and other consumer loans | 711,788 | 4,914 | 2.76 | % | 414,698 | 2,978 | 2.87 | % |
| Foreign: | | | | | | | | |
| C&I loans | 944,662 | 10,433 | 4.42 | % | 552,609 | 6,367 | 4.61 | % |
| CRE construction loans | 50,605 | 841 | 6.65 | % | 22,772 | 351 | 6.17 | % |
| CRE loans | 195,123 | 1,866 | 3.83 | % | 144,950 | 2,543 | 7.02 | % ⁽²⁾ |
| Residential mortgage loans | 2,044 | 15 | 3.02 | % | 1,982 | 18 | 3.73 | % |
| SBL and other consumer loans | 1,836 | 17 | 3.71 | % | 1,593 | 15 | 3.83 | % |
| Total loans, net | 9,767,721 | 83,639 | 3.43 | % | 8,629,173 | 84,603 | 3.92 | % |
| Agency MBS | 305,390 | 679 | 0.89 | % | 348,542 | 717 | 0.82 | % |
| Non-agency CMOs | 136,337 | 826 | 2.42 | % | 157,587 | 1,042 | 2.64 | % |
| Money market funds, cash and cash equivalents | 1,100,750 | 668 | 0.24 | % | 1,193,598 | 736 | 0.25 | % |
| FHLB stock, Federal Reserve Bank of Atlanta ("FRB") stock, and other | 82,797 | 654 | 3.20 | % | 85,774 | 523 | 2.47 | % |
| Total interest-earning banking assets | 11,392,995 | \$86,466 | 3.04 | % | 10,414,674 | \$87,621 | 3.37 | % |
| Non-interest-earning banking assets: | | | | | | | | |
| Allowance for loan losses | (140,376 |) | | | (148,198 |) | | |
| Unrealized loss on available for sale securities | (10,123 |) | | | (9,591 |) | | |
| Other assets | 344,887 | | | | 264,658 | | | |
| Total non-interest-earning banking assets | 194,388 | | | | 106,869 | | | |
| Total banking assets | \$11,587,383 | | | | \$10,521,543 | | | |

(continued on next page)

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| | Three months ended March 31, 2014 | | | | 2013 | | | |
|---|--------------------------------------|-----------------------|---------------------------|------------------|--------------------|-----------------------|---------------------------|------------------|
| | Average balance | Interest inc./exp. | Average yield/ cost | | Average balance | Interest inc./exp. | Average yield/ cost | |
| (continued from previous page) | | | | | | | | |
| (\$ in thousands) | | | | | | | | |
| Interest-bearing banking liabilities: | | | | | | | | |
| Deposits: | | | | | | | | |
| Certificates of deposit | \$324,158 | \$1,508 | 1.89 | % | \$306,946 | \$1,563 | 2.07 | % |
| Money market, savings, and NOW accounts | 9,944,070 | 431 | 0.02 | % | 8,990,435 | 849 | 0.04 | % |
| FHLB advances and other | 117,931 | — | — | | 78,565 | 12 | 0.06 | % |
| Total interest-bearing banking liabilities | 10,386,159 | 1,939 | 0.08 | % | 9,375,946 | 2,424 | 0.10 | % |
| Non-interest-bearing banking liabilities | 45,311 | | | | 58,381 | | | |
| Total banking liabilities | 10,431,470 | | | | 9,434,327 | | | |
| Total banking shareholders' equity | 1,155,913 | | | | 1,087,216 | | | |
| Total banking liabilities and shareholders' equity | \$11,587,383 | | | | \$10,521,543 | | | |
| Excess of interest-earning banking assets over interest-bearing banking liabilities/net interest income | \$1,006,836 | \$84,527 | | | \$1,038,728 | \$85,197 | | |
| Bank net interest: | | | | | | | | |
| Spread | | | 2.96 | % ⁽³⁾ | | | 3.27 | % ⁽³⁾ |
| Margin (net yield on interest-earning banking assets) | | | 2.97 | % ⁽³⁾ | | | 3.28 | % ⁽³⁾ |
| Ratio of interest-earning banking assets to interest-bearing banking liabilities | | | 109.69 | % | | | 111.08 | % |
| Annualized return on average: | | | | | | | | |
| Total banking assets | | | 1.31 | % | | | 1.62 | % |
| Total banking shareholders' equity | | | 13.15 | % | | | 15.71 | % |
| Average equity to average total banking assets | | | 9.98 | % | | | 10.33 | % |

(1) Nonaccrual loans are included in the average loan balances. Payment or income received on corporate nonaccrual loans are applied to principal. Income on other nonaccrual loans is recognized on a cash basis. Fee income on loans included in interest income for the three months ended March 31, 2014 and 2013 was \$9 million and \$11 million, respectively.

(2) The CRE yield was positively impacted by a loan payoff with a significant unearned discount.

(3) The adjusted net interest spread and margin was 3.09% and 3.10%, respectively, for the three months ended March 31, 2014. The adjusted net interest spread and margin was 3.48% and 3.49%, respectively, for the three months ended March 31, 2013. The adjusted net interest spread and margin excludes the impact of excess liquidity beyond

operating needs, primarily from RJBDP deposits.

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Increases and decreases in interest income and interest expense result from changes in average balances (volume) of interest-earning banking assets and liabilities, as well as changes in average interest rates. The following table shows the effect that these factors had on the interest earned on RJ Bank's interest-earning assets and the interest incurred on its interest-bearing liabilities. The effect of changes in volume is determined by multiplying the change in volume by the previous period's average yield/cost. Similarly, the effect of rate changes is calculated by multiplying the change in average yield/cost by the previous year's volume. Changes applicable to both volume and rate have been allocated proportionately.

| | Three months ended March 31, 2014 compared to 2013 | | |
|---|---|------------|-----------|
| | Increase (decrease) due to | | |
| | Volume | Rate | Total |
| | (in thousands) | | |
| Interest revenue: | | | |
| Interest-earning banking assets: | | | |
| Loans, net of unearned income: | | | |
| Loans held for sale - all domestic | \$ (531 |) \$ 122 | \$ (409 |
| Loans held for investment: | | |) |
| Domestic: | | | |
| C&I loans | 750 | (8,122 |) (7,372 |
| CRE construction loans | (38 |) (85 |) (123 |
| CRE loans | 3,088 | (1,894 |) 1,194 |
| Residential mortgage loans | 448 | (516 |) (68 |
| SBL and other consumer loans | 2,133 | (197 |) 1,936 |
| Foreign: | | | |
| C&I loans | 4,517 | (451 |) 4,066 |
| CRE construction loans | 429 | 61 | 490 |
| CRE loans | 880 | (1,557 |) (677 |
| Residential mortgage loans | 1 | (4 |) (3 |
| SBL and other consumer loans | 2 | — | 2 |
| Agency MBS | (89 |) 51 | (38 |
| Non-agency CMOs | (141 |) (75 |) (216 |
| Money market funds, cash and cash equivalents | (57 |) (11 |) (68 |
| FHLB stock, FRB stock, and other | (18 |) 149 | 131 |
| Total interest-earning banking assets | 11,374 | (12,529 |) (1,155 |
| | | |) |
| Interest expense: | | | |
| Interest-bearing banking liabilities: | | | |
| Deposits: | | | |
| Certificates of deposit | 88 | (143 |) (55 |
| Money market, savings and NOW accounts | 90 | (508 |) (418 |
| FHLB advances and other | 6 | (18 |) (12 |
| Total interest-bearing banking liabilities | 184 | (669 |) (485 |
| Change in net interest income | \$ 11,190 | \$ (11,860 |) \$ (670 |
| | | |) |

Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – RJ Bank

Pre-tax income generated by the RJ Bank segment decreased \$18 million, or 14%. The decrease in pre-tax income was primarily attributable to a \$10 million, or 5% decrease in net revenues, a \$12 million, or 31%, increase in

non-interest expenses (excluding provision for loan losses), offset by a decrease of \$3 million, or 46%, in the provision for loan losses. The decline in net revenues was attributable to a \$6 million decrease in net interest income and a \$4 million decrease in other income.

Net interest income decreased \$6 million, as a result of a decrease in the net interest margin offset by a \$900 million increase in average interest-earning banking assets. The yield on interest-earning banking assets decreased to 3.07% from 3.49% due to a decline in the loan portfolio yield, which decreased to 3.46% from 4.02% due primarily to a reduction in the corporate loan portfolio yield resulting from tightened spreads and the refinancing of existing loans at lower rates. In addition, there was a decline in the residential mortgage loan portfolio yield resulting from adjustable rate loans resetting at lower rates and lower rates on new production. Primarily as a result of the decrease in the yield of the average interest-earning assets, the net interest margin decreased to 3.00% from 3.39%. The net interest margin has declined at a much slower pace during the current fiscal year as compared to

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the prior fiscal year. The increase in average interest-earning banking assets was driven by an \$988 million increase in average loans with average corporate loans increasing \$736 million, or 12%, and average SBL, increasing \$260 million, or 66%.

Corresponding to the increase in average interest-earning banking assets, average interest-bearing banking liabilities increased \$899 million to \$10 billion.

The decrease in other income as compared to the prior year was primarily due to \$3 million in additional foreign currency losses and a \$2 million decrease in income from the sale of held for sale loans, offset by a \$1 million increase in bank-owned life insurance valuation gains.

The reduction in provision for loan losses resulted from a significant decrease in corporate criticized loans, the favorable resolution of corporate problem loans, lower LTV ratios in the residential mortgage loan portfolio, and a reduction in delinquent residential mortgage loans, which offset the loss provision related to loan portfolio growth. These credit characteristics reflected the positive impact from improved economic conditions. Net loan charge-offs decreased \$2 million, or 59%, to \$2 million, which was primarily attributable to improved credit characteristics within the residential mortgage loan portfolio.

The \$12 million increase in non-interest expenses (excluding provision for loan losses) as compared to the prior year was primarily attributable to a \$3 million, or 20%, increase in affiliate deposit account servicing fees resulting from increased deposit balances, a \$3 million or 91% increase in FDIC insurance premiums, a \$2 million, or 21%, increase in compensation and benefits related to staff additions, and a \$2 million increase in expense related to the reserve for unfunded lending commitments.

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The following table presents average balance, interest income and expense, the related interest yields and rates, and interest spreads for RJ Bank for the periods indicated:

| | Six months ended March 31, 2014 | | | 2013 | | |
|--|------------------------------------|-----------------------|---------------------------|--------------------|-----------------------|---------------------------|
| | Average balance | Interest inc./exp. | Average yield/ cost | Average balance | Interest inc./exp. | Average yield/ cost |
| | (\$ in thousands) | | | | | |
| Interest-earning banking assets: | | | | | | |
| Loans, net of unearned income ⁽¹⁾ | | | | | | |
| Loans held for sale - all domestic | \$ 119,336 | \$ 1,462 | 2.46 % | \$ 184,557 | \$ 2,019 | 2.19 % |
| Loans held for investment: | | | | | | |
| Domestic: | | | | | | |
| C&I loans | 4,583,375 | 85,319 | 3.70 % | 4,612,136 | 101,859 | 4.39 % |
| CRE construction loans | 27,501 | 661 | 4.76 % | 31,182 | 876 | 5.56 % |
| CRE loans | 1,172,499 | 17,550 | 2.96 % | 867,980 | 14,923 | 3.40 % |
| Residential mortgage loans | 1,750,286 | 25,973 | 2.94 % | 1,693,473 | 26,383 | 3.08 % |
| SBL and other consumer loans | 652,427 | 9,202 | 2.79 % | 392,381 | 5,881 | 2.96 % |
| Foreign: | | | | | | |
| C&I loans | 912,314 | 19,677 | 4.27 % | 530,877 | 13,049 | 4.86 % |
| CRE construction loans | 43,163 | 1,259 | 5.77 % | 21,761 | 697 | 6.34 % |
| CRE loans | 188,481 | 3,682 | 3.86 % | 127,155 | 6,160 | 9.58 % ⁽²⁾ |
| Residential mortgage loans | 1,951 | 30 | 3.06 % | 1,825 | 34 | 3.72 % |
| SBL and other consumer loans | 1,776 | 33 | 3.72 % | 1,636 | 32 | 3.90 % |
| Total loans, net | 9,453,109 | 164,848 | 3.46 % | 8,464,963 | 171,913 | 4.02 % |
| Agency MBS | 312,523 | 1,369 | 0.88 % | 344,813 | 1,452 | 0.84 % |
| Non-agency CMOs | 138,511 | 1,733 | 2.50 % | 160,515 | 2,197 | 2.74 % |
| Money market funds, cash and cash equivalents | 1,018,829 | 1,322 | 0.26 % | 1,050,185 | 1,330 | 0.25 % |
| FHLB stock, FRB stock, and other | 81,262 | 1,253 | 3.09 % | 84,014 | 1,103 | 2.63 % |
| Total interest-earning banking assets | 11,004,234 | \$ 170,525 | 3.07 % | 10,104,490 | \$ 177,995 | 3.49 % |
| Non-interest-earning banking assets: | | | | | | |
| Allowance for loan losses | (138,946) | | | (148,142) | | |
| Unrealized loss on available for sale securities | (10,990) | | | (12,478) | | |
| Other assets | 297,140 | | | 275,948 | | |
| Total non-interest-earning banking assets | 147,204 | | | 115,328 | | |
| Total banking assets | \$ 11,151,438 | | | \$ 10,219,818 | | |

