

SCHWAB CHARLES CORP  
Form 10-Q  
May 06, 2011  
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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)**  
**OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended March 31, 2011**

**Commission File Number: 1-9700**

**THE CHARLES SCHWAB CORPORATION**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction)

**94-3025021**

(I.R.S. Employer Identification No.)

of incorporation or organization)

**211 Main Street, San Francisco, CA 94105**

(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (415) 667-7000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☒ No ☐

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☒ x

Accelerated filer ☐ ..

Non-accelerated filer ☐ .. (Do not check if a smaller reporting company)

Smaller reporting company ☐ ..

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ .. No ☒ x

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

1,206,729,570 shares of \$.01 par value Common Stock

Outstanding on April 22, 2011

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**THE CHARLES SCHWAB CORPORATION**

**Quarterly Report on Form 10-Q**

**For the Quarter Ended March 31, 2011**

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THE CHARLES SCHWAB CORPORATION

**Condensed Consolidated Statements of Income**

(In millions, except per share amounts)

(Unaudited)

|                                                           | <b>Three Months Ended<br/>March 31,</b> |              |
|-----------------------------------------------------------|-----------------------------------------|--------------|
|                                                           | <b>2011</b>                             | <b>2010</b>  |
| <b>Net Revenues</b>                                       |                                         |              |
| Asset management and administration fees                  | \$ 502                                  | \$ 420       |
| Interest revenue                                          | 481                                     | 391          |
| Interest expense                                          | (45)                                    | (51)         |
| <b>Net interest revenue</b>                               | <b>436</b>                              | <b>340</b>   |
| Trading revenue                                           | 241                                     | 209          |
| Other                                                     | 39                                      | 31           |
| Provision for loan losses                                 | (4)                                     | (14)         |
| Net impairment losses on securities <sup>(1)</sup>        | (7)                                     | (8)          |
| <b>Total net revenues</b>                                 | <b>1,207</b>                            | <b>978</b>   |
| <b>Expenses Excluding Interest</b>                        |                                         |              |
| Compensation and benefits                                 | 437                                     | 402          |
| Professional services                                     | 92                                      | 80           |
| Occupancy and equipment                                   | 71                                      | 68           |
| Advertising and market development                        | 60                                      | 62           |
| Communications                                            | 56                                      | 52           |
| Depreciation and amortization                             | 35                                      | 37           |
| Class action litigation reserve                           |                                         | 196          |
| Other                                                     | 62                                      | 68           |
| <b>Total expenses excluding interest</b>                  | <b>813</b>                              | <b>965</b>   |
| <b>Income before taxes on income</b>                      | <b>394</b>                              | <b>13</b>    |
| Taxes on income                                           | (151)                                   | (7)          |
| <b>Net Income</b>                                         | <b>\$ 243</b>                           | <b>\$ 6</b>  |
| <b>Weighted-Average Common Shares Outstanding Diluted</b> | <b>1,207</b>                            | <b>1,188</b> |
| <b>Earnings Per Share Basic</b>                           | <b>\$ .20</b>                           | <b>\$</b>    |
| <b>Earnings Per Share Diluted</b>                         | <b>\$ .20</b>                           | <b>\$</b>    |

- <sup>(1)</sup> Net impairment losses on securities include total other-than-temporary impairment losses of \$0 million and \$28 million, net of \$(7) million and \$20 million recognized in other comprehensive income, for the three months ended March 31, 2011 and 2010, respectively.  
*See Notes to Condensed Consolidated Financial Statements.*

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## THE CHARLES SCHWAB CORPORATION

**Condensed Consolidated Balance Sheets**

(In millions, except share and per share amounts)

(Unaudited)

|                                                                                                                                                                      | March 31,<br>2011 | December 31,<br>2010 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|
| <b>Assets</b>                                                                                                                                                        |                   |                      |
| Cash and cash equivalents                                                                                                                                            | \$ 5,548          | \$ 4,931             |
| Cash and investments segregated and on deposit for regulatory purposes (including resale agreements of \$13,973 at March 31, 2011 and \$12,697 at December 31, 2010) | 23,071            | 22,749               |
| Receivables from brokers, dealers, and clearing organizations                                                                                                        | 495               | 415                  |
| Receivables from brokerage clients net                                                                                                                               | 11,311            | 11,235               |
| Other securities owned at fair value                                                                                                                                 | 386               | 337                  |
| Securities available for sale                                                                                                                                        | 26,046            | 23,993               |
| Securities held to maturity (fair value \$16,681 at March 31, 2011 and \$17,848 at December 31, 2010)                                                                | 16,646            | 17,762               |
| Loans to banking clients net                                                                                                                                         | 9,130             | 8,725                |
| Loans held for sale                                                                                                                                                  | 34                | 185                  |
| Equipment, office facilities, and property net                                                                                                                       | 627               | 624                  |
| Goodwill                                                                                                                                                             | 631               | 631                  |
| Other assets                                                                                                                                                         | 958               | 981                  |
| Total assets                                                                                                                                                         | \$ 94,883         | \$ 92,568            |
| <b>Liabilities and Stockholders' Equity</b>                                                                                                                          |                   |                      |
| Deposits from banking clients                                                                                                                                        | \$ 51,259         | \$ 50,590            |
| Payables to brokers, dealers, and clearing organizations                                                                                                             | 1,626             | 1,389                |
| Payables to brokerage clients                                                                                                                                        | 32,106            | 30,861               |
| Accrued expenses and other liabilities                                                                                                                               | 1,400             | 1,496                |
| Long-term debt                                                                                                                                                       | 2,005             | 2,006                |
| Total liabilities                                                                                                                                                    | 88,396            | 86,342               |
| Stockholders' equity:                                                                                                                                                |                   |                      |
| Preferred stock 9,940,000 shares authorized; \$.01 par value per share; none issued                                                                                  |                   |                      |
| Common stock 3 billion shares authorized; \$.01 par value per share; 1,428,604,522 shares issued                                                                     | 14                | 14                   |
| Additional paid-in capital                                                                                                                                           | 3,061             | 3,034                |
| Retained earnings                                                                                                                                                    | 7,580             | 7,409                |
| Treasury stock, at cost 222,879,855 shares at March 31, 2011 and 226,222,313 shares at December 31, 2010                                                             | (4,202)           | (4,247)              |
| Accumulated other comprehensive income                                                                                                                               | 34                | 16                   |
| Total stockholders' equity                                                                                                                                           | 6,487             | 6,226                |
| Total liabilities and stockholders' equity                                                                                                                           | \$ 94,883         | \$ 92,568            |

*See Notes to Condensed Consolidated Financial Statements.*

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## THE CHARLES SCHWAB CORPORATION

**Condensed Consolidated Statements of Cash Flows**

(In millions)

(Unaudited)

|                                                                                              | <b>Three Months Ended<br/>March 31,</b> |                |
|----------------------------------------------------------------------------------------------|-----------------------------------------|----------------|
|                                                                                              | <b>2011</b>                             | <b>2010</b>    |
| <b>Cash Flows from Operating Activities</b>                                                  |                                         |                |
| Net income                                                                                   | \$ 243                                  | \$ 6           |
| Adjustments to reconcile net income to net cash provided by (used for) operating activities: |                                         |                |
| Provision for loan losses                                                                    | 4                                       | 14             |
| Net impairment losses on securities                                                          | 7                                       | 8              |
| Stock-based compensation                                                                     | 23                                      | 21             |
| Excess tax benefits from stock-based compensation                                            | (5)                                     | (2)            |
| Depreciation and amortization                                                                | 35                                      | 37             |
| Other                                                                                        | 19                                      | (10)           |
| Originations of loans held for sale                                                          | (630)                                   | (504)          |
| Proceeds from sales of loans held for sale                                                   | 788                                     | 545            |
| Net change in:                                                                               |                                         |                |
| Cash and investments segregated and on deposit for regulatory purposes                       | (322)                                   | (1,133)        |
| Receivables from brokers, dealers, and clearing organizations                                | (83)                                    | (322)          |
| Receivables from brokerage clients                                                           | (76)                                    | (390)          |
| Other securities owned                                                                       | (49)                                    | 400            |
| Other assets                                                                                 | 11                                      | (5)            |
| Payables to brokers, dealers, and clearing organizations                                     | 237                                     | 171            |
| Payables to brokerage clients                                                                | 1,245                                   | 460            |
| Accrued expenses and other liabilities                                                       | (144)                                   | 115            |
| <b>Net cash provided by (used for) operating activities</b>                                  | <b>1,303</b>                            | <b>(589)</b>   |
| <b>Cash Flows from Investing Activities</b>                                                  |                                         |                |
| Purchases of securities available for sale                                                   | (3,716)                                 | (4,622)        |
| Proceeds from sales of securities available for sale                                         | 200                                     |                |
| Principal payments on securities available for sale                                          | 1,489                                   | 3,431          |
| Purchases of securities held to maturity                                                     |                                         | (3,178)        |
| Principal payments on securities held to maturity                                            | 1,092                                   | 238            |
| Net increase in loans to banking clients                                                     | (414)                                   | (275)          |
| Purchase of equipment, office facilities, and property                                       | (38)                                    | (29)           |
| Other investing activities                                                                   | 1                                       |                |
| <b>Net cash used for investing activities</b>                                                | <b>(1,386)</b>                          | <b>(4,435)</b> |
| <b>Cash Flows from Financing Activities</b>                                                  |                                         |                |
| Net change in deposits from banking clients                                                  | 669                                     | 2,793          |
| Proceeds from short-term borrowings                                                          | 58                                      |                |
| Repayment of long-term debt                                                                  | (1)                                     | (201)          |
| Net proceeds from common stock offering                                                      |                                         | 543            |
| Excess tax benefits from stock-based compensation                                            | 5                                       | 2              |
| Dividends paid                                                                               | (72)                                    | (72)           |
| Proceeds from stock options exercised and other                                              | 38                                      | 12             |

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|                                                                     |          |    |         |
|---------------------------------------------------------------------|----------|----|---------|
| Other financing activities                                          |          | 3  |         |
| Net cash provided by financing activities                           | 700      |    | 3,077   |
| <b>Increase (Decrease) in Cash and Cash Equivalents</b>             | 617      |    | (1,947) |
| <b>Cash and Cash Equivalents at Beginning of Period</b>             | 4,931    |    | 8,241   |
| <b>Cash and Cash Equivalents at End of Period</b>                   | \$ 5,548 | \$ | 6,294   |
| <b>Supplemental Cash Flow Information</b>                           |          |    |         |
| Cash paid during the period for:                                    |          |    |         |
| Interest                                                            | \$ 42    | \$ | 42      |
| Income taxes                                                        | \$ 18    | \$ | 70      |
| Non-cash investing activity:                                        |          |    |         |
| Securities purchased during the period but settled after period end | \$       | \$ | 254     |
| <i>See Notes to Condensed Consolidated Financial Statements.</i>    |          |    |         |

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**THE CHARLES SCHWAB CORPORATION**

**Notes to Condensed Consolidated Financial Statements**

(Tabular Amounts in Millions, Except Per Share Data, Ratios, or as Noted)

(Unaudited)

**1. Introduction and Basis of Presentation**

The Charles Schwab Corporation (CSC) is a savings and loan holding company engaged, through its subsidiaries, in securities brokerage, banking, and related financial services. Charles Schwab & Co., Inc. (Schwab) is a securities broker-dealer with 302 domestic branch offices in 45 states, as well as a branch in each of the Commonwealth of Puerto Rico and London, U.K. In addition, Schwab serves clients in Hong Kong through one of CSC's subsidiaries. Other subsidiaries include Charles Schwab Bank (Schwab Bank), a federal savings bank, and Charles Schwab Investment Management, Inc. (CSIM), the investment advisor for Schwab's proprietary mutual funds, which are referred to as the Schwab Funds®, and Schwab's exchange-traded funds, which are referred to as the Schwab ETFs.

The accompanying unaudited condensed consolidated financial statements include CSC and its majority-owned subsidiaries (collectively referred to as the Company). All material intercompany balances and transactions have been eliminated. These condensed consolidated financial statements have been prepared in conformity with accounting principles generally accepted in the United States, which require management to make certain estimates and assumptions that affect the reported amounts in the accompanying financial statements. Certain estimates relate to other-than-temporary impairment of securities available for sale and securities held to maturity, the valuation of goodwill, the allowance for loan losses, legal reserves, and incentive compensation. Actual results may differ from those estimates. These condensed consolidated financial statements reflect all adjustments that are, in the opinion of management, necessary for a fair presentation of the results for the periods presented. These adjustments are of a normal recurring nature. Certain prior-year amounts have been reclassified to conform to the 2011 presentation. The Company's results for any interim period are not necessarily indicative of results for a full year or any other interim period. These condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Company's Annual Report on Form 10-K for the year ended December 31, 2010.

**2. New Accounting Standards**

*Adoption of New Accounting Standards*

*Goodwill Impairment Test:* In December 2010, the Financial Accounting Standards Board (FASB) issued new guidance on when to perform the second step in the two-step goodwill impairment test, which is effective for all goodwill impairment tests performed after January 1, 2011. Specifically, if the carrying value of a reporting unit, as computed in step one of the goodwill impairment test, is zero or negative, step two must be performed when it is more likely than not that goodwill is impaired; under these circumstances, entities can no longer assume that no impairment exists because fair value, as computed in step two, would generally be greater than zero. The adoption of this new guidance is not expected to have a material impact on the Company's financial position, results of operations, earnings per share (EPS), or cash flows.

*A Creditor's Determination of Whether a Restructuring Is a Troubled Debt Restructuring:* In April 2011, the FASB issued new guidance clarifying when a debt restructuring by a creditor constitutes a troubled debt restructuring, which is effective July 1, 2011 for all restructurings that occurred on or after January 1, 2011. Specifically, the guidance clarifies that a troubled debt restructuring only exists when a creditor makes a concession in interest rates or payment terms to a debtor experiencing financial difficulties. It provides additional guidance on determining what constitutes a concession, and on the use of probability in determining if a debtor could be experiencing financial difficulty prior to defaulting on payments. The adoption of this new guidance is not expected to have a material impact on the Company's financial position, results of operations, EPS, or cash flows.

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(Tabular Amounts in Millions, Except Per Share Data, Ratios, or as Noted)

(Unaudited)

**3. Securities Available for Sale and Securities Held to Maturity**

The amortized cost, gross unrealized gains and losses, and fair value of securities available for sale and securities held to maturity are as follows:

|                                                    | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Fair<br>Value |
|----------------------------------------------------|-------------------|------------------------------|-------------------------------|---------------|
| <b>March 31, 2011</b>                              |                   |                              |                               |               |
| <b>Securities available for sale:</b>              |                   |                              |                               |               |
| U.S. agency residential mortgage-backed securities | \$ 14,112         | \$ 189                       | \$ 5                          | \$ 14,296     |
| Non-agency residential mortgage-backed securities  | 1,503             | 3                            | 172                           | 1,334         |
| U.S. agency notes                                  | 2,757             | 19                           |                               | 2,776         |
| Corporate debt securities                          | 2,709             | 11                           |                               | 2,720         |
| Asset-backed securities                            | 2,562             | 8                            | 2                             | 2,568         |
| Certificates of deposit                            | 2,348             | 4                            |                               | 2,352         |
| Total securities available for sale                | \$ 25,991         | \$ 234                       | \$ 179                        | \$ 26,046     |
| <b>Securities held to maturity:</b>                |                   |                              |                               |               |
| U.S. agency residential mortgage-backed securities | \$ 15,810         | \$ 186                       | \$ 160                        | \$ 15,836     |
| Asset-backed securities                            | 570               | 5                            |                               | 575           |
| Corporate debt securities                          | 266               | 4                            |                               | 270           |
| Total securities held to maturity                  | \$ 16,646         | \$ 195                       | \$ 160                        | \$ 16,681     |
| <b>December 31, 2010</b>                           |                   |                              |                               |               |
| <b>Securities available for sale:</b>              |                   |                              |                               |               |
| U.S. agency residential mortgage-backed securities | \$ 12,879         | \$ 222                       | \$ 3                          | \$ 13,098     |
| Non-agency residential mortgage-backed securities  | 1,701             | 3                            | 234                           | 1,470         |
| U.S. agency notes                                  | 2,757             | 23                           |                               | 2,780         |
| Corporate debt securities                          | 2,261             | 8                            | 1                             | 2,268         |
| Asset-backed securities                            | 2,495             | 9                            | 2                             | 2,502         |
| Certificates of deposit                            | 1,874             | 1                            |                               | 1,875         |
| Total securities available for sale                | \$ 23,967         | \$ 266                       | \$ 240                        | \$ 23,993     |
| <b>Securities held to maturity:</b>                |                   |                              |                               |               |
| U.S. agency residential mortgage-backed securities | \$ 16,722         | \$ 209                       | \$ 137                        | \$ 16,794     |
| Asset-backed securities                            | 702               | 9                            |                               | 711           |
| Corporate debt securities                          | 338               | 5                            |                               | 343           |
| Total securities held to maturity                  | \$ 17,762         | \$ 223                       | \$ 137                        | \$ 17,848     |



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(Tabular Amounts in Millions, Except Per Share Data, Ratios, or as Noted)

(Unaudited)

