RIGGS NATIONAL CORP Form 425 January 21, 2005 Table of Contents

Filed by The PNC Financial Services Group, Inc.

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Subject Company: Riggs National Corporation

Commission File No. 000-09756

On January 21, 2005, The PNC Financial Services Group, Inc. (  $\,$  PNC  $\,$ ) issued the attached press release and supplementary information announcing its earnings and business for the quarter ended December 31, 2004.

# **Table of Contents CONTACTS: MEDIA:** Brian E. Goerke (412) 762-4550 corporate.communications@pnc.com **INVESTORS:** William H. Callihan (412) 762-8257 investor.relations@pnc.com PNC REPORTS FOURTH QUARTER EARNINGS OF \$307 MILLION Full Year Earnings Increase 20 Percent to \$1.2 Billion

PITTSBURGH, January 21, 2005 The PNC Financial Services Group, Inc. (NYSE: PNC) today reported fourth quarter 2004 earnings of \$307 million, or \$1.08 per diluted share. Earnings a year ago were \$274 million, or \$0.98 per diluted share, and earnings for the third quarter were

\$258 million, or \$0.91 per diluted share. For the full year 2004, earnings totaled \$1.2 billion, an increase of 20 percent compared with 2003, or \$4.21 per diluted share.

PNC had an excellent year in 2004, said James E. Rohr, chairman and chief executive officer. We made important strides: our focus on customers resulted in strong growth in loans, deposits, assets under management and fund assets serviced. Asset quality improved over the course of the year and we continued to strengthen our approach to balance sheet management. We believe this progress has PNC well positioned for the future.

#### HIGHLIGHTS

Average loan balances for the fourth quarter increased \$6.3 billion, or 17 percent, over last year, and 3 percent over last quarter. The increases were driven by higher home equity and other secured loan balances.

Average deposit balances for the fourth quarter increased \$7.1 billion, or 16 percent, compared with the fourth quarter of 2003. Additional customer relationships drove the increase.

Quarterly taxable-equivalent net interest income increased \$21 million compared with the fourth quarter of 2003 primarily due to higher loan balances. The increase in net interest income was achieved despite a 26 basis points decline in the net interest margin compared with the fourth quarter of 2003.

- more -

#### **Table of Contents**

PNC Reports Fourth Quarter Earnings of \$307 million Page 2

Noninterest income, which accounted for 64 percent of consolidated revenue in 2004, increased 9 percent, to \$3.6 billion, compared with 2003. The increase was driven by higher asset management and brokerage fees and by equity management gains compared with equity management losses in 2003.

Overall asset quality remained strong. The ratio of nonperforming loans to total loans decreased to .33 percent at December 31, 2004 from .73 percent at December 31, 2003.

Return on average common equity was 16.71 percent for the quarter and 16.82 percent for the year compared with 16.67 percent in the fourth quarter of 2003 and 15.06 percent for full year 2003.

The Consolidated Financial Highlights accompanying this news release include a reconciliation of total earnings for all business segments to consolidated earnings and a reconciliation of net interest income as reported under generally accepted accounting principles (GAAP) to taxable-equivalent net interest income.

#### **BUSINESS SEGMENT RESULTS**

#### **Banking Businesses**

#### **Regional Community Banking**

Regional Community Banking earned \$143 million for the quarter compared with \$127 million a year ago, a 13 percent increase, and \$134 million for the third quarter. The increases over both periods were attributable to a growing customer base and corresponding growth in loans and deposits. Additionally, earnings grew compared with last quarter primarily due to an increase in noninterest income arising from higher seasonal revenues from debit cards and merchant processing business as well as gains from branch asset sales. Noninterest expenses were relatively flat compared with the prior quarter.

Full year 2004 earnings increased \$27 million, to \$504 million. Gains in customer relationships, loans and deposits contributed to a 10 percent increase in revenue. The revenue increase was partially offset by a 10 percent increase in noninterest expense and a \$22 million increase in the segment s provision for credit losses primarily related to loan growth. The increase in noninterest expenses was primarily driven by expansion of our branch network and sales force and increased marketing activities. The United National acquisition also contributed to the increases in revenue and expenses.

Regional Community Banking results in the fourth quarter and 2004 were highlighted by:

Checking customer relationships increased 8 percent, to 1.7 million, over a year ago, driven by continued improvements in customer acquisition and retention and the acquisition of United National.

Business banking relationships grew 13 percent and drove accelerated growth in loans and deposits. Additional sales staff, including increased business banking customer calling efforts by branch managers, drove this increase.

- more -

PNC Reports Fourth Quarter Earnings of \$307 million Page 3

Average deposit balances for the fourth quarter of 2004 increased 2 percent from the prior quarter, driven by a 7 percent increase in certificates of deposit.

Average loans grew 2 percent compared with last quarter, driven by continued strength in sales of home equity and business banking loan products. Average loans increased \$4.5 billion, or 32 percent, compared with 2003 as a result of stronger consumer and small business loan demand and the United National acquisition.

We continued efforts to optimize our branch network. During the year, we opened six stand-alone and 13 in-store branches, and acquired 47 branches from United National. These additions to the branch network coupled with the consolidation and sale of certain branches increased the network total to 774 branches.

#### Wholesale Banking

Wholesale Banking earned \$108 million in the fourth quarter, compared with \$117 million for the same period a year ago and \$100 million for the third quarter. The lower earnings compared with a year ago resulted from lower net gains on institutional loans held for sale and higher compensation expense associated with business growth initiatives. These factors were partially offset by increased taxable-equivalent net interest income that resulted from increases in loans and deposits. The higher earnings compared with last quarter resulted from increased net gains from sales of commercial mortgage loans and higher capital markets fees partially offset by increased noninterest expense and a higher provision for credit losses. Full year 2004 earnings increased \$52 million, to \$443 million. This increase was driven by lower provision for credit losses resulting from improved asset quality, and an increase in taxable-equivalent net interest income resulting from higher average deposit balances. These factors were partially offset by higher staff expense and lower net gains on institutional loans held for sale.

Wholesale Banking results in the fourth quarter and 2004 were highlighted by:

Total loans outstanding at December 31, 2004 increased \$1.5 billion, or 9 percent, compared with December 31, 2003. The increase was driven by net new business.

Average deposits for the fourth quarter increased 29 percent compared with the prior year. The increase was driven by a larger commercial mortgage servicing portfolio, sales of treasury management products and strong liquidity positions within our customer base.

Asset quality remained strong. Nonperforming assets at December 31, 2004 declined 69 percent compared with December 31, 2003.

Capital markets product revenues of \$140 million increased \$21 million, or 18 percent, compared with 2003. The increase was driven by customer-related trading activity and loan syndication fees.

Midland Loan Services produced record revenues of \$108 million, an increase of \$12 million, or 12 percent, compared with 2003 due to an 18 percent increase in the portfolio serviced from December 31, 2003 to December 31, 2004.

- more -

#### **Table of Contents**

PNC Reports Fourth Quarter Earnings of \$307 million Page 4

#### **PNC Advisors**

PNC Advisors earnings totaled \$24 million for the fourth quarter of 2004 compared with \$20 million a year ago and \$24 million for the third quarter. The increase in earnings compared with a year ago was primarily due to lower noninterest expenses. Full year 2004 earnings were \$106 million compared with \$89 million in 2003. The increase reflected a \$7 million after-tax gain from the sale of certain Hawthorn investment consulting activities, comparatively stronger equity markets, increased loan and deposit balances and lower noninterest expense partially offset by the loss of earnings from the sold Hawthorn activities.

Assets under management at PNC Advisors totaled \$50 billion at December 31, 2004 compared with \$53 billion at December 31, 2003 and \$48 billion at September 30, 2004. The decrease in assets under management compared with a year ago reflected the impact of the Hawthorn transaction partially offset by market appreciation.

#### **Asset Management and Processing Businesses**

#### BlackRock

BlackRock earned \$50 million for the quarter compared with \$41 million a year ago and a loss of \$10 million for the third quarter. Third quarter earnings included a \$57 million after-tax charge related to the 2002 BlackRock Long-Term Retention and Incentive Plan (LTIP). Fourth quarter earnings included an \$8 million after-tax charge related to the LTIP as well as a \$10 million income tax benefit resulting from the release of reserves allocated to BlackRock s New York City tax liability due to the receipt of a favorable preliminary audit finding for the tax years 1998 through 2000. Full year 2004 earnings were \$143 million compared with \$155 million in 2003. The decreased earnings in 2004 reflected a 20 percent increase in advisory fees driven by a growing base of assets under management as well as a total of \$18 million in tax benefits recorded in the first and fourth quarters of 2004, more than offset by \$65 million after-tax in LTIP-related charges.

Assets under management at BlackRock increased to \$342 billion at December 31, 2004 compared with \$323 billion last quarter due to new business and market appreciation.

BlackRock is approximately 71 percent owned by PNC and is consolidated into PNC s financial statements. Accordingly, approximately 29 percent of BlackRock s earnings are recognized as minority interest expense in the Corporation s consolidated income statement and are reflected on a separate line in the Business Segment Earnings table in the Consolidated Financial Highlights.

- more -

PNC Reports Fourth Quarter Earnings of \$307 million Page 5

#### **PFPC**

PFPC earned \$20 million for the quarter compared with \$18 million a year ago and \$17 million for the third quarter. The improved earnings reflect higher fund servicing revenue and reduced intercompany debt financing costs partially offset by the elimination of accretion of a discounted client contract liability compared with the fourth quarter of 2003. Full year 2004 earnings totaled \$70 million, a 9 percent increase over 2003 that was driven by increased fund servicing revenue, reduced financing costs on intercompany debt and acquisition and divestiture activity. These benefits were partially offset by increased expenses resulting primarily from the end of accretion of a discounted client contract liability.

PFPC provided accounting/administration services for \$721 billion of net fund investment assets and provided custody services for \$451 billion of fund investment assets at December 31, 2004. Increases in these statistics over a year ago reflected net new business, asset inflows from existing customers and equity market appreciation. Total fund assets serviced by PFPC were \$1.8 trillion at December 31, 2004 compared with \$1.6 trillion a year earlier.