(continued on next page)

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| | Six months ended March 31, 2014 | | | | 2013 | | | |
|---|------------------------------------|-----------------------|---------------------------|------------------|--------------------|-----------------------|---------------------------|------------------|
| | Average balance | Interest inc./exp. | Average yield/ cost | | Average balance | Interest inc./exp. | Average yield/ cost | |
| (continued from previous page) | | | | | | | | |
| (\$ in thousands) | | | | | | | | |
| Interest-bearing banking liabilities: | | | | | | | | |
| Deposits: | | | | | | | | |
| Certificates of deposit | \$322,075 | \$3,056 | 1.90 | % | \$312,265 | \$3,226 | 2.07 | % |
| Money market, savings, and NOW accounts | 9,551,067 | 828 | 0.02 | % | 8,702,495 | 1,662 | 0.04 | % |
| FHLB advances and other | 105,892 | — | — | | 65,034 | 164 | 0.51 | % |
| Total interest-bearing banking liabilities | 9,979,034 | 3,884 | 0.08 | % | 9,079,794 | 5,052 | 0.11 | % |
| Non-interest-bearing banking liabilities | 37,727 | | | | 70,694 | | | |
| Total banking liabilities | 10,016,761 | | | | 9,150,488 | | | |
| Total banking shareholders' equity | 1,134,677 | | | | 1,069,330 | | | |
| Total banking liabilities and shareholders' equity | \$11,151,438 | | | | \$10,219,818 | | | |
| Excess of interest-earning banking assets over interest-bearing banking liabilities/net interest income | \$1,025,200 | \$166,641 | | | \$1,024,696 | \$172,943 | | |
| Bank net interest: | | | | | | | | |
| Spread | | | 2.99 | % ⁽³⁾ | | | 3.38 | % ⁽³⁾ |
| Margin (net yield on interest-earning banking assets) | | | 3.00 | % ⁽³⁾ | | | 3.39 | % ⁽³⁾ |
| Ratio of interest-earning banking assets to interest-bearing banking liabilities | | | 110.27 | % | | | 111.29 | % |
| Annualized return on average: | | | | | | | | |
| Total banking assets | | | 1.34 | % | | | 1.67 | % |
| Total banking shareholders' equity | | | 13.16 | % | | | 15.98 | % |
| Average equity to average total banking assets | | | 10.18 | % | | | 10.46 | % |

(1) Nonaccrual loans are included in the average loan balances. Payment or income received on corporate nonaccrual loans are applied to principal. Income on other nonaccrual loans is recognized on a cash basis. Fee income on loans included in interest income for the six months ended March 31, 2014 and 2013 was \$17 million and \$25 million, respectively.

(2) The CRE yield was positively impacted by a loan payoff with a significant unearned discount.

(3) The adjusted net interest spread and margin was 3.11% and 3.12%, respectively, for the six months ended March 31, 2014. The adjusted net interest spread and margin was 3.56% and 3.57%, respectively, for the six months ended March 31, 2013. The adjusted net interest spread and margin excludes the impact of excess liquidity beyond

operating needs, primarily from RJBDP deposits.

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Increases and decreases in interest income and interest expense result from changes in average balances (volume) of interest-earning banking assets and liabilities, as well as changes in average interest rates. The following table shows the effect that these factors had on the interest earned on RJ Bank's interest-earning assets and the interest incurred on its interest-bearing liabilities. The effect of changes in volume is determined by multiplying the change in volume by the previous period's average yield/cost. Similarly, the effect of rate changes is calculated by multiplying the change in average yield/cost by the previous year's volume. Changes applicable to both volume and rate have been allocated proportionately.

| | Six months ended March 31, 2014 compared to 2013 | | |
|---|---|------------|-------------|
| | Increase (decrease) due to | | |
| | Volume | Rate | Total |
| | (in thousands) | | |
| Interest revenue: | | | |
| Interest-earning banking assets: | | | |
| Loans, net of unearned income: | | | |
| Loans held for sale - all domestic | \$ (714 |) \$ 157 | \$ (557 |
| Loans held for investment: | | |) |
| Domestic: | | | |
| C&I loans | (635 |) (15,905 |) (16,540 |
| CRE construction loans | (103 |) (112 |) (215 |
| CRE loans | 5,236 | (2,609 |) 2,627 |
| Residential mortgage loans | 885 | (1,295 |) (410 |
| SBL and other consumer loans | 3,897 | (576 |) 3,321 |
| Foreign: | | | |
| C&I loans | 9,375 | (2,747 |) 6,628 |
| CRE construction loans | 685 | (123 |) 562 |
| CRE loans | 2,971 | (5,449 |) (2,478 |
| Residential mortgage loans | 2 | (6 |) (4 |
| SBL and other consumer loans | 2 | (1 |) 1 |
| Agency MBS | (136 |) 53 | (83 |
| Non-agency CMOs | (301 |) (163 |) (464 |
| Money market funds, cash and cash equivalents | (40 |) 32 | (8 |
| FHLB stock, FRB stock, and other | (36 |) 186 | 150 |
| Total interest-earning banking assets | 21,088 | (28,558 |) (7,470 |
| Interest expense: | | | |
| Interest-bearing banking liabilities: | | | |
| Deposits: | | | |
| Certificates of deposit | 101 | (271 |) (170 |
| Money market, savings and NOW accounts | 162 | (996 |) (834 |
| FHLB advances and other | 103 | (267 |) (164 |
| Total interest-bearing banking liabilities | 366 | (1,534 |) (1,168 |
| Change in net interest income | \$ 20,722 | \$ (27,024 |) \$ (6,302 |

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Results of Operations – Other

The following table presents consolidated financial information for the Other segment for the periods indicated:

| | Three months ended March 31, | | | Six months ended March 31, | | | | | | |
|--|------------------------------|----------|-----------|----------------------------|----------|-----------|------|-----------|-------------|---|
| | 2014 | % change | 2013 | 2014 | % change | 2013 | | | | |
| | (\$ in thousands) | | | | | | | | | |
| Revenues: | | | | | | | | | | |
| Interest income | \$3,932 | 19 | % \$3,295 | \$7,481 | 14 | % \$6,584 | | | | |
| Investment advisory fees | 275 | (24 |)% 361 | 558 | (23 |)% 722 | | | | |
| Other | (225 |) | NM 66,406 | 16,032 | (82 |)% 88,215 | | | | |
| Total revenues | 3,982 | (94 |)% 70,062 | 24,071 | (75 |)% 95,521 | | | | |
| Interest expense | 19,608 | (1 |)% 19,835 | 38,877 | (1 |)% 39,449 | | | | |
| Net revenues | (15,626 |) | (131 |)% 50,227 | (14,806 |) | (126 |)% 56,072 | | |
| Non-interest expenses: | | | | | | | | | | |
| Compensation and other | 11,811 | 21 | % 9,749 | 21,302 | 19 | % 17,855 | | | | |
| Acquisition related expenses | — | (100 |)% 20,922 | — | (100 |)% 38,304 | | | | |
| Total non-interest expenses | 11,811 | (61 |)% 30,671 | 21,302 | (62 |)% 56,159 | | | | |
| Loss before taxes and including noncontrolling interests | (27,437 |) | 240 | % 19,556 | (36,108 |) | NM | (87 |) | |
| Noncontrolling interests | 447 | | 43,648 | 6,701 | | 56,447 | | | | |
| Pre-tax loss excluding noncontrolling interests | \$(27,884 |) | (16 |)% \$(24,092 |) | \$(42,809 |) | 24 | % \$(56,534 |) |

This segment includes our principal capital and private equity activities as well as various corporate overhead costs of RJF including the interest cost on our public debt, and the acquisition and integration costs associated with our acquisitions including, most significantly, Morgan Keegan.

Quarter ended March 31, 2014 compared with the quarter ended March 31, 2013 – Other

The pre-tax loss generated by this segment increased by approximately \$4 million, or 16%.

Net revenues in this segment decreased \$66 million, or 131%. This is attributable to the \$65 million in revenues in the prior year period associated with an increase in the fair market value, as well as dividends we received from, our indirect investment in Albion, an investment which was sold in April 2013 and therefore such revenues did not recur in the current period. There were no significant revenues arising from any of our private equity portfolio investments during the current quarter.

Non-interest expenses decreased \$19 million, or 61%. The decrease is primarily a result of a decrease in acquisition related expenses, which in the current period are no longer material for separate disclosure since our integration of Morgan Keegan was substantially complete as of September 30, 2013. The acquisition related expenses incurred in the prior year period were primarily comprised of expenses associated with the integration of Morgan Keegan's operations into our own (see Note 3 of our Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information on the components of the prior year period expense).

The portion of revenue attributable to noncontrolling interests decreased \$43 million compared to the prior year period. This decrease is almost entirely a result of the portion of the prior year period Albion revenues described above which we did not own.

Six months ended March 31, 2014 compared with the six months ended March 31, 2013 – Other

The pre-tax loss generated by this segment decreased by approximately \$14 million, or 24%.

Net revenues in this segment decreased \$71 million, or 126%. The decrease is primarily attributable to approximately \$74 million of prior year revenues associated with our indirect investment in Albion, an investment which was sold in April 2013 and therefore such revenues did not recur in the current year. Partially offsetting these decreases, we realized a \$5 million increase in

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the current year from gains on redemptions or sales of ARS, most notably arising from the current year redemption of Jefferson County Alabama Sewer Revenue Refunding Warrants ARS.

Non-interest expenses decreased \$35 million, or 62%. The decrease is primarily a result of a decrease in acquisition related expenses, which in the current year are no longer material for separate disclosure since our integration of Morgan Keegan was substantially complete as of September 30, 2013. The acquisition related expenses incurred in the prior year period were primarily comprised of expenses associated with the integration of Morgan Keegan's operations into our own (see Note 3 of our Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information on the components of the prior year expense).

The portion of revenue attributable to noncontrolling interests decreased by nearly \$50 million compared to the prior year. Of the prior year Albion revenues received, approximately \$50 million related to the portion of that investment which we did not own.

Certain statistical disclosures by bank holding companies

As a financial holding company, we are required to provide certain statistical disclosures by bank holding companies pursuant to the Securities and Exchange Commission's Industry Guide 3. Certain of those disclosures are as follows for the periods indicated:

| | For the three months ended March 31, | | For the six months ended March 31, | |
|--------------------------------------|--------------------------------------|-------|------------------------------------|-------|
| | 2014 | 2013 | 2014 | 2013 |
| RJF return on assets ⁽¹⁾ | 1.9% | 1.4% | 1.9% | 1.5% |
| RJF return on equity ⁽²⁾ | 10.9% | 9.3% | 11.7% | 9.8% |
| Equity to assets ⁽³⁾ | 18.6% | 17.2% | 17.8% | 17.3% |
| Dividend payout ratio ⁽⁴⁾ | 22.2% | 25.0% | 20.8% | 23.9% |

(1) Computed as net income attributable to RJF for the period indicated, divided by average assets (the sum of total assets at the beginning and end of the period, divided by two) the product of which is then annualized.

(2) Computed by utilizing the net income attributable to RJF for the period indicated, divided by the average equity attributable to RJF (which is computed by adding the total equity attributable to RJF as of the date indicated plus the immediately preceding September 30 amount for the respective period, divided by two). The result is then annualized.

(3) Computed as average equity (the sum of total equity at the beginning and end of the period, divided by two), divided by average assets (the sum of total assets at the beginning and end of the period, divided by two).

(4) Computed as dividends declared per common share during the period as a percentage of diluted earnings per common share.

Refer to the RJ Bank section of this MD&A and the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for the other required disclosures.

Liquidity and Capital Resources

Liquidity is essential to our business. The primary goal of our liquidity management activities is to ensure adequate funding to conduct our business over a range of market environments.

Senior management establishes our liquidity and capital policies. These policies include senior management's review of short- and long-term cash flow forecasts, review of monthly capital expenditures, the monitoring of the availability of alternative sources of financing, and the daily monitoring of liquidity in our significant subsidiaries. Our decisions on the allocation of capital to our business units consider, among other factors, projected profitability and cash flow, risk and impact on future liquidity needs. Our treasury departments assist in evaluating, monitoring and controlling the impact that our business activities have on our financial condition, liquidity and capital structure as well as maintain our relationships with various lenders. The objectives of these policies are to support the successful execution of our business strategies while ensuring ongoing and sufficient liquidity.

Liquidity is provided primarily through our business operations and financing activities. Financing activities could include bank borrowings, repurchase agreement transactions or additional capital raising activities under our "universal" shelf registration statement.