A summary of securities with unrealized losses, aggregated by category and period of continuous unrealized loss, is as follows:

|                                                               | Less than<br>12 months |                      | 12 months<br>or longer |                      | Total            |                      |
|---------------------------------------------------------------|------------------------|----------------------|------------------------|----------------------|------------------|----------------------|
|                                                               | Fair<br>Value          | Unrealized<br>Losses | Fair<br>Value          | Unrealized<br>Losses | Fair<br>Value    | Unrealized<br>Losses |
| <b>March 31, 2011</b>                                         |                        |                      |                        |                      |                  |                      |
| <b>Securities available for sale:</b>                         |                        |                      |                        |                      |                  |                      |
| U.S. agency residential mortgage-backed securities            | \$ 2,210               | \$ 5                 | \$                     | \$                   | \$ 2,210         | \$ 5                 |
| Non-agency residential mortgage-backed securities             | 83                     | 2                    | 1,009                  | 170                  | 1,092            | 172                  |
| Asset-backed securities                                       | 803                    | 2                    |                        |                      | 803              | 2                    |
| <b>Total</b>                                                  | <b>\$ 3,096</b>        | <b>\$ 9</b>          | <b>\$ 1,009</b>        | <b>\$ 170</b>        | <b>\$ 4,105</b>  | <b>\$ 179</b>        |
| <b>Securities held to maturity:</b>                           |                        |                      |                        |                      |                  |                      |
| U.S. agency residential mortgage-backed securities            | \$ 7,230               | \$ 160               | \$                     | \$                   | \$ 7,230         | \$ 160               |
| <b>Total</b>                                                  | <b>\$ 7,230</b>        | <b>\$ 160</b>        | <b>\$</b>              | <b>\$</b>            | <b>\$ 7,230</b>  | <b>\$ 160</b>        |
| <b>Total securities with unrealized losses <sup>(1)</sup></b> | <b>\$ 10,326</b>       | <b>\$ 169</b>        | <b>\$ 1,009</b>        | <b>\$ 170</b>        | <b>\$ 11,335</b> | <b>\$ 339</b>        |

<sup>(1)</sup> The number of investment positions with unrealized losses totaled 185 for securities available for sale and 40 for securities held to maturity.

|                                                    | Less than<br>12 months |                      | 12 months<br>or longer |                      | Total           |                      |
|----------------------------------------------------|------------------------|----------------------|------------------------|----------------------|-----------------|----------------------|
|                                                    | Fair<br>Value          | Unrealized<br>Losses | Fair<br>Value          | Unrealized<br>Losses | Fair<br>Value   | Unrealized<br>Losses |
| <b>December 31, 2010</b>                           |                        |                      |                        |                      |                 |                      |
| <b>Securities available for sale:</b>              |                        |                      |                        |                      |                 |                      |
| U.S. agency residential mortgage-backed securities | \$ 707                 | \$ 3                 | \$                     | \$                   | \$ 707          | \$ 3                 |
| Non-agency residential mortgage-backed securities  |                        |                      | 1,207                  | 234                  | 1,207           | 234                  |
| Corporate debt securities                          | 549                    | 1                    |                        |                      | 549             | 1                    |
| Asset-backed securities                            | 873                    | 2                    |                        |                      | 873             | 2                    |
| <b>Total</b>                                       | <b>\$ 2,129</b>        | <b>\$ 6</b>          | <b>\$ 1,207</b>        | <b>\$ 234</b>        | <b>\$ 3,336</b> | <b>\$ 240</b>        |
| <b>Securities held to maturity:</b>                |                        |                      |                        |                      |                 |                      |
| U.S. agency residential mortgage-backed securities | \$ 6,880               | \$ 137               | \$                     | \$                   | \$ 6,880        | \$ 137               |

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|                                                        |          |        |          |        |           |        |
|--------------------------------------------------------|----------|--------|----------|--------|-----------|--------|
| Total                                                  | \$ 6,880 | \$ 137 | \$       | \$     | \$ 6,880  | \$ 137 |
| Total securities with unrealized losses <sup>(1)</sup> | \$ 9,009 | \$ 143 | \$ 1,207 | \$ 234 | \$ 10,216 | \$ 377 |

<sup>(1)</sup> The number of investment positions with unrealized losses totaled 178 for securities available for sale and 37 for securities held to maturity.

Unrealized losses in securities available for sale of \$179 million as of March 31, 2011, were concentrated in non-agency residential mortgage-backed securities. Included in non-agency residential mortgage-backed securities are securities collateralized by loans that are considered to be Prime (defined as loans to borrowers with a Fair Isaac & Company credit score of 620 or higher at origination), and Alt-A (defined as Prime loans with reduced documentation at origination). At March 31, 2011, the amortized cost and fair value of Alt-A residential mortgage-backed securities were \$459 million and \$363 million, respectively.

Certain Alt-A and Prime residential mortgage-backed securities experienced continued credit deterioration in the first quarter of 2011, including increased payment delinquency rates and increased losses on foreclosures of underlying mortgages. Additionally, the securities have experienced a decrease in prepayment rates. Based on the Company's cash flow projections, management determined that it does not expect to recover all of the amortized cost of these securities and therefore determined that these securities were other-than-temporarily impaired (OTTI). The Company does not intend to sell these securities and it will not be required to sell these securities before anticipated recovery of the unrealized losses on these securities. The Company employs a buy and hold strategy relative to its mortgage-related securities. Further, the Company has an adequate liquidity position at March 31, 2011, with cash and cash equivalents totaling \$5.5 billion, a loan-to-deposit

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(Tabular Amounts in Millions, Except Per Share Data, Ratios, or as Noted)

(Unaudited)

ratio of 18%, adequate access to short-term borrowing facilities and regulatory capital ratios in excess of well capitalized levels. Because the Company does not intend to sell these securities and it is not more likely than not that the Company will be required to sell these securities, the Company recognized an impairment charge equal to the securities' expected credit losses of \$7 million during the first quarter of 2011. The expected credit losses were measured as the difference between the present value of expected cash flows and the amortized cost of the securities. Further deterioration in the performance of the underlying loans in the Company's residential mortgage-backed securities portfolio could result in the recognition of additional impairment charges.

Actual credit losses on the Company's residential mortgage-backed securities were not material during the first quarters of 2011 and 2010.

The following table is a rollforward of the amount of credit losses recognized in earnings for OTTI securities held by the Company during the period for which a portion of the impairment was recognized in other comprehensive income:

|                                                                                                                                                     | <b>Three Months Ended<br/>March 31,</b> |             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-------------|
|                                                                                                                                                     | <b>2011</b>                             | <b>2010</b> |
| Balance at beginning of period                                                                                                                      | \$ 96                                   | \$ 60       |
| Credit losses recognized into current period earnings on debt securities for which an other-than-temporary impairment was not previously recognized |                                         | 3           |
| Credit losses recognized into current period earnings on debt securities for which an other-than-temporary impairment was previously recognized     | 7                                       | 5           |
| Balance at end of period                                                                                                                            | \$ 103                                  | \$ 68       |

The maturities of securities available for sale and securities held to maturity at March 31, 2011, are as follows:

|                                                                   | <b>Within<br/>1 year</b> | <b>After 1 year<br/>through<br/>5 years</b> | <b>After 5<br/>years<br/>through<br/>10 years</b> | <b>After<br/>10 years</b> | <b>Total</b> |
|-------------------------------------------------------------------|--------------------------|---------------------------------------------|---------------------------------------------------|---------------------------|--------------|
| <b>Securities available for sale:</b>                             |                          |                                             |                                                   |                           |              |
| U.S. agency residential mortgage-backed securities <sup>(1)</sup> | \$                       | \$                                          | \$ 1,140                                          | \$ 13,156                 | \$ 14,296    |
| Non-agency residential mortgage-backed securities <sup>(1)</sup>  |                          |                                             | 18                                                | 1,316                     | 1,334        |
| U.S. agency notes                                                 |                          | 2,776                                       |                                                   |                           | 2,776        |
| Corporate debt securities                                         | 611                      | 2,109                                       |                                                   |                           | 2,720        |
| Asset-backed securities                                           |                          | 834                                         | 484                                               | 1,250                     | 2,568        |
| Certificates of deposit                                           | 1,251                    | 1,101                                       |                                                   |                           | 2,352        |
| Total fair value                                                  | \$ 1,862                 | \$ 6,820                                    | \$ 1,642                                          | \$ 15,722                 | \$ 26,046    |
| Total amortized cost                                              | \$ 1,860                 | \$ 6,783                                    | \$ 1,639                                          | \$ 15,709                 | \$ 25,991    |

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## Securities held to maturity:

|                                                                   |    |     |        |          |        |        |           |
|-------------------------------------------------------------------|----|-----|--------|----------|--------|--------|-----------|
| U.S. agency residential mortgage-backed securities <sup>(1)</sup> | \$ | \$  | \$ 960 | \$       | 14,876 | \$     | 15,836    |
| Asset-backed securities                                           |    |     | 515    | 60       |        |        | 575       |
| Corporate debt securities                                         |    | 152 | 118    |          |        |        | 270       |
| Total fair value                                                  | \$ | 152 | \$ 633 | \$ 1,020 | \$     | 14,876 | \$ 16,681 |
| Total amortized cost                                              | \$ | 150 | \$ 626 | \$ 1,083 | \$     | 14,787 | \$ 16,646 |

- <sup>(1)</sup> Residential mortgage-backed securities have been allocated over maturity groupings based on final contractual maturities. Actual maturities will differ from final contractual maturities because borrowers on a certain portion of loans underlying these securities have the right to prepay their obligations.

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Proceeds and gross realized gains (losses) from sales of securities available for sale are as follows:

|                       | <b>Three Months Ended<br/>March 31,</b> |             |
|-----------------------|-----------------------------------------|-------------|
|                       | <b>2011</b>                             | <b>2010</b> |
| Proceeds              | \$ 200                                  | \$          |
| Gross realized gains  | \$                                      | \$          |
| Gross realized losses | \$                                      | \$          |

**4. Loans to Banking Clients and Related Allowance for Loan Losses**

The composition of loans to banking clients by loan segment is as follows:

|                                               | <b>March 31,<br/>2011</b> | <b>December 31,<br/>2010</b> |
|-----------------------------------------------|---------------------------|------------------------------|
| Residential real estate mortgages             | \$ 5,065                  | \$ 4,695                     |
| Home equity lines of credit                   | 3,494                     | 3,500                        |
| Personal loans secured by securities          | 604                       | 562                          |
| Other                                         | 20                        | 21                           |
| Total loans to banking clients <sup>(1)</sup> | 9,183                     | 8,778                        |
| Allowance for loan losses                     | (53)                      | (53)                         |
| Total loans to banking clients net            | \$ 9,130                  | \$ 8,725                     |

<sup>(1)</sup> All loans are collectively evaluated for impairment by loan segment.  
Changes in the allowance for loan losses were as follows:

|                                | <b>Residential<br/>real estate<br/>mortgages</b> | <b>Home equity<br/>lines of credit</b> | <b>March 31, 2011<br/>Personal<br/>loans secured<br/>by<br/>securities</b> | <b>Other</b> | <b>Total</b> | <b>March 31,<br/>2010</b> |
|--------------------------------|--------------------------------------------------|----------------------------------------|----------------------------------------------------------------------------|--------------|--------------|---------------------------|
| Three Months Ended             |                                                  |                                        |                                                                            |              |              |                           |
| Balance at beginning of period | \$ 38                                            | \$ 15                                  | \$                                                                         | \$           | \$ 53        | \$ 45                     |
| Charge-offs                    | (3)                                              | (1)                                    |                                                                            |              | (4)          | (6)                       |
| Recoveries                     |                                                  |                                        |                                                                            |              |              |                           |

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|                           |    |    |    |    |    |    |    |    |    |    |
|---------------------------|----|----|----|----|----|----|----|----|----|----|
| Provision for loan losses |    | 2  |    | 2  |    |    | 4  |    | 14 |    |
| Balance at end of period  | \$ | 37 | \$ | 16 | \$ | \$ | \$ | 53 | \$ | 53 |

Included in the loan portfolio are nonaccrual loans totaling \$51 million at March 31, 2011 and December 31, 2010. There were no loans accruing interest that were contractually 90 days or more past due at March 31, 2011 or December 31, 2010. The amount of interest revenue that would have been earned on nonaccrual loans, versus actual interest revenue recognized on these loans, was not material to the Company's results of operations in the first three months of 2011 or 2010. Nonperforming assets, which include nonaccrual loans and other real estate owned, totaled \$58 million and \$54 million at March 31, 2011 and December 31, 2010, respectively. The Company considers loan modifications in which it makes an economic concession to a borrower experiencing financial difficulty to be a troubled debt restructuring. Troubled debt restructurings were not material at March 31, 2011 or December 31, 2010.

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The delinquency aging analysis by loan class is as follows:

| <b>March 31, 2011</b>                 | <b>Current</b>  | <b>30-59 days<br/>past due</b> | <b>60-89 days<br/>past due</b> | <b>Greater than<br/>90 days</b> | <b>Total<br/>past due</b> | <b>Total<br/>loans</b> |
|---------------------------------------|-----------------|--------------------------------|--------------------------------|---------------------------------|---------------------------|------------------------|
| Residential real estate mortgages:    |                 |                                |                                |                                 |                           |                        |
| Originated first mortgages            | \$ 4,905        | \$ 16                          | \$ 5                           | \$ 35                           | \$ 56                     | \$ 4,961               |
| Purchased first mortgages             | 96              | 2                              | 1                              | 5                               | 8                         | 104                    |
| Home equity lines of credit           | 3,483           | 4                              | 1                              | 6                               | 11                        | 3,494                  |
| Personal loans secured by securities  | 599             |                                |                                | 5                               | 5                         | 604                    |
| Other                                 | 20              |                                |                                |                                 |                           | 20                     |
| <b>Total loans to banking clients</b> | <b>\$ 9,103</b> | <b>\$ 22</b>                   | <b>\$ 7</b>                    | <b>\$ 51</b>                    | <b>\$ 80</b>              | <b>\$ 9,183</b>        |
| <b>December 31, 2010</b>              |                 |                                |                                |                                 |                           |                        |
| Residential real estate mortgages:    |                 |                                |                                |                                 |                           |                        |
| Originated first mortgages            | \$ 4,527        | \$ 18                          | \$ 5                           | \$ 38                           | \$ 61                     | \$ 4,588               |
| Purchased first mortgages             | 100             | 2                              | 1                              | 4                               | 7                         | 107                    |
| Home equity lines of credit           | 3,489           | 5                              | 2                              | 4                               | 11                        | 3,500                  |
| Personal loans secured by securities  | 557             |                                |                                | 5                               | 5                         | 562                    |
| Other                                 | 21              |                                |                                |                                 |                           | 21                     |
| <b>Total loans to banking clients</b> | <b>\$ 8,694</b> | <b>\$ 25</b>                   | <b>\$ 8</b>                    | <b>\$ 51</b>                    | <b>\$ 84</b>              | <b>\$ 8,778</b>        |

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In addition to monitoring the delinquency characteristics as presented in the aging analysis above, the Company monitors the credit quality of residential real estate mortgages and home equity lines of credit (HELOCs) by reviewing the year of origination, borrower Fair Issac & Company (FICO) scores at origination, updated FICO scores, and loan-to-value ratios at origination (Origination LTV), as presented in the following tables. Borrowers' FICO scores are provided by an independent third party credit reporting service and were last updated in March 2011. The Company monitors the credit quality of personal loans secured by securities by reviewing the fair value of collateral to ensure adequate collateralization of at least 100% of the principal amount of the loans. All of these loans were fully collateralized by securities with fair values in excess of borrowing amounts at March 31, 2011 and December 31, 2010.

| March 31, 2011                 | Residential real estate mortgages |                           |          | Home equity lines of credit |
|--------------------------------|-----------------------------------|---------------------------|----------|-----------------------------|
|                                | Originated first mortgages        | Purchased first mortgages | Total    |                             |
| Year of origination            |                                   |                           |          |                             |
| Pre-2007                       | \$ 336                            | \$ 56                     | \$ 392   | \$ 1,106                    |
| 2007                           | 355                               | 9                         | 364      | 241                         |
| 2008                           | 656                               | 8                         | 664      | 1,320                       |
| 2009                           | 754                               | 12                        | 766      | 451                         |
| 2010                           | 2,162                             | 19                        | 2,181    | 317                         |
| 2011                           | 698                               |                           | 698      | 59                          |
| Total                          | \$ 4,961                          | \$ 104                    | \$ 5,065 | \$ 3,494                    |
| Origination FICO               |                                   |                           |          |                             |
| < 620                          | \$ 10                             | \$ 2                      | \$ 12    | \$                          |
| 620 - 679                      | 119                               | 14                        | 133      | 24                          |
| 680 - 739                      | 967                               | 32                        | 999      | 672                         |
| <sup>3</sup> 740               | 3,865                             | 56                        | 3,921    | 2,798                       |
| Total                          | \$ 4,961                          | \$ 104                    | \$ 5,065 | \$ 3,494                    |
| Updated FICO                   |                                   |                           |          |                             |
| < 620                          | \$ 64                             | \$ 7                      | \$ 71    | \$ 47                       |
| 620 - 679                      | 145                               | 8                         | 153      | 94                          |
| 680 - 739                      | 751                               | 27                        | 778      | 477                         |
| <sup>3</sup> 740               | 4,001                             | 62                        | 4,063    | 2,876                       |
| Total                          | \$ 4,961                          | \$ 104                    | \$ 5,065 | \$ 3,494                    |
| Origination LTV <sup>(1)</sup> |                                   |                           |          |                             |
| £ 70%                          | \$ 3,200                          | \$ 53                     | \$ 3,253 | \$ 2,370                    |
| 71% - 89%                      | 1,731                             | 49                        | 1,780    | 1,081                       |
| <sup>3</sup> 90%               | 30                                | 2                         | 32       | 43                          |
| Total                          | \$ 4,961                          | \$ 104                    | \$ 5,065 | \$ 3,494                    |

- <sup>(1)</sup> The computation of the origination LTV ratio for a HELOC includes any first lien mortgage outstanding on the same property at the time of origination. At March 31, 2011, \$742 million of HELOCs were in a first lien position.