#### Other

The Other category includes asset and liability management activities, related net securities gains, equity management activities, differences between business segment performance reporting and financial statement (GAAP) reporting, corporate overhead and intercompany eliminations. A net loss of \$23 million was reported in Other for the quarter compared with a net loss of \$9 million a year ago and \$10 million last quarter. The higher loss compared with a year ago reflected lower net interest income related to asset and liability management activities and the reversal of reserves related to the vehicle leasing business during the fourth quarter of 2003. The higher loss compared with last quarter reflects lower equity management gains and higher compensation costs partially offset by improved trading results and a previously announced \$6 million after-tax gain from the settlement of claims related to the 2001 PAGIC transactions.

#### CONSOLIDATED REVENUE REVIEW

Taxable-equivalent net interest income totaled \$509 million for the quarter compared with \$488 million a year ago and \$498 million last quarter. The increases over both prior periods resulted from higher income associated with increased average loan and securities balances partially offset by higher average funding balances and rates. Full year 2004 taxable-equivalent net interest income totaled \$1.989 billion compared with \$2.006 billion in 2003. Increased income from a higher base of earning assets was more than offset by loan margin compression; lower revenue from the vehicle leasing business, which was sold during 2004; and a lack of revenue from the discontinued reinsurance business. The net interest margin in the fourth quarter was 3.12 percent compared with 3.38 percent a year ago and 3.19 percent last quarter. The decrease

- more -

#### **Table of Contents**

PNC Reports Fourth Quarter Earnings of \$307 million Page 6

in net interest margin compared with the third quarter resulted from higher average interest rates paid on interest-bearing deposits, particularly money market accounts, and on borrowed funds. The higher rates on deposits resulted from marketing efforts to increase the customer base and deposit balances. The decrease in net interest margin compared with the fourth quarter of 2003 resulted from lower loan yields and higher interest-bearing deposit balances.

Noninterest income totaled \$904 million for the fourth quarter compared with \$861 million a year ago and \$838 million last quarter. The increases reflected higher asset management and fund servicing fees, higher gains on sales of commercial mortgages and higher capital markets fees. Full year noninterest income totaled \$3.563 billion compared with \$3.257 billion in 2003. The increase was primarily driven by increased asset management and fund servicing fees, equity management gains in 2004 compared with equity management losses in 2003, increased brokerage revenue in 2004 and a gain related to the sale of modified coinsurance contracts during the first quarter of 2004. These factors were partially offset by lower net securities gains in 2004.

#### CONSOLIDATED EXPENSE REVIEW

Noninterest expense totaled \$949 million for the quarter compared with \$858 million a year ago and \$981 million for the sequential quarter. The increase compared with a year ago resulted primarily from increased compensation expense, in part related to the United National acquisition. The decrease compared with last quarter resulted primarily from the higher charge related to the BlackRock LTIP incurred in the third quarter and a net \$9 million settlement benefit partially offset by increased other incentive compensation expense. Full year 2004 noninterest expense totaled \$3.735 billion compared with \$3.476 billion in 2003. The increase in expenses resulted primarily from the LTIP charges, higher other compensation expense and the acquisition of United National. The increases more than offset the impact of expenses totaling \$120 million in 2003 recognized in connection with the agreement with the Department of Justice. Ongoing expense initiatives resulted in a \$15 million benefit for the fourth quarter compared with the fourth quarter of 2003, while full-year 2004 expense savings totaled \$87 million more than in 2003.

#### CONSOLIDATED BALANCE SHEET REVIEW

Total assets were \$79.7 billion at December 31, 2004 compared with \$68.2 billion a year ago and \$77.3 billion at September 30, 2004. The increase in assets compared with the third quarter resulted primarily from higher loan balances, while the increase compared with a year ago resulted primarily from increased loan and securities balances.

Average total loans of \$43.1 billion for the quarter increased \$6.3 billion over a year ago and \$1.3 billion over the sequential quarter. The increases were driven in particular by higher average home equity

- more -

PNC Reports Fourth Quarter Earnings of \$307 million Page 7

and secured business loan balances. In addition, the increase compared with a year ago reflected the impact of the United National acquisition and the purchase of approximately \$660 million of home equity loans, both of which occurred during the first quarter of 2004.

Average securities balances for the quarter increased \$731 million compared with last quarter primarily due to higher balances of government agency securities.

During the fourth quarter of 2004, the Corporation repurchased 0.2 million common shares at an average cost of \$56.11. The pending acquisition of Riggs National Corporation and BlackRock s pending acquisition of SSRM Holdings, Inc. restricted share repurchases and will continue to do so over the next several quarters as we seek to maintain our relatively strong capital position.

#### ASSET QUALITY REVIEW

Overall asset quality remained strong due to our continued focus on lending that meets prudent risk-reward parameters. The provision for credit losses for the quarter was \$19 million compared with \$34 million a year ago and \$13 million for the sequential quarter. The decrease in the provision compared with a year ago was attributable to the marked improvement in overall asset quality, while the increase compared with last quarter was attributable to growth in the loan portfolio.

Net charge-offs were \$14 million for the quarter compared with \$49 million a year ago and \$13 million last quarter. The decrease in net charge-offs versus a year ago was primarily attributable to overall improvements in asset quality.

#### SUBSEQUENT EVENT

On January 18, 2005, PNC s ownership in BlackRock was transferred from PNC Bank, N.A. to PNC Bancorp, Inc., our intermediate bank holding company. The transfer was effected primarily to give BlackRock more operating flexibility in anticipation of its pending acquisition of SSRM Holdings, Inc., particularly with respect to SSRM s real estate activities. As a result of the transfer and the fact that BlackRock files a separate consolidated federal income tax return, certain deferred tax liabilities recorded by PNC will be reversed in the first quarter of 2005 in accordance with SFAS 109. This will increase earnings by \$45 million, or approximately \$0.16 per share, in the first quarter of 2005.

#### CONFERENCE CALL AND SUPPLEMENTARY FINANCIAL INFORMATION

PNC Chairman and Chief Executive Officer James E. Rohr and Vice Chairman and Chief Financial Officer William S. Demchak will hold a conference call for investors today at 10:00 a.m. Eastern Time regarding the topics addressed in this release and the related financial supplement. Investors should call five to 10 minutes before the start of the conference call at 800-990-2718 (domestic) or 706-643-0187 (international). A

taped replay of the call will be available for one week at 800-642-1687 (domestic) and 706-645-9291 (international); enter conference ID 3011136.

- more -

PNC Reports Fourth Quarter Earnings of \$307 million Page 8

In addition, internet access to the call (listen-only) and to PNC s fourth quarter 2004 earnings release and supplementary financial information will be available on PNC s website at www.pnc.com under For Investors. A replay of the webcast will be available on PNC s website for 30 days.

#### CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING INFORMATION

We make statements in this news release and in the conference call regarding this news release, and we may from time to time make other statements, regarding our outlook or expectations for earnings, revenues, expenses, capital levels, asset quality or other future financial or business performance, strategies or expectations, or the impact of legal, regulatory or supervisory matters on our business operations or performance that are forward-looking statements. Forward-looking statements are typically identified by words or phrases such as believe, expect, anticipate, intend, outlook, estimate, forecast, project, position, target, achievable, feel, assume. potential, strategy, goal, objective, plan, aspiration, outcome, continue, remain, maintain, seek, trend, and variations of such words and similar expressions, or future or conditional verbs such as will, would, should, could, may, or similar expressions. Forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Our forward-looking statements speak only as of the date they are made. We do not assume any duty and do not undertake to update our forward-looking statements. Actual results or future events could differ, possibly materially, from those that we anticipated in our forward-looking statements, and future results could differ materially from our historical performance.

The factors that we have previously disclosed in our SEC reports and the following risks and uncertainties, among others, could cause actual results or future events to differ materially from those that we anticipated in our forward-looking statements or from our historical performance: (1) changes in political, economic or industry conditions, the interest rate environment or financial and capital markets (including as a result of actions of the Federal Reserve Board affecting interest rates or the money supply or otherwise reflecting changes in monetary policy), which could affect: (a) credit quality and the extent of our credit losses; (b) the extent of funding of our unfunded loan commitments and letters of credit; (c) our allowances for loan and lease losses and unfunded loan commitments and letters of credit; (d) demand for our credit or fee-based products and services; (e) our net interest income; (f) the value of assets under management and assets serviced, of private equity investments, of other debt and equity investments, of loans held for sale, or of other on-balance sheet or off-balance sheet assets or liabilities; or (g) the availability and terms of funding necessary to meet our liquidity needs; (2) the impact on us of legal and regulatory developments (including the following: (a) the resolution of legal proceedings or regulatory and other governmental inquiries; (b) increased litigation risk from recent regulatory and other governmental developments; (c) the results of the regulatory examination process, our failure to satisfy the requirements of agreements with governmental agencies, and regulators future use of supervisory and enforcement tools; (d) legislative and regulatory reforms, including changes to tax laws; and (e) changes in accounting policies and principles), with the impact of any such developments possibly affecting our ability to operate our businesses or our financial condition or results of operations or our reputation, which in turn could have an impact on such matters as business generation and retention, our ability to attract and retain management, liquidity and funding; (3) the impact on us of changes in the nature or extent of our competition; (4) the introduction, withdrawal, success and timing of our business initiatives and strategies; (5) customer acceptance of our products and services, and our customers borrowing, repayment, investment and deposit practices; (6) the impact on us of changes in the extent of customer or counterparty delinquencies, bankruptcies or defaults, which could affect, among other things, credit and asset quality risk and our provision for credit losses; (7) the ability to identify and effectively manage risks inherent in our business; (8) how we choose to redeploy available capital, including the extent and timing of any share repurchases and acquisitions or other investments in our businesses; (9) the impact, extent and timing of technological changes, the adequacy of intellectual property protection, and costs associated with obtaining rights in intellectual property claimed by others; (10) the timing and pricing of any sales of loans or other financial assets held for sale; (11) our ability to obtain desirable levels of insurance, and whether or not insurance coverage for claims by PNC is denied; (12) the relative and absolute investment performance of assets under management; and (13) the extent of terrorist activities and international hostilities, increases or continuations of which may adversely affect the economy and financial and capital markets generally or us specifically.