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Cash provided by operating activities during the six months ended March 31, 2014 was \$133 million. Cash generated by successful operating results over the period resulted in a \$254 million increase in cash. Significant changes in various other asset and liability balances which impact cash include: a \$1.51 billion decrease in assets segregated pursuant to regulations and other segregated assets, which results in an increase in cash. Brokerage client payables and other accounts payable decreased \$1.8 billion which results in an offsetting decrease in cash. Both of these activities are largely the result of a decrease in client cash deposits, refer to the discussion of the impact of an increase in the capacity to re-deposit client cash with unaffiliated banks who participate in our RJBDP, as described in the statement of financial condition analysis that follows within this Item 2, for more information regarding these activities. Other significant activities that impacted operating cash include: an increase in securities sold under agreements to repurchase, net of securities purchased under agreements to resell, resulted in a \$148 million increase in operating cash. A decrease in prepaid expenses and other assets resulted in an \$83 million increase in operating cash. A decrease in brokerage client and other receivables resulted in an increase of \$80 million in operating cash. An increase in the stock loaned, net of stock borrowed balances resulted in a \$39 million increase in operating cash. Partially offsetting these activities which resulted in increases of cash, decreases in cash resulted from the following activities: we used \$93 million in operating cash as the accrued compensation, commissions and benefits decreased, partially resulting from the annual payment of certain incentive awards. An increase in trading instruments held which resulted in a decrease of \$59 million in operating cash. All other components of operating activities combined to net a \$26 million decrease in operating cash.

Investing activities resulted in the use of \$1.16 billion of cash during the six months ended March 31, 2014. The primary investing activity was the use of \$1.23 billion in cash to fund an increase in bank loans, net of proceeds from sales of loans held for investment. We received proceeds from the maturation, repayment, redemption or sale of securities in our available for sale security portfolio of \$69 million, net of purchases of additional securities.

Financing activities provided \$1.09 billion of cash during the six months ended March 31, 2014. Increases in RJ Bank deposits provided \$1.12 billion, while we received \$22 million in cash upon the exercise of stock options and employee stock purchases. We used \$43 million in payment of dividends to our shareholders. All other components of financing activities combined to net a \$11 million use of cash.

We believe our existing assets, most of which are liquid in nature, together with funds generated from operations and committed and uncommitted financing facilities, should provide adequate funds for continuing operations at current levels of activity.

Sources of Liquidity

Approximately \$1.07 billion of our total March 31, 2014 cash and cash equivalents (a portion of which is invested on behalf of the parent company by RJ&A) was available to us without restrictions. The cash and cash equivalents held were as follows:

| Cash and cash equivalents: | March 31, 2014 (in thousands) |
|---------------------------------|----------------------------------|
| RJF | \$275,751 |
| RJ&A ⁽¹⁾ | 1,012,743 |
| RJ Bank | 1,004,613 |
| Other subsidiaries | 348,769 |
| Total cash and cash equivalents | \$2,641,876 |

(1) RJF has loaned \$814 million to RJ&A as of March 31, 2014, which RJ&A has invested on behalf of RJF in cash and cash equivalents.

In addition to the liquidity on hand described above, we have other various potential sources of liquidity which are described below.

Liquidity Available from Subsidiaries

Liquidity is principally available to the parent company from RJ&A and RJ Bank.

RJ&A is required to maintain net capital equal to the greater of \$1 million or 2% of aggregate debit balances arising from customer transactions. Covenants in RJ&A's committed secured financing facilities require its net capital to be a minimum of 10% of aggregate debit balances. At March 31, 2014, RJ&A significantly exceeded both the minimum regulatory and its financing covenants net capital requirements. At that date, RJ&A had excess net capital of approximately \$472 million, of which approximately \$240 million is available for dividend while still maintaining its desired net capital ratio of 15% of aggregate debit

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items. There are also limitations on the amount of dividends that may be declared by a broker-dealer without Financial Industry Regulatory Authority (“FINRA”) approval.

RJ Bank may pay dividends to the parent company without prior approval by its regulator as long as the dividend does not exceed the sum of RJ Bank’s current calendar year and the previous two calendar years’ retained net income, and RJ Bank maintains its targeted capital to risk-weighted assets ratios. At March 31, 2014, RJ Bank was operating at its targeted total capital to risk-weighted assets ratio of 12.5%.

Liquidity available to us from our subsidiaries, other than RJ&A and RJ Bank, is relatively insignificant and in certain instances may be subject to regulatory requirements.

Borrowings and Financing Arrangements

The following table presents our domestic financing arrangements with third party lenders that we generally utilize to finance a portion of our fixed income securities trading instruments held, and the outstanding balances related thereto, as of March 31, 2014:

| | Committed secured ⁽¹⁾ | | Uncommitted secured (1)(2) | | Uncommitted unsecured (1)(2) | | Total | |
|----------------------------|---------------------------------------|---------------------|-------------------------------|---------------------|---------------------------------|---------------------|------------------|---------------------|
| | Financing amount (\$ in thousands) | Outstanding balance | Financing amount | Outstanding balance | Financing amount | Outstanding balance | Financing amount | Outstanding balance |
| RJ&A | \$400,000 | \$70,000 | \$1,750,000 | \$194,663 | \$350,000 | \$— | \$2,500,000 | \$264,663 |
| RJ Securities, Inc. | 100,000 | 5,000 | — | — | — | — | 100,000 | 5,000 |
| RJF | — | — | — | — | 100,000 | — | 100,000 | — |
| Total | \$500,000 | \$75,000 | \$1,750,000 | \$194,663 | \$450,000 | \$— | \$2,700,000 | \$269,663 |
| Total number of agreements | 4 | | 6 | | 7 | | 17 | |

(1) Our ability to borrow is dependent upon compliance with the conditions in the various committed loan agreements and collateral eligibility requirements.

(2) Lenders are under no contractual obligation to lend to us under uncommitted credit facilities.

The committed domestic financing arrangements are in the form of either tri-party repurchase agreements or a secured line of credit. The uncommitted domestic financing arrangements are in the form of secured lines of credit, secured bilateral or tri-party repurchase agreements, or unsecured lines of credit.

We maintain three unsecured settlement lines of credit available to our Argentine joint venture in the aggregate amount of \$12 million. Of the aggregate amount, one settlement line for \$9 million is guaranteed by RJF. There were no borrowings outstanding on any of these lines of credit as of March 31, 2014.

RJ Bank has \$1 billion in immediate credit available from the FHLB on March 31, 2014 and total available credit of 30% of total assets, with the pledge of additional collateral to the FHLB. On October 9, 2013, RJ Bank entered into a forward-starting advance transaction with the FHLB to borrow \$25 million on October 13, 2015. Once funded, this borrowing will bear interest at the rate of 3.4%, and will mature on October 13, 2020.

RJ Bank is eligible to participate in the Fed's discount-window program; however, RJ Bank does not view borrowings from the Fed as a primary means of funding. The credit available in this program is subject to periodic review and may be terminated or reduced at the discretion of the Fed.

From time to time we purchase short-term securities under agreements to resell ("Reverse Repurchase Agreements") and sell securities under agreements to repurchase ("Repurchase Agreements"). We account for each of these types of transactions as collateralized financings with the outstanding balances on the Repurchase Agreements included in securities sold under agreements to repurchase. At March 31, 2014, collateralized financings outstanding in the amount of \$378 million are included in securities sold under agreements to repurchase on the Condensed Consolidated Statements of Financial Condition. Of this total, outstanding balances on the committed and uncommitted Repurchase Agreements (which are reflected in the table of domestic financing arrangements above) were \$70 million and \$121 million, respectively, as of March 31, 2014. Such financings

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are generally collateralized by non-customer, RJ&A owned securities. The required market value of the collateral associated with the committed secured facilities ranges from 102% to 133% of the amount financed.

The average daily balance outstanding during the five most recent successive quarters, the maximum month-end balance outstanding during the quarter and the period end balances for Repurchase Agreements and Reverse Repurchase Agreements of RJF are as follows:

| For the quarter ended: | Repurchase transactions | | | Reverse repurchase transactions | | |
|------------------------|-----------------------------------|--|-----------------------------------|-----------------------------------|--|-----------------------------------|
| | Average daily balance outstanding | Maximum month-end balance outstanding during the quarter | End of period balance outstanding | Average daily balance outstanding | Maximum month-end balance outstanding during the quarter | End of period balance outstanding |
| | (in thousands) | | | | | |
| March 31, 2014 | \$316,581 | \$377,677 | \$377,677 | \$685,402 | \$674,694 | \$637,486 |
| December 31, 2013 | 328,867 | 363,845 | 345,701 | 642,940 | 658,244 | 638,893 |
| September 30, 2013 | 267,984 | 300,933 | 300,933 | 643,422 | 709,120 | 709,120 |
| June 30, 2013 | 335,497 | 397,398 | 248,382 | 689,219 | 744,084 | 578,147 |
| March 31, 2013 | 287,797 | 397,712 | 397,712 | 585,824 | 742,498 | 623,966 |

At March 31, 2014, in addition to the financing arrangements described above, we had corporate debt of \$1.2 billion. The balance is comprised of \$350 million outstanding on our 6.90% senior notes due 2042, \$249 million outstanding on our 5.625% senior notes due 2024, \$300 million outstanding on our 8.60% senior notes due August 2019, \$250 million outstanding on our 4.25% senior notes due April 2016 and \$44 million outstanding on a 5.7% mortgage loan for our home-office complex.

Our current senior long-term debt ratings are:

| Rating Agency | Rating | Outlook |
|--|--------|---------|
| Standard & Poor's Ratings Services ("S&P") | BBB | Stable |
| Moody's Investors Services ("Moody's") | Baa2 | Stable |

The S&P rating and outlook reflected above are as presented in their December, 2013 report.

The Moody's rating and outlook reflected above are as presented in their January, 2014 report.

Our current long-term debt ratings depend upon a number of factors including industry dynamics, operating and economic environment, operating results, operating margins, earnings trends and volatility, balance sheet composition, liquidity and liquidity management, our capital structure, our overall risk management, business diversification and our market share, and competitive position in the markets in which we operate. Deteriorations in any of these factors could impact our credit ratings. Any rating downgrades could increase our costs in the event we were to pursue obtaining additional financing.

Should our credit rating be downgraded prior to a public debt offering it is probable that we would have to offer a higher rate of interest to bond holders. A downgrade to below investment grade may make a public debt offering difficult to execute on terms we would consider to be favorable. One of our committed secured financing agreements having a maximum borrowing in the amount of \$100 million, includes as an event of default, the failure of RJF as a guarantor of the repayment of the loan, to maintain an investment grade rating on its unsecured senior debt. Otherwise, none of our credit agreements contain a condition or event of default related to our credit ratings. A

downgrade below investment grade could also result in the termination of certain derivative contracts and the counterparties to the derivative instruments could request immediate payment or demand immediate and ongoing overnight collateralization on our derivative instruments in liability positions (see Note 13 of our Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information). A credit downgrade could create a reputational issue and could also result in certain counterparties limiting their business with us, result in negative comments by analysts and potentially impact investor perception of us, and resultantly impact our stock price and/or our clients' perception of us.

Other sources of liquidity

We own life insurance policies which are utilized to fund certain non-qualified deferred compensation plans and other employee benefit plans. The policies which we could readily borrow against have a cash surrender value of approximately \$210

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million as of March 31, 2014 and we are able to borrow up to 90%, or \$189 million of the March 31, 2014 total, without restriction. There are no borrowings outstanding against any of these policies as of March 31, 2014.

On May 24, 2012 we filed a “universal” shelf registration statement with the SEC to be in a position to access the capital markets if and when necessary or perceived by us to be opportune.

See the “contractual obligations, commitments and contingencies” section below for information regarding our commitments.

Potential impact of Morgan Keegan matters subject to indemnification by Regions on our liquidity

As more fully described in Note 3 on pages 123 - 124 of our 2013 Form 10-K, on January 11, 2012, RJF entered into a Stock Purchase Agreement (“SPA”) to acquire all of the issued and outstanding shares of Morgan Keegan from Regions. On April 2, 2012, we completed the purchase transaction. Under the terms of the SPA, in addition to customary indemnity for breaches of representations and warranties and covenants, the SPA also provides that Regions will indemnify RJF for losses incurred in connection with any litigation or similar matter related to pre-closing actions. As a result of these indemnifications, we do not anticipate the resolution of any pre-Closing Date Morgan Keegan litigation matters to negatively impact our liquidity (see Note 16 of the Notes to Condensed Consolidated Financial Statements, and Part II Item 1 - Legal Proceedings, in this Form 10-Q for further information regarding the indemnifications and the nature of the pre-Closing Date matters).