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| December 31, 2010<br>Year of origination | Residential real estate mortgages |                              |                 | Home equity<br>lines of credit |
|------------------------------------------|-----------------------------------|------------------------------|-----------------|--------------------------------|
|                                          | Originated first<br>mortgages     | Purchased first<br>mortgages | Total           |                                |
| Pre-2007                                 | \$ 352                            | \$ 58                        | \$ 410          | \$ 1,132                       |
| 2007                                     | 384                               | 9                            | 393             | 245                            |
| 2008                                     | 728                               | 8                            | 736             | 1,345                          |
| 2009                                     | 884                               | 12                           | 896             | 466                            |
| 2010                                     | 2,240                             | 20                           | 2,260           | 312                            |
| <b>Total</b>                             | <b>\$ 4,588</b>                   | <b>\$ 107</b>                | <b>\$ 4,695</b> | <b>\$ 3,500</b>                |
| Origination FICO                         |                                   |                              |                 |                                |
| < 620                                    | \$ 9                              | \$ 2                         | \$ 11           | \$                             |
| 620 - 679                                | 115                               | 15                           | 130             | 26                             |
| 680 - 739                                | 907                               | 33                           | 940             | 677                            |
| <sup>3</sup> 740                         | 3,557                             | 57                           | 3,614           | 2,797                          |
| <b>Total</b>                             | <b>\$ 4,588</b>                   | <b>\$ 107</b>                | <b>\$ 4,695</b> | <b>\$ 3,500</b>                |
| Updated FICO                             |                                   |                              |                 |                                |
| < 620                                    | \$ 63                             | \$ 9                         | \$ 72           | \$ 49                          |
| 620 - 679                                | 147                               | 8                            | 155             | 99                             |
| 680 - 739                                | 730                               | 29                           | 759             | 499                            |
| <sup>3</sup> 740                         | 3,648                             | 61                           | 3,709           | 2,853                          |
| <b>Total</b>                             | <b>\$ 4,588</b>                   | <b>\$ 107</b>                | <b>\$ 4,695</b> | <b>\$ 3,500</b>                |
| Origination LTV <sup>(1)</sup>           |                                   |                              |                 |                                |
| £ 70%                                    | \$ 2,911                          | \$ 55                        | \$ 2,966        | \$ 2,375                       |
| 71% - 89%                                | 1,659                             | 51                           | 1,710           | 1,092                          |
| <sup>3</sup> 90%                         | 18                                | 1                            | 19              | 33                             |
| <b>Total</b>                             | <b>\$ 4,588</b>                   | <b>\$ 107</b>                | <b>\$ 4,695</b> | <b>\$ 3,500</b>                |

<sup>(1)</sup> The computation of the origination LTV ratio for a HELOC includes any first lien mortgage outstanding on the same property at the time of origination. At December 31, 2010, \$742 million of HELOCs were in a first lien position.

**5. Commitments and Contingent Liabilities**

The Company has clients that sell (i.e., write) listed option contracts that are cleared by various clearing houses. The clearing houses establish margin requirements on these transactions. The Company partially satisfies the margin requirements by arranging unsecured standby letter of credit agreements (LOCs), in favor of the clearing houses, which are issued by multiple banks. At March 31, 2011, the aggregate face amount of

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these LOCs totaled \$445 million. In connection with its securities lending activities, Schwab is required to provide collateral to certain brokerage clients. Schwab satisfies the collateral requirements by arranging LOCs, in favor of these brokerage clients, which are issued by multiple banks. At March 31, 2011, the aggregate face amount of these LOCs totaled \$54 million. There were no funds drawn under any of these LOCs at March 31, 2011.

The Company also provides guarantees to securities clearing houses and exchanges under their standard membership agreement, which requires members to guarantee the performance of other members. Under the agreement, if another member becomes unable to satisfy its obligations to the clearing houses and exchanges, other members would be required to meet shortfalls. The Company's liability under these arrangements is not quantifiable and may exceed the cash and securities it has posted as collateral. However, the potential requirement for the Company to make payments under these arrangements is remote. Accordingly, no liability has been recognized for these guarantees.

On March 21, 2011, the Company announced a definitive agreement to acquire optionsXpress Holdings, Inc. (optionsXpress), an online brokerage firm primarily focused on equity option securities and futures. Under the terms of the agreement, optionsXpress stockholders will receive 1.02 shares of the Company's common stock for each share of optionsXpress stock. Based on the Company's closing stock price on March 31, 2011, the transaction is valued at

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approximately \$1.0 billion. The transaction is expected to close in the third quarter of 2011, subject to optionsXpress stockholder approval, regulatory approvals, and customary closing conditions.

*Legal contingencies:* The Company is subject to claims and lawsuits in the ordinary course of business, including arbitrations, class actions and other litigation, some of which include claims for substantial or unspecified damages. The Company is also the subject of inquiries, investigations, and proceedings by regulatory and other governmental agencies. In addition, the Company is responding to certain litigation claims brought against former subsidiaries pursuant to indemnities it has provided to purchasers of those entities. Certain of these matters are described below.

The Company believes it has strong defenses in all significant matters currently pending and is contesting liability and the damages claimed. Nevertheless, some of these matters may result in adverse judgments or awards, including penalties, injunctions, or other relief, and the Company may also determine to settle a matter because of the uncertainty and risks of litigation. Based on current information and consultation with counsel, management believes that the resolution of matters currently pending will not have a material impact on the financial condition or cash flows of the Company, but could be material to the Company's operating results for a particular future period, depending on results for that period. However, predicting the outcome of a matter is inherently difficult, particularly where claims are brought on behalf of various classes of claimants, claimants seek substantial or unspecified damages, or when investigations or legal proceedings are at an early stage, and in many cases, including the Auction Rate Securities Regulatory Inquiries, Total Bond Market Fund Litigation and optionsXpress Merger Litigation matters described below, it is not possible to determine whether a loss will be incurred or to estimate the range of that loss until the matter is closer to resolution.

**Auction Rate Securities Regulatory Inquiries:** Schwab has been responding to industry wide inquiries from federal and state regulators regarding sales of auction rate securities to clients who were unable to sell their holdings when the normal auction process for those securities froze unexpectedly in February 2008. On August 17, 2009, a civil complaint was filed against Schwab in New York state court by the Attorney General of the State of New York alleging material misrepresentations and omissions by Schwab regarding the risks of auction rate securities, and seeking restitution, disgorgement, penalties and other relief, including repurchase of securities held in client accounts. As reflected in a statement issued August 17, 2009, Schwab has responded that the allegations are without merit and that Schwab intends to contest any charges. On March 15, 2010, Schwab filed a motion to dismiss the case and various claims in the civil complaint, which remains pending.

**YieldPlus Fund Litigation:** As disclosed previously, the Company recorded total charges in 2010 of \$199 million, net of insurance proceeds of \$39 million under applicable policies, for settlements to resolve consolidated class action litigation in the U.S. District Court for the Northern District of California relating to the Schwab YieldPlus Fund®. On April 19, 2011, the court granted final approval of the settlement agreements and entered final judgment in the litigation.

**Total Bond Market Fund Litigation:** On August 28, 2008, a class action lawsuit was filed in the U.S. District Court for the Northern District of California on behalf of investors in the Schwab Total Bond Market Fund (Northstar lawsuit). The lawsuit, which alleges violations of state law and federal securities law in connection with the fund's investment policy, names Schwab Investments (registrant and issuer of the fund's shares) and CSIM as defendants. Allegations include that the fund improperly deviated from its stated investment objectives by investing in collateralized mortgage obligations (CMOs) and investing more than 25% of fund assets in CMOs and mortgage-backed securities without obtaining a shareholder vote. Plaintiffs seek unspecified compensatory and rescission damages, unspecified equitable and injunctive relief, and costs and attorneys' fees. On February 19, 2009, the court denied defendants' motion to dismiss plaintiffs' federal securities law claim, and dismissed certain state law claims with leave to amend. On April 27, 2009, the court issued a stay of proceedings while defendants appealed the court's February 19, 2009 decision refusing to dismiss plaintiffs' federal securities law claim. On August 12, 2010, the Ninth Circuit Court of Appeals ruled in favor of the defendants and dismissed plaintiffs' federal securities law claim. On September 28, 2010, plaintiffs filed a second amended class action complaint which named Schwab Investments and current and former trustees and officers of the trust as the defendants and dropped the federal securities law claim and certain of the state law claims. On September 3, 2010, a second class action lawsuit by a different law firm was filed in the U.S. District Court for the Northern District of California on behalf of investors in the fund (Smit lawsuit). The Smit

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lawsuit, which names Schwab Investments, CSIM and Schwab as defendants, alleges violations of state law in connection with the fund's deviation from the performance of its benchmark index and concentration in mortgage-backed securities, and seeks restitution and disgorgement of management or other fees. The Northstar and Smit lawsuits were related and assigned to the same judge on October 6, 2010, and on October 11, 2010, defendants filed a motion to consolidate the two cases. On November 10, 2010, defendants filed motions to dismiss in both cases.

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In the Smit case, plaintiffs responded to defendants' motion to dismiss by filing an amended complaint on December 3, 2010. Defendants moved to dismiss the amended complaint on January 5, 2011, which was granted with leave to amend on March 8, 2011. Plaintiffs in Smit did not file a further amended complaint by the court-ordered deadline of March 29, 2011, and on April 19, 2011, the Court dismissed the case with prejudice.

On March 2, 2011, defendants' motion to dismiss in the Northstar case was granted with leave to amend certain claims. On March 29, 2011, the Northstar plaintiffs filed a third amended complaint; defendants' motion to dismiss the third amended complaint was filed April 25, 2011 and remains pending.

**optionsXpress Merger Litigation:** Between March 21, 2011 and April 6, 2011, ten purported class action lawsuits were filed by optionsXpress stockholders challenging Schwab's proposed acquisition of optionsXpress. Named defendants include the Company, optionsXpress and members of its board of directors. Seven lawsuits were filed in the Circuit Court of Cook County, Illinois (three of which have now been consolidated in a single action) and three lawsuits were filed in the Court of Chancery of the State of Delaware and consolidated. The complaints generally allege that optionsXpress directors breached fiduciary duties owed to optionsXpress stockholders by allegedly approving the merger agreement at an unfair price and terms and through an unfair process, and that the Company aided and abetted the alleged fiduciary breaches. The lawsuits seek, among other relief, an injunction against the merger, rescission in the event the merger is completed, an accounting for alleged damages, and an award of costs and attorneys' fees. On April 27, 2011, defendants filed a dual motion in Illinois and Delaware court moving to proceed in one jurisdiction and dismiss or stay litigation in the other jurisdiction. On April 28, 2011, the Delaware court granted defendants' motion and stayed the consolidated Delaware proceeding in favor of the proceedings in Illinois.

**6. Fair Values of Assets and Liabilities**

Fair value is defined as the price that would be received to sell an asset or the price paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value measurement accounting guidance describes the fair value hierarchy for disclosing assets and liabilities measured at fair value based on the inputs used to value them. The fair value hierarchy maximizes the use of observable inputs and minimizes the use of unobservable inputs. Observable inputs are based on market pricing data obtained from sources independent of the Company. A quoted price in an active market provides the most reliable evidence of fair value and is generally used to measure fair value whenever available. Unobservable inputs reflect management's judgment about the assumptions market participants would use in pricing the asset or liability. Where inputs used to measure fair value of an asset or liability are from different levels of the hierarchy, the asset or liability is categorized based on the lowest level input that is significant to the fair value measurement in its entirety. Assessing the significance of a particular input requires judgment. The fair value hierarchy includes three levels based on the objectivity of the inputs as follows:

Level 1 inputs are quoted prices in active markets as of the measurement date for identical assets or liabilities that the Company has the ability to access. This category includes active exchange-traded money market funds, mutual funds, and equity securities. The Company did not transfer any assets or liabilities between Level 1 and Level 2 during the quarter ended March 31, 2011.

Level 2 inputs are inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly. Level 2 inputs include quoted prices for similar assets and liabilities in active markets, and inputs other than quoted prices that are observable for the asset or liability, such as interest rates, benchmark yields, issuer spreads, new issue data, and collateral performance. This category includes residential mortgage-backed securities, asset-backed securities, corporate debt securities, certificates of deposit, U.S. agency and municipal debt securities, and U.S. Treasury securities.

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Level 3 inputs are unobservable inputs for the asset or liability, and include situations where there is little, if any, market activity for the asset or liability. The Company did not have any financial assets or liabilities utilizing Level 3 inputs as of March 31, 2011, or December 31, 2010.

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**Assets and Liabilities Recorded at Fair Value**

The Company's assets recorded at fair value include certain cash equivalents, investments segregated and on deposit for regulatory purposes, other securities owned, and securities available for sale. When available, the Company uses quoted prices in active markets to measure the fair value of assets. When quoted prices do not exist, the Company uses prices obtained from independent third-party pricing services to measure the fair value of investment assets. The Company validates prices received from the pricing services using various methods, including comparison to prices received from additional pricing services, comparison to quoted market prices, where available, comparison to internal valuation models, and review of other relevant market data. The Company does not adjust the prices received from independent third-party pricing services unless such prices are inconsistent with the definition of fair value and result in a material difference in the recorded amounts. At March 31, 2011, and December 31, 2010, the Company did not adjust prices received from independent third-party pricing services. Liabilities recorded at fair value are not material, and therefore are not included in the following tables.

The following tables present the fair value hierarchy for assets measured at fair value:

|                                                                     | Quoted Prices<br>in Active Markets<br>for Identical<br>Assets<br>(Level 1) | Significant<br>Other Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) | Balance at<br>Fair Value |
|---------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------|----------------------------------------------------|--------------------------|
| <b>March 31, 2011</b>                                               |                                                                            |                                                        |                                                    |                          |
| Cash equivalents:                                                   |                                                                            |                                                        |                                                    |                          |
| Money market funds                                                  | \$ 1,449                                                                   | \$                                                     | \$                                                 | \$ 1,449                 |
| Total cash equivalents                                              | 1,449                                                                      |                                                        |                                                    | 1,449                    |
| Investments segregated and on deposit for regulatory purposes:      |                                                                            |                                                        |                                                    |                          |
| U.S. Government securities                                          |                                                                            | 2,174                                                  |                                                    | 2,174                    |
| Certificates of deposit                                             |                                                                            | 2,054                                                  |                                                    | 2,054                    |
| Corporate debt securities                                           |                                                                            | 1,680                                                  |                                                    | 1,680                    |
| Total investments segregated and on deposit for regulatory purposes |                                                                            | 5,908                                                  |                                                    | 5,908                    |
| Other securities owned:                                             |                                                                            |                                                        |                                                    |                          |
| Schwab Funds® money market funds                                    | 200                                                                        |                                                        |                                                    | 200                      |
| Equity and bond mutual funds                                        | 98                                                                         |                                                        |                                                    | 98                       |
| State and municipal debt obligations                                |                                                                            | 53                                                     |                                                    | 53                       |
| Equity, U.S. Government and corporate debt, and other securities    | 1                                                                          | 34                                                     |                                                    | 35                       |
| Total other securities owned                                        | 299                                                                        | 87                                                     |                                                    | 386                      |
| Securities available for sale:                                      |                                                                            |                                                        |                                                    |                          |
| U.S. agency residential mortgage-backed securities                  |                                                                            | 14,296                                                 |                                                    | 14,296                   |
| Non-agency residential mortgage-backed securities                   |                                                                            | 1,334                                                  |                                                    | 1,334                    |
| U.S. agency notes                                                   |                                                                            | 2,776                                                  |                                                    | 2,776                    |
| Corporate debt securities                                           |                                                                            | 2,720                                                  |                                                    | 2,720                    |

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|                                     |          |           |
|-------------------------------------|----------|-----------|
| Asset-backed securities             | 2,568    | 2,568     |
| Certificates of deposit             | 2,352    | 2,352     |
| Total securities available for sale | 26,046   | 26,046    |
| Total                               | \$ 1,748 | \$ 32,041 |
|                                     | \$       | \$ 33,789 |

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(Tabular Amounts in Millions, Except Per Share Data, Ratios, or as Noted)