- more -

PNC Reports Fourth Quarter Earnings of \$307 million Page 9

In addition, our forward-looking statements are also subject to risks and uncertainties related to our pending acquisition of Riggs National Corporation and the expected consequences of the integration of the remaining Riggs businesses at closing into PNC, including the following: (a) completion of the transaction is dependent on, among other things, receipt of stockholder and regulatory approvals, and we cannot at this point predict with precision when those approvals may be obtained or if they will be received at all; (b) successful completion of the transaction and our ability to realize the benefits that we anticipate from the acquisition also depend on the nature of any future developments with respect to Riggs regulatory issues, the ability to comply with the terms of all current or future regulatory requirements (including any related action plan) resulting from these issues, and the extent of future costs and expenses arising as a result of these issues, including the impact of increased litigation risk and any claims for indemnification or advancement of costs; (c) the transaction may be materially more expensive to complete than we anticipate as a result of unexpected factors or events; (d) the integration into PNC of the Riggs business and operations that we acquire, which will include conversion of Riggs different systems and procedures, may take longer than we anticipate, may be more costly than we anticipate, or may have unanticipated adverse results relating to Riggs or PNC s existing businesses; (e) it may take longer than we expect to realize the anticipated cost savings of the acquisition, and those anticipated cost savings may not be achieved or may not be achieved in their entirety; and (f) the anticipated strategic and other benefits of the acquisition to us are dependent in part on the future performance of Riggs business, and there can be no assurance as to actual future results, which could be impacted by various factors, including the risks and uncertainties generally related to the performance of PNC s and Riggs businesses (with respect to Riggs, see Riggs SEC reports, which are accessible on the SEC s website at www.sec.gov) or due to factors related to the acquisition of Riggs and the process of integrating Riggs business at closing into ours.

Other mergers, acquisitions, restructurings, divestitures, business alliances or similar transactions, including our completed acquisitions of United National Bancorp and the loan origination business of Aviation Finance Group, LLC and our pending acquisition of SSRM Holdings Inc., will also be subject to similar risks and uncertainties related to our ability to realize expected cost savings or revenue enhancements or to implement integration and strategic plans and, in the case of SSRM Holdings Inc., related to our successful completion of the transaction.

In addition, risks and uncertainties that could affect the results anticipated in forward-looking statements or from historical performance that involve BlackRock are discussed in more detail and additional factors are identified in BlackRock s SEC reports, accessible on the SEC s website or on BlackRock s website at www.blackrock.com.

You can find additional information on the foregoing risks and uncertainties and additional factors that could affect results anticipated in our forward-looking statements or from our historical performance in the reports that we file with the SEC. You can access our SEC reports on the SEC s website at www.sec.gov or on or through our corporate website at www.pnc.com.

The PNC Financial Services Group, Inc. (PNC) and Riggs National Corporation (Riggs) have filed with the United States Securities and Exchange Commission (SEC) a proxy statement/prospectus and will file other relevant documents concerning the merger of Riggs with and into PNC (Merger). We urge investors to read the proxy statement/prospectus and any other documents to be filed with the SEC in connection with the Merger or incorporated by reference in the proxy statement/prospectus, because they will contain important information. Investors will be able to obtain these documents free of charge at the SEC s website (www.sec.gov). In addition, documents filed with the SEC by PNC will be available free of charge from Shareholder Relations at (800) 843-2206. Documents filed with the SEC by Riggs will be available free of charge from www.riggsbank.com.

The directors, executive officers, and certain other members of management of Riggs may be soliciting proxies in favor of the Merger from its shareholders. For information about these directors, executive officers, and members of management, shareholders are asked to refer to Riggs s most recent annual meeting proxy statement, which is available at the web addresses provided in the preceding paragraph.

The PNC Financial Services Group, Inc. is one of the nation s largest diversified financial services organizations, providing consumer and business banking; specialized services for corporations and government entities, including corporate banking, real estate finance and asset-based lending; wealth management; asset management and global fund services.

[TABULAR MATERIAL FOLLOWS]

- more -

Page 10

### **Consolidated Financial Highlights**

The PNC Financial Services Group, Inc.

	Fo	r the th	ree months	ended		For the y	he year ended				
Dollars in millions, except per share data	December 31	Sept	ember 30	Dec	ember 31	December 31	Dec	December 31			
Unaudited	2004		2004		2003	2004	2003				
FINANCIAL PERFORMANCE											
Revenue											
Net interest income (taxable-equivalent basis) (a)	\$ 509	\$	498	\$	488	\$ 1,989	\$	2,006			
Noninterest income	904		838		861	3,563		3,257			
Total revenue	\$ 1,413	\$	1,336	\$	1,349	\$ 5,552	\$	5,263			
		_		_			_				
Income before cumulative effect of accounting change	\$ 307	\$	258	\$	302	\$ 1,197	\$	1,029			
Cumulative effect of accounting change	<u> </u>				(28)			(28)			
Net income	\$ 307	\$	258	\$	274	\$ 1,197	\$	1,001			
		_		_			_				
Diluted earnings (loss) per common share											
Before cumulative effect of accounting change	\$ 1.08	\$	.91	\$	1.08	\$ 4.21	\$	3.65			
Cumulative effect of accounting change					(.10)			(.10)			
Net income	\$ 1.08	\$	.91	\$	.98	\$ 4.21	\$	3.55			
Cash dividends declared per common share	\$ .50	\$	.50	\$	.50	\$ 2.00	\$	1.94			
		_		_			_	_			
SELECTED RATIOS											
Before cumulative effect of accounting change											
Net interest margin	3.12%		3.19%		3.38%	3.22%		3.64%			
Noninterest income to total revenue (b)	64		63		64	64		62			
Efficiency (c)	67		74		64	68		66			
From net income											
Return on	1651~		1.4.40~		16.656	16.00		15.06~			
Average common shareholders equity	16.71%		14.42%		16.67%	16.82%		15.06%			
Average assets	1.55		1.36		1.57	1.59		1.49			

Certain prior period amounts included in these Consolidated Financial Highlights have been reclassified to conform to the current period presentation.

(a) The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. In order to provide accurate comparisons of yields and margins for all earning assets, we have increased the interest income earned on tax-exempt assets to make them fully equivalent to other taxable interest income investments.

The following is a reconciliation of net interest income as reported in the Consolidated Statement of Income to net interest income on a taxable-equivalent basis (in millions):

	Fo	For the three months ended				For the	year ended  December 31	
	December 31 2004	-	ember 30 2004		mber 31	December 31 2004	Dec	ember 31 2003
							_	
Net interest income, GAAP basis	\$ 503	\$	491	\$	485	\$ 1,969	\$	1,996
Taxable-equivalent adjustment	6		7		3	20		10
Net interest income, taxable-equivalent basis	\$ 509	\$	498	\$	488	\$ 1,989	\$	2,006
•	<u></u>							

<sup>(</sup>b) Calculated as total noninterest income divided by the sum of net interest income and noninterest income.

<sup>(</sup>c) Calculated as noninterest expense divided by the sum of net interest income and noninterest income.

Page 11

## **Consolidated Financial Highlights**

The PNC Financial Services Group, Inc.

	F0	r the t	hree months	ended		For the	year ended					
In millions Unaudited	December 31 2004	•	ember 30 2004		mber 31 2003	December 31 2004		ember 31 2003				
		_		_			_					
BUSINESS EARNINGS												
Banking businesses												
Regional Community Banking	\$ 143	\$	134	\$	127	\$ 504	\$	477				
Wholesale Banking	108		100		117	443		391				
PNC Advisors	24		24		20	106		89				
		_					_					
Total banking businesses	275		258		264	1,053		957				
Asset management and processing businesses												
BlackRock (a)	50		(10)		41	143		155				
PFPC	20		17		18	70		64				
		_										
Total asset management and processing businesses	70		7		59	213		219				
Total business segment earnings	345		265		323	1,266		1,176				
Minority interest in (income) loss of BlackRock	(15)		3		(12)	(42)		(47)				
Other	(23)		(10)		(9)	(27)		(100)				
		_					_					
Results before cumulative effect of accounting change	307		258		302	1,197		1,029				
Cumulative effect of accounting change					(28)			(28)				
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Total consolidated	\$ 307	\$	258	\$	274	\$ 1,197	\$	1,001				

## Dollars in millions, except per share data

	December 31	September 30	December 31
Unaudited	2004	2004	2003
BALANCE SHEET DATA			
Assets	\$ 79,723	\$ 77,298	\$ 68,168
Earning assets	65,055	63,867	56,243
Loans, net of unearned income	43,495	42,480	36,303
Allowance for loan and lease losses	607	581	632
Securities	16,761	16,824	15,690
Loans held for sale	1,670	1,582	1,400

Deposits	53,269	51,162	45,241
Borrowed funds	11,964	12,919	11,453
Allowance for unfunded loan commitments and letters of credit	75	96	91
Shareholders equity	7,473	7,312	6,645
Common shareholders equity	7,465	7,304	6,636
Book value per common share	26.41	25.89	23.97
Common shares outstanding (millions)	283	283	277
Loans to deposits	82%	83%	80%
ASSETS UNDER MANAGEMENT (billions)(b)	\$ 383	\$ 362	\$ 354
NONDISCRETIONARY ASSETS UNDER ADMINISTRATION (billions)(b)	\$ 93	\$ 91	\$ 87
FUND ASSETS SERVICED (billions)			
Accounting/administration net assets	\$ 721	\$ 667	\$ 654
Custody assets	451	418	401
CAPITAL RATIOS			
Tier 1 Risk-based (c)	9.0%	9.0%	9.5%
Total Risk-based (c)	13.0	12.5	13.8
Leverage (c)	7.6	7.7	8.2
Tangible common (d)	5.7	5.6	6.3
Shareholders equity to total assets	9.37	9.46	9.75
Common shareholders equity to total assets	9.36	9.45	9.73
ASSET QUALITY RATIOS			
Nonperforming assets to loans, loans held for sale and foreclosed assets	.39%	.42%	.87%
Nonperforming loans to loans	.33	.35	.73
Net charge-offs to average loans (for the three months ended)	.13	.12	.53
Allowance for loan and lease losses to loans	1.40	1.37	1.74
Allowance for loan and lease losses to nonperforming loans	424	393	238

<sup>(</sup>a) BlackRock results for the three months ended September 30, 2004 reflected a \$57 million after-tax impact related to the BlackRock 2002 Long-Term Retention and Incentive Plan (LTIP) charge. The after-tax impact of the LTIP charge for the three months and year ended December 31, 2004 was \$8 million and \$65 million, respectively.