Statement of financial condition analysis

The assets on our condensed consolidated statement of financial condition consist primarily of cash and cash equivalents (a large portion of which is segregated for the benefit of customers), receivables including bank loans, financial instruments held for either trading purposes or as investments, and other assets. A significant portion of our assets are liquid in nature, providing us with flexibility in financing our business. Total assets of \$22.9 billion at March 31, 2014 are approximately \$317 million, or 1%, less than our total assets as of September 30, 2013. The decrease in total assets at March 31, 2014 compared to September 30, 2013 is primarily the result of the following activities: a \$1.5 billion decrease in segregated assets pursuant to federal regulations, which results from an increase during the current year in the capacity of the unaffiliated banks who participate in our RJBDP to accept client cash balances under the program. With the increase in RJBDP capacity, we increased the client cash balances re-deposited with such unaffiliated banks, which reduces the amount of brokerage client liabilities carried on our financial statements. Receivables from brokers-dealers and clearing organizations decreased \$158 million as certain receivable balances associated with our broker-dealer subsidiaries in the normal course of their businesses which were outstanding as of September 30, 2013 were settled during the current year and did not recur. Securities purchased under agreements to resell and other collateralized financings decreased \$72 million. The investment balance associated with our available for sale securities portfolio decreased \$52 million primarily as a result of redemptions and maturations of certain securities in the portfolio. Partially offsetting the decreases in assets described above, net bank loans receivable increased \$1.2 billion due to growth of RJ Bank’s net loan portfolio during the current year. Trading instrument asset levels increased \$68 million, primarily due to increases in Agency MBS and CMOs securities in support of opportunities in our fixed income operations. Cash and cash equivalents increased \$45 million, refer to the discussion of the various sources and uses of cash during the period in the preceding liquidity and capital resources section of this MD&A.

As of March 31, 2014, our liabilities of \$18.7 billion were \$527 million, or 3% less than our liabilities as of September 30, 2013. The decrease in liabilities at March 31, 2014 compared to September 30, 2013 is primarily due to the following: a \$1.8 billion decrease in brokerage client payables, which occurred due to the increase in capacity with unaffiliated banks in our RJBDP program and the resultant increase in client cash balances that were re-deposited with

unaffiliated banks, which reduces the amount of brokerage client payable balances carried on our financial statements (refer to the related decrease in segregated assets pursuant to federal regulations discussed in the preceding paragraph). Accrued compensation, commissions and benefits decreased \$92 million largely as a result of the annual payment of incentive compensation awards during the current year. Partially offsetting the decreases, bank deposit liabilities increased \$1.1 billion, reflecting increased deposits at RJ Bank.

Contractual obligations, commitments and contingencies

As of March 31, 2014 and since September 30, 2013, there have been no material changes in our contractual obligations other than in the ordinary course of business. See Note 16 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q, and the contractual obligations, commitments and contingencies section of Item 7 on page 70 of our 2013 Form 10-K, for additional information.

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Regulatory

The following discussion should be read in conjunction with the description of the regulatory framework applicable to the financial services industry and relevant to us as described in the Regulation section of Item 1 on pages 10 - 13 of our 2013 Form 10-K, and the Regulatory section on page 71 of our 2013 Form 10-K.

RJ&A, MK & Co., RJFS, Eagle Fund Distributors, Inc. and Raymond James (USA) Ltd. all had net capital in excess of minimum requirements as of March 31, 2014.

RJ Ltd. was not in Early Warning Level 1 or Level 2 as of or during the six months ended March 31, 2014.

As part of the legislation known as the Dodd-Frank Wall Street Reform & Consumer Protection Act (“Dodd-Frank Act”), congress adopted a ban on proprietary trading and restricted investment in hedge funds and private equity by commercial banks and their affiliates (the “Regulated Entities”), the so-called “Volcker Rule.” On December 10, 2013, the SEC adopted a final version of the Volcker Rule. The final Volcker Rule prohibits Regulated Entities from engaging in “proprietary trading” and imposes limitations on the extent to which Regulated Entities are permitted to invest in certain “covered funds” (i.e. hedge funds and private equity funds) and requires that such investments be fully deducted from Tier 1 Capital. The final Volcker Rule broadly limits a Regulated Entity’s aggregate ownership in hedge funds and private equity funds to three percent of Tier I capital, although the impact of such limit to RJF’s investment portfolio is subject to further analysis. Additionally, Regulated Entities are prohibited from owning three percent or more of any single fund. Congress provided an exemption for certain permitted activities of Regulated Entities which were identified as systemically important, such as market making, hedging, securitization, and risk management.

The final rules became effective as of April 1, 2014 and conformance is required by July 21, 2015. However, the conformance period may be subject to two additional one-year extensions by the Fed. Furthermore, Regulated Entities can apply for an additional five-year extension for certain qualifying investments. We are in the process of evaluating the impact these final rules will have on our business operations. We currently maintain investments in selected private equity and merchant banking entities, some of which may meet the definition of “covered funds” and therefore be subject to certain limitations. The amount of future investments of this nature that we may make may be limited in order to maintain compliance levels specified by the regulation. Further, subsequent interpretations of what constitutes “covered funds” under the final Volcker Rule may adversely impact our analysis. We continue to review the details contained in the final Volcker Rule to assess its impact on these operations, and based upon our latest analysis and understandings of these regulations, we do not anticipate that it will have a material impact on our results of operations.

RJF and RJ Bank are subject to various regulatory and capital requirements. Under the regulatory framework for prompt corrective action, RJF and RJ Bank met the requirements to be categorized as “well capitalized” as of March 31, 2014. One of RJ Bank’s U.S. subsidiaries is an agreement corporation and is subject to regulation by the Fed. As of March 31, 2014, this RJ Bank subsidiary met the capital adequacy guideline requirements.

See Note 20 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for further information on regulatory and capital requirements.

Other aspects of the Dodd-Frank Act which are not previously discussed above, have the potential to impact certain of our current business operations, including, but not limited to, their impact on RJ Bank which is discussed in the Item 1 Business, Regulation section in our 2013 Form 10-K referred to above. Because of the nature of our business and our business practices, we do not expect the Dodd-Frank Act to have a significant direct impact on our operations as a whole. However, because some of the regulations have yet to be adopted by various regulatory agencies, the specific impact on some of our businesses remains uncertain.

Critical accounting estimates

The condensed consolidated financial statements are prepared in accordance with GAAP. For a description of our accounting policies, see Note 2 of the Notes to the Consolidated Financial Statements on pages 104 - 122 of our 2013 Form 10-K, as well as Note 2 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q. We believe that of our significant accounting estimates, those described below involve a high degree of judgment and complexity. These estimates and assumptions affect the amounts of assets, liabilities, revenues and expenses reported in the condensed consolidated financial statements. Due to their nature, estimates involve judgment based upon available information. Actual results or amounts could differ from estimates and the difference could have a material impact on the condensed consolidated financial statements. Therefore, understanding these critical accounting estimates is important in understanding the reported results of our operations and our financial position.

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Valuation of financial instruments, investments and other assets

The use of fair value to measure financial instruments, with related gains or losses recognized in our Condensed Consolidated Statements of Income and Comprehensive Income, is fundamental to our financial statements and our risk management processes. See Note 2 on pages 106 - 111 of our 2013 Form 10-K for a discussion of our fair value accounting policies regarding financial instruments owned and financial instruments sold but not yet purchased. Since September 30, 2013, we have not implemented any material changes in the accounting policies described therein during the period covered by this report.

“Trading instruments” and “available for sale securities” are reflected in the Condensed Consolidated Statements of Financial Condition at fair value or amounts that approximate fair value. Unrealized gains and losses related to these financial instruments are reflected in our net income or our other comprehensive income, depending on the underlying purpose of the instrument.

As of March 31, 2014, 8.7% of our total assets and 2.6% of our total liabilities are instruments measured at fair value on a recurring basis.

Financial instruments measured at fair value on a recurring basis categorized as Level 3 amount to \$418 million as of March 31, 2014 and represent 21% of our assets measured at fair value. Our ARS positions comprise \$222 million, or 53%, and our private equity investments comprise \$191 million, or 46%, of the Level 3 assets as of March 31, 2014. Level 3 assets represent 9.9% of total equity as of March 31, 2014.

Financial instruments which are liabilities categorized as Level 3 amount to \$82 thousand as of March 31, 2014 and represent less than 1% of liabilities measured at fair value.

See Notes 5, 6, 7 and 14 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information on our financial instruments.

Goodwill

Goodwill involves the application of significant management judgment. For a discussion of our goodwill as of September 30, 2013, see the Goodwill section in Item 7 on pages 76 - 77 of our 2013 Form 10-K.

We perform goodwill testing on an annual basis or when an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value. We have elected December 31 as our annual goodwill impairment evaluation date. During the quarter ended March 31, 2014, we performed a qualitative assessment for each reporting unit that includes an allocation of goodwill to determine whether it is more likely than not that the carrying value of such reporting unit, including the recorded goodwill, is in excess of the fair value of the reporting unit. In any instance in which we are unable to qualitatively conclude that it is more likely than not that the fair value of the reporting unit exceeds the reporting unit carrying value including goodwill, a quantitative analysis of the fair value of the reporting unit would be performed. Based upon the outcome of our qualitative assessment, we determined that no quantitative analysis of the fair value of any reporting unit as of December 31, 2013 was required, and we concluded that none of the goodwill allocated to any of our reporting units as of December 31, 2013 was impaired. No events have occurred since December 31, 2013 that would cause us to update our latest annual impairment testing.

Loss provisions

Refer to the discussion of loss provisions in Item 7 on pages 77 -78 of our 2013 Form 10-K.

RJ Bank provides an allowance for loan losses which reflects our continuing evaluation of the probable losses inherent in the loan portfolio. See Note 8 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information.

At March 31, 2014, the amortized cost of all RJ Bank loans was \$10.2 billion and an allowance for loan losses of \$138 million was recorded against that balance. The total allowance for loan losses is equal to 1.37% of the amortized cost of the loan portfolio.

The uncertainty of the real estate and credit markets continues to influence the complexity involved in estimating the losses inherent in RJ Bank's loan portfolio. If our underlying assumptions and judgments prove to be inaccurate, the allowance for loan losses could be insufficient to cover actual losses. In such an event, any losses would result in a decrease in our net income as well as a decrease in the level of regulatory capital at RJ Bank.

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Income taxes

For a description of the significant assumptions, judgments and interpretations associated with the accounting for income taxes, see the income taxes section of Item 7 on page 78 of our 2013 Form 10-K.

Effects of recently issued accounting standards, and accounting standards not yet adopted

In March 2013, the FASB issued new guidance intended to clarify the applicable guidance for the release of the cumulative translation adjustment when either an entity ceases to have a controlling financial interest in a subsidiary or involving an equity method investment that is a foreign entity. The new guidance is intended to resolve the diversity in current practice in the accounting for the release of the cumulative translation adjustment into net income for sales or transfers of a controlling financial interest that is in a foreign entity. This new guidance is first effective for our financial report covering the quarter ended December 31, 2014, however early adoption is permitted as long as an entity that adopts the guidance early applies the new guidance as of the beginning of the fiscal year of adoption. To the extent that we have any future transactions with our foreign entities that fall within the scope of this clarifying guidance, we will evaluate the option of adopting this guidance early. Given that this guidance applies to entity specific transactions, we are unable to estimate the financial impact, if any, this clarifying guidance may have on our financial position or results of operations.

In June 2013, the FASB issued new guidance intended to amend the scope, measurement and disclosure requirements for investment companies. The new guidance is intended to change the approach to the investment company assessment, clarify the characteristics of an investment company, require an investment company to measure noncontrolling ownership interests in other investment companies at fair value and requires additional disclosures about the investment company. This new guidance is first effective for our financial report covering the quarter ending December 31, 2014, early adoption is prohibited. We are currently evaluating the impact of the adoption of this new guidance will have on our financial position and results of operations.

In January 2014, the FASB issued new guidance which allows investors in Low Income Housing Tax Credit programs that meet specified conditions to present the net tax benefits (net of amortization of the cost of the investment) within income tax expense. The cost of the investments that meet the specified conditions will be amortized in proportion to (and over the same period as) the total expected tax benefits, including tax credits and other tax benefits as they are realized on the tax return. This new guidance is first effective for our financial report covering the quarter ending December 31, 2015, early adoption is permitted. Based upon the nature of our investments in LIHTC programs, we will not meet the specified conditions which allow for election of this accounting treatment and therefore this new guidance will have no impact on our financial position and results of operations.

In January 2014, the FASB issued new guidance which clarifies when banks and similar institutions (creditors) should reclassify mortgage loans collateralized by residential real estate properties from the loan portfolio to OREO. This guidance defines when an in-substance repossession or foreclosure has occurred and when a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan. This new guidance is first effective for our financial report covering the quarter ending December 31, 2015, early adoption is permitted. We are currently evaluating the impact of the adoption of this new guidance will have on our financial position and results of operations.