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|                                                                     | Quoted Prices<br>in Active Markets<br>for Identical<br>Assets<br>(Level 1) | Significant<br>Other Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) | Balance at<br>Fair Value |
|---------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------|----------------------------------------------------|--------------------------|
| <b>December 31, 2010</b>                                            |                                                                            |                                                        |                                                    |                          |
| Cash equivalents:                                                   |                                                                            |                                                        |                                                    |                          |
| Money market funds                                                  | \$ 988                                                                     | \$                                                     | \$                                                 | \$ 988                   |
| Commercial paper                                                    |                                                                            | 242                                                    |                                                    | 242                      |
| Total cash equivalents                                              | 988                                                                        | 242                                                    |                                                    | 1,230                    |
| Investments segregated and on deposit for regulatory purposes:      |                                                                            |                                                        |                                                    |                          |
| U.S. Government securities                                          |                                                                            | 3,190                                                  |                                                    | 3,190                    |
| Certificates of deposit                                             |                                                                            | 2,201                                                  |                                                    | 2,201                    |
| Corporate debt securities                                           |                                                                            | 1,704                                                  |                                                    | 1,704                    |
| Total investments segregated and on deposit for regulatory purposes |                                                                            | 7,095                                                  |                                                    | 7,095                    |
| Other securities owned:                                             |                                                                            |                                                        |                                                    |                          |
| Schwab Funds® money market funds                                    | 172                                                                        |                                                        |                                                    | 172                      |
| Equity and bond mutual funds                                        | 99                                                                         |                                                        |                                                    | 99                       |
| State and municipal debt obligations                                |                                                                            | 47                                                     |                                                    | 47                       |
| Equity, U.S. Government and corporate debt, and other securities    | 1                                                                          | 18                                                     |                                                    | 19                       |
| Total other securities owned                                        | 272                                                                        | 65                                                     |                                                    | 337                      |
| Securities available for sale:                                      |                                                                            |                                                        |                                                    |                          |
| U.S. agency residential mortgage-backed securities                  |                                                                            | 13,098                                                 |                                                    | 13,098                   |
| Non-agency residential mortgage-backed securities                   |                                                                            | 1,470                                                  |                                                    | 1,470                    |
| U.S. agency notes                                                   |                                                                            | 2,780                                                  |                                                    | 2,780                    |
| Corporate debt securities                                           |                                                                            | 2,268                                                  |                                                    | 2,268                    |
| Asset-backed securities                                             |                                                                            | 2,502                                                  |                                                    | 2,502                    |
| Certificates of deposit                                             |                                                                            | 1,875                                                  |                                                    | 1,875                    |
| Total securities available for sale                                 |                                                                            | 23,993                                                 |                                                    | 23,993                   |
| Total                                                               | \$ 1,260                                                                   | \$ 31,395                                              | \$                                                 | \$ 32,655                |

**Fair Value of Assets and Liabilities Not Recorded at Fair Value**

Descriptions of the valuation methodologies and assumptions used to estimate the fair value of assets and liabilities not recorded at fair value are described below. There were no significant changes in these methodologies or assumptions during the first quarter of 2011.

*Other cash equivalents, receivables, payables, and accrued expenses and other liabilities* include cash and highly liquid investments, receivables and payables from/ to brokers, dealers and clearing organizations, receivables and payables from/ to brokerage clients, and drafts, accounts, taxes, interest, and compensation payable. Assets and liabilities in these categories are short-term in nature and accordingly are recorded at

amounts that approximate fair value.

*Cash and investments segregated and on deposit for regulatory purposes* include securities purchased under resale agreements. Securities purchased under resale agreements are recorded at par value plus accrued interest. Securities purchased under resale agreements are short-term in nature and are backed by collateral that both exceeds the carrying value of the resale agreement and is highly liquid in nature. Accordingly, the carrying value approximates fair value.

*Securities held to maturity* include U.S. agency residential mortgage-backed securities, asset-backed securities collateralized by credit card, student, and auto loans, and corporate debt securities. Securities held to maturity are recorded at amortized cost. The fair value of these securities is obtained using an independent third-party pricing service, as discussed above.

*Loans to banking clients* primarily include adjustable rate residential first-mortgage and HELOC loans. Loans to banking clients are recorded at carrying value net of an allowance for loan losses. The fair value of the Company's loans to banking clients is estimated based on market prices for mortgage-backed securities collateralized by similar types of loans.

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*Loans held for sale* include fixed rate residential first-mortgage loans intended for sale. Loans held for sale are recorded at the lower of cost or fair value. The fair value of the Company's loans held for sale is estimated using quoted market prices for securities backed by similar types of loans.

*Other assets* include cost method investments whose carrying values approximate their fair values. Other assets also include Federal Home Loan Bank stock recorded at par, which approximates fair value.

*Deposits from banking clients:* The Company considers the fair value of deposits with no stated maturity, such as deposits from banking clients, to be equal to the amount payable on demand as of the balance sheet date.

*Long-term debt* includes Senior Notes, Senior Medium-Term Notes, Series A, Junior Subordinated Notes, and a finance lease obligation. The fair value of the Senior Notes, Senior Medium-Term Notes, Series A, and Junior Subordinated Notes is estimated using indicative, non-binding quotes from independent brokers. The finance lease obligation is recorded at carrying value, which approximates fair value.

*Firm commitments to extend credit:* The Company extends credit to banking clients through HELOC and personal loans secured by securities. The Company considers the fair value of these unused commitments to be not material because the interest rates earned on these balances are based on market interest rate indices and reset monthly. Future utilization of HELOC and personal loan commitments will earn a then-current market interest rate. The Company does not charge a fee to maintain a HELOC or personal loan.

The table below presents the Company's fair value estimates for financial instruments excluding short-term financial assets and liabilities, for which carrying amounts approximate fair value, and excluding financial instruments recorded at fair value.

|                               | March 31,<br>2011  |               | December 31,<br>2010 |               |
|-------------------------------|--------------------|---------------|----------------------|---------------|
|                               | Carrying<br>Amount | Fair<br>Value | Carrying<br>Amount   | Fair<br>Value |
| <b>Financial Assets:</b>      |                    |               |                      |               |
| Securities held to maturity   | \$ 16,646          | \$ 16,681     | \$ 17,762            | \$ 17,848     |
| Loans to banking clients net  | \$ 9,130           | \$ 8,816      | \$ 8,725             | \$ 8,469      |
| Loans held for sale           | \$ 34              | \$ 36         | \$ 185               | \$ 194        |
| <b>Financial Liabilities:</b> |                    |               |                      |               |
| Short-term borrowings         | \$ 58              | \$ 58         | \$                   | \$            |
| Long-term debt                | \$ 2,005           | \$ 2,127      | \$ 2,006             | \$ 2,116      |

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(Unaudited)

**7. Comprehensive Income and Accumulated Other Comprehensive Income (Loss)**

The components of comprehensive income are as follows:

|                                                                        | <b>Three Months Ended<br/>March 31,</b> |             |
|------------------------------------------------------------------------|-----------------------------------------|-------------|
|                                                                        | <b>2011</b>                             | <b>2010</b> |
| Net income                                                             | \$ 243                                  | \$ 6        |
| Other comprehensive income:                                            |                                         |             |
| Change in net unrealized gain (loss) on securities available for sale: |                                         |             |
| Net unrealized gain                                                    | 21                                      | 122         |
| Reclassification of OTTI charges included in earnings                  | 7                                       | 8           |
| Income tax effect                                                      | (10)                                    | (50)        |
| Total other comprehensive income                                       | 18                                      | 80          |
| Comprehensive income                                                   | \$ 261                                  | \$ 86       |

Accumulated other comprehensive income (loss) represents cumulative gains and losses that are not reflected in earnings. Accumulated other comprehensive income (loss) balances were:

|                                     | <b>Net unrealized gain (loss)<br/>on securities available for sale</b>      |                                                                                 | <b>Net unrealized<br/>loss on cash<br/>flow hedging<br/>instruments</b> | <b>Total accumulated<br/>other<br/>comprehensive<br/>income (loss)</b> |
|-------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------|
|                                     | <b>Portion of<br/>unrealized gain<br/>(loss) on Non-OTTI<br/>securities</b> | <b>Portion of<br/>unrealized loss<br/>on OTTI<br/>securities <sup>(1)</sup></b> |                                                                         |                                                                        |
| Balance at December 31, 2009        | \$ (77)                                                                     | \$ (114)                                                                        | \$                                                                      | \$ (191)                                                               |
| Reclassification of OTTI securities | 16                                                                          | (16)                                                                            |                                                                         |                                                                        |
| Other net changes                   | 66                                                                          | 14                                                                              |                                                                         | 80                                                                     |
| Balance at March 31, 2010           | \$ 5                                                                        | \$ (116)                                                                        | \$                                                                      | \$ (111)                                                               |
| Balance at December 31, 2010        | \$ 88                                                                       | \$ (71)                                                                         | \$ (1)                                                                  | \$ 16                                                                  |
| Other net changes                   | 5                                                                           | 12                                                                              | 1                                                                       | 18                                                                     |
| Balance at March 31, 2011           | \$ 93                                                                       | \$ (59)                                                                         | \$                                                                      | \$ 34                                                                  |

<sup>(1)</sup> OTTI securities are securities for which the Company has recognized an impairment charge through earnings.



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**8. Earnings Per Share**

Basic EPS is computed by dividing net income available to common stockholders by the weighted-average number of common shares outstanding during the period. The computation of diluted EPS is similar to the computation of basic EPS except that the denominator is increased to include the number of additional common shares that would have been outstanding if dilutive potential common shares had been issued. Dilutive potential common shares include the effect of outstanding stock options and unvested restricted stock awards and units. EPS under the basic and diluted computations is as follows:

|                                                                   | <b>Three Months Ended<br/>March 31,</b> |             |
|-------------------------------------------------------------------|-----------------------------------------|-------------|
|                                                                   | <b>2011</b>                             | <b>2010</b> |
| Net income available to common stockholders <sup>(1)</sup>        | \$ 243                                  | \$ 6        |
| Weighted-average common shares outstanding basic                  | 1,203                                   | 1,183       |
| Common stock equivalent shares related to stock incentive plans   | 4                                       | 5           |
| Weighted-average common shares outstanding diluted <sup>(2)</sup> | 1,207                                   | 1,188       |
| Basic EPS                                                         | \$ .20                                  | \$ .20      |
| Diluted EPS                                                       | \$ .20                                  | \$ .20      |

<sup>(1)</sup> Net income available to participating securities (unvested restricted shares) was not material for the first quarter of 2011 or 2010.

<sup>(2)</sup> Total antidilutive stock options and restricted stock awards excluded from the calculation of diluted EPS were 39 million and 33 million shares for the first quarters of 2011 and 2010, respectively.

**9. Regulatory Requirements**

CSC is a savings and loan holding company and Schwab Bank, CSC's depository institution subsidiary, is a federal savings bank. CSC and Schwab Bank are both subject to supervision and regulation by the Office of Thrift Supervision. As a savings and loan holding company, CSC is not subject to specific statutory capital requirements. However, CSC is required to maintain capital that is sufficient to support the holding company and its subsidiaries' business activities, and the risks inherent in those activities.

Schwab Bank is required to maintain minimum capital levels as specified in federal banking laws and regulations. Failure to meet the minimum levels will result in certain mandatory, and possibly additional discretionary, actions by the regulators that, if undertaken, could have a direct material effect on Schwab Bank. At March 31, 2011, CSC and Schwab Bank met the capital level requirements.

The regulatory capital and ratios for Schwab Bank at March 31, 2011, are as follows:

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|                           | Actual   |       | Minimum Capital Requirement |       | Minimum to be Well Capitalized |       |
|---------------------------|----------|-------|-----------------------------|-------|--------------------------------|-------|
|                           | Amount   | Ratio | Amount                      | Ratio | Amount                         | Ratio |
| Tier 1 Risk-Based Capital | \$ 4,313 | 23.9% | \$ 721                      | 4.0%  | \$ 1,081                       | 6.0%  |
| Total Risk-Based Capital  | \$ 4,365 | 24.2% | \$ 1,442                    | 8.0%  | \$ 1,802                       | 10.0% |
| Tier 1 Core Capital       | \$ 4,313 | 7.7%  | \$ 2,230                    | 4.0%  | \$ 2,787                       | 5.0%  |
| Tangible Equity           | \$ 4,313 | 7.7%  | \$ 1,115                    | 2.0%  | N/A                            |       |

N/A Not applicable.

Based on its regulatory capital ratios at March 31, 2011, Schwab Bank is considered well capitalized (the highest category) pursuant to banking regulatory guidelines. There are no conditions or events since March 31, 2011, that management believes have changed Schwab Bank's capital category.

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Schwab is subject to Rule 15c3-1 under the Securities Exchange Act of 1934 (the Uniform Net Capital Rule). Schwab computes net capital under the alternative method permitted by the Uniform Net Capital Rule. This method requires the maintenance of minimum net capital, as defined, of the greater of 2% of aggregate debit balances arising from client transactions or a minimum dollar requirement, which is based on the type of business conducted by the broker-dealer. Under the alternative method, a broker-dealer may not repay subordinated borrowings, pay cash dividends, or make any unsecured advances or loans to its parent company or employees if such payment would result in net capital of less than 5% of aggregate debit balances or less than 120% of its minimum dollar requirement. At March 31, 2011, 2% of aggregate debit balances was \$253 million, which exceeded the minimum dollar requirement for Schwab of \$250,000. At March 31, 2011, Schwab's net capital was \$1.2 billion (10% of aggregate debit balances), which was \$984 million in excess of its minimum required net capital and \$604 million in excess of 5% of aggregate debit balances.

**10. Segment Information**

The Company structures its operating segments according to its various types of clients and the services provided to those clients. The Company's two reportable segments are Investor Services and Institutional Services.

The Company evaluates the performance of its segments on a pre-tax basis, excluding items such as impairment charges on non-financial assets, discontinued operations, extraordinary items, and significant restructuring and other charges. Segment assets and liabilities are not disclosed because the balances are not used for evaluating segment performance and deciding how to allocate resources to segments. There are no revenues from transactions with other segments within the Company.

Financial information for the Company's reportable segments is presented in the following table:

| Three Months Ended March 31,                             | Investor Services |        | Institutional Services |        | Unallocated |          | Total  |        |
|----------------------------------------------------------|-------------------|--------|------------------------|--------|-------------|----------|--------|--------|
|                                                          | 2011              | 2010   | 2011                   | 2010   | 2011        | 2010     | 2011   | 2010   |
| <b>Net Revenues:</b>                                     |                   |        |                        |        |             |          |        |        |
| Asset management and administration fees                 | \$ 276            | \$ 215 | \$ 226                 | \$ 204 | \$          | \$ 1     | \$ 502 | \$ 420 |
| Net interest revenue                                     | 373               | 288    | 63                     | 51     |             | 1        | 436    | 340    |
| Trading revenue                                          | 160               | 140    | 80                     | 69     | 1           |          | 241    | 209    |
| Other                                                    | 20                | 17     | 19                     | 16     |             | (2)      | 39     | 31     |
| Provision for loan losses                                | (3)               | (12)   | (1)                    | (2)    |             |          | (4)    | (14)   |
| Net impairment losses on securities                      | (6)               | (7)    | (1)                    | (1)    |             |          | (7)    | (8)    |
| Total net revenues                                       | 820               | 641    | 386                    | 337    | 1           |          | 1,207  | 978    |
| <b>Expenses Excluding Interest <sup>(1)</sup></b>        | 554               | 529    | 260                    | 242    | (1)         | 194      | 813    | 965    |
| Income from continuing operations before taxes on income | \$ 266            | \$ 112 | \$ 126                 | \$ 95  | \$ 2        | \$ (194) | \$ 394 | \$ 13  |
| Taxes on income                                          |                   |        |                        |        |             |          | (151)  | (7)    |

|            |    |     |    |   |
|------------|----|-----|----|---|
| Net Income | \$ | 243 | \$ | 6 |
|------------|----|-----|----|---|

<sup>(1)</sup> Unallocated amount includes a class action litigation reserve of \$196 million in the first quarter of 2010.

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**Table of Contents****THE CHARLES SCHWAB CORPORATION****Management's Discussion and Analysis of Financial Condition and Results of Operations**

(Tabular Amounts in Millions, Except Ratios, or as Noted)

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations****OVERVIEW**

Management of The Charles Schwab Corporation (CSC) and its subsidiaries (collectively referred to as the Company) focuses on several key financial and non-financial metrics in evaluating the Company's financial position and operating performance. Results for the first quarters of 2011 and 2010 are shown in the following table:

|                                                                                 | <b>Three Months Ended<br/>March 31,</b> |             | <b>Percent<br/>Change</b> |
|---------------------------------------------------------------------------------|-----------------------------------------|-------------|---------------------------|
|                                                                                 | <b>2011</b>                             | <b>2010</b> |                           |
| <b>Client Activity Metrics:</b>                                                 |                                         |             |                           |
| Net new client assets (in billions)                                             | \$ 23.0                                 | \$ 23.3     | (1%)                      |
| Client assets (in billions, at quarter end)                                     | \$ 1,646.9                              | \$ 1,491.1  | 10%                       |
| Clients' daily average trades <sup>(1)</sup> (in thousands)                     | 472.5                                   | 415.5       | 14%                       |
| <b>Company Financial Metrics:</b>                                               |                                         |             |                           |
| Net revenues                                                                    | \$ 1,207                                | \$ 978      | 23%                       |
| Expenses excluding interest                                                     | 813                                     | 965         | (16%)                     |
| Income before taxes on income                                                   | 394                                     | 13          | N/M                       |
| Taxes on income                                                                 | (151)                                   | (7)         | N/M                       |
| Net income                                                                      | \$ 243                                  | \$ 6        | N/M                       |
| Earnings per share - diluted                                                    | \$ .20                                  | \$          | N/M                       |
| Net revenue growth (decline) from prior year                                    | 23%                                     | (12%)       |                           |
| Pre-tax profit margin                                                           | 32.6%                                   | 1.3%        |                           |
| Return on stockholders' equity (annualized)                                     | 15%                                     |             |                           |
| Annualized net revenue per average full-time equivalent employee (in thousands) | \$ 371                                  | \$ 310      | 20%                       |

<sup>(1)</sup> Amounts include all commission free trades, including the Company's Mutual Fund OneSource® funds and Exchange-Traded Funds, and other proprietary products.