<sup>(</sup>b) Balances at December 31, 2004 and September 30, 2004 reflect the first quarter 2004 sale of certain activities of the investment consulting business of PNC Advisor s Hawthorn unit and the expected reduction of approximately \$5.9 billion of assets under management with approximately \$4.4 billion moving to nondiscretionary assets under administration.

<sup>(</sup>c) Estimated for December 31, 2004.

<sup>(</sup>d) Common shareholders equity less goodwill and other intangible assets (excluding mortgage servicing rights) divided by total assets less goodwill and other intangible assets (excluding mortgage servicing rights).

THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL SUPPLEMENT (UNAUDITED)

FOURTH QUARTER AND FULL YEAR 2004

#### THE PNC FINANCIAL SERVICES GROUP, INC.

#### FINANCIAL SUPPLEMENT (UNAUDITED)

#### FOURTH QUARTER AND FULL YEAR 2004

	Page
Consolidated Statement of Income	1 - 2
Consolidated Balance Sheet	3
Capital and Asset Quality Ratios	3
Results of Businesses	
Summary and Reconciliation to Total Consolidated Results	4 - 5
Banking Businesses	
Regional Community Banking	6 - 7
Wholesale Banking	8 - 9
PNC Advisors	10-12
Asset Management and Processing Businesses	
<u>BlackRock</u>	13-14
<u>PFPC</u>	15-16
Details of Net Interest Income, Net Interest Margin and Trading Revenue	17
Details of Noninterest Income and Noninterest Expense	18
Average Consolidated Balance Sheet	19-22
Details of Loans and Lending Statistics	23
Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit and Net Unfunded Commitments	24
Details of Nonperforming Assets	25-26
Glossary of Terms	27-29
Business Segment Products and Services	30

The information contained in this Financial Supplement is preliminary, unaudited and based on data available at January 21, 2005. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our SEC filings. We have reclassified certain prior period amounts included in this Financial Supplement to be consistent with the current period presentation. See our Current Report on Form 8-K dated April 5, 2004 regarding changes to the presentation of the results of our businesses as reflected in this Financial Supplement on pages 4 through 16. Business segment products and services are described on page 30.

The average full-time equivalent employee (FTE) statistics disclosed in this Financial Supplement for each business segment reflect staff directly employed by the respective business segment and exclude corporate and shared services employees.

The PNC Financial Services Group, Inc. (PNC) and Riggs National Corporation (Riggs) have filed with the United States Securities and Exchange Commission (SEC) a proxy statement/prospectus and will file other relevant documents concerning the merger of Riggs with and into PNC (Merger). We urge investors to read the proxy statement/prospectus and any other documents to be filed with the SEC in connection with the Merger or incorporated by reference in the proxy statement/prospectus, because they will contain important information. Investors will be able to obtain these documents free of charge at the SEC s website (www.sec.gov). In addition, documents filed with the SEC by PNC will be available free of charge from Shareholder Relations at (800) 843-2206. Documents filed with the SEC by Riggs will be available free of charge from www.riggsbank.com.

The directors, executive officers, and certain other members of management of Riggs may be soliciting proxies in favor of the Merger from its shareholders. For information about these directors, executive officers, and members of management, shareholders are asked to refer to Riggs most recent annual meeting proxy statement, which is available at the web addresses provided in the preceding paragraph.

## THE PNC FINANCIAL SERVICES GROUP, INC.

### Consolidated Statement of Income (Unaudited)

For the year ended - in millions, except per share data	December 31 2004	December 31 2003	December 31 2002
Interest Income			
Loans and fees on loans	\$ 2,043	\$ 1,962	\$ 2,294
Securities	568	581	616
Other	141	169	262
Total interest income	2,752	2,712	3,172
Interest Expense			
Deposits	484	457	659
Borrowed funds	299	259	316
Total interest expense	783	716	975
Total interest expense		/10	973
Net interest income	1,969	1,996	2,197
Provision for credit losses	52	177	309
Net interest income less provision for credit losses	1,917	1,819	1,888
Noninterest Income		<u> </u>	
Asset management	994	861	853
Fund servicing	817	762	816
Service charges on deposits	252	239	227
Brokerage	219	184	195
Consumer services	264	251	239
Corporate services	473	485	526
Equity management gains (losses)	67	(25)	(51)
Net securities gains	55	116	89
Other	422	384	303
Total noninterest income	3,563	3,257	3,197
Noninterest Expense			
Compensation	1,755	1,480	1,417
Employee benefits	309	324	284
Net occupancy	267	282	243
Equipment	290	276	271
Marketing	87	64	51
Other	1,027	1,050	961
Total noninterest expense	3,735	3,476	3,227
Income from continuing operations before minority and noncontrolling interests and income taxes	1,745	1,600	1,858

Minority and noncontrolling interests in income of consolidated entities	10	32	37
Income taxes	538	539	621
Income from continuing operations	1,197	1,029	1,200
Income (loss) from discontinued operations (less applicable income tax benefit of \$9)			(16)
Income before cumulative effect of accounting change	1,197	1,029	1,184
Cumulative effect of accounting change (less applicable income tax benefit of \$14)		(28)	
Net income	\$ 1,197	\$ 1,001	\$ 1,184
Earnings Per Common Share			
From continuing operations			
Basic	\$ 4.25	\$ 3.68	\$ 4.23
Diluted	\$ 4.21	\$ 3.65	\$ 4.20
From net income			
Basic	\$ 4.25	\$ 3.58	\$ 4.18
Diluted	\$ 4.21	\$ 3.55	\$ 4.15
Average Common Shares Outstanding	201	200	202
Basic	281	280	283
Diluted	284	281	285

Page 1

## THE PNC FINANCIAL SERVICES GROUP, INC.

### Consolidated Statement of Income (Unaudited)

For the three months ended - in millions, except per share data	December 31 2004	September 30 2004	June 30 2004	March 31 2004	December 31 2003	
Interest Income						
Loans and fees on loans	\$ 547	\$ 516	\$ 490	\$ 490	\$ 472	
Securities	154	139	130	145	141	
Other	42	30	38	31	47	
Total interest income	743	685	658	666	660	
Interest Expense						
Deposits	152	121	107	104	102	
Borrowed funds	88	73	70	68	73	
Total interest expense	240	194	177	172	175	
Total interest expense				172		
Net interest income	503	491	481	494	485	
Provision for credit losses	19	13	8	12	34	
Net interest income less provision for credit losses	484	478	473	482	451	
Noninterest Income						
Asset management	254	238	250	252	229	
Fund servicing	209	204	200	204	193	
Service charges on deposits	65	65	63	59	62	
Brokerage	53	52	56	58	51	
Consumer services	68	66	67	63	63	
Corporate services	120	100	128	125	123	
Equity management gains	9	16	35	7		
Net securities gains	10	16	14	15	15	
Other	116	81	97	128	125	
Total noninterest income	904	838	910	911	861	
Noninterest Expense						
Compensation	452	500	414	389	389	
Employee benefits	82	76	77	74	83	
Net occupancy	64	68	67	68	65	
Equipment	74	72	70	74	71	
Marketing	24	19	24	20	15	
Other	253	246	258	270	235	
Total noninterest expense	949	981	910	895	858	
Income before minority and noncontrolling interests and income taxes	439	335	473	498	454	
шлев	737	333	713	770	7,34	

5		(13)	11		7		6
127		90	158		163		146
 						_	
307		258	304		328		302
							(28)
 						_	
\$ 307	\$	258	\$ 304	\$	328	\$	274
 						_	
\$ 1.09	\$	.92	\$ 1.08	\$	1.16	\$	1.09
\$ 1.08	\$	.91	\$ 1.07	\$	1.15	\$	1.08
\$ 1.09	\$	.92	\$ 1.08	\$	1.16	\$	.99
\$ 1.08	\$	.91	\$ 1.07	\$	1.15	\$	.98
281		281	281		282		276
283		283	283		284		278
\$ \$ \$	\$ 307 \$ 307 \$ 1.09 \$ 1.08 \$ 1.09 \$ 1.08	\$ 307 \$ \$ \$ 1.09 \$ \$ 1.08 \$ \$ 1.09 \$ \$ 1.08 \$ \$ 1.08 \$ \$	\$ 1.09 \$ .92 \$ 1.08 \$ .91 \$ 281 281	\$ 1.09 \$ .92 \$ 1.08 \$ 1.08 \$ 1.08 \$ .91 \$ 1.07  \$ 1.09 \$ .92 \$ 1.08 \$ 1.09 \$ .91 \$ 1.07	\$ 307 \$ 258 \$ 304 \$ \$ \$ 307 \$ 258 \$ \$ 304 \$ \$ \$ \$ \$ 307 \$ \$ 258 \$ \$ 304 \$ \$ \$ \$ \$ \$ 1.09 \$ \$ .92 \$ 1.08 \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$ .91 \$ 1.07 \$ \$ \$ \$ 1.08 \$ \$	127     90     158     163       307     258     304     328       \$ 307     \$ 258     \$ 304     \$ 328       \$ 1.09     \$ .92     \$ 1.08     \$ 1.16       \$ 1.08     \$ .91     \$ 1.07     \$ 1.15       \$ 1.09     \$ .92     \$ 1.08     \$ 1.16       \$ 1.09     \$ .92     \$ 1.08     \$ 1.16       \$ 1.09     \$ .91     \$ 1.07     \$ 1.15       \$ 1.08     \$ .91     \$ 1.07     \$ 1.15       281     281     281     281     282	127       90       158       163         307       258       304       328         \$ 307       \$ 258       \$ 304       \$ 328         \$ 1.09       \$ .92       \$ 1.08       \$ 1.16       \$ 1.08         \$ 1.08       \$ .91       \$ 1.07       \$ 1.15       \$ 1.16         \$ 1.09       \$ .92       \$ 1.08       \$ 1.16       \$ 1.15         \$ 1.09       \$ .92       \$ 1.08       \$ 1.16       \$ 1.15         \$ 1.08       \$ .91       \$ 1.07       \$ 1.15       \$ 1.15         281       281       281       281       282