In April 2014, the FASB issued new guidance which changes the prior guidance regarding the requirements for reporting discontinued operations. Under the new guidance, a disposal of a component of an entity or a group of components of an entity, are required to be reported in discontinued operations if the disposal represents a strategic shift that has (or will have) a major effect on an entity's operations and financial results when any of the following occurs: 1) the component of an entity or group of components of an entity meets certain criteria to be classified as held

for sale. 2) The component of an entity or group of components of an entity is disposed of by sale. 3) The component of an entity or group of components of an entity is disposed of other than by sale (for example by abandonment or in a distribution to owners in a spinoff). The new guidance requires additional disclosures about discontinued operations that meet the above criteria. This new guidance is first effective prospectively, for all disposals of components of an entity that occur commencing with the beginning of our fiscal year 2016, however early adoption is permitted in certain circumstances. To the extent that we have any disposals of an entity or a group of components of an entity that fall within the scope of this clarifying guidance, we will evaluate the option of adopting this guidance early. Given that this guidance applies to entity specific transactions, we are unable to estimate the impact, if any, this new guidance may have on our financial position or results of operations.

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Off-Balance Sheet arrangements

For information regarding our off-balance sheet arrangements, see Note 21 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q, and Note 26 on pages 184 - 186 of the Notes to Consolidated Financial Statements in our 2013 Form 10-K.

Effects of inflation

For information regarding the effects of inflation on our business, see the Effects of Inflation section of Item 7 on page 79 of our 2013 Form 10-K.

Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

RISK MANAGEMENT

For a description of our risk management policies, including a discussion of our primary market risk exposures, which include interest rate risk and equity price risk, as well as a discussion of our foreign exchange risk, credit risk including a discussion of our loan underwriting policies and risk monitoring processes applicable to RJ Bank, liquidity risk, operational risk, and regulatory and legal risk and a discussion of how these exposures are managed, refer to Item 7A on pages 80 - 94 of our 2013 Form 10-K.

Market risk

Market risk is our risk of loss resulting from changes in interest rates and security prices. We have exposure to market risk primarily through our broker-dealer and banking operations. See page 80 of our 2013 Form 10-K for discussion of how we manage our market risk.

See Notes 5 and 6 of the Notes to the Condensed Consolidated Financial Statements in this Form 10-Q for information regarding the fair value of trading inventories associated with our broker-dealer client facilitation, market-making and proprietary trading activities in addition to RJ Bank's securitizations. See Note 7 of the Notes to the Condensed Consolidated Financial Statements in this Form 10-Q for information regarding the fair value of available for sale securities.

Interest rate risk

We are exposed to interest rate risk as a result of our trading inventories (primarily comprised of fixed income instruments) in our capital markets segment, as well as our RJ Bank operations. See pages 80 - 83 of our 2013 Form 10-K for discussion of how we manage our interest rate risk.

Trading activities

We monitor, on a daily basis, the Value-at-Risk ("VaR") for all of our trading portfolios. VaR is an appropriate statistical technique for estimating potential losses in trading portfolios due to typical adverse market movements over a specified time horizon with a suitable confidence level.

We apply the Fed's Market Risk Rule ("MRR") for the purpose of calculating our capital ratios. The MRR requires us to extend the calculation of VaR for all of our trading portfolios, including equity and derivative instruments.

To calculate VaR, we use historical simulation. This approach assumes that historical changes in market conditions are representative of future changes. The simulation is based upon daily market data for the previous twelve months. VaR is reported at a 99% confidence level based on a one-day time horizon. This means that we could expect to incur losses greater than those predicted by the VaR estimates only once in every 100 trading days, or about 2.5 times a year on average over the course of time.

We have chosen the historical period of twelve months to be representative of the current interest rate and equity markets. We utilize stress testing to complement our VaR analysis so as to measure risk under historical and hypothetical adverse scenarios. VaR results are indicative of relatively recent changes in general interest rates and equity markets and are not designed to capture historical stress periods beyond the twelve month historical period. Back testing procedures performed include comparing projected VaR results to regulatory-defined daily trading losses, which excludes fees, commissions, reserves, net interest income, and intraday trading, as required by the MRR. We then verify that the number of times that regulatory-defined daily trading losses exceed VaR is consistent with our expectations at a 99% confidence level. During the six months ended March 31, 2014, the reported regulatory-defined daily loss in our trading portfolios did not exceed the predicted VaR on any trading day.

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Should markets suddenly become more volatile, actual trading losses may exceed VaR results presented on a single day and might accumulate over a longer time horizon, such as a number of consecutive trading days. Accordingly, management applies additional controls including position limits, a daily review of trading results, review of the status of aged inventory, independent controls on pricing, monitoring of concentration risk, and review of issuer ratings, as well as stress testing. During volatile markets we may choose to pare our trading inventories to reduce risk.

The following table sets forth the high, low, and daily average VaR for all of our trading portfolios, including fixed income, equity, and derivative instruments, as of the period and dates indicated:

| | Six months ended March 31, 2014 | | | VaR at | |
|-----------|---------------------------------|-------|---------------|----------------|--------------------|
| | High | Low | Daily Average | March 31, 2014 | September 30, 2013 |
| | (in thousands) | | | | |
| Daily VaR | \$2,647 | \$999 | \$ 1,586 | \$1,747 | \$1,471 |

The modeling of the risk characteristics of trading positions involves a number of assumptions and approximations. While management believes that its assumptions and approximations are reasonable, there is no uniform industry methodology for estimating VaR, and different assumptions or approximations could produce materially different VaR estimates. As a result, VaR statistics are more reliable when used as indicators of risk levels and trends within a firm than as a basis for inferring differences in risk-taking across firms.

Separately, RJF provides additional market risk disclosures to comply with the “Risk-Based Capital Guidelines: Market Risk” rule released by the Fed, the OCC and the FDIC. The results of the application of this market risk capital rule, also known as Basel 2.5, are available on our website under “Our Company - Financial Reports - Market Risk Rule Disclosure” within 45 days after the end of each of our reporting periods (the information on our website is not incorporated by reference into this report).

As a part of our fixed income public finance operations, RJ&A enters into forward commitments to purchase GNMA MBS. The MBS securities are issued on behalf of various state and local HFA’s and consist of the mortgages originated through their lending programs. RJ&A’s forward GNMA MBS purchase commitment arises at the time of the loan reservation for a borrower in the HFA lending program (these loan reservations fix the terms of the mortgage, including the interest rate and maximum principal amount). The underlying terms of the GNMA MBS purchase, including the price for the MBS security (which is dependent upon the interest rates associated with the underlying mortgages) are also fixed at loan reservation. Upon acquisition of the MBS security, RJ&A typically sells such security in open market transactions as part of its fixed income operations. In order to hedge the interest rate risk to which RJ&A would otherwise be exposed between the date of the commitment and the date of sale of the MBS, RJ&A enters into TBA security contracts with investors for generic MBS securities at specific rates and prices to be delivered on settlement dates in the future. See Note 16 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for additional information regarding these activities and the related balances outstanding as of March 31, 2014.

Banking operations

RJ Bank maintains an earning asset portfolio that is comprised of C&I, commercial and residential real estate, and SBL and other consumer loans, as well as MBS, CMOs, Small Business Administration loan securitizations, deposits at other banks and other investments. Those earning assets are funded by RJ Bank’s obligations to customers (i.e. customer deposits). Based on its current earning asset portfolio, RJ Bank is subject to interest rate risk. The current economic environment has led to an extended period of low market interest rates. As a result, the majority of RJ Bank’s adjustable rate assets and liabilities have experienced a reduction in interest rate yields and costs that reflect

these very low market interest rates. During the current period, RJ Bank has focused its interest rate risk analysis on the risk of market interest rates rising. RJ Bank analyzes interest rate risk based on forecasted net interest income, which is the net amount of interest received and interest paid, and the economic value of equity, both in a range of interest rate scenarios.

One of the objectives of RJ Bank's Asset Liability Management Committee is to manage the sensitivity of net interest income to changes in market interest rates. The methods used to measure this sensitivity are described on page 82 of our 2013 Form 10-K. There were no material changes to these methods during the six months ended March 31, 2014.

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The following table is an analysis of RJ Bank's estimated net interest income over a 12 month period based on instantaneous shifts in interest rates (expressed in basis points) using the asset/liability model applied by RJ Bank:

| Instantaneous changes in rate | Net interest income (\$ in thousands) | Projected change in net interest income |
|-------------------------------|--|---|
| +300 | \$404,296 | 11.34% |
| +200 | \$399,750 | 10.09% |
| +100 | \$396,803 | 9.28% |
| 0 | \$363,120 | — |
| -100 | \$344,122 | (5.23)% |

Refer to the Net Interest section of MD&A, in Item 2 of this Form 10-Q, for a discussion and estimate of the potential favorable impact on RJF's pre-tax income that could result from a 100 basis point instantaneous rise in short-term interest rates applicable to RJF's entire operations.

The following table presents the amount of RJ Bank's interest-earning assets and interest-bearing liabilities expected to reprice, prepay or mature in each of the indicated periods at March 31, 2014:

| | Repricing opportunities | | | |
|------------------------------------|--------------------------------|---------------|-------------|-----------------|
| | 0 - 6 months (in thousands) | 7 - 12 months | 1 - 5 years | 5 or more years |
| Interest-earning assets: | | | | |
| Loans | \$9,119,319 | \$376,757 | \$436,454 | \$272,700 |
| Available for sale securities | 223,212 | 18,546 | 118,586 | 71,208 |
| Other investments | 1,088,972 | — | — | — |
| Total interest-earning assets | 10,431,503 | 395,303 | 555,040 | 343,908 |
| Interest-bearing liabilities: | | | | |
| Transaction and savings accounts | 10,087,744 | — | — | — |
| Certificates of deposit | 26,886 | 36,891 | 263,146 | 28 |
| Total interest-bearing liabilities | 10,114,630 | 36,891 | 263,146 | 28 |
| Gap | 316,873 | 358,412 | 291,894 | 343,880 |
| Cumulative gap | \$316,873 | \$675,285 | \$967,179 | \$1,311,059 |

The following table shows the contractual maturities of RJ Bank's loan portfolio at March 31, 2014, including contractual principal repayments. This table does not, however, include any estimates of prepayments. These prepayments could shorten the average loan lives and cause the actual timing of the loan repayments to differ significantly from those shown in the following table:

| | Due in | | | Total |
|---------------------------------|------------------------------------|---------------------------|-----------|------------|
| | One year or less (in thousands) | >One year – five years | > 5 years | |
| Loans held for sale | \$— | \$49 | \$109,573 | \$109,622 |
| Loans held for investment: | | | | |
| C&I loans | 47,810 | 3,406,495 | 2,493,074 | 5,947,379 |
| CRE construction loans | 61,675 | 45,021 | — | 106,696 |
| CRE loans | 121,927 | 1,179,572 | 212,509 | 1,514,008 |
| Residential mortgage loans | 3,757 | 18,224 | 1,719,935 | 1,741,916 |
| SBL and other consumer loans | 768,926 | 4,000 | 49 | 772,975 |
| Total loans held for investment | 1,004,095 | 4,653,312 | 4,425,567 | 10,082,974 |

| | | | | |
|-------------|-------------|-------------|-------------|--------------|
| Total loans | \$1,004,095 | \$4,653,361 | \$4,535,140 | \$10,192,596 |
|-------------|-------------|-------------|-------------|--------------|

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The following table shows the distribution of the recorded investment of those RJ Bank loans that mature in more than one year between fixed and adjustable interest rate loans at March 31, 2014:

| | Interest rate type | | Total ⁽¹⁾ |
|---------------------------------|-------------------------|-------------|--------------------------|
| | Fixed (in thousands) | Adjustable | |
| Loans held for sale | \$4,568 | \$105,054 | \$109,622 |
| Loans held for investment: | | | |
| C&I loans | 32,296 | 5,867,273 | 5,899,569 |
| CRE construction loans | — | 45,021 | 45,021 |
| CRE loans | 67,434 | 1,324,647 | 1,392,081 |
| Residential mortgage loans | 258,792 | 1,479,367 | ⁽²⁾ 1,738,159 |
| SBL and other consumer loans | 4,049 | — | 4,049 |
| Total loans held for investment | 362,571 | 8,716,308 | 9,078,879 |
| Total loans | \$367,139 | \$8,821,362 | \$9,188,501 |

(1) Excludes any net unearned income and deferred expenses.

(2) See the discussion within the “Risk Monitoring process” section of Item 3 in this Form 10-Q, for additional information regarding RJ Bank’s interest-only loan portfolio and related repricing schedule.

Equity price risk

We are exposed to equity price risk as a consequence of making markets in equity securities and the investment activities of RJ&A and RJ Ltd. RJ&A’s broker-dealer activities are primarily client-driven, with the objective of meeting clients’ needs while earning a trading profit to compensate for the risk associated with carrying inventory. RJ Ltd. has a proprietary trading business; the average aggregate inventory held for proprietary trading by RJ Ltd. during the six months ended March 31, 2014 was CDN \$9.2 million. We attempt to reduce the risk of loss inherent in our inventory of equity securities by monitoring those security positions constantly throughout each day and establishing position limits.