N/M Not meaningful.

The broad equity markets improved during the first quarter of 2011 compared to the first quarter of 2010, as the Nasdaq Composite Index, the Standard & Poor's 500 Index, and the Dow Jones Industrial Average grew 16%, 13%, and 13%, respectively. The low interest rate environment, however, persisted in the first quarter as the federal funds target rate remained unchanged during the quarter at a range of zero to 0.25% and the three-month London Interbank Offered Rate (LIBOR) remained relatively flat at 0.30% compared to the first quarter of 2010.

The Company's continued investment in expanding and improving product and service capabilities for its clients was reflected in continued strength in its key client activity metrics during the first quarter of 2011 - net new client assets totaled \$23.0 billion and total client assets ended the first quarter at \$1.65 trillion, up 10% from the first quarter of 2010. In addition, clients' daily average trades of 472,500 in the first quarter of 2011 were up 14% on a year-over-year basis, and were the highest in nine quarters.

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Net revenues increased by 23% in the first quarter of 2011 compared to the first quarter of 2010 due to growth in all three major sources of revenue – net interest revenue, asset management and administration fees, and trading revenue. Net interest revenue increased primarily due to higher average balances of interest-earning assets during the quarter. Asset management and administration fees increased due to higher average asset valuations, continued asset inflows, and increases in advice fees, offset by money market mutual fund fee waivers of \$112 million. Money market mutual fund fee waivers were \$125 million in the first quarter of 2010. Trading revenue increased due to higher daily average revenue trades, partially offset by lower average revenue earned per revenue trade.

Expenses excluding interest decreased by 16% in the first quarter of 2011 compared to the first quarter of 2010 primarily due to the recognition of a class action litigation reserve of \$196 million relating to the Schwab YieldPlus Fund® in the first quarter of 2010, partially offset by increases in compensation and benefits expense and professional services expense. The

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**THE CHARLES SCHWAB CORPORATION**

**Management's Discussion and Analysis of Financial Condition and Results of Operations**

(Tabular Amounts in Millions, Except Ratios, or as Noted)

Company's ongoing expense discipline combined with a 23% increase in net revenues resulted in a 32.6% pre-tax profit margin in the first quarter of 2011 – the highest since the fourth quarter of 2008.

**Business Acquisition**

On March 21, 2011, the Company announced a definitive agreement to acquire optionsXpress Holdings, Inc. (optionsXpress), an online brokerage firm primarily focused on equity option securities and futures. Under the terms of the agreement, optionsXpress stockholders will receive 1.02 shares of the Company's common stock for each share of optionsXpress stock. Based on the Company's closing stock price on March 31, 2011, the transaction is valued at approximately \$1.0 billion. The transaction is expected to close in the third quarter of 2011, subject to optionsXpress stockholder approval, regulatory approvals, and customary closing conditions.

**CURRENT MARKET AND REGULATORY ENVIRONMENT**

While the equity markets' improvement from their March 2009 lows helped strengthen the Company's net revenues in the first quarter of 2011, the interest rate environment remains challenging and may continue to constrain growth in the Company's net revenues.

Short-term interest rates remained at historically low levels during the first quarter of 2011, as the federal funds target rate was unchanged at a range of zero to 0.25%. Additionally, one-month and three-month LIBOR remained relatively flat compared to the fourth quarter of 2010. To the extent rates remain at these low levels, the Company's net interest revenue will continue to be constrained, even as growth in average balances helps increase net interest revenue. The low rate environment also affects asset management and administration fees. The overall yields on certain Schwab-sponsored money market mutual funds have remained at levels at or below the management fees on those funds. The Company continues to waive a portion of its management fees, which it began to do in the first quarter of 2009, so that the funds continue providing a positive return to clients. These and other money market mutual funds may continue to find it necessary to replace maturing securities with low-yielding securities and the overall yield on such funds may remain below the management fees on those funds. To the extent this occurs, fees may be waived and waivers could increase from the first quarter 2011 level, which would negatively affect asset management and administration fees.

The Company recorded net impairment charges of \$7 million related to certain non-agency residential mortgage-backed securities in the first quarter of 2011 due to credit deterioration of the securities' underlying loans. Further deterioration in the performance of the underlying loans in the Company's residential mortgage-backed securities portfolio could result in the recognition of additional impairment charges. The Company has filed lawsuits in state court in San Francisco for rescission and damage against issuers and underwriters of certain non-agency residential mortgage-backed securities on which the Company has experienced realized and unrealized losses. The lawsuits allege that offering documents for the securities contained material untrue and misleading statements about the securities and the underwriting standards and credit quality of the underlying loans. The cases, which had been removed to federal court by defendants, were recently remanded to state court and remain pending.

The Dodd-Frank Wall Street Reform and Consumer Protection Act was signed into law in July 2010. Among other things, the legislation authorizes various assessments and fees and requires the establishment of minimum leverage and risk-based capital requirements for insured depository institutions. In addition, the legislation eliminates the Office of Thrift Supervision effective July 21, 2011 and, as a result, the Federal Reserve will become CSC's primary regulator and the Office of the Comptroller of the Currency will become the primary regulator of Schwab Bank. CSC is continuing to review the impact the legislation, studies and related rule-making will have on the Company's business, financial condition, and results of operations.

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**RESULTS OF OPERATIONS**

The following discussion presents an analysis of the Company's results of operations for the first quarters of 2011 and 2010.

**Net Revenues**

The Company's major sources of net revenues are asset management and administration fees, net interest revenue, and trading revenue. Asset management and administration fees, net interest revenue, and trading revenue increased in the first quarter of 2011 compared to the first quarter of 2010.

Three Months Ended March 31,

|                                                     |                |        | 2011                    |        | 2010                    |
|-----------------------------------------------------|----------------|--------|-------------------------|--------|-------------------------|
|                                                     | Percent Change | Amount | % of Total Net Revenues | Amount | % of Total Net Revenues |
| <b>Asset management and administration fees</b>     |                |        |                         |        |                         |
| Mutual fund service fees:                           |                |        |                         |        |                         |
| Proprietary funds (Schwab Funds® and Laudus Funds®) | 1%             | \$ 142 | 12%                     | \$ 141 | 14%                     |
| Mutual Fund OneSource®                              | 19%            | 177    | 15%                     | 149    | 15%                     |
| Other                                               | 4%             | 28     | 2%                      | 27     | 3%                      |
| Investment management and trust fees                | 66%            | 126    | 10%                     | 76     | 8%                      |
| Other                                               | 7%             | 29     | 3%                      | 27     | 3%                      |
| Asset management and administration fees            | 20%            | 502    | 42%                     | 420    | 43%                     |
| <b>Net interest revenue</b>                         |                |        |                         |        |                         |
| Interest revenue                                    | 23%            | 481    | 40%                     | 391    | 40%                     |
| Interest expense                                    | (12%)          | (45)   | (4%)                    | (51)   | (5%)                    |
| Net interest revenue                                | 28%            | 436    | 36%                     | 340    | 35%                     |
| <b>Trading revenue</b>                              |                |        |                         |        |                         |
| Commissions                                         | 17%            | 225    | 19%                     | 193    | 20%                     |
| Principal transactions                              |                | 16     | 1%                      | 16     | 2%                      |
| Trading revenue                                     | 15%            | 241    | 20%                     | 209    | 22%                     |
| Other                                               | 26%            | 39     | 3%                      | 31     | 3%                      |
| Provision for loan losses                           | (71%)          | (4)    |                         | (14)   | (2%)                    |
| Net impairment losses on securities                 | (13%)          | (7)    | (1%)                    | (8)    | (1%)                    |

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|                    |     |          |      |        |      |
|--------------------|-----|----------|------|--------|------|
| Total net revenues | 23% | \$ 1,207 | 100% | \$ 978 | 100% |
|--------------------|-----|----------|------|--------|------|

### ***Asset Management and Administration Fees***

Asset management and administration fees include mutual fund service fees and fees for other asset-based financial services provided to individual and institutional clients. The Company earns mutual fund service fees for shareholder services, administration, and investment management provided to its proprietary funds, and recordkeeping and shareholder services provided to third-party funds. These fees are based upon the daily balances of client assets invested in these funds. The Company also earns asset management fees for advisory and managed account services, which are based on the daily balances of client assets subject to the specific fee for service. The fair values of client assets included in proprietary and third-party mutual funds are based on quoted market prices and other observable market data. Asset management and administration fees may vary with changes in the balances of client assets due to market fluctuations and client activity. For discussion of the impact of current market conditions on asset management and administration fees, see [Current Market and Regulatory Environment](#).

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Asset management and administration fees increased by \$82 million, or 20%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to an increase in investment management and trust fees and mutual fund service fees.

|                                                                                      | <b>Three Months Ended</b> |                       |                       |
|--------------------------------------------------------------------------------------|---------------------------|-----------------------|-----------------------|
|                                                                                      | <b>2011</b>               | <b>March 31, 2010</b> | <b>Percent Change</b> |
| Asset management and administration fees before money market mutual fund fee waivers | \$ 614                    | \$ 545                | 13%                   |
| Money market mutual fund fee waivers                                                 | (112)                     | (125)                 | (10%)                 |
| <b>Asset management and administration fees</b>                                      | <b>\$ 502</b>             | <b>\$ 420</b>         | <b>20%</b>            |

Mutual fund service fees increased by \$30 million, or 9%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to higher average balances of client assets invested in the Company's Mutual Fund OneSource funds as a result of higher average asset valuations and continued asset inflows. The increase in mutual fund service fees was also due to a decrease in money market mutual fund fee waivers. Given the low interest rate environment in the first quarters of 2011 and 2010, the overall yields on certain Schwab-sponsored money market mutual funds have remained at levels at or below the management fees on those funds. As a result, the Company waived a portion of its fees in the first quarters of 2011 and 2010 in order to provide a positive return to clients.

Investment management and trust fees increased by \$50 million, or 66%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to higher average balances of client assets participating in advisory and managed account services programs. The increase in investment management and trust fees was also due to a \$28 million decrease in temporary fee rebates under a rebate program that ended in 2010.

***Net Interest Revenue***

Net interest revenue is the difference between interest earned on interest-earning assets and interest paid on funding sources. Net interest revenue is affected by changes in the volume and mix of these assets and liabilities, as well as by fluctuations in interest rates and portfolio management strategies. The Company is positioned so that the consolidated balance sheet produces an increase in net interest revenue when interest rates rise and, conversely, a decrease in net interest revenue when interest rates fall (i.e., interest-earning assets generally reprice more quickly than interest-bearing liabilities). When interest rates fall, the Company may attempt to mitigate some of this negative impact by extending the maturities of assets in investment portfolios to lock-in asset yields as well as by lowering rates paid to clients on interest-bearing liabilities. Since the Company establishes the rates paid on certain brokerage client cash balances and deposits from banking clients, as well as the rates charged on receivables from brokerage clients, and also controls the composition of its investment securities, it has some ability to manage its net interest spread. However, the spread is influenced by external factors such as the interest rate environment and competition. For discussion of the impact of current market conditions on net interest revenue, see *Current Market and Regulatory Environment*.

In clearing its clients' trades, Charles Schwab & Co., Inc. (Schwab) holds cash balances payable to clients. In most cases, Schwab pays its clients interest on cash balances awaiting investment, and may invest these funds and earn interest revenue. Receivables from brokerage clients consist primarily of margin loans to brokerage clients. Margin loans are loans made by Schwab to clients on a secured basis to purchase securities. Pursuant to SEC regulations, client cash balances that are not used for margin lending are generally segregated into investment accounts that are maintained for the exclusive benefit of clients, which are recorded in cash and investments segregated on the Company's condensed consolidated balance sheet.

The Company's interest-earning assets are financed primarily by brokerage client cash balances and deposits from banking clients. Noninterest-bearing funding sources include noninterest-bearing brokerage client cash balances and proceeds from stock-lending activities, as

well as stockholders' equity.

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The following table presents net interest revenue information corresponding to interest-earning assets and funding sources on the condensed consolidated balance sheet:

Three Months Ended March 31,

|                                              | Average<br>Balance | 2011<br>Interest<br>Revenue/<br>Expense | Average<br>Yield/<br>Rate | Average<br>Balance | 2010<br>Interest<br>Revenue/<br>Expense | Average<br>Yield/<br>Rate |
|----------------------------------------------|--------------------|-----------------------------------------|---------------------------|--------------------|-----------------------------------------|---------------------------|
| <b>Interest-earning assets:</b>              |                    |                                         |                           |                    |                                         |                           |
| Cash and cash equivalents                    | \$ 4,955           | \$ 3                                    | 0.25%                     | \$ 8,050           | \$ 5                                    | 0.25%                     |
| Cash and investments segregated              | 23,191             | 14                                      | 0.24%                     | 18,840             | 11                                      | 0.24%                     |
| Broker-related receivables <sup>(1)</sup>    | 373                |                                         | 0.16%                     | 262                |                                         |                           |
| Receivables from brokerage clients           | 10,335             | 117                                     | 4.59%                     | 8,080              | 100                                     | 5.02%                     |
| Other securities owned <sup>(2)</sup>        |                    |                                         |                           | 252                |                                         | 0.44%                     |
| Securities available for sale <sup>(3)</sup> | 25,016             | 106                                     | 1.72%                     | 22,735             | 128                                     | 2.28%                     |
| Securities held to maturity                  | 17,138             | 140                                     | 3.31%                     | 6,406              | 59                                      | 3.74%                     |
| Loans to banking clients                     | 9,009              | 75                                      | 3.38%                     | 7,564              | 67                                      | 3.59%                     |
| Loans held for sale                          | 113                | 1                                       | 3.59%                     | 86                 | 1                                       | 4.72%                     |
| Total interest-earning assets                | 90,130             | 456                                     | 2.05%                     | 72,275             | 371                                     | 2.08%                     |
| Other interest revenue                       |                    | 25                                      |                           |                    | 20                                      |                           |
| Total interest-earning assets                | \$ 90,130          | \$ 481                                  | 2.16%                     | \$ 72,275          | \$ 391                                  | 2.19%                     |
| <b>Funding sources:</b>                      |                    |                                         |                           |                    |                                         |                           |
| Deposits from banking clients                | \$ 50,329          | \$ 17                                   | 0.14%                     | \$ 40,211          | \$ 31                                   | 0.31%                     |
| Payables to brokerage clients <sup>(4)</sup> | 27,055             | 1                                       | 0.01%                     | 21,242             |                                         | 0.01%                     |
| Long-term debt                               | 2,005              | 27                                      | 5.46%                     | 1,442              | 20                                      | 5.62%                     |
| Total interest-bearing liabilities           | 79,389             | 45                                      | 0.23%                     | 62,895             | 51                                      | 0.33%                     |
| Noninterest-bearing funding sources          | 10,741             |                                         |                           | 9,380              |                                         |                           |
| Total funding sources                        | \$ 90,130          | \$ 45                                   | 0.20%                     | \$ 72,275          | \$ 51                                   | 0.28%                     |
| Net interest revenue                         |                    | \$ 436                                  | 1.96%                     |                    | \$ 340                                  | 1.91%                     |

<sup>(1)</sup> Includes receivables from brokers, dealers, and clearing organizations. Interest revenue on broker-related receivables was less than \$500,000 in the first quarter of 2011.

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(2) Interest revenue on other securities owned was less than \$500,000 in the first quarter of 2010.

(3) Amounts have been calculated based on amortized cost.

(4) Interest expense on payables to brokerage clients was less than \$500,000 in the first quarter of 2010.

Net interest revenue increased in the first quarter of 2011 compared to the first quarter of 2010 due to higher average balances of interest-earning assets. This resulted from a growth in the average balances of deposits from banking clients and payables to brokerage clients, which in turn funded increases in the average balances of securities held to maturity and securities available for sale. These interest-earning assets are invested at rates above the cost of supporting funding sources.

### ***Trading Revenue***

Trading revenue includes commission and principal transaction revenues. Commission revenue is affected by the number of revenue trades executed and the average revenue earned per revenue trade. Principal transaction revenue is primarily comprised of revenue from client fixed income securities trading activity. Factors that influence principal transaction revenue include the volume of client trades and market price volatility.