Page 2

## THE PNC FINANCIAL SERVICES GROUP, INC.

## Consolidated Balance Sheet (Unaudited)

In millions, except par value	December 31 September 30 2004 2004		_	ne 30 004		arch 31 2004	Dec	2003		
Assets										
Cash and due from banks	\$	3,230	\$	3,005	\$	3,065	\$	2,787	\$	2,968
Federal funds sold and resale agreements		1,635		1,154		1,096		1,979		1,876
Other short-term investments		1,848		1,801		1,335		1,243		720
Loans held for sale		1,670		1,582		1,457		1,548		1,400
Securities		16,761		16,824	1	4,954		16,941		15,690
Loans, net of unearned income of \$902, \$931, \$923, \$980 and \$1,009	4	43,495		42,480	4	0,835		39,451		36,303
Allowance for loan and lease losses		(607)		(581)		(593)		(604)		(632)
Net loans	4	42,888		41,899	4	0,242		38,847		35,671
Goodwill		3,001		3,007		2,978		2,975		2,390
Other intangible assets		354		348		351		341		317
Other		8,336		7,678		7,641		7,454		7,136
Total assets	\$ '	79,723	\$	77,298	\$ 7.	3,119	\$	74,115	\$	68,168
Liabilities										
Deposits										
Noninterest-bearing	\$	12,915	\$	12,461	\$ 1	2,246	\$	11,879	\$	11,505
Interest-bearing		40,354		38,701	3	7,748	_	36,246	_	33,736
Total deposits	:	53,269		51,162	4	9,994		48,125		45,241
Borrowed funds										
Federal funds purchased		219		2,008		1,069		2,648		169
Repurchase agreements		1,376		1,595		1,163		1,279		1,081
Bank notes and senior debt		2,383		2,997		2,796		2,829		2,823
Subordinated debt		4,050		3,569		3,510		3,837		3,729
Commercial paper		2,251		1,805		1,743		1,934		2,226
Other borrowed funds		1,685	_	945		656	_	1,195	_	1,425
Total borrowed funds		11,964		12,919	1	0,937		13,722		11,453
Allowance for unfunded loan commitments and letters of										
credit		75		96		84		91		91
Accrued expenses		2,406		2,402		2,221		2,313		2,275
Other		4,032		2,908		2,400	_	2,216	_	2,001
Total liabilities		71,746		69,487	6	5,636	_	66,467		61,061
Authorized 800 shares, Minority and noncontrolling interests										
in consolidated entities		504		499		419		418		462

Shareholders Equity

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Preferred stock (a)					
Common stock - \$5 par value Authorized 800 shares issued					
353 shares	1,764	1,764	1,764	1,764	1,764
Capital surplus	1,265	1,246	1,235	1,209	1,108
Retained earnings	8,273	8,107	7,991	7,829	7,642
Deferred compensation expense	(51)	(52)	(54)	(27)	(29)
Accumulated other comprehensive (loss) income	(54)	(25)	(139)	180	60
Common stock held in treasury at cost: 70, 70, 71, 71 and 76					
shares	(3,724)	(3,728)	(3,733)	(3,725)	(3,900)
		-			
Total shareholders equity	7,473	7,312	7,064	7,230	6,645
Total liabilities, minority and noncontrolling interests, and					
shareholders equity	\$ 79,723	\$ 77,298	\$ 73,119	\$ 74,115	\$ 68,168
	+ 12,120	+ ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	+ 10,000	+ / 1,220	+ 00,000
CAPITAL RATIOS					
Tier 1 Risk-based (b)	9.0%	9.0%	9.1%	9.1%	9.5%
Total Risk-based (b)	13.0	12.5	12.9	13.1	13.8
Leverage (b)	7.6	7.7	7.7	7.7	8.2
Tangible common	5.7	5.6	5.6	5.8	6.3
Shareholders equity to total assets	9.37	9.46	9.66	9.76	9.75
Common shareholders equity to total assets	9.36	9.45	9.65	9.74	9.73
ASSET QUALITY RATIOS					
Nonperforming assets to total loans, loans held for sale and foreclosed assets	.39%	.42%	.49%	.56%	.87%
	.33	.35	.49%	.46	.73
Nonperforming loans to loans  Net charge-offs to average loans (For the three months	.33	.33	.41	.40	.13
ended)	.13	.12	.26	.64	.53
Allowance for loan and lease losses to loans	1.40	1.37	1.45	1.53	1.74
Allowance for loan and lease losses to loans  Allowance for loan and lease losses to nonperforming loans	424	393	351	330	238
Thowance for toal and lease losses to holiperforming loans	727	393	331	330	230

<sup>(</sup>a) Less than \$.5 million at each date.

Page 3

<sup>(</sup>b) Estimated for December 31, 2004.

## THE PNC FINANCIAL SERVICES GROUP, INC.

Results of Businesses - Summary and Reconciliation to Total Consolidated Results (Unaudited) (a)

Year ended dollars in millions

Earnings	December 31 2004	December 31 2003
Banking businesses		
Regional Community Banking	\$ 504	\$ 477
Wholesale Banking	443	391
PNC Advisors	106	89
Total banking businesses	1,053	957
Asset management and processing businesses	142	155
BlackRock (b)	143	155
PFPC	70	64
Total asset management and processing businesses	213	219
Total business segment earnings	1,266	1,176
Minority interest in income of BlackRock	(42)	(47)
Other	(27)	(100)
Results before cumulative effect of accounting change	1,197	1,029
Cumulative effect of accounting change	1,177	(28)
Total consolidated earnings	\$ 1,197	\$ 1,001
Total consolidated earnings	\$ 1,197	\$ 1,001
	December 31	December 31
Revenue (c)	2004	2003
Banking businesses		
Regional Community Banking	\$ 2,073	\$ 1,892
Wholesale Banking	1,271	1,282
PNC Advisors	629	615
Total banking businesses	3,973	3,789
	<del></del>	
Asset management and processing businesses		
BlackRock	725	598
PFPC	814	762

Total asset management and processing businesses	1,539	1,360
Total business segment revenue Other	5,512 40	5,149 114
Total consolidated revenue	\$ 5,552	\$ 5,263

- (a) See our Current Report on Form 8-K dated April 5, 2004 regarding changes to the presentation of the results of our businesses. Our business segment information is presented based on our management accounting practices and our management structure. We refine our methodologies from time to time as our management accounting practices are enhanced and our businesses change.
- (b) BlackRock results for 2004 reflect after-tax charges totaling \$65 million for BlackRock s 2002 Long-Term Retention and Incentive Program (LTIP).
- (c) Business segment revenue is presented on a taxable-equivalent basis except for BlackRock and PFPC. BlackRock began reporting revenue on a taxable-equivalent basis in 2004. BlackRock for 2003 and PFPC for both years is presented on a book (GAAP) basis. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. To provide accurate comparisons of yields and margins for all earning assets, we have increased the interest income earned on tax-exempt assets to make them fully equivalent to other taxable interest income investments. The following is a reconciliation of total consolidated revenue on a book (GAAP) basis to total consolidated revenue on a taxable-equivalent basis (in millions):

	Decembe	r 31	December 31		
	2004		2003		
Total consolidated revenue, book (GAAP) basis	\$ 5,	532	\$ 5,253		
Taxable-equivalent adjustment		20	10		
Total consolidated revenue, taxable-equivalent basis	\$ 5,	552	\$ 5,263		

Page 4

## THE PNC FINANCIAL SERVICES GROUP, INC.

## Results of Businesses - Summary and Reconciliation to Total Consolidated Results (Unaudited) (a)

Three months ended dollars in millions

Earnings	Dec	September 30 2004		June 30 2004		March 31 2004		ember 31 003	
Banking businesses									
Regional Community Banking	\$	143	\$	134	\$	125	\$	102	\$ 127
Wholesale Banking		108		100		113		122	117
PNC Advisors		24		24		27		31	 20
Total banking businesses		275		258		265		255	264
					_		_		
Asset management and processing businesses									
BlackRock (b)		50		(10)		48		55	41
PFPC		20		17		17		16	18
Total asset management and processing businesses		70		7		65		71	59
m . 11		2.45		265	_	220		226	222
Total business segment earnings		345		265		330		326	323
Minority interest in (income) loss of BlackRock		(15)		3		(14)		(16)	(12)
Other		(23)		(10)	_	(12)	_	18	 (9)
Results before cumulative effect of accounting change		307		258		304		328	302
Cumulative effect of accounting change									 (28)
Total consolidated earnings	\$	307	\$	258	\$	304	\$	328	\$ 274
Revenue (c)	December 31 2004		September 30 2004		0 June 30 2004		March 31 2004		mber 31 003
Banking businesses									
Regional Community Banking	\$	536	\$	525	\$	511	\$	501	\$ 489
Wholesale Banking		333		299		322		317	330
PNC Advisors		154		151		154		170	 159
Total banking businesses	_	1,023		975		987		988	 978
Asset management and processing businesses									
BlackRock		188		171		184		182	161
PFPC		209		203		199		203	194
		20)		200		1//		203	171

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Total asset management and processing businesses	397	374	383	385	355
Total business segment revenue Other	1,420 (7)	1,349 (13)	1,370 25	1,373 35	1,333 16
Total consolidated revenue	\$ 1,413	\$ 1,336	\$ 1,395	\$ 1,408	\$ 1,349

<sup>(</sup>a) See Note (a) on page 4.