Foreign exchange risk

We are subject to foreign exchange risk due to: financial instruments denominated in U.S. dollars predominantly held by RJ Ltd., whose functional currency is the Canadian dollar, which may be impacted by fluctuation in foreign exchange rates; certain loans held by RJ Bank denominated in Canadian currency; and our investments in foreign subsidiaries.

In order to mitigate its portion of this risk, RJ Ltd. enters into forward foreign exchange contracts. The fair value of these contracts is nominal. As of March 31, 2014, RJ Ltd. held forward contracts to buy and sell U.S. dollars totaling CDN \$4 million, and CDN \$10.3 million, respectively. In addition, RJ Bank’s U.S. subsidiaries hedge the foreign exchange risk related to their net investment in a Canadian subsidiary utilizing short-term, forward foreign exchange contracts. These derivative agreements are accounted for as net investment hedges in the Condensed Consolidated Financial Statements. See Note 13 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for further information regarding these derivative contracts.

Credit risk

Credit risk is the risk of loss due to adverse changes in a borrower’s, issuer’s or counterparty’s ability to meet its financial obligations under contractual or agreed upon terms. The nature and amount of credit risk depends on the type

of transaction, the structure and duration of that transaction, and the parties involved. Credit risk is an integral component of the profit assessment of lending and other financing activities. See further discussion of our credit risk on pages 84 - 92 of our 2013 Form 10-K.

RJ Bank has substantial corporate and residential mortgage loan portfolios. A significant downturn in the overall economy, deterioration in real estate values or a significant issue within any sector or sectors where RJ Bank has a concentration could result in large provisions for loan losses and/or charge-offs.

Several factors were taken into consideration in evaluating the allowance for loan losses at March 31, 2014, including the risk profile of the portfolios, net charge-offs during the period, the level of nonperforming loans, and delinquency ratios. RJ Bank also considered the uncertainty related to certain industry sectors and the extent of credit exposure to specific borrowers within the portfolio. RJ Bank further stratified the performing residential mortgage loan portfolio based upon updated LTV estimates with higher reserve percentages allocated to the higher LTV loans. Finally, RJ Bank considered current economic conditions that

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might impact the portfolio. RJ Bank determined the allowance that was required for specific loan grades based on relative risk characteristics of the loan portfolio. On an ongoing basis, RJ Bank evaluates its methods for determining the allowance for each class of loans and makes enhancements it considers appropriate. There was no material change in RJ Bank's methodology for determining the allowance for loan losses during the six months ended March 31, 2014.

Changes in the allowance for loan losses of RJ Bank are as follows:

| | Six months ended March 31, | | |
|---|----------------------------|-----------|---|
| | 2014 | 2013 | |
| | (\$ in thousands) | | |
| Allowance for loan losses, beginning of year | \$136,501 | \$147,541 | |
| Provision for loan losses | 3,615 | 6,660 | |
| Charge-offs: | | | |
| C&I loans | (1,845) | (550) | |
| Residential mortgage loans | (879) | (5,066) | |
| SBL and other consumer | — | (75) | |
| Total charge-offs | (2,724) | (5,691) | |
| Recoveries: | | | |
| C&I loans | 16 | — | |
| CRE loans | 80 | 1,073 | |
| Residential mortgage loans | 1,069 | 877 | |
| SBL and other consumer | 18 | 13 | |
| Total recoveries | 1,183 | 1,963 | |
| Net recoveries/(charge-offs) | (1,541) | (3,728) | |
| Foreign exchange translation adjustment | (635) | (187) | |
| Allowance for loan losses, end of period | \$137,940 | \$150,286 | |
| Allowance for loan losses to bank loans outstanding | 1.37 | % 1.75 | % |

The primary factors influencing the provision for loan losses during the period were a significant decrease in corporate criticized loans compared to the prior year, the favorable resolution of corporate problem loans, lower LTV ratios in the residential mortgage loan portfolio, and a reduction in delinquent residential mortgage loans, which offset the loss provision related to loan portfolio growth. These credit characteristics reflected the positive impact from improved economic conditions. The allowance for loan losses decreased to \$138 million as of March 31, 2014 from \$150 million as of March 31, 2013 due to the improved credit characteristics of the loan portfolio and the charge-off of corporate loans that were fully reserved in prior periods.

The following table presents net loan charge-offs and the percentage of net loan charge-offs to the average outstanding loan balances by loan portfolio segment:

| | Three months ended March 31, | | | | Six months ended March 31, | | | |
|----------------------------|------------------------------|-----------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|
| | 2014 | | 2013 | | 2014 | | 2013 | |
| | Net loan charge-off amount | % of avg. outstanding loans | Net loan charge-off amount | % of avg. outstanding loans | Net loan charge-off amount | % of avg. outstanding loans | Net loan charge-off amount | % of avg. outstanding loans |
| | (\$ in thousands) | | | | | | | |
| C&I loans | \$ (1,793) | 0.13 % | \$ (460) | 0.04 % | \$ (1,829) | 0.07 % | \$ (550) | 0.02 % |
| CRE loans | — | — | 529 | 0.21 % | 80 | 0.01 % | 1,073 | 0.22 % |
| Residential mortgage loans | (45) | 0.01 % | (1,350) | 0.32 % | 190 | 0.02 % | (4,189) | 0.49 % |
| | 6 | — | (67) | 0.06 % | 18 | 0.01 % | (62) | 0.03 % |

SBL and other
consumer loans

| | | | | | | | | | | | | |
|-------|-------------|------|---|-------------|------|---|-------------|------|---|-------------|------|---|
| Total | \$ (1,832) | 0.08 | % | \$ (1,348) | 0.06 | % | \$ (1,541) | 0.03 | % | \$ (3,728) | 0.09 | % |
|-------|-------------|------|---|-------------|------|---|-------------|------|---|-------------|------|---|

The level of charge-off activity is a factor that is considered in evaluating the potential for and severity of future credit losses. The 59% decline in net loan charge-offs for the current year as compared to prior year was primarily attributable to the net recovery on residential mortgage loans. Net loan charge-offs for the current year have been trending lower for the residential mortgage loan portfolio compared to the prior year.

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The table below presents nonperforming loans and total allowance for loan losses:

| | March 31, 2014 | | September 30, 2013 | |
|------------------------------|-------------------------------|---|-------------------------------|---|
| | Nonperforming loan balance | Allowance for loan losses balance | Nonperforming loan balance | Allowance for loan losses balance |
| | (in thousands) | | | |
| Loans held for investment: | | | | |
| C&I loans | \$— | \$ (95,702 |) \$89 | \$ (95,994 |
| CRE construction loans | — | (1,799 |) — | (1,000 |
| CRE loans | 24,324 | (22,276 |) 25,512 | (19,266 |
| Residential mortgage loans | 70,140 | (16,614 |) 76,357 | (19,126 |
| SBL and other consumer loans | — | (1,549 |) — | (1,115 |
| Total | \$94,464 | \$ (137,940 |) \$101,958 | \$ (136,501 |

The level of nonperforming loans is another indicator of potential future credit losses. The amount of nonperforming loans decreased during the six months ended March 31, 2014. This decrease was primarily due to a \$6.2 million decrease in nonperforming residential mortgage loans and a \$1.2 million decrease in nonperforming CRE loans. Included in nonperforming residential mortgage loans are \$57.7 million in loans for which \$33 million in charge-offs were previously recorded, resulting in less exposure within the remaining balance.

Loan underwriting policies

RJ Bank's underwriting policies for the major types of loans are described on page 89 of our 2013 Form 10-K. There was no material change in RJ Bank's underwriting policies during the six months ended March 31, 2014.

Risk monitoring process

The credit risk strategy component of ongoing risk monitoring and review processes at RJ Bank for all residential, consumer and corporate credit exposures are discussed on pages 89 - 92 of our 2013 Form 10-K. There were no material changes to those processes and policies during the six months ended March 31, 2014.

Residential mortgage, SBL and other consumer loans

We track and review many factors to monitor credit risk in RJ Bank's residential, and SBL and other consumer loan portfolios. The qualitative factors include, but are not limited to: loan performance trends, loan product parameters and qualification requirements, borrower credit scores, occupancy (i.e., owner occupied, second home or investment property), level of documentation, loan purpose, geographic concentrations, average loan size, and loan policy exceptions. These qualitative measures, while considered and reviewed in establishing the allowance for loan losses, have generally not resulted in any quantitative adjustments to RJ Bank's historical loss rates. In addition to historical loss rates, one other quantitative factor utilized for the performing residential mortgage loan portfolio is updated LTV ratios.

RJ Bank obtains the most recently available information (generally on a quarter lag) to estimate current LTV ratios on the individual loans in the performing residential mortgage loan portfolio. Current LTV ratios are estimated based on the initial appraisal obtained at the time of origination, adjusted using relevant market indices for housing price changes that have occurred since origination. The value of the homes could vary from actual market values due to change in the condition of the underlying property, variations in housing price changes within current valuation indices and other factors.

The current average estimated LTV is approximately 62% for the total residential mortgage loan portfolio. Residential mortgage loans with estimated LTVs between 100% and 120% represent only 3% of the residential mortgage loan portfolio and residential mortgage loans with updated LTVs in excess of 120% represent only 1% of the residential mortgage loan portfolio. Credit risk management utilizes this data in conjunction with delinquency statistics, loss experience and economic circumstances to establish appropriate allowance for loan losses for the residential mortgage loan portfolio, which is based upon an estimate for the probability of default and loss given default for each homogeneous class of loans.

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The marketable collateral securing RJ Bank's securities-based loans within the SBL and other consumer loan portfolio is monitored on a daily basis. Collateral adjustments are made by the borrower as necessary to ensure RJ Bank's loans are adequately secured, resulting in minimal credit risk.

Residential mortgage loan delinquency levels are elevated by historical standards at RJ Bank due to the economic downturn and the high level of unemployment, however, the levels have continued to improve during the current period. To-date, our SBL and other consumer loan portfolio has not experienced high levels of delinquencies. At March 31, 2014 there were no delinquent consumer loans.

At March 31, 2014, loans over 30 days delinquent (including nonperforming loans) decreased to 2.58% of residential mortgage loans outstanding, compared to 2.87% over 30 days delinquent at September 30, 2013. Additionally, our March 31, 2014 percentage compares favorably to the national average for over 30 day delinquencies of 8.36% as most recently reported by the Fed. RJ Bank's significantly lower delinquency rate as compared to its peers is the result of both our uniform underwriting policies and the lack of non-traditional loan products and subprime loans.

The following table presents a summary of delinquent residential mortgage loans:

| | Delinquent residential loans (amount) | | | Delinquent residential loans as a percentage of outstanding loan balances | | | |
|----------------------------------|---------------------------------------|--------------------|----------------------|---|--------------------|----------------------|---|
| | 30-89 days (\$ in thousands) | 90 days or more | Total ⁽¹⁾ | 30-89 days | 90 days or more | Total ⁽¹⁾ | |
| March 31, 2014 | | | | | | | |
| Residential Mortgage Loans: | | | | | | | |
| First mortgage loans | \$4,712 | \$40,086 | \$44,798 | 0.27 | % 2.33 | % 2.60 | % |
| Home equity loans/lines | — | 148 | 148 | — | 0.67 | % 0.67 | % |
| Total residential mortgage loans | \$4,712 | \$40,234 | \$44,946 | 0.27 | % 2.31 | % 2.58 | % |
| September 30, 2013 | | | | | | | |
| Residential Mortgage Loans: | | | | | | | |
| First mortgage loans | \$6,824 | \$43,004 | \$49,828 | 0.40 | % 2.49 | % 2.89 | % |
| Home equity loans/lines | — | 372 | 372 | — | 1.66 | % 1.66 | % |
| Total residential mortgage loans | \$6,824 | \$43,376 | \$50,200 | 0.39 | % 2.48 | % 2.87 | % |

(1) Comprised of loans which are two or more payments past due as well as loans in process of foreclosure.

To manage and limit credit losses, we maintain a rigorous process to manage our loan delinquencies. See pages 90 - 92 of our 2013 Form 10-K for a discussion of these processes. There have been no material changes to these processes during the six months ended March 31, 2014.

Credit risk is also managed by diversifying the residential mortgage portfolio. The geographic concentrations (top five states) of RJ Bank's one-to-four family residential mortgage loans are as follows:

| March 31, 2014 | September 30, 2013 | | |
|---|---------------------|-----|---------------------|
| (\$ outstanding as a % of RJ Bank total assets) | | | |
| 2.8 | % FL | 3.0 | % FL |
| 2.2 | % CA ⁽¹⁾ | 2.4 | % CA ⁽¹⁾ |
| 1.0 | % NY | 1.2 | % NY |
| 0.7 | % NJ | 0.8 | % NJ |

0.6

% TX

0.7

% VA

The concentration ratio for the state of California excludes 1.2% for March 31, 2014 and 1.4% for September 30, (1)2013 for loans purchased from a large investment grade institution that have full repurchase recourse for any delinquent loans.