Trading revenue increased by \$32 million, or 15%, in the first quarter of 2011 compared to the first quarter of 2010 due to higher daily average revenue trades, partially offset by lower average revenue earned per revenue trade. Daily average revenue trades increased 16% in the first quarter of 2011 due to higher volumes of equity, option, mutual fund, and principal transaction trades. Average revenue earned per revenue trade decreased 4% in the first quarter of 2011 primarily due to lower revenue per trade for principal transactions and options.

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|                                                            | <b>Three Months Ended<br/>March 31,</b> |             | <b>Percent<br/>Change</b> |
|------------------------------------------------------------|-----------------------------------------|-------------|---------------------------|
|                                                            | <b>2011</b>                             | <b>2010</b> |                           |
| Daily average revenue trades <sup>(1)</sup> (in thousands) | 319.9                                   | 275.7       | 16%                       |
| Number of trading days                                     | 62.0                                    | 61.0        | 2%                        |
| Average revenue earned per revenue trade                   | \$ 12.12                                | \$ 12.60    | (4%)                      |

<sup>(1)</sup> Includes all client trades that generate trading revenue (i.e., commission revenue or revenue from fixed income securities trading).

***Other Revenue***

Other revenue includes gains on sales of mortgage loans, exchange processing fees, software maintenance fees, and other service fees. Other revenue increased by \$8 million, or 26%, in the first quarter of 2011 from the first quarter of 2010 primarily due to an increase in service fees.

***Provision for Loan Losses***

The provision for loan losses decreased by \$10 million in the first quarter of 2011 from the first quarter of 2010, due to a decrease in overall expected loss rates resulting from a decrease in first mortgage loan delinquencies, as well as a reduction in the Company's estimated first mortgage loan loss severity assumption (i.e., the loss expected to be realized upon the default of a loan). Additionally, charge-offs were \$4 million in the first quarter of 2011, down from \$6 million in first quarter of 2010. For further discussion on the Company's credit risk and the allowance for loan losses, see Risk Management Credit Risk Exposures and Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 4. Loans to Banking Clients and Related Allowance for Loan Losses.

***Net Impairment Losses on Securities***

Net impairment losses on securities were \$7 million and \$8 million in the first quarters of 2011 and 2010, respectively, and related to certain non-agency residential mortgage-backed securities in the Company's available for sale portfolio. These charges resulted from credit deterioration of the securities underlying loans. For further discussion, see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 3. Securities Available for Sale and Securities Held to Maturity.

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**Expenses Excluding Interest**

As shown in the table below, expenses excluding interest decreased in the first quarter of 2011 compared to the first quarter of 2010, primarily due to the recognition of a class action litigation reserve relating to the Schwab YieldPlus Fund in the first quarter of 2010. The decrease in expenses excluding interest in the first quarter of 2011 was partially offset by increases in compensation and benefits expense and professional services expense.

|                                                 | <b>Three Months Ended<br/>March 31,</b> |               | <b>Percent<br/>Change</b> |
|-------------------------------------------------|-----------------------------------------|---------------|---------------------------|
|                                                 | <b>2011</b>                             | <b>2010</b>   |                           |
| Compensation and benefits                       | \$ 437                                  | \$ 402        | 9%                        |
| Professional services                           | 92                                      | 80            | 15%                       |
| Occupancy and equipment                         | 71                                      | 68            | 4%                        |
| Advertising and market development              | 60                                      | 62            | (3%)                      |
| Communications                                  | 56                                      | 52            | 8%                        |
| Depreciation and amortization                   | 35                                      | 37            | (5%)                      |
| Class action litigation reserve                 |                                         | 196           | N/M                       |
| Other                                           | 62                                      | 68            | (9%)                      |
| <b>Total expenses excluding interest</b>        | <b>\$ 813</b>                           | <b>\$ 965</b> | <b>(16%)</b>              |
| Expenses as a percentage of total net revenues: |                                         |               |                           |
| Total expenses excluding interest               | 67%                                     | 99%           |                           |
| Advertising and market development              | 5%                                      | 6%            |                           |

N/M Not meaningful.

***Compensation and Benefits***

Compensation and benefits expense includes salaries and wages, incentive compensation, and related employee benefits and taxes. Incentive compensation includes variable compensation, discretionary bonus costs, and stock-based compensation. Variable compensation includes payments to certain individuals based on their sales performance. Discretionary bonus costs are based on the Company's overall performance as measured by earnings per share, and therefore will fluctuate with this measure.

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Total compensation and benefits expense increased by \$35 million, or 9%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in salaries and wages expense and incentive compensation. The following table shows a comparison of certain compensation and benefits components and employee data:

|                                                                              | <b>Three Months Ended<br/>March 31,</b> |             | <b>Percent<br/>Change</b> |
|------------------------------------------------------------------------------|-----------------------------------------|-------------|---------------------------|
|                                                                              | <b>2011</b>                             | <b>2010</b> |                           |
| Salaries and wages                                                           | \$ 251                                  | \$ 236      | 6%                        |
| Incentive compensation                                                       | 110                                     | 98          | 12%                       |
| Employee benefits and other                                                  | 76                                      | 68          | 12%                       |
| <br>Total compensation and benefits expense                                  | <br>\$ 437                              | <br>\$ 402  | <br>9%                    |
| <br>Compensation and benefits expense as a percentage of total net revenues: |                                         |             |                           |
| Salaries and wages                                                           | 21%                                     | 24%         |                           |
| Incentive compensation                                                       | 9%                                      | 10%         |                           |
| Employee benefits and other                                                  | 6%                                      | 7%          |                           |
| <br>Total compensation and benefits expense                                  | <br>36%                                 | <br>41%     |                           |
| <br>Full-time equivalent employees (in thousands) <sup>(1)</sup>             |                                         |             |                           |
| At quarter end                                                               | 13.1                                    | 12.6        | 4%                        |
| Average                                                                      | 13.0                                    | 12.6        | 3%                        |

<sup>(1)</sup> Includes full-time, part-time and temporary employees, and persons employed on a contract basis, and excludes employees of outsourced service providers.

Salaries and wages increased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in full-time employees and persons employed on a contract basis. Incentive compensation increased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to higher discretionary bonus costs and higher stock-based compensation.

***Expenses Excluding Compensation and Benefits***

Professional services expense increased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to an increase in fees relating to technology services and enhancements.

Occupancy and equipment expense increased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to an increase in data processing equipment expense.

Advertising and market development expense decreased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to lower media spending relating to the Company's Talk to Chuck national advertising campaign.

Communications expense increased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in telephone service expense and third-party news and information expense.

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Depreciation and amortization expense decreased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to certain assets becoming fully depreciated.

In the first quarter of 2010, the Company recognized a class action litigation reserve of \$196 million relating to the Schwab YieldPlus Fund.

Other expense decreased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to a charge of \$9 million in the first quarter of 2010 relating to the Company's Invest First and WorldPoints<sup>(a)</sup> Visa<sup>(b)</sup> credit cards, as the Company ended its sponsorship due to challenging credit card industry economics.

<sup>(a)</sup> *WorldPoints is a registered trademark of FIA Card Services, N.A.*

<sup>(b)</sup> *Visa is a registered trademark of Visa International Service Association.*

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**Taxes on Income**

The Company's effective income tax rate on income before taxes was 38.3% and 53.8% for the first quarters of 2011 and 2010, respectively. The higher rate in the first quarter of 2010 was primarily due to the impact of non-recurring items on the computation of the effective income tax rate in relation to lower income before taxes.

**Segment Information**

The Company provides financial services to individuals and institutional clients through two segments—Investor Services and Institutional Services. The Investor Services segment includes the Company's retail client offering. The Institutional Services segment provides custodial, trading, and support services to independent investment advisors, as well as retirement plan services, plan administrator services, equity compensation plan services, and mutual fund clearing services. In addition, the Institutional Services segment supports the availability of Schwab proprietary mutual funds and collective trust funds on third-party platforms. Banking revenues and expenses are allocated to the Company's two segments based on which segment services the client. The Company evaluates the performance of its segments on a pre-tax basis, excluding items such as impairment charges on non-financial assets, discontinued operations, extraordinary items, and significant restructuring and other charges.

Financial information for the Company's reportable segments is presented in the following tables:

| Three Months Ended March 31,<br>Net Revenues: | Percent<br>Change | Investor Services |        | Percent<br>Change | Institutional Services |        |
|-----------------------------------------------|-------------------|-------------------|--------|-------------------|------------------------|--------|
|                                               |                   | 2011              | 2010   |                   | 2011                   | 2010   |
| Asset management and administration fees      | 28%               | \$ 276            | \$ 215 | 11%               | \$ 226                 | \$ 204 |
| Net interest revenue                          | 30%               | 373               | 288    | 24%               | 63                     | 51     |
| Trading revenue                               | 14%               | 160               | 140    | 16%               | 80                     | 69     |
| Other                                         | 18%               | 20                | 17     | 19%               | 19                     | 16     |
| Provision for loan losses                     | (75%)             | (3)               | (12)   | (50%)             | (1)                    | (2)    |
| Net impairment losses on securities           | (14%)             | (6)               | (7)    |                   | (1)                    | (1)    |
| Total net revenues                            | 28%               | 820               | 641    | 15%               | 386                    | 337    |
| Expenses Excluding Interest                   | 5%                | 554               | 529    | 7%                | 260                    | 242    |
| Income before taxes on income                 | 138%              | \$ 266            | \$ 112 | 33%               | \$ 126                 | \$ 95  |

|                                          |                | Unallocated |      |                | Total  |        |
|------------------------------------------|----------------|-------------|------|----------------|--------|--------|
| Three Months Ended March 31,             | Percent Change | 2011        | 2010 | Percent Change | 2011   | 2010   |
| Net Revenues:                            |                |             |      |                |        |        |
| Asset management and administration fees | N/M            | \$          | \$ 1 | 20%            | \$ 502 | \$ 420 |
| Net interest revenue                     | N/M            |             | 1    | 28%            | 436    | 340    |
| Trading revenue                          | N/M            | 1           |      | 15%            | 241    | 209    |
| Other                                    | N/M            |             | (2)  | 26%            | 39     | 31     |
| Provision for loan losses                | N/M            |             |      | (71%)          | (4)    | (14)   |

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|                                     |     |      |          |       |        |       |
|-------------------------------------|-----|------|----------|-------|--------|-------|
| Net impairment losses on securities | N/M |      |          | (13%) | (7)    | (8)   |
| Total net revenues                  | N/M | 1    |          | 23%   | 1,207  | 978   |
| <b>Expenses Excluding Interest</b>  | N/M | (1)  | 194      | (16%) | 813    | 965   |
| Income before taxes on income       | N/M | \$ 2 | \$ (194) | N/M   | \$ 394 | \$ 13 |
| Taxes on income                     |     |      |          | N/M   | (151)  | (7)   |
| Net Income                          |     |      |          | N/M   | \$ 243 | \$ 6  |

N/M Not meaningful.

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*Investor Services*

Net revenues increased by \$179 million, or 28%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in net interest revenue, asset management and administration fees, and trading revenue. Net interest revenue increased primarily due to higher average balances of interest earning assets during the quarter. Asset management and administration fees increased due to higher average asset valuations and continued asset inflows, offset by money market mutual fund fee waivers. Trading revenue increased due to higher daily average revenue trades, partially offset by lower average revenue earned per revenue trade. Expenses excluding interest increased by \$25 million, or 5%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in compensation and benefits expense and professional services expense.

*Institutional Services*

Net revenues increased by \$49 million, or 15%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in net interest revenue, asset management and administration fees, and trading revenue. Net interest revenue increased primarily due to higher average balances of interest earning assets. Asset management and administration fees increased due to higher average asset valuations and continued asset inflows, offset by money market mutual fund fee waivers. Trading revenue increased due to higher daily average revenue trades. Expenses excluding interest increased by \$18 million, or 7%, in the first quarter of 2011 compared to the first quarter of 2010 primarily due to increases in compensation and benefits expense and professional services expense.

*Unallocated*

Expenses excluding interest decreased in the first quarter of 2011 compared to the first quarter of 2010 primarily due to the recognition of a class action litigation reserve relating to the Schwab YieldPlus Fund in the first quarter of 2010.

**LIQUIDITY AND CAPITAL RESOURCES**

CSC conducts substantially all of its business through its wholly-owned subsidiaries. The Company's capital structure is designed to provide each subsidiary with capital and liquidity to meet its operational needs and regulatory requirements.

CSC is a savings and loan holding company and Schwab Bank, CSC's depository institution, is a federal savings bank. CSC and Schwab Bank are both currently subject to supervision and regulation by the Office of Thrift Supervision.

**Liquidity**

**CSC**

As a savings and loan holding company, CSC is not subject to specific statutory capital requirements. However, CSC is required to maintain capital that is sufficient to support the holding company and its subsidiaries' business activities, and the risks inherent in those activities. To manage capital adequacy, CSC currently utilizes a target Tier 1 Leverage Ratio, as defined by the Board of Governors of the Federal Reserve System, of at least 6%. At March 31, 2011, CSC's Tier 1 Leverage Ratio was 6.5%.

CSC's liquidity needs are generally met through cash generated by its subsidiaries, as well as cash provided by external financing. CSC has a universal automatic shelf registration statement on file with the SEC which enables CSC to issue debt, equity and other securities. CSC maintains excess liquidity in the form of overnight cash deposits and short-term investments to cover daily funding needs and to support growth in the Company's business. Generally, CSC does not hold liquidity at its subsidiaries in excess of amounts deemed sufficient to support the subsidiaries' operations, including any regulatory capital requirements. Schwab and Schwab Bank are subject to regulatory requirements that may restrict them from certain transactions with CSC. Management believes that funds generated by the operations of CSC's subsidiaries will

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continue to be the primary funding source in meeting CSC's liquidity needs, providing adequate liquidity to meet Schwab Bank's capital guidelines, and maintaining Schwab's net capital.

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CSC has liquidity needs that arise from the funding of cash dividends, acquisitions, and investments, as well as its Senior Notes, Senior Medium-Term Notes, Series A (Medium-Term Notes), and Junior Subordinated Notes. The following are details of CSC's long-term debt:

| <b>March 31, 2011</b>                    | <b>Amount<br/>Outstanding</b> | <b>Maturity</b> | <b>Interest Rate</b>                           | <b>Moody <sup>(1)</sup></b> | <b>Standard<br/>&amp; Poor's<br/><sup>(1)</sup></b> | <b>Fitch <sup>(1)</sup></b> |
|------------------------------------------|-------------------------------|-----------------|------------------------------------------------|-----------------------------|-----------------------------------------------------|-----------------------------|
| Senior Notes                             | \$ 1,450                      | 2014 - 2020     | 4.45% to 4.950% fixed                          | A2                          | A                                                   | A                           |
| Medium Term Notes                        | \$ 250                        | 2017            | 6.375% fixed                                   | A2                          | A                                                   | A                           |
| Junior Subordinated Notes <sup>(2)</sup> | \$ 202                        | 2067            | 7.50% fixed until 2017,<br>floating thereafter | Baa1                        | BBB+                                                | BBB+                        |

<sup>(1)</sup> Current ratings are provided by Moody's Investors Service (Moody's), Standard & Poor's Ratings Group (Standard & Poor's), and Fitch Ratings, Ltd. (Fitch).

<sup>(2)</sup> The Junior Subordinated Notes themselves are not rated, however, the trust preferred securities related to these Junior Subordinated Notes are rated.

CSC has authorization from its Board of Directors to issue unsecured commercial paper notes (Commercial Paper Notes) not to exceed \$1.5 billion. Management has set a current limit for the commercial paper program of \$800 million. The maturities of the Commercial Paper Notes may vary, but are not to exceed 270 days from the date of issue. The commercial paper is not redeemable prior to maturity and cannot be voluntarily prepaid. The proceeds of the commercial paper program are to be used for general corporate purposes. There were no borrowings of Commercial Paper Notes during the first quarter of 2011. CSC's ratings for these short-term borrowings are P1 by Moody's, A1 by Standard & Poor's, and F1 by Fitch.

CSC maintains an \$800 million committed, unsecured credit facility with a group of twelve banks, which is scheduled to expire in June 2011. This facility replaced a similar facility that expired in June 2010 and was unused during the first quarter of 2011. The funds under this facility are available for general corporate purposes, including repayment of the Commercial Paper Notes discussed above. The financial covenants under this facility require Schwab to maintain a minimum net capital ratio, as defined, Schwab Bank to be well capitalized, as defined, and CSC to maintain a minimum level of stockholders' equity. At March 31, 2011, the minimum level of stockholders' equity required under this facility was \$4.5 billion. Management believes that these restrictions will not have a material effect on CSC's ability to meet foreseeable dividend or funding requirements.

CSC also has direct access to \$703 million of the \$828 million uncommitted, unsecured bank credit lines discussed below, that are primarily utilized by Schwab to manage short-term liquidity. These lines were not used by CSC during the first quarter of 2011.

In addition, Schwab provides CSC with a \$1.0 billion credit facility, which matures in December 2011. There were no funds drawn under this facility at March 31, 2011.