<sup>(</sup>c) Business segment revenue is presented on a taxable-equivalent basis except for BlackRock and PFPC. BlackRock began reporting revenue on a taxable-equivalent basis in the third quarter of 2004. BlackRock for all other prior periods and PFPC for all periods is presented on a book (GAAP) basis. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. To provide accurate comparisons of yields and margins for all earning assets, we have increased the interest income earned on tax-exempt assets to make them fully equivalent to other taxable interest income investments. The following is a reconciliation of total consolidated revenue on a book (GAAP) basis to total consolidated revenue on a taxable-equivalent basis (in millions):

	December 31 2004				September 30 2004		June 30 2004	March 31 2004	ember 31 2003
Total consolidated revenue, book (GAAP) basis	\$	1,407	\$	1,329	\$ 1,391	\$ 1,405	\$ 1,346		
Taxable-equivalent adjustment		6		7	4	3	3		
Total consolidated revenue, taxable-equivalent basis	\$	1,413	\$	1,336	\$ 1,395	\$ 1,408	\$ 1,349		
•									

Page 5

<sup>(</sup>b) BlackRock results for the third quarter of 2004 reflect a \$57 million after-tax charge for the BlackRock LTIP.

## THE PNC FINANCIAL SERVICES GROUP, INC.

## Regional Community Banking (Unaudited) (a)

Year ended; taxable-equivalent basis (a)  Dollars in millions	December 31 2004	Decer 3:	1
Douars in manons			
INCOME STATEMENT			
Net interest income	\$ 1,360	\$	1,223
Noninterest income			
Service charges on deposits	242		228
Investment products	112		116
Other	359		325
Total noninterest income	713		669
Total revenue	2,073		1,892
Provision for credit losses	62		40
Noninterest expense			
Compensation and employee benefits	534		484
Net occupancy and equipment	263		245
Other	419		373
Total noninterest expense	1,216		1,102
	<u> </u>		
Pretax earnings	795		750
Income taxes	291		273
income takes			
Earnings	\$ 504	\$	477
AVERAGE BALANCE SHEET			
Loans			
Consumer	ф. 10 701	Φ.	0.205
Home equity	\$ 10,791	\$	8,285
Indirect	843		477
Other consumer	547		510
Total consumer	12,181		9,272
Commercial	4,034		3,218
Floor plan	970		844
Residential mortgage	759		466
Other	25		23
Total loans	17,969	1	3,823
Goodwill	1,001		429
Loans held for sale	1,183		1,164
Other assets	1,588		1,333
Total assets	\$ 21,741	\$ 1	6,749

			_	
Deposits				
Noninterest-bearing demand	\$	6,584	\$	5,575
Interest-bearing demand		6,967		6,308
Money market		12,217		12,303
Total transaction deposits		25,768		24,186
Savings		2,611		2,023
Certificates of deposit		8,782		8,572
	_		_	0,01
Total deposits		37,161		34,781
Other liabilities		243		168
Capital		2,380		2,231
Capitai		2,360		2,231
	_	20.504	_	25.400
Total funds	\$	39,784	\$	37,180
PERFORMANCE RATIOS				
Return on capital		21%		21%
Noninterest income to total revenue		34		35
Efficiency		59		58
OTHER INFORMATION				
OTHER INFORMATION	¢	0.1	ď	0.5
Total nonperforming assets (c)	\$ \$	91 63	\$ \$	85 44
Net charge-offs (c)	\$		Э	
Annualized net charge-off ratio (c) Home equity portfolio credit statistics:		.35%		.32%
Percentage of first lien positions		51%		51%
Weighted average loan-to-value ratios		71%		70%
Weighted average FICO scores		71%		713
Loans 90 days past due		.22%		.25%
Gains on sales of education loans (d)	\$	30	\$	20
Average FTE staff	Ψ	10,255	Ψ	9,564
ATMs		3,581		3,600
Branches		774		719
Checking relationships	1	1,741,000	1	,611,000
Consumer DDA households using online banking		711,000		593,000
% of consumer DDA households using online banking		45%		41%
Consumer DDA households using online bill payment		112,000		63,000
% of consumer DDA households using online bill payment		7%		4%
Small business deposits		7 70		170
Demand	\$	5,611	\$	4,969
Money market	Ψ	2,711	Ψ	2.128
Certificates of deposit		312		335
and the second s				

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 6

<sup>(</sup>b) Presented as of period-end, except for net charge-offs, annualized net charge-off ratio, home equity portfolio weighted average statistics, gains on sales of education loans, average FTE staff and small business deposits.

<sup>(</sup>c) See Note (a) on page 25.

<sup>(</sup>d) Included in Other noninterest income above.

## THE PNC FINANCIAL SERVICES GROUP, INC.

## Regional Community Banking (Unaudited) (a)

Three months ended; taxable-equivalent basis (a)  Dollars in millions	De	ecember 31 2004	Sep	tember 30 2004	June 30 2004		N	Iarch 31 2004	D	ecember 31 2003
Down's in muions				2004		_				
INCOME STATEMENT										
Net interest income	\$	345	\$	342	\$	340	\$	333	\$	314
Noninterest income										
Service charges on deposits		62		63		60		57		59
Investment products		27		27		29		29		27
Other		102		93		82		82	_	89
Total noninterest income		191		183		171		168		175
					_		_		_	
Total revenue		536		525		511		501		489
Provision for credit losses		14		13		6		29		14
Noninterest expense										
Compensation and employee benefits		136		132		130		136		122
Net occupancy and equipment		63		66		66		68		60
Other		98		102		111		108		94
					_					
Total noninterest expense		297		300		307		312		276
D .	_	225	_	212	_	100	_	160	_	100
Pretax earnings		225		212		198		160		199
Income taxes		82		78		73	_	58		72
Earnings	\$	143	\$	134	\$	125	\$	102	\$	127
AVERAGE BALANCE SHEET										
Loans										
Consumer										
Home equity	\$	11,652	\$	11,283	\$	10,734	\$	9,478	\$	8,926
Indirect		881		879		836		774		510
Other consumer		464		514		533		682		474
Total consumer		12,997		12,676		12,103		10,934		9,910
Commercial		4,220		4,113		3,943		3,901		3,205
Floor plan		961		929		1,037		947		844
Residential mortgage		708		737		776		813		389
Other		26		25		24		28		22
Total loans		18,912		18,480		17,883		16,623		14,370
Goodwill		1,000		1,005		1,005		994		438
Loans held for sale		1,221		1,238		1,156		1,115		1,158
Other assets				1,447		1,587		2,060		1,312
Other assets		1,443		1,44/		1,567		2,000		1,312

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	_		_		_		_		_	
Deposits										
Noninterest-bearing demand	\$	6,883	\$	6,712	\$	6,464	\$	6,248	\$	5,804
Interest-bearing demand		7,098		6,937		6,916		6,916		6,596
Money market		11,937		12,112		12,465		12,356		12,140
							_			
Total transaction deposits		25,918		25,761		25,845		25,520		24,540
Savings		2,727		2,659		2,548		2,508		2,020
Certificates of deposit		9,363		8,775		8,421		8,565		8,047
<u>.</u>	_		_		_		_		_	
Total deposits		38,008		37,195		36,814		36,593		34,607
Other liabilities		164		185		223		432		147
Capital		2,420		2,375		2,364		2,362		2,218
	_		_		_		_			
Total funds	\$	40,592	\$	39,755	\$	39,401	\$	39,387	\$	36,972
	_		_		_				_	
PERFORMANCE RATIOS										
Return on capital		24%		22%		21%		17%		23%
Noninterest income to total revenue		36		35		33		34		36
Efficiency		55		57		60		62		56
OTHER INFORMATION (b)										
Total nonperforming assets (c)	\$	91	\$	85	\$	81	\$	75	\$	85
Net charge-offs (c)	\$	11	\$	10	\$	10	\$	32	\$	12
Annualized net charge-off ratio (c)	-	.23%	-	.22%	-	.22%	-	.77%	-	.33%
Home equity portfolio credit statistics:										
Percentage of first lien positions		51%		51%		51%		50%		51%
Weighted average loan-to-value ratios		71%		71%		71%		72%		70%
Weighted average FICO scores		716		717		717		713		713
Loans 90 days past due		.22%		.22%		.20%		.23%		.25%
Gains on sales of education loans (d)	\$	13	\$	15	\$	2		120 / 1	\$	8
Average FTE staff		10,109		10,251		10,254		10,379		9,589
ATMs		3,581		3,555		3,528		3,486		3,600
Branches		774		774		775		769		719
Checking relationships	1	,741,000		1,732,000	1	,700,000	1	1,679,000	1	,611,000
Consumer DDA households using online banking		711,000		690,000		663,000		637,000		593,000
% of consumer DDA households using online		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,		,		,		,
banking		45%		44%		43%		42%		41%
Consumer DDA households using online bill										
payment		112,000		108,000		112,000		102,000		63,000
% of consumer DDA households using online bill										
payment		7%		7%		7%		7%		4%
Small business deposits										
Demand	\$	5,967	\$	5,641	\$	5,423	\$	5,407	\$	5,303
Money market		2,836		2,788		2,707		2,510		2,283
Certificates of deposit		318		304		300		324		300

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 7

<sup>(</sup>b) Presented as of period-end, except for net charge-offs, annualized net charge-off ratio, home equity portfolio weighted average statistics, gains on sales of education loans, average FTE staff and small business deposits.

<sup>(</sup>c) See Note (a) on page 25.

<sup>(</sup>d) Included in Other noninterest income above.