Loans where borrowers may be subject to payment increases include adjustable rate mortgage loans with terms that initially require payment of interest only. Payments may increase significantly when the interest-only period ends and the loan principal begins to amortize. At March 31, 2014 and September 30, 2013, these loans totaled \$333 million and \$363 million, respectively, or approximately 20% of the residential mortgage portfolio for both periods. At March 31, 2014, the balance of amortizing, former

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interest-only, loans totaled \$325 million. The weighted average number of years before the remainder of the loans, which were still in their interest-only period at March 31, 2014, begins amortizing is 2.7 years. The outstanding balance of loans that were interest-only at origination and based on their contractual terms are scheduled to reprice are as follows:

| | March 31, 2014 (in thousands) |
|--|----------------------------------|
| One year or less | \$228,366 |
| Over one year through two years | 9,125 |
| Over two years through three years | 9,905 |
| Over three years through four years | 16,763 |
| Over four years through five years | 24,479 |
| Over five years | 44,632 |
| Total outstanding residential interest-only loan balance | \$333,270 |

A component of credit risk management for the residential portfolio is the LTV and borrower credit score at origination or purchase. The most recent LTV/FICO scores at origination of RJ Bank's residential first mortgage loan portfolio are as follows:

| | March 31, 2014 | September 30, 2013 |
|--|----------------|--------------------|
| Residential first mortgage loan weighted-average LTV/FICO ⁽¹⁾ | 65%/753 | 66%/754 |

(1) At origination. Small group of local loans representing less than 1% of residential portfolio excluded.

Corporate loans

Credit risk in RJ Bank's corporate loan portfolio is monitored on an individual loan basis, see page 92 of our 2013 Form 10-K for a discussion of our monitoring processes. There have been no material changes in these processes during the six months ended March 31, 2014.

At March 31, 2014, other than loans classified as nonperforming, there were four government-guaranteed loans totaling \$674 thousand that were delinquent greater than 30 days.

Credit risk is also managed by diversifying the corporate loan portfolio. RJ Bank's corporate loan portfolio does not contain a significant concentration in any single industry. The industry concentrations (top five categories) of RJ Bank's corporate loans are as follows:

| March 31, 2014 (\$ outstanding as a % of RJ Bank total assets) | September 30, 2013 |
|---|-------------------------------------|
| 4.1 % Technology | 3.5 % Media communications |
| 4.1 % Media communications | 3.4 % Business systems and services |
| 3.6 % Business systems and services | 3.3 % Automotive/transportation |
| 3.6 % Office | 3.1 % Pharmaceuticals |
| 3.3 % Pharmaceuticals | 3.1 % Retail real estate |

Liquidity risk

See the section entitled "Liquidity and capital resources" in Item 2, Management's Discussion and Analysis of Financial Condition and Results of Operations, in this Form 10-Q for information regarding our liquidity and how we manage liquidity risk.

Operational risk

Operational risk generally refers to the risk of loss resulting from our operations, including, but not limited to, business disruptions, improper or unauthorized execution and processing of transactions, deficiencies in our technology or financial operating systems and inadequacies or breaches in our control processes. See page 93 of our 2013 Form 10-K for a discussion of our operational risk and certain of our risk mitigation processes. There have been no material changes in such processes during the six months ended March 31, 2014.

As more fully described in the discussion of our business technology risks included in Item 1A:Risk Factors on page 22 - 23 for our 2013 Form 10-K, notwithstanding that we take protective measures and endeavor to modify them as circumstances warrant, our computer systems, software and networks may be vulnerable to spam attacks, unauthorized access, distributed denial of service

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attacks, computer viruses and other malicious code and other events that could have a security impact. If one or more of these events occur, this could jeopardize our, or our clients' or counterparties', confidential and other information processed, stored in, and transmitted through our computer systems and networks, or otherwise cause interruptions or malfunctions in our, our clients', our counterparties' or third parties' operations. To-date, we have not experienced any material losses relating to cyber attacks or other information security breaches, however, there can be no assurance that we will not suffer such losses in the future.

In February 2014, we successfully relocated our primary data processing center from our corporate headquarters location in St. Petersburg, Florida to Denver, Colorado. This accomplishment mitigates certain of the operational risks described in the "our operations could be adversely affected by serious weather conditions" risk described in Item 1A - Risk Factors, on page 23 of our 2013 Form 10-K.

Regulatory and legal risk

Our regulatory and legal risks are described on pages 93 - 94 of our 2013 Form 10-K. There have been no material changes in our risk mitigation processes during the six months ended March 31, 2014.

Item 4. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Disclosure controls are procedures designed to ensure that information required to be disclosed in our reports filed under the Exchange Act, such as this report, are recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms. Disclosure controls are also designed to ensure that such information is accumulated and communicated to management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. In designing and evaluating the disclosure controls and procedures, management recognized that any controls and procedures, no matter how well designed and operated, can provide only reasonable, not absolute, assurance of achieving the desired control objectives, as ours are designed to do, and management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures.

Under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, we have evaluated the effectiveness of our disclosure controls and procedures pursuant to Exchange Act Rule 13a-15(b) as of the end of the period covered by this report. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that these disclosure controls and procedures are effective.

Changes in Internal Control over Financial Reporting

There were no changes in our internal control over financial reporting during the quarter ended March 31, 2014 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting. We intend to implement the new "Internal Control - Integrated Framework," issued in May 2013 by the Committee of Sponsoring Organizations of the Treadway Commission, for our first fiscal quarter in our fiscal year 2015, which commences on October 1, 2014, and which is prior to the new framework implementation deadline of December 31, 2014.

PART II

Item 1. LEGAL PROCEEDINGS

The following information supplements and amends the disclosure set forth under Part I, Item 3 “Legal Proceedings” on pages 29 - 31 of our 2013 Form 10-K.

Indemnification from Regions

As more fully described in Note 3 of the Notes to the Consolidated Financial Statements on pages 123 - 124 of our 2013 Form 10-K, the stock purchase agreement provides that Regions will indemnify RJF for losses incurred in connection with any legal proceedings pending as of the closing date or commenced after the closing date related to pre-closing matters. All of the pre-Closing Date Morgan Keegan matters either described or referred to below, are subject to such indemnification provisions. See Note 16 of the Notes to the Condensed Consolidated Financial Statements in this Form 10-Q for additional information regarding Morgan Keegan’s pre-Closing Date legal matter contingencies.

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Pre-Closing Date Morgan Keegan matters (all of which are subject to indemnification by Regions)

The states of Missouri and Texas are investigating alleged securities law violations by MK & Co. in the underwriting and sale of certain municipal bonds. An enforcement action was brought by the Missouri Secretary of State in April 2013, seeking monetary penalties and other relief. In November 2013, the state dismissed this enforcement action and refiled the same claims as a civil action in the Circuit Court for Boone County, Missouri. Civil actions were brought by certain investors of the bonds beginning in March 2012, seeking a return of their investment and unspecified compensatory and punitive damages. A putative, but currently uncertified class action was brought on behalf of purchasers of the bonds on September 4, 2012, seeking unspecified compensatory and punitive damages. These actions are in various stages of litigation, with the putative class action set for trial in September 2014. These matters are subject to the indemnification agreement with Regions.

Other than the update to the matter described above, there are no other material changes in the matters as presented on pages 29 - 31 of our 2013 Form 10-K.

Other matters unrelated to Morgan Keegan

We are a defendant or co-defendant in various lawsuits and arbitrations incidental to our securities business, matters which are unrelated to the pre-Closing Date activities of Morgan Keegan. We are contesting the allegations in these cases and believe that there are meritorious defenses in each of these lawsuits and arbitrations. In view of the number and diversity of claims against us, the number of jurisdictions in which litigation is pending and the inherent difficulty of predicting the outcome of litigation and other claims, we cannot state with certainty what the eventual outcome of pending litigation or other claims will be. In the opinion of management, based on current available information, review with outside legal counsel, and consideration of amounts provided for in the accompanying condensed consolidated financial statements with respect to these matters, ultimate resolution of these matters will not have a material adverse impact on our financial position or cumulative results of operations. However, resolution of one or more of these matters may have a material effect on the results of operations in any future period, depending upon the ultimate resolution of those matters and upon the level of income for such period.

See Note 16 of the Notes to the Condensed Consolidated Financial Statements in this Form 10-Q for additional information regarding legal matter contingencies.

ITEM 1A. RISK FACTORS

See Item 1A: Risk Factors, on pages 15 - 29 of our 2013 Form 10-K for a discussion of risk factors that impact our operations and financial results. There have been no material changes in the risk factors as discussed therein.

IndexITEM MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED SHAREHOLDER MATTERS AND
2. ISSUER PURCHASES OF EQUITY SECURITIES

The following table presents information on our purchases of our own stock, on a monthly basis, for the six months ended March 31, 2014:

| | Number of shares purchased ⁽¹⁾ | Average price per share |
|--------------------------------------|---|----------------------------|
| October 1, 2013 – October 31, 2013 | 11,890 | \$43.16 |
| November 1, 2013 – November 30, 2013 | 68,503 | 48.38 |
| December 1, 2013 – December 31, 2013 | 24,774 | 48.48 |
| First quarter | 105,167 | \$47.82 |
| January 1, 2014 – January 31, 2014 | 1,427 | \$52.18 |
| February 1, 2014 – February 28, 2014 | 16,423 | 52.06 |
| March 1, 2014 – March 31, 2014 | 2,631 | 51.39 |
| Second quarter | 20,481 | \$51.98 |
| Year-to-date | 125,648 | \$48.49 |

- (1) We purchase our own stock in conjunction with a number of activities, each of which are described below. We do not have a formal stock repurchase plan. As of March 31, 2014, there is \$49.4 million remaining on the current authorization of our Board of Directors for open market share repurchases.

From time to time, our Board of Directors has authorized specific dollar amounts for repurchases at the discretion of our Board's Securities Repurchase Committee. The decision to repurchase securities is subject to cash availability and other factors. Historically we have considered such purchases when the price of our stock approaches 1.5 times book value. We did not purchase any of our shares in open market transactions during the six months ended March 31, 2014.

Share purchases for the trust fund that was established and funded to acquire our common stock in the open market and used to settle restricted stock units granted as a retention vehicle for certain employees of our wholly owned Canadian subsidiary (see Note 2 of the Notes to Consolidated Financial Statements on page 121 of our 2013 Form 10-K, and Note 9 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q, for more information on this trust fund) amounted to 17,668 shares for a total of \$850 thousand, for the six months ended March 31, 2014.

We also repurchase shares when employees surrender shares as payment for option exercises or withholding taxes. During the six months ended March 31, 2014, there were 107,980 shares surrendered to us by employees for a total of \$5.2 million as payment for option exercises or withholding taxes.

RJF expects to continue paying cash dividends. However, the payment and rate of dividends on our common stock is subject to several factors including operating results, our financial requirements, regulatory capital restrictions applicable to RJF, and the availability of funds from our subsidiaries, including the broker-dealer subsidiaries, which may be subject to restrictions under regulatory capital rules of the SEC, FINRA and the Investment Industry Regulatory Organization of Canada ("IIROC"). The availability of funds from subsidiaries may also be subject to restrictions contained in loan covenants of certain broker-dealer loan agreements; dividends to the parent from RJ Bank may be subject to restrictions by bank regulators. None of these restrictions have ever limited our past dividend payments. (See Note 20 of the Notes to Condensed Consolidated Financial Statements in this Form 10-Q for more information on regulatory capital levels of RJF, RJ Bank and our significant broker-dealer subsidiaries.)

Item 3. DEFAULTS UPON SENIOR SECURITIES

None.

Item 5. OTHER INFORMATION

Effective February 23, 2014, the Board of Directors of the Company amended and restated the Company's By-laws (the "By-laws" and, as amended and restated, the "Amended By-laws"). The Amended By-laws added various requirements with regard to advance notice of shareholder proposals, qualification of director candidates, calling special meetings of shareholders, adjournment of shareholders' meetings, shareholder action by written consent, determining the number of directors, filling vacancies on the Board, and choice of forum for certain types of claims.

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The following is a brief summary of the material changes effected by adoption of the Amended By-laws, which summary is qualified in its entirety by reference to the Amended By-laws filed as Exhibit 3.2 to the Company's Current Report on Form 8-K, filed with the Securities and Exchange Commission on February 26, 2014.

Notice of Business to be Brought Before a Meeting.