**Schwab**

Schwab is subject to regulatory requirements that are intended to ensure the general financial soundness and liquidity of broker-dealers. These regulations prohibit Schwab from repaying subordinated borrowings from CSC, paying cash dividends, or making unsecured advances or loans to its parent company or employees if such payment would result in net capital of less than 5% of aggregate debit balances or less than 120% of

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its minimum dollar requirement of \$250,000. At March 31, 2011, Schwab's net capital was \$1.2 billion (10% of aggregate debit balances), which was \$984 million in excess of its minimum required net capital and \$604 million in excess of 5% of aggregate debit balances.

Most of Schwab's assets are readily convertible to cash, consisting primarily of short-term (i.e., less than 150 days) investment-grade, interest-earning investments (the majority of which are segregated for the exclusive benefit of clients pursuant to regulatory requirements), receivables from brokerage clients, and receivables from brokers, dealers, and clearing organizations. Client margin loans are demand loan obligations secured by readily marketable securities. Receivables from and payables to brokers, dealers, and clearing organizations primarily represent current open transactions, which usually settle, or can be closed out, within a few business days.

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Liquidity needs relating to client trading and margin borrowing activities are met primarily through cash balances in brokerage client accounts, which were \$31.4 billion and \$29.9 billion at March 31, 2011 and December 31, 2010, respectively. Management believes that brokerage client cash balances and operating earnings will continue to be the primary sources of liquidity for Schwab in the future.

Schwab has a finance lease obligation related to an office building and land under a 20-year lease. The remaining finance lease obligation of \$105 million at March 31, 2011, is being reduced by a portion of the lease payments over the remaining lease term of 14 years.

To manage short-term liquidity, Schwab maintains uncommitted, unsecured bank credit lines with a group of seven banks totaling \$828 million at March 31, 2011. The need for short-term borrowings arises primarily from timing differences between cash flow requirements, scheduled liquidation of interest-earning investments, and movements of cash to meet regulatory brokerage client cash segregation requirements. Schwab used such borrowings for 2 days during the first quarter of 2011, with average daily amounts borrowed of \$58 million. At March 31, 2011, \$58 million was outstanding under these lines, which was subsequently repaid on April 1, 2011.

To partially satisfy the margin requirement of client option transactions with the Options Clearing Corporation (OCC), Schwab has unsecured standby letter of credit agreements (LOCs) with seven banks in favor of the OCC aggregating \$445 million at March 31, 2011. In connection with its securities lending activities, Schwab is required to provide collateral to certain brokerage clients. Schwab satisfies the collateral requirements by arranging LOCs, in favor of these brokerage clients, which are issued by multiple banks. At March 31, 2011, the aggregate face amount of these LOCs totaled \$54 million. There were no funds drawn under any of these LOCs during the first quarter of 2011.

To manage Schwab's regulatory capital requirement, CSC provides Schwab with a \$1.4 billion subordinated revolving credit facility, which is scheduled to expire in March 2012. The amount outstanding under this facility at March 31, 2011, was \$245 million. Borrowings under this subordinated lending arrangement qualify as regulatory capital for Schwab.

In addition, CSC provides Schwab with a \$1.5 billion credit facility, which is scheduled to expire in December 2011. Borrowings under this facility do not qualify as regulatory capital for Schwab. There were no funds drawn under this facility at March 31, 2011.

**Schwab Bank**

Schwab Bank is required to maintain capital levels as specified in federal banking laws and regulations. Failure to meet the minimum levels will result in certain mandatory, and possibly additional discretionary, actions by the regulators that, if undertaken, could have a direct material effect on Schwab Bank. Based on its regulatory capital ratios at March 31, 2011, Schwab Bank is considered well capitalized. Schwab Bank's regulatory capital and ratios at March 31, 2011, are as follows:

|                           | Actual   |       | Minimum Capital Requirement |       | Minimum to be Well Capitalized |       |
|---------------------------|----------|-------|-----------------------------|-------|--------------------------------|-------|
|                           | Amount   | Ratio | Amount                      | Ratio | Amount                         | Ratio |
| Tier 1 Risk-Based Capital | \$ 4,313 | 23.9% | \$ 721                      | 4.0%  | \$ 1,081                       | 6.0%  |
| Total Risk-Based Capital  | \$ 4,365 | 24.2% | \$ 1,442                    | 8.0%  | \$ 1,802                       | 10.0% |
| Tier 1 Core Capital       | \$ 4,313 | 7.7%  | \$ 2,230                    | 4.0%  | \$ 2,787                       | 5.0%  |
| Tangible Equity           | \$ 4,313 | 7.7%  | \$ 1,115                    | 2.0%  | N/A                            |       |

N/A Not applicable.

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Beginning in the first quarter of 2010, in light of the evolving regulatory environment and capitalization trends observed across the banking industry, management established a target Tier 1 Core Capital Ratio for Schwab Bank of at least 7.5%. Schwab Bank's current liquidity needs are generally met through deposits from banking clients and equity capital.

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The excess cash held in certain Schwab brokerage client accounts is swept into deposit accounts at Schwab Bank. At March 31, 2011, these balances totaled \$31.5 billion.

Schwab Bank has access to traditional funding sources such as deposits, federal funds purchased, and repurchase agreements. Additionally, Schwab Bank has access to short-term funding through the Federal Reserve Bank (FRB) discount window. Amounts available under the FRB discount window are dependent on the fair value of certain of Schwab Bank's securities available for sale and securities held to maturity that are pledged as collateral. At March 31, 2011, \$1.0 billion was available under this arrangement. There were no funds drawn under this arrangement during the first quarter of 2011.

Schwab Bank maintains a credit facility with the Federal Home Loan Bank System. Amounts available under this facility are dependent on the amount of Schwab Bank's residential real estate mortgages and home equity lines of credit (HELOCs) that are pledged as collateral. At March 31, 2011, \$4.6 billion was available under this facility. There were no funds drawn under this facility during the first quarter of 2011.

CSC provides Schwab Bank with a \$100 million short-term credit facility, which is scheduled to expire in December 2011. Borrowings under this facility do not qualify as regulatory capital for Schwab Bank. There were no funds drawn under this facility during the first quarter of 2011.

**Capital Resources**

The Company monitors both the relative composition and absolute level of its capital structure. Management is focused on limiting the Company's use of capital and currently targets a long-term debt to total financial capital ratio not to exceed 30%. The Company's total financial capital (long-term debt plus stockholders' equity) at March 31, 2011, was \$8.5 billion, up \$260 million, or 3%, from December 31, 2010.

The Company had long-term debt of \$2.0 billion, or 24% of total financial capital at March 31, 2011 and December 31, 2010, with interest at a weighted-average rate of 5.24% at March 31, 2011. The Company repaid \$1 million of long-term debt in the first quarter of 2011.

The Company's cash position (reported as cash and cash equivalents on its condensed consolidated balance sheet) and cash flows are affected by changes in brokerage client cash balances and the associated amounts required to be segregated under regulatory guidelines. Timing differences between cash and investments actually segregated on a given date and the amount required to be segregated for that date may arise in the ordinary course of business and are addressed by the Company in accordance with applicable regulations. Other factors which affect the Company's cash position and cash flows include investment activity in securities, levels of capital expenditures, acquisition and divestiture activity, banking client deposit activity, brokerage and banking client loan activity, financing activity in long-term debt, payments of dividends, and repurchases and issuances of CSC's common stock. The combination of these factors can cause significant fluctuations in the cash position during specific time periods.

**Capital Expenditures**

The Company's capital expenditures were \$37 million and \$24 million in the first quarters of 2011 and 2010, respectively. Capital expenditures in the first quarters of 2011 and 2010 were primarily for information technology systems software and equipment, and leasehold improvements. Capital expenditures include capitalized costs for developing internal-use software of \$7 million in the first quarter of 2011 and \$5 million in the first quarter of 2010.

As discussed in the Company's Annual Report on Form 10-K for the year ended December 31, 2010, management anticipated that 2011 capital expenditures would be 35% higher than 2010 spending. Due to increased spending on software and equipment relating to the Company's information technology systems and leasehold improvements, management currently anticipates that full-year 2011 capital expenditures will be approximately 40% higher than 2010 levels.



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##### ***Dividends***

CSC paid common stock cash dividends of \$72 million, or \$0.06 per share, in both the first quarter of 2011 and the first quarter of 2010.

##### ***Share Repurchases***

There were no repurchases of CSC's common stock in the first quarter of 2011 or 2010. As of March 31, 2011, CSC had remaining authority from the Board of Directors to repurchase up to \$596 million of its common stock.

##### ***Business Acquisition***

On March 21, 2011, the Company announced a definitive agreement to acquire optionsXpress for approximately \$1.0 billion in stock. The transaction is expected to close in the third quarter of 2011, subject to optionsXpress stockholder approval, regulatory approvals, and customary closing conditions, as discussed above.

##### **Off-Balance Sheet Arrangements**

The Company enters into various off-balance sheet arrangements in the ordinary course of business, primarily to meet the needs of its clients. These arrangements include firm commitments to extend credit. Additionally, the Company enters into guarantees and other similar arrangements as part of transactions in the ordinary course of business. For discussion on the Company's off-balance sheet arrangements, see

Part II Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations Liquidity and Capital Resources in the Company's Annual Report on Form 10-K for the year ended December 31, 2010, and Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 5. Commitments and Contingent Liabilities.

## **RISK MANAGEMENT**

The Company's business activities expose it to a variety of risks, including technology, operations, credit, market, liquidity, legal, and reputational risk. Identification and management of these risks are essential to the success and financial soundness of the Company.

For a discussion on risks that the Company faces and the policies and procedures for risk identification, assessment, and management, see Item 7

Management's Discussion and Analysis of Financial Condition and Results of Operations Risk Management in the Company's Annual Report on Form 10-K for the year ended December 31, 2010. For updated information on the Company's credit risk and concentration risk exposures, see below. See Item 3 Quantitative and Qualitative Disclosures About Market Risk for additional information relating to market risk.

Risk is inherent in the Company's business. Consequently, despite the Company's efforts to identify areas of risk and implement risk management policies and procedures, there can be no assurance that the Company will not suffer unexpected losses due to operating or other risks.

##### **Credit Risk Exposures**

The Company has exposure to credit risk associated with the Company's loans to banking clients. The Company's mortgage loan portfolios primarily include first lien residential mortgage loans (First Mortgage portfolio) of \$5.1 billion and HELOCs of \$3.5 billion at March 31, 2011.

The Company's First Mortgage portfolio underwriting requirements are generally consistent with the underwriting requirements in the secondary market for loan portfolios. The Company's guidelines include maximum loan-to-value (LTV) ratios, cash out limits, and minimum Fair Isaac & Company (FICO) credit scores. The specific guidelines are dependent on the individual characteristics of a loan (for example, whether the property is a primary or secondary residence, whether the loan is for investment property, whether the loan is for an initial purchase of a home or refinance of an existing home, and



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whether the loan is conforming or jumbo). These credit underwriting standards have limited the exposure to the types of loans that experienced high foreclosures and loss rates elsewhere in the industry in recent years. There have been no significant changes to the LTV ratio or FICO credit score guidelines related to the Company's First Mortgage or HELOC portfolios during the first quarter of 2011. At March 31, 2011, the weighted-average originated LTV ratios were 60% and 59% for the First Mortgage and HELOC portfolios, respectively. The computation of the origination LTV ratio for a HELOC includes any first lien mortgage outstanding on the same property at the time of origination. At March 31, 2011, 21% of HELOCs (\$742 million of the HELOC portfolio) were in a first lien position. The weighted-average originated FICO credit scores were 764 and 768 for the First Mortgage and HELOC portfolios, respectively.

The Company does not offer loans that allow for negative amortization and does not originate or purchase subprime loans (generally defined as extensions of credit to borrowers with a FICO credit score of less than 620 at origination), unless the borrower has compensating credit factors. At March 31, 2011, approximately 2% of both the First Mortgage and HELOC portfolios consisted of loans to borrowers with FICO credit scores of less than 620.

The following table presents certain of the Company's loan quality metrics as a percentage of total outstanding loans:

|                                   | <b>March 31,<br/>2011</b> | <b>December 31,<br/>2010</b> |
|-----------------------------------|---------------------------|------------------------------|
| Loan delinquencies <sup>(1)</sup> | 0.87%                     | 0.96%                        |
| Nonaccrual loans                  | 0.56%                     | 0.58%                        |
| Allowance for loan losses         | 0.58%                     | 0.60%                        |

<sup>(1)</sup> Loan delinquencies are defined as loans that are 30 days or more past due.

The Company has exposure to credit risk associated with its securities available for sale and securities held to maturity portfolios, whose fair values totaled \$26.0 billion and \$16.7 billion at March 31, 2011, respectively. These portfolios include U.S. agency and non-agency residential mortgage-backed securities, U.S. agency notes, corporate debt securities, asset-backed securities, and certificates of deposit. U.S. agency residential mortgage-backed securities do not have explicit credit ratings, however management considers these to be of the highest credit quality and rating given the guarantee of principal and interest by the U.S. agencies. Included in non-agency residential mortgage-backed securities are securities collateralized by loans that are considered to be Prime (defined by the Company as loans to borrowers with a FICO credit score of 620 or higher at origination), and Alt-A (defined by the Company as Prime loans with reduced documentation at origination).

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The table below presents the credit ratings for U.S. agency and non-agency residential mortgage-backed securities available for sale and securities held to maturity, including Prime and Alt-A residential mortgage-backed securities, by year of origination. In some instances securities have divergent ratings from Moody's, Fitch, or Standard & Poor's. In these instances, the Company has used the lowest rating as of March 31, 2011, for purposes of presenting the table below. Residential mortgage-backed securities, particularly Alt-A securities, experienced continued deteriorating credit characteristics, including increased payment delinquency rates, in the first quarter of 2011. For a discussion of the impact of current market conditions on residential mortgage-backed securities, see Current Market and Regulatory Environment.

|                                                     | AAA            |                            | AA to A        |                     | BBB            |                     | BB or Lower    |                     | Total          |                            |
|-----------------------------------------------------|----------------|----------------------------|----------------|---------------------|----------------|---------------------|----------------|---------------------|----------------|----------------------------|
|                                                     | Amortized Cost | Net Unrealized Gain (Loss) | Amortized Cost | Net Unrealized Loss | Amortized Cost | Net Unrealized Loss | Amortized Cost | Net Unrealized Loss | Amortized Cost | Net Unrealized Gain (Loss) |
| U.S. agency residential mortgage-backed securities: |                |                            |                |                     |                |                     |                |                     |                |                            |
| 2005                                                | \$ 355         | \$ 5                       | \$             | \$                  | \$             | \$                  | \$             | \$                  | \$ 355         | \$ 5                       |
| 2006                                                | 389            |                            |                |                     |                |                     |                |                     | 389            |                            |
| 2007                                                | 373            | 5                          |                |                     |                |                     |                |                     | 373            | 5                          |
| 2008                                                | 2,398          | 76                         |                |                     |                |                     |                |                     | 2,398          | 76                         |
| 2009                                                | 6,811          | 157                        |                |                     |                |                     |                |                     | 6,811          | 157                        |
| 2010                                                | 17,719         | (50)                       |                |                     |                |                     |                |                     | 17,719         | (50)                       |
| 2011                                                | 1,877          | 17                         |                |                     |                |                     |                |                     | 1,877          | 17                         |
| Total                                               | 29,922         | 210                        |                |                     |                |                     |                |                     | 29,922         | 210                        |
| Non-agency residential mortgage-backed securities   |                |                            |                |                     |                |                     |                |                     |                |                            |
| 2003                                                | 19             |                            | 30             | (2)                 | 4              |                     |                |                     | 53             | (2)                        |
| 2004                                                | 46             | (2)                        | 31             | (1)                 | 14             | (3)                 | 44             | (7)                 | 135            | (13)                       |
| 2005                                                | 8              |                            | 54             | (1)                 | 25             |                     | 479            | (58)                | 566            | (59)                       |
| 2006                                                | 3              |                            |                |                     |                |                     | 477            | (75)                | 480            | (75)                       |
| 2007                                                | 38             |                            |                |                     |                |                     | 231            | (20)                | 269            | (20)                       |
| Total                                               | 114            | (2)                        | 115            | (4)                 | 43             | (3)                 | 1,231          | (160)               | 1,503          | (169)                      |
| Total residential mortgage-backed securities        | \$ 30,036      | \$ 208                     | \$ 115         | \$ (4)              | \$ 43          | \$ (3)              | \$ 1,231       | \$ (160)            | \$ 31,425      | \$ 41                      |
| % of Total residential mortgage-backed securities   | 96%            |                            |                |                     |                |                     | 4%             |                     | 100%           |                            |

At March 31, 2011, all of the corporate debt securities and non-mortgage asset-backed securities were rated investment grade (defined as a rating equivalent to a Moody's rating of Baa or higher, or a Standard & Poor's rating of BBB- or higher).

**Concentration Risk Exposures**

The Company has exposure to concentration risk when holding large positions in financial instruments collateralized by assets with similar economic characteristics or in securities of a single issuer or industry.

The fair value of the Company's investments in residential mortgage-backed securities totaled \$31.5 billion at March 31, 2011. Of these, \$30.2 billion were U.S. agency securities and \$1.3 billion were non-agency securities. The U.S. agency securities are included in securities

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available for sale and securities held to maturity and the non-agency securities are included in securities available for sale. Included in non-agency residential mortgage-backed securities are securities collateralized by Alt-A loans. At March 31, 2011, the amortized cost and fair value of Alt-A mortgage-backed securities were \$459 million and \$363 million, respectively.