# THE PNC FINANCIAL SERVICES GROUP, INC.

# Wholesale Banking (Unaudited) (a)

Year ended; taxable-equivalent basis (a)	December 31	December 31		
Dollars in millions except as noted	2004	2003		
INCOME STATEMENT				
Net interest income	\$ 694	\$ 677		
Net interest income - FIN 46	4	3		
Total net interest income	698	680		
Noninterest income				
Net commercial mortgage banking				
Net gains on loan sales	50	52		
Servicing and other fees, net of amortization	47	39		
Net gains on institutional loans held for sale	52	69		
Other - FIN 46	17	14		
Other	407	428		
Noninterest income	573	602		
Tronnectost moone				
Total revenue	1,271	1,282		
Provision for credit losses	5	1,262		
Noninterest expense - FIN 46	61	36		
Noninterest expense  Noninterest expense	610	598		
Noninterest expense	010	390		
		505		
Pretax earnings	595	527		
Noncontrolling interests in income of consolidated entities	(43)	(21)		
Income taxes	195	157		
Earnings	\$ 443	\$ 391		
Lamings	φ <del>11</del> 3	ψ <i>391</i>		
AVERAGE BALANCE SHEET				
Loans (b)	Φ 0.065	Φ 0.410		
Corporate banking	\$ 9,865	\$ 9,410		
Commercial real estate	1,834	1,872		
Commercial - real estate related	1,631	1,404		
PNC Business Credit	3,803	3,551		
Total loans	17,133	16,237		
Loans held for sale	470	572		
Other assets	4,470	4,214		
Total assets	\$ 22,073	\$ 21,023		
	A 7.535	Φ (251		
Deposits	\$ 7,527	\$ 6,354		
Commercial paper	1,889	1,232		
Other liabilities	3,433	3,250		

Capital		1,672		1,994
Total funds	\$	14,521	\$	12,830
			_	
PERFORMANCE RATIOS				
Return on capital		26%		20%
Noninterest income to total revenue		45		47
Efficiency		53		49
COMMERCIAL MORTGAGE				
SERVICING PORTFOLIO (in billions)				
Beginning of period	\$	83	\$	74
Acquisitions/additions		41		23
Repayments/transfers		(26)		(14)
End of period	\$	98	\$	83
	_		_	
OTHER INFORMATION				
Consolidated revenue from:				
Treasury management	\$	373	\$	360
Capital markets	\$	140	\$	119
Midland Loan Services	\$	108	\$	96
Total loans (c)	\$	17,959	\$	16,441
Total nonperforming assets (c)	\$	71	\$	227
Net charge-offs	\$	49	\$	158
Average FTE staff		3,086		2,989
Net carrying amount of commercial mortgage servicing rights (c)	\$	242	\$	209

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 8

<sup>(</sup>b) Includes Market Street Funding Corporation. See Supplemental Average Balance Sheet Information on page 19.

<sup>(</sup>c) Presented as of period-end.

# THE PNC FINANCIAL SERVICES GROUP, INC.

Wholesale Banking (Unaudited) (a)

#### Three months ended

Taxable-equivalent basis (a)										
	De	cember 31	Sep	tember 30	_	ane 30	March 31		Dec	cember 31
Dollars in millions except as noted	_	2004		2004	_	2004	_	2004	_	2003
INCOME STATEMENT										
Net interest income	\$	182	\$	179	\$	170	\$	163	\$	169
Net interest income - FIN 46		1		1		1		1		1
	_		_		_		_		_	
Total net interest income		183		180		171		164		170
Noninterest income										
Net commercial mortgage banking										
Net gains on loan sales		20		6		14		10		14
Servicing and other fees, net of amortization		12		12		12		11		9
Net gains on institutional loans held for sale		2		5		17		28		16
Other - FIN 46		5		4		4		4		8
Other		111		92		104		100		113
	_	1.50		110	_	151	_	1.50	_	1.60
Noninterest income		150		119		151		153		160
T-4-1		222		200		222		217		220
Total revenue		333 9		299		322		317		330
Provision for credit losses				1		8		(13)		9
Noninterest expense - FIN 46		16		15		15		15		17
Noninterest expense		165		151		147		147		150
Pretax earnings	_	143		132		152		168		154
Noncontrolling interests in income of consolidated entities		(11)		(12)		(10)		(10)		(8)
Income taxes		46		44		49		56		45
meone taxes	_	10							_	13
Earnings	\$	108	\$	100	\$	113	\$	122	\$	117
	_						_			
AVERAGE BALANCE SHEET										
Loans (b)										
Corporate banking	\$	10,139	\$	9,776	\$	9,669	\$	9,875	\$	10,233
Commercial real estate		1,824		1,902		1,934		1,665		1,647
Commercial - real estate related		1,743		1,704		1,465		1,585		1,350
PNC Business Credit		3,976		3,838		3,788		3,608		3,658
	_		_		_		_		_	
Total loans		17,682		17,220		16,856		16,733		16,888
Loans held for sale		555		349		493		484		549
Other assets		4,514		4,010		4,640		4,630		4,574
	_		_		_		_		_	
Total assets	\$	22,751	\$	21,579	\$ 2	21,989	\$	21,847	\$	22,011

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	_						_			
Deposits	\$	8,536	\$	7,882	\$	6,981	\$	6,694	\$	6,641
Commercial paper		1,954		1,679		1,815		2,111		2,386
Other liabilities		3,395		2,944		3,583		3,725		3,707
Capital		1,590		1,586		1,659		1,854		1,942
	_						_		_	
Total funds	\$	15,475	\$	14,091	\$ 1	4,038	\$	14,384	\$	14,676
	_		_				_		_	
PERFORMANCE RATIOS										
Return on capital		27%		25%		27%		26%		24%
Noninterest income to total revenue		45		40		47		48		48
Efficiency		54		56		50		51		51
COMMERCIAL MORTGAGE										
SERVICING PORTFOLIO (in billions)										
Beginning of period	\$	93	\$	89	\$	86	\$	83	\$	80
Acquisitions/additions		12		11		11		7		6
Repayments/transfers		(7)		(7)		(8)		(4)		(3)
	_						_		_	
End of period	\$	98	\$	93	\$	89	\$	86	\$	83
	_		_		_		_		_	
OTHER INFORMATION										
Consolidated revenue from:										
Treasury management	\$	99	\$	95	\$	91	\$	88	\$	90
Capital markets	\$	44	\$	27	\$	37	\$	32	\$	32
Midland Loan Services	\$	27	\$	30	\$	26	\$	25	\$	23
Total loans (c)	\$	17,959	\$	17,650		7,171		16,728	\$	16,441
Total nonperforming assets (c)	\$	71	\$	82	\$	110	\$	131	\$	227
Net charge-offs	\$	3			\$	16	\$	30	\$	34
Average FTE staff		3,129		3,098		3,074		3,038		2,970
Net carrying amount of commercial mortgage servicing rights										
(c)	\$	242	\$	229	\$	226	\$	211	\$	209

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 9

<sup>(</sup>b) Includes Market Street Funding Corporation. See Supplemental Average Balance Sheet Information on page 19.

<sup>(</sup>c) Presented as of period-end.

# THE PNC FINANCIAL SERVICES GROUP, INC.

# PNC Advisors (Unaudited) (a)

Year ended; taxable-equivalent basis (a)  Dollars in millions except as noted		December 31 2004		ember 31 2003
INCOME STATEMENT				
Net interest income	\$	111	\$	107
Noninterest income	ų.	111	Ψ	107
Investment management and trust		316		313
Brokerage		111		101
Other		91		94
Total noninterest income		518		508
Total revenue		629		615
Provision for credit losses		(1)		3
Noninterest expense		463		472
Pretax earnings		167		140
Income taxes		61		51
income taxes				
Earnings	\$	106	\$	89
	·			
AVERAGE BALANCE SHEET				
Loans				
Consumer	\$	1,518	\$	1,317
Residential mortgage	φ	130	φ	244
Commercial		407		438
Other		292		287
Onici				207
Total loans		2,347		2,286
Other assets		408		428
Total assets	\$	2,755	\$	2,714
Total assets	Ψ	2,733	Ψ	2,711
Deposits	\$	2,264	\$	2,141
Other liabilities	·	278		259
Capital		307		313
Total funds	\$	2,849	\$	2,713
				_
PERFORMANCE RATIOS (e)				
Return on capital		35%		28%
Noninterest income to total revenue		82		83
ACCETS LINDED ADMINISTDATION (in hillians) (h) (s) (d)				
ASSETS UNDER ADMINISTRATION (in billions) (b) (c) (d) <u>Assets under management</u>				
Assets under management				

Personal	\$	41	\$	44
Institutional		9		9
Total	\$	50	\$	53
	<u> </u>		<u> </u>	
Asset Type				
Equity	\$	30	\$	31
Fixed income		14		16
Liquidity/Other		6		6
Total	\$	50	\$	53
Nondiscretionary assets under administration				
Personal	\$	29	\$	22
Institutional		64	· ·	65
	_			
Total	\$	93	\$	87
Total	Ψ		Ψ	07
A coat Tyma				
Asset Type Equity	\$	32	\$	30
Fixed income	φ	33	φ	30
Liquidity/Other		28		27
Equility/Outer				
Total	\$	93	\$	87
Total	Ψ	93	Ψ	07
OTTAIN DISCOULT TO VALVA				
OTHER INFORMATION (c)	Φ.	0	Φ.	
Total nonperforming assets	\$	9	\$	11
Brokerage assets administered (in billions)	\$	25	\$	23
Full service brokerage offices		75 436		76
Financial consultants  Maggin Loops	\$	254	\$	445 256
Margin loans Average FTE staff	Ф	2,796	Ф	2,918
Average FTE stati		2,790		2,910

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 10

<sup>(</sup>b) Excludes brokerage assets administered.

<sup>(</sup>c) Presented as of period-end, except for average FTE staff.

<sup>(</sup>d) Balances at December 31, 2004 reflect the first quarter 2004 sale of certain activities of the investment consulting business of Hawthorn and the expected reduction of approximately \$5.9 billion of assets under management with approximately \$4.4 billion moving to nondiscretionary assets under administration.

<sup>(</sup>e) See page 12 for information regarding efficiency ratios.