- (a) Shareholder proposals must be brought before an annual or special meeting by a shareholder present in person who was a beneficial owner of shares at the time of giving the required advance notice and at the time of the meeting, and is entitled to vote at the meeting, or who has properly made such proposal under the SEC's Rule 14a-8 (relating to shareholder proposals to be included in the Company's proxy statement).
- (b) Shareholders must provide advance notice of proposals to the Company not less than 90 nor more than 120 days before the anniversary of the prior year's meeting.
- (c) The shareholder's advance notice must include:
- (i) The shareholder's name and address and the class and number of Company shares owned (the "Shareholder Information");
- (ii) The following information about the shareholder(s) making the proposal:
- the amount of any securities that underlie any derivative security that constitutes a "call equivalent position" held by the shareholder,
 - dividend rights separable from the underlying shares,
 - any legal proceeding in which such shareholder is a participant involving the Company or its officers or directors,
 - any other material relationship between such shareholder and the Company, its affiliates or competitors,
 - any material interest in any material contract of such shareholder with the Company, its affiliates or competitors, and
 - any other shareholder information that would be required to be disclosed in a proxy statement in connection with the proposal
- (the above information, the "Disclosable Interests").
- (iii) For each item of business that the shareholder proposes to bring:
- a brief description of the business, the reasons for conducting such business at the meeting and any material interest of the shareholder in such business,
 - the text of the proposal or resolution,
 - a description of any arrangements among proposing shareholders and any other person in connection with the proposal, and
 - any other information that would be required to be disclosed in a proxy statement in connection with the proposal.
- (d) A shareholder must also update its notice so that the information is correct as of the record date for notice of the meeting and as of 10 business days prior to the meeting.

Notice of Nominations for Election to the Board.

- With respect to shareholder proposals for nomination of candidates for election as directors, in addition to the above-described requirements (including providing the Shareholder Information and Disclosable Interests), the advance notice must include, as to each candidate:
- all information about the candidate that would be required in a shareholder's notice if such candidate were the proposing shareholder,
 - all information about the candidate that would be required by SEC rules in a proxy statement for a contested election,
 - a description of any material interest in any material contract among the nominating shareholder(s) and each candidate or any other participant in such solicitation, and
 - a questionnaire, representation and agreement from the candidate as described below.

Additional Requirements for Valid Nomination of Director Candidates.

The Amended By-laws also prescribe the following with respect to nomination of candidates for election to the Board of Directors.

(a) To be eligible for election as a director, a candidate must be nominated as described above and, in addition:

(i) the candidate must have previously delivered to the Company:

a completed written questionnaire regarding such candidate's background, qualifications, stock ownership and independence, and

a written representation and agreement that such candidate:

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is not and, if elected, will not become a party to:

any agreement with any person as to how such candidate, if elected, will vote on any issue (a “Voting Commitment”), or any Voting Commitment that could interfere with such candidate’s ability to comply with such proposed nominee’s fiduciary duties under applicable law,

is not, and will not become a party to, any agreement with any person other than the Company with respect to any direct or indirect compensation for service as a director, and

if elected, will comply with all applicable corporate governance, conflict of interest, confidentiality, stock ownership and trading and other policies and guidelines of the Company; and

(ii) the candidate for nomination:

• shall not be a member of the board of directors of more than three (3) other public companies,

• shall not have been:

convicted in a criminal proceeding, or the named subject in a pending proceeding (other than traffic violations and other minor offenses),

the subject of any order or judgment of any federal or state court or any professional disciplinary body, which limited such candidate from any activity in connection with any security or commodity, or the right to be associated with persons engaged in such activities, or finding that he or she had violated any securities laws or federal commodities laws,

the subject of any sanction of any self-regulatory organization, any registered entity, or any equivalent exchange, association, entity or organization that has disciplinary authority, or

suspended or barred from being associated with an issuer or public accounting firm or from practicing before the SEC or any similar non-U.S. authority.

(b) No candidate is qualified if he or she has any compensatory or other financial arrangement or understanding with any person other than the Company, or has received any such third-party compensation, in connection with candidacy or service as a director (with the exception of indemnification for out-of-pocket expenses during such candidacy period only, and for any ordinary course pre-existing employment agreement).

(c) The Board of Directors may also require any proposed candidate to furnish such other information as may reasonably be requested in order for the Board to determine the eligibility of such candidate to be an independent director in accordance with the Company’s Corporate Governance Principles.

Special Meetings of Shareholders.

The Amended By-laws also prescribe the following with respect to the calling of special meetings of shareholders.

(a) Special meetings may be called only by the Chairman, by the Board of Directors, or, following receipt of written demands to call a special meeting from shareholders of record as of the appropriate record date who together hold at least 10% of the voting power of the Company, by the Secretary of the Company. The notice of a special meeting must state the purposes thereof, and no other business may be conducted at the special meeting.

(b) No shareholder may demand a special meeting unless a shareholder of record has first submitted a written request that the Board of Directors fix a record date (a “Demand Record Date”) for the purpose of determining the shareholders entitled to demand the special meeting.

(c) The request for fixing a Demand Record Date must contain:

(i) The Shareholder Information concerning the person requesting the special meeting (the “Requesting Person”);

(ii) Any Disclosable Interests with respect to the business proposed to be conducted at the special meeting;

(iii) As to the purpose of the special meeting,

• a reasonably brief description of the purpose and the business proposed to be conducted, the reasons for conducting such business and any material interest of the Requesting Person in such business, and

• a reasonably detailed description of all agreements

among any of the Requesting Persons, or

among any Requesting Person and any other persons in connection with the request or the business proposed; and

(iv) If directors are proposed to be elected at the special meeting, the Nominee Information.

(d) Within 10 days after receipt of a request in proper form from any shareholder of record, the Board of Directors may adopt a resolution fixing a Demand Record Date. If no such resolution has been adopted within the 10-day period, the Demand Record Date will be the 20th day after the request was received. No Demand Record Date will be fixed if the Board of Directors determines that the demands that would be submitted could not comply with certain other provisions of the By-laws.

(e) No special meeting of the shareholders will be called unless shareholders of record as of the Demand Record Date holding more than 10% of the voting power of the Company (the "Requisite Percentage") timely provide demands in writing and in proper

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form. A shareholder's demand must be received at the Company by the 60th day following the Demand Record Date. A demand to call a special meeting must set forth:

- (i) the business proposed to be conducted at the special meeting or the proposed election of directors at the special meeting,
- (ii) the text of the proposal (including any resolutions), and
- (iii) except for any shareholder that has provided such demand in response to a solicitation (a "Solicited Shareholder"), the information required of a Requesting Person.

A shareholder may revoke a demand to call a special meeting, and if as a result there are no longer unrevoked demands from the Requisite Percentage, the Board of Directors shall have the discretion to determine whether or not to proceed with the special meeting.

(f) The Company will consider ineffective a written demand from a shareholder to call a special meeting:

- (i) that does not comply with the By-laws,
 - (ii) that relates to an item of business that is not a proper subject for shareholder action under applicable law,
 - (iii) that includes an item of business that did not appear on the written request that resulted in the determination of the Demand Record Date,
 - (iv) that relates to an item of business (other than the election of directors) that is identical or substantially similar to an item of business (a "Similar Item") for which a record date for notice of a shareholder meeting was previously fixed and such demand is delivered between the time beginning on the sixty-first (61st) day after such previous record date and ending on the one-year anniversary of such previous record date,
 - (v) if a Similar Item will be submitted for shareholder approval within 90 days after the Company receives such demand, or
 - (vi) if a Similar Item has been presented at an annual or special meeting held within one year prior to receipt of such demand.
- (g) After receipt of demands in proper form from shareholders holding the Requisite Percentage, the Board of Directors will duly call, and determine the place, date and time of, a special meeting of shareholders for the purposes specified in the demands received by the Company. The Board of Directors may submit its own proposals at such a special meeting.
- (h) The shareholders (other than a Solicited Shareholder) who requested that the Board of Directors fix a record date for the special meeting or who delivered a demand therefor shall further update and supplement the information previously provided, if necessary, so that the required information is correct as of the record date for notice of the special meeting and as of 10 business days prior to the special meeting, all by the deadlines described in the By-laws.

Adjournment of a Shareholders Meeting. The Amended By-laws also contain a sentence providing that the chairman at any shareholders' meeting, or a majority of the shares represented at such meeting, may adjourn the meeting from time to time, whether or not there is a quorum.

Action by Written Consent in Lieu of a Meeting.

- (a) Any action permitted to be taken at a shareholders meeting may be taken without a meeting, without prior notice and without a vote, if written consents setting forth the action so taken:
- (i) are signed by holders of record, on the record date established therefor (the "Written Consent Record Date") of shares having at least the minimum number of votes necessary to take such action at a meeting at which all shares entitled to vote were present and voted, and
 - (ii) are delivered to the Company.

No written consent will be effective unless, within 60 days of the earliest dated consent, written consents signed by a sufficient number of holders to take the action are delivered to the Company.

(b) Any shareholder seeking to have the shareholders take any action by written consent must first request in writing that the Board of Directors fix a Written Consent Record Date. Within 10 days after receipt of a request in proper form from any shareholder of record, the Board of Directors may adopt a resolution fixing a Written Consent Record Date.

If no such resolution has been adopted within the 10-day period, the Written Consent Record Date will be:
when no prior action of the Board of Directors is required, the first date on which valid signed written consents constituting at least 10% of the voting power of the Company and setting forth the action proposed to be taken are delivered to the Company, and
when prior action by the Board of Directors is required, the close of business on the date on which the Board of Directors adopts the resolution taking such prior action.

(c) The request for fixing a Written Consent Record Date must contain:

(i) The Shareholder Information concerning the shareholder requesting the Written Consent Record Date (the "Soliciting Person");

(ii) Any Disclosable Interests of the Soliciting Person with respect to the actions proposed to be taken by written consent;

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(iii) As to the action proposed to be taken by written consent:

a reasonably brief description of the actions, the reasons for taking such actions and any material interest in such actions of each Soliciting Person, and

a reasonably detailed description of all agreements

among any of the Soliciting Persons, or

among any Soliciting Person and any other persons in connection with the request or such actions; and

(iv) If directors are proposed to be elected by written consent, the Nominee Information.

(d) In connection with actions proposed to be taken by written consent, the shareholders seeking such action shall further update and supplement the information previously provided, if necessary, so that the required information is correct as of the record date for determining the shareholders eligible to take such action and as of the date that is 5 business days prior to the date the consent solicitation is commenced, all by the deadlines described in the By-laws.

Number of Directors. The Amended By-laws also contain a sentence providing, in conformity with the Articles of Incorporation, that only a majority of the Board of Directors may increase or decrease the size of the Board.

Vacancies on the Board. The Amended By-laws also contain a sentence providing that shareholders, in addition to the Board of Directors, may fill vacancies on the Board.

Exclusive Forum. Unless the Company consents in writing, the exclusive forum for:

(i) any derivative action brought on behalf of the Company,

(ii) any claim of breach of fiduciary duty owed by any director or employee to the Company or its shareholders,

(iii) any claim against the Company or any director or employee arising under the Florida Business Corporation Act or the Company's Articles of Incorporation or By-laws, or

(iv) any action asserting a claim against the Company or any director or other employee governed by the internal affairs doctrine,

is a state court located within the State of Florida or the federal district court for the Middle District of Florida.

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Item 6. EXHIBITS

- 3.1 Restated Articles of Incorporation of Raymond James Financial, Inc. as filed with the Secretary of State of Florida on November 25, 2008, incorporated by reference to exhibit 3(i).1 to the Company's Annual Report on Form 10-K, filed with the Securities and Exchange Commission on November 28, 2008.
- 3.2 Amended and Restated By-Laws of Raymond James Financial, Inc. reflecting amendments adopted by the Board of Directors on February 23, 2014, incorporated by reference to Exhibit 3.2 to the Company's Current Report on Form 8-K, filed with the Securities and Exchange Commission on February 26, 2014.
- 10.13.4 Fifth Third Bank Uncommitted Line of Credit Agreement Extension Letter, dated March 24, 2014.
- 10.16.9 Raymond James Financial, Inc. 2012 Stock Incentive Plan Sub-Plan for French Employees with Form of Restricted Stock Unit Agreement, adopted and approved on February 20, 2014.
- 10.25 Letter Agreement, dated January 9, 2014, between Raymond James Financial, Inc. and Chester B. Helck regarding his retirement and transition of service and employment matters.
- 11 Statement Re: Computation of per Share Earnings (the calculation of per share earnings is included in Part I, Item 1 in the Notes to Condensed Consolidated Financial Statements (Earnings Per Share) and is omitted here in accordance with Section (b)(11) of Item 601 of Regulation S-K).
- 12 Statement of Computation of Ratio of Earnings to Fixed Charges and Preferred Stock Dividends.
- 31.1 Certification of Paul C. Reilly pursuant to Rule 13a-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 31.2 Certification of Jeffrey P. Julien pursuant to Rule 13a-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 32 Certification of Paul C. Reilly and Jeffrey P. Julien pursuant to Rule 13a-14(b) and 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

RAYMOND JAMES FINANCIAL, INC.
(Registrant)

Date: May 9, 2014

/s/ Paul C. Reilly
Paul C. Reilly
Chief Executive Officer

Date: May 9, 2014

/s/ Jeffrey P. Julien
Jeffrey P. Julien
Executive Vice President - Finance
Chief Financial Officer and Treasurer