The Company's investments in corporate debt securities totaled \$4.7 billion at March 31, 2011, with the majority issued by institutions in the financial services industry. These securities are included in securities available for sale, securities held to maturity, cash and investments segregated and on deposit for regulatory purposes, and other securities owned in the Company's condensed consolidated balance sheets. At March 31, 2011, the Company held \$1.8 billion of corporate debt securities issued by financial institutions and guaranteed under the FDIC Temporary Liquidity Guarantee Program.

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The Company's loans to banking clients include \$5.1 billion of adjustable rate first lien residential real estate mortgage loans at March 31, 2011. The Company's adjustable rate mortgages have initial fixed interest rates for three to ten years and interest rates that adjust annually thereafter. Approximately 65% of these mortgages consisted of loans with interest-only payment terms. The interest rates on approximately 70% of these interest-only loans are not scheduled to reset for three or more years. The Company's interest-only loans do not include interest terms described as temporary introductory rates below current market rates. At March 31, 2011, 43% of the residential real estate mortgages and 49% of the HELOC balances were secured by properties which are located in California.

The Company also has exposure to concentration risk from its margin and securities lending activities collateralized by securities of a single issuer or industry.

The Company has indirect exposure to U.S. Government and agency securities held as collateral to secure its resale agreements. The Company's primary credit exposure on these resale transactions is with its counterparty. The Company would have exposure to the U.S. Government and agency securities only in the event of the counterparty's default on the resale agreements. The fair value of U.S. Government and agency securities held as collateral for resale agreements totaled \$14.2 billion at March 31, 2011.

#### **FAIR VALUE OF FINANCIAL INSTRUMENTS**

The Company uses fair value measurements to record certain financial assets and liabilities at fair value, and to determine fair value disclosures. Assets are measured at fair value using quoted prices or market-based information and accordingly are classified as Level 1 or Level 2 measurements in accordance with the fair value hierarchy described in fair value measurement accounting guidance. Liabilities recorded at fair value were not material at either March 31, 2011, or December 31, 2010. See Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 6. Fair Values of Assets and Liabilities for more information on the Company's assets and liabilities recorded at fair value.

When available, the Company uses quoted prices in active markets to measure the fair value of assets. When quoted prices do not exist, the Company uses prices obtained from independent third-party pricing services to measure the fair value of investment assets. The Company validates prices received from pricing services using various methods, including comparison to prices received from other pricing services, comparison to available quoted market prices, internal valuation models, and review of other relevant market data. The Company does not adjust the prices received from independent third-party pricing services unless such prices are inconsistent with the definition of fair value and result in a material difference in the recorded amounts. At March 31, 2011, and December 31, 2010, the Company did not adjust prices received from independent third-party pricing services.

#### **CRITICAL ACCOUNTING ESTIMATES**

Certain of the Company's accounting policies that involve a higher degree of judgment and complexity are discussed in Part II Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations Critical Accounting Estimates in the Company's Annual Report on Form 10-K for the year ended December 31, 2010. There have been no changes to these critical accounting estimate categories during the first quarter of 2011.

#### **FORWARD-LOOKING STATEMENTS**

In addition to historical information, this Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of Section 27A of the Securities Act, and Section 21E of the Securities Exchange Act of 1934. Forward-looking statements are identified by words such as believe, anticipate, expect, intend, plan, will, may, estimate, aim, target, could, and other similar expressions. In addition, statements that refer to expectations, projections, or other characterizations of future events or circumstances are forward-looking statements.



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These forward-looking statements, which reflect management's beliefs, objectives, and expectations as of the date hereof, are necessarily estimates based on the best judgment of the Company's senior management. These statements relate to, among other things:

the impact of current market conditions on the Company's results of operations (see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 3. Securities Available for Sale and Securities Held to Maturity and Current Market and Regulatory Environment );

the impact of changes in the likelihood of guarantee payment obligations on the Company's results of operations (see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 5. Commitments and Contingent Liabilities );

the acquisition of optionsXpress (see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 5. Commitments and Contingent Liabilities, Current Market and Regulatory Environment and Liquidity and Capital Resources Capital Resources Business Acquisition );

the impact of legal proceedings and regulatory matters (see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 5. Commitments and Contingent Liabilities and Part II Other Information Item 1 Legal Proceedings );

target capital ratios (see Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 9. Regulatory Requirements and Liquidity and Capital Resources );

capital expenditures (see Liquidity and Capital Resources Capital Resources Capital Expenditures ); and

sources of liquidity, capital, and level of dividends (see Liquidity and Capital Resources ).

Achievement of the expressed beliefs, objectives, and expectations described in these statements is subject to certain risks and uncertainties that could cause actual results to differ materially from the expressed beliefs, objectives, and expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this Quarterly Report on Form 10-Q or, in the case of documents incorporated by reference, as of the date of those documents.

Important factors that may cause actual results to differ include, but are not limited to:

changes in general economic and financial market conditions;

changes in revenues and profit margin due to changes in interest rates;

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the Company's ability to attract and retain clients and grow client assets and relationships;

the Company's ability to develop and launch new products, services and capabilities in a timely and successful manner;

fluctuations in client asset values due to changes in equity valuations;

the performance of securities available for sale;

the level of interest rates, including yields available on money market mutual fund eligible instruments;

potential breaches of contractual terms for which the Company has guarantee obligations;

the timing and the ability of the Company and optionsXpress to satisfy the closing conditions in the merger agreement, including regulatory approvals and optionsXpress stockholder approval;

adverse developments in litigation or regulatory matters;

amounts recovered on insurance policies;

the extent of any charges associated with litigation and regulatory matters;

the adverse impact of financial reform legislation and related regulations;

the amount of loans to the Company's brokerage and banking clients;

the level of the Company's stock repurchase activity;

the timing and impact of changes in the Company's level of investments in technology and leasehold improvements;

the level of brokerage client cash balances and deposits from banking clients; and

the availability and terms of external financing.

Certain of these factors, as well as general risk factors affecting the Company, are discussed in greater detail in [Part I Item 1A Risk Factors](#) in the Company's Annual Report on Form 10-K for the year ended December 31, 2010, and [Part II Other Information Item 1A Risk Factors](#).

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#### **Item 3. Quantitative and Qualitative Disclosures About Market Risk**

Market risk is the potential for changes in revenue or the value of financial instruments held by the Company as a result of fluctuations in interest rates, equity prices or market conditions.

For the Company's market risk related to interest rates, a sensitivity analysis, referred to as a net interest revenue simulation model, is shown below. The Company is exposed to interest rate risk primarily from changes in market interest rates on its interest-earning assets relative to changes in the costs of its funding sources that finance these assets.

Net interest revenue is affected by various factors, such as the distribution and composition of interest-earning assets and interest-bearing liabilities, the spread between yields earned on interest-earning assets and rates paid on interest-bearing liabilities, which may re-price at different times or by different amounts, and the spread between short and long-term interest rates. Interest-earning assets include residential real estate loans and mortgage-backed securities. These assets are sensitive to changes in interest rates and to changes to prepayment levels, which tend to increase in a declining rate environment.

To mitigate the risk of loss, the Company has established policies and procedures which include setting guidelines on the amount of net interest revenue at risk, and monitoring the net interest margin and average maturity of its interest-earning assets and funding sources. To remain within these guidelines, the Company manages the maturity, repricing, and cash flow characteristics of the investment portfolios. Because the Company establishes the rates paid on certain brokerage client cash balances and deposits from banking clients, the rates charged on margin loans, and controls the composition of its investment securities, it has some ability to manage its net interest spread, depending on competitive factors and market conditions.

The Company is also subject to market risk as a result of fluctuations in equity prices. The Company's direct holdings of equity securities and its associated exposure to equity prices are not material. The Company is indirectly exposed to equity market fluctuations in connection with securities collateralizing margin loans to brokerage customers, and customer securities loaned out as part of the Company's securities lending activities. Equity market valuations may also affect the level of brokerage client trading activity, margin borrowing, and overall client engagement with the Company. Additionally, the Company earns mutual fund service fees and asset management fees based upon daily balances of certain client assets. Fluctuations in these client asset balances caused by changes in equity valuations directly impact the amount of fee revenue earned by the Company.

Financial instruments held by the Company are also subject to liquidity risk—that is, the risk that valuations will be negatively affected by changes in demand and the underlying market for a financial instrument. Recent conditions in the credit markets have significantly reduced market liquidity in a wide range of financial instruments, including the types of instruments held by the Company, and fair value can differ significantly from the value implied by the credit quality and actual performance of the instrument's underlying cash flows.

Financial instruments held by the Company are also subject to valuation risk as a result of changes in valuations of the underlying collateral, such as housing prices in the case of residential real estate loans and mortgage-backed securities.

For discussion of the impact of current market conditions on asset management and administration fees, net interest revenue, and securities available for sale, see Item 2 Management's Discussion and Analysis of Financial Condition and Results of Operations—Current Market and Regulatory Environment.

The Company's market risk related to financial instruments held for trading and forward sale and interest rate lock commitments related to its loans held for sale portfolio is not material.

#### **Net Interest Revenue Simulation**

The Company uses net interest revenue simulation modeling techniques to evaluate and manage the effect of changing interest rates. The simulation model (the model) includes all interest-sensitive assets and liabilities. Key variables in the model include the repricing of financial instruments, prepayment, reinvestment, and product pricing assumptions. The Company uses constant balances and market rates in the model assumptions in order to minimize the number of variables.



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and to better isolate risks. The simulations involve assumptions that are inherently uncertain and, as a result, cannot precisely estimate net interest revenue or predict the impact of changes in interest rates on net interest revenue. Actual results may differ from simulated results due to balance growth or decline and the timing, magnitude, and frequency of interest rate changes, as well as changes in market conditions and management strategies, including changes in asset and liability mix.

As represented by the simulations presented below, the Company is positioned so that the consolidated balance sheet produces an increase in net interest revenue when interest rates rise and, conversely, a decrease in net interest revenue when interest rates fall (i.e., interest-earning assets generally reprice more quickly than interest-bearing liabilities).

The simulations in the following table assume that the asset and liability structure of the consolidated balance sheet would not be changed as a result of the simulated changes in interest rates. As the Company actively manages its consolidated balance sheet and interest rate exposure, in all likelihood the Company would take steps to manage any additional interest rate exposure that could result from changes in the interest rate environment. The following table shows the results of a gradual 100 basis point increase or decrease in market interest rates relative to the Company's current market rates forecast on simulated net interest revenue over the next 12 months beginning March 31, 2011, and December 31, 2010.

|                              | <b>March 31,<br/>2011</b> | <b>December 31,<br/>2010</b> |
|------------------------------|---------------------------|------------------------------|
| Increase of 100 basis points | 14.6%                     | 13.5%                        |
| Decrease of 100 basis points | (4.7%)                    | (4.8%)                       |

The sensitivities shown in the simulation reflect the fact that short-term interest rates in the first quarter of 2011 remained at historically low levels, including the federal funds target rate, which was unchanged at a range of zero to 0.25%. The current low interest rate environment limits the extent to which the Company can reduce interest expense paid on funding sources in a declining interest rate scenario. A decline in interest rates could therefore negatively impact the yield on the Company's investment portfolio to a greater degree than any offsetting reduction in interest expense, further compressing net interest margin. Any increases in short-term interest rates result in a greater impact as yields on interest-earning assets are expected to rise faster than the cost of funding sources.

**Item 4. Controls and Procedures**

*Evaluation of disclosure controls and procedures:* The management of the Company, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) as of March 31, 2011. Based on this evaluation, the Company's Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures were effective as of March 31, 2011.

*Changes in internal control over financial reporting:* No change in the Company's internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) was identified during the quarter ended March 31, 2011, that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

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For a discussion of legal proceedings, see Part I Financial Information Item 1 Condensed Consolidated Financial Statements (Unaudited) Notes 5. Commitments and Contingent Liabilities.

**Item 1A. Risk Factors**

During the first quarter of 2011, there have been no material changes to the risk factors in Part I Item 1A Risk Factors in the Company's Annual Report on Form 10-K for the year ended December 31, 2010.

**Item 2. Unregistered Sales of Equity Securities and Use of Proceeds  
Issuer Purchases of Equity Securities**

The following table summarizes purchases made by or on behalf of CSC of its common stock for each calendar month in the first quarter of 2011:

| Month                                   | Total Number<br>of Shares<br>Purchased<br>(in thousands) | Average<br>Price Paid<br>per<br>Share | Total Number<br>of Shares Purchased<br>as Part of<br>Publicly<br>Announced<br>Program <sup>(1)</sup><br>(in thousands) | Approximate<br>Dollar Value of<br>Shares that May<br>Yet be<br>Purchased<br>Under the Program<br>(in millions) |
|-----------------------------------------|----------------------------------------------------------|---------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| January:                                |                                                          |                                       |                                                                                                                        |                                                                                                                |
| Share repurchase program <sup>(1)</sup> |                                                          | \$                                    |                                                                                                                        | \$ 596                                                                                                         |
| Employee transactions <sup>(2)</sup>    | 1                                                        | \$ 17.33                              | N/A                                                                                                                    | N/A                                                                                                            |
| February:                               |                                                          |                                       |                                                                                                                        |                                                                                                                |
| Share repurchase program <sup>(1)</sup> |                                                          | \$                                    |                                                                                                                        | \$ 596                                                                                                         |
| Employee transactions <sup>(2)</sup>    | 55                                                       | \$ 19.07                              | N/A                                                                                                                    | N/A                                                                                                            |
| March:                                  |                                                          |                                       |                                                                                                                        |                                                                                                                |
| Share repurchase program <sup>(1)</sup> |                                                          | \$                                    |                                                                                                                        | \$ 596                                                                                                         |
| Employee transactions <sup>(2)</sup>    |                                                          | \$                                    | N/A                                                                                                                    | N/A                                                                                                            |
| Total:                                  |                                                          |                                       |                                                                                                                        |                                                                                                                |
| Share repurchase program <sup>(1)</sup> |                                                          | \$                                    |                                                                                                                        | \$ 596                                                                                                         |
| Employee transactions <sup>(2)</sup>    | 56                                                       | \$ 19.04                              | N/A                                                                                                                    | N/A                                                                                                            |

N/A Not applicable.

- (1) There were no share repurchases under the Share Repurchase Program during the first quarter. Repurchases under this program would occur under authorizations by CSC's Board of Directors covering up to \$500 million and \$500 million of common stock publicly announced by the Company on April 25, 2007, and March 13, 2008, respectively. The remaining authorizations do not have an expiration date.
- (2) Includes restricted shares withheld (under the terms of grants under employee stock incentive plans) to offset tax withholding obligations that occur upon vesting and release of restricted shares. The Company may receive shares to pay the exercise price and/or to satisfy tax withholding obligations by employees who exercise stock options (granted under employee stock incentive plans), which are commonly referred to as stock swap exercises.

**Item 3. Defaults Upon Senior Securities**

None.

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**THE CHARLES SCHWAB CORPORATION**

**Item 5. Other Information**

None.

**Item 6. Exhibits**

The following exhibits are filed as part of this Quarterly Report on Form 10-Q.

| <b>Exhibit Number</b> | <b>Exhibit</b>                                                                                                            |        |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------|--------|
| 12.1                  | Computation of Ratio of Earnings to Fixed Charges.                                                                        |        |
| 31.1                  | Certification Pursuant to Rule 13a-14(a)/15d-14(a), As Adopted Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002. |        |
| 31.2                  | Certification Pursuant to Rule 13a-14(a)/15d-14(a), As Adopted Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002. |        |
| 32.1                  | Certification Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of The Sarbanes-Oxley Act of 2002.   | (1)    |
| 32.2                  | Certification Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of The Sarbanes-Oxley Act of 2002.   | (1)    |
| 101.INS               | XBRL Instance Document                                                                                                    | (1, 2) |
| 101.SCH               | XBRL Taxonomy Extension Schema                                                                                            | (1, 2) |
| 101.CAL               | XBRL Taxonomy Extension Calculation                                                                                       | (1, 2) |
| 101.DEF               | XBRL Extension Definition                                                                                                 | (1, 2) |
| 101.LAB               | XBRL Taxonomy Extension Label                                                                                             | (1, 2) |
| 101.PRE               | XBRL Taxonomy Extension Presentation                                                                                      | (1, 2) |

(1) *Furnished as an exhibit to this Quarterly Report on Form 10-Q.*

(2) *Attached as Exhibit 101 to this Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2011 are the following materials formatted in XBRL (Extensible Business Reporting Language) (i) the Condensed Consolidated Statements of Income, (ii) the Condensed Consolidated Balance Sheets, (iii) the Condensed Consolidated Statements of Cash Flows, and (iv) Notes to Condensed Consolidated Financial Statements.*

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**THE CHARLES SCHWAB CORPORATION**

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**THE CHARLES SCHWAB CORPORATION**  
**(Registrant)**

Date: May 6, 2011

/s/ Joseph R. Martinetto  
Joseph R. Martinetto  
Executive Vice President and Chief Financial Officer

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