# THE PNC FINANCIAL SERVICES GROUP, INC.

PNC Advisors (Unaudited) (a)

#### Three months ended

Taxable-equivalent basis (a)										
Dollars in millions except as noted	Dec	ember 31 2004	Sept	ember 30 2004	June 30 2004	M	arch 31 2004		ember 31 2003	
	_		_			_		_		
INCOME STATEMENT										
Net interest income	\$	28	\$	29	\$ 27	\$	27	\$	27	
Noninterest income		=-			=-		0.4		0.4	
Investment management and trust		79		77	79		81		81	
Brokerage		28		25	28		30		29	
Other	_	19		20	20	_	32		22	
Total noninterest income		126		122	127		143		132	
Total revenue		154		151	154		170		159	
Provision for credit losses		(1)		1	(2)		1		1	
Noninterest expense		117		112	114		120		126	
Pretax earnings	_	38		38	42	_	49		32	
Income taxes		14		14	15		18		12	
Earnings	<del></del>	24	\$	24	\$ 27	\$	31	\$	20	
	<u>-</u>		_			_		_		
AVERAGE BALANCE SHEET										
Loans	Ф	1 (40	<b>c</b>	1.5(0	¢ 1 475	ф	1.207	ф	1 271	
Consumer	\$	1,640	\$	1,568	\$ 1,475	\$	1,386	\$	1,371	
Residential mortgage		109		118	137		154		173	
Commercial Other		384 285		412 293	417 303		415 292		415 291	
Other						_	292	_	291	
Total loans		2,418		2,391	2,332		2,247		2,250	
Other assets		420		393	405		413	_	411	
Total assets	\$	2,838	\$	2,784	\$ 2,737	\$	2,660	\$	2,661	
	_		_			-		_		
Deposits	\$	2,314	\$	2,252	\$ 2,298	\$	2,189	\$	2,175	
Other liabilities		299		276	272		268		262	
Capital		297	_	305	301	_	325		305	
Total funds	\$	2,910	\$	2,833	\$ 2,871	\$	2,782	\$	2,742	
PERFORMANCE RATIOS (e)										
Return on capital		32%		31%	36%		38%		26%	
Noninterest income to total revenue		82		81	82		84		83	
1.01111101100 to total levellae		02		01	02		0.		0.5	

ASSETS UNDER ADMINISTRATION (in billions) (b) (c)

(d)								
Assets under management								
Personal	\$	41	\$	39	\$ 40	\$	39	\$ 44
Institutional		9		9	9		9	9
Total	\$	50	\$	48	\$ 49	\$	48	\$ 53
			_		<u> </u>			
Asset Type								
Equity	\$	30	\$	28	\$ 29	\$	28	\$ 31
Fixed income		14		14	14		14	16
Liquidity/Other		6		6	6		6	6
Total	\$	50	\$	48	\$ 49	\$	48	\$ 53
	_		_					 
Nondiscretionary assets under administration								
Personal	\$	29	\$	27	\$ 27	\$	29	\$ 22
Institutional		64		64	64		65	65
	_	_						 
Total	\$	93	\$	91	\$ 91	\$	94	\$ 87
	_		_			_		 
Asset Type								
Equity	\$	32	\$	31	\$ 32	\$	33	\$ 30
Fixed income		33		32	33		34	30
Liquidity/Other		28		28	26		27	27
			_					 
Total	\$	93	\$	91	\$ 91	\$	94	\$ 87
			_					
OTHER INFORMATION (c)								
Total nonperforming assets	\$	9	\$	10	\$ 10	\$	11	\$ 11
Brokerage assets administered (in billions)	\$	25	\$	23	\$ 23	\$	24	\$ 23
Full service brokerage offices		75		75	75		76	76
Financial consultants		436		435	436		444	445
Margin loans	\$	254	\$	267	\$ 268	\$	270	\$ 256
Average FTE staff		2,806		2,791	2,787	2	2,804	2,810

<sup>(</sup>a) See Notes (a) and (c) on page 4.

Page 11

<sup>(</sup>b) Excludes brokerage assets administered.

<sup>(</sup>c) Presented as of period-end, except for average FTE staff.

<sup>(</sup>d) Balances for each 2004 date reflect the first quarter 2004 sale of certain activities of the investment consulting business of Hawthorn and the expected reduction of approximately \$5.9 billion of assets under management with approximately \$4.4 billion moving to nondiscretionary assets under administration.

<sup>(</sup>e) See page 12 for information regarding efficiency ratios.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

PNC Advisors (Unaudited)

#### **Efficiency ratios**

		Qu	arter ended		Year e	nded	
	December 31 2004	September 30 2004	June 30 2004	March 31 2004	December 31 2003	December 31 2004	December 31 2003
Efficiency, GAAP basis (a)	76%	74%	74%	71%	79%	74%	77%
Efficiency, as adjusted (b)	68%	66%	64%	61%	72%	65%	69%

<sup>(</sup>a) Calculated as noninterest expense divided by the sum of net interest income and noninterest income.

#### Reconciliation of GAAP amounts with amounts used in the calculation of adjusted efficiency ratio:

	Quarter ended									Year ended			
Dollars in millions	December 31 2004	•	mber 30 2004	•	ne 30 004		rch 31 004		mber 31 2003	December 31 2004		mber 31 2003	
Revenue, GAAP basis	\$ 154	\$	151	\$	154	\$	170	\$	159	\$ 629	\$	615	
Less: brokerage firm activities	53		47		52	_	55		55	207	_	205	
Revenue, as adjusted	\$ 101	\$	104	\$	102	\$	115	\$	104	\$ 422	\$	410	
Noninterest expense, GAAP basis Less: brokerage firm activities	\$ 117 47	\$	112 44	\$	114 48	\$	120 50	\$	126 52	\$ 463 188	\$	472 191	
Noninterest expense, as adjusted	\$ 70	\$	68	\$	66	\$	70	\$	74	\$ 275	\$	281	

Page 12

<sup>(</sup>b) Calculated by excluding the impact of brokerage firm activities included within the PNC Advisors business segment. Brokerage firm activities excluded are the principal activities of Hilliard Lyons on a management reporting basis, including client-related brokerage and trading, investment banking and investment management. Industry-wide efficiency measures for brokerage firms and asset management firms differ significantly due primarily to the highly variable compensation structure of brokerage firms. We believe the disclosure of an efficiency ratio for PNC Advisors excluding the impact of these brokerage firm activities is meaningful for investors as it provides a more relevant basis of comparison with other asset management firms.

# THE PNC FINANCIAL SERVICES GROUP, INC.

# BlackRock (Unaudited) (a)

Year ended; Taxable-equivalent basis (a)  Dollars in millions except as noted	December 31		December 31 2003		
INCOME STATEMENT		<del></del>			
Investment advisory and administration fees	\$	633	\$	529	
Other income	Ψ	92	Ψ	69	
Other mediae		)2		0)	
Total revenue		725		598	
Operating expense		423		336	
Operating expense - LTIP charges		104		330	
Fund administration and servicing costs		32		33	
Tana administration and out from g vools					
Total expense		559		369	
Tom enpoint					
Operating income		166		229	
Nonoperating income		36		22	
Pretax earnings		202		251	
Minority interest		5			
Income taxes		54		96	
Earnings	\$	143	\$	155	
· ·					
PERIOD-END BALANCE SHEET					
Goodwill and other intangible assets	\$	184	\$	192	
Other assets	, , , , , , , , , , , , , , , , , , ,	961		775	
Total assets	\$	1,145	\$	967	
	Ψ	1,1 .0	Ψ	, , ,	
Liabilities and minority interest	\$	377	\$	254	
Stockholders equity	Ψ	768	Ψ	713	
Stockholders equity		700		713	
Total liabilities and stockholders equity	\$	1,145	\$	967	
Total natifices and stockholders equity	Ψ	1,1 13	Ψ	701	
PERFORMANCE DATA					
Return on average equity		19%		23%	
Operating margin (b)		37		41	
Diluted earnings per share	\$	2.17	\$	2.36	
	* 		Ψ		
ASSETS UNDER MANAGEMENT (in billions) (period end)					
Separate accounts Fixed income	\$	216	\$	190	
Liquidity	Ф	7	Ф	6	
Liquidity - securities lending		7		10	
Equity		10		9	

Alternative investment products	8	7
Total separate accounts	248	222
Mutual funds (c)		
Fixed income	25	24
Liquidity	64	59
Equity	5	4
•	<del></del>	
Total mutual funds	94	87
Total assets under management	\$ 342	\$ 309
OTHER INFORMATION		
Average FTE staff	1,014	962

<sup>(</sup>a) See Notes (a) and (c) on page 4.

<sup>(</sup>b) Calculated as operating income, adjusted for the LTIP charges and appreciation on Rabbi trust assets related to BlackRock s deferred compensation plans, divided by total revenue less fund administration and servicing costs. The following is a reconciliation of this presentation to operating margin calculated on a GAAP basis (operating income divided by total revenue) in millions:

Operating income, GAAP basis	\$ 166	\$ 229
Add back: LTIP charges	104	
Less: portion of LTIP to be funded by BlackRock	(19)	
Add back: appreciation on Rabbi trust assets	4	2
Operating income, as adjusted	\$ 255	\$ 231
Total revenue, GAAP basis	\$ 725	\$ 598
Less: fund administration and servicing costs	32	33
Revenue used for operating margin calculation, as reported	\$ 693	\$ 565
Operating margin, GAAP basis	23%	38%
Operating margin, as reported	37%	41%

We believe that operating margin, as reported, is a more relevant indicator of management s ability to effectively employ BlackRock s resources. The portion of the LTIP charges associated with awards to be met with the contribution of shares of BlackRock stock by PNC has been excluded from operating income because, exclusive of impact related to LTIP participants option to put awarded shares to BlackRock, this non-cash charge will not impact BlackRock s book value. Appreciation on Rabbi trust assets related to BlackRock s deferred compensation plans has been excluded because investment performance of these assets has a nominal impact on net income. We have excluded fund administration and servicing costs from the operating margin calculation because these costs are a fixed, asset-based expense which can fluctuate based on the discretion of a third party.

Page 13

<sup>(</sup>c) Includes BlackRock Funds, BlackRock Liquidity Funds, BlackRock Closed End Funds, Short Term Investment Fund and BlackRock Global Series Funds.

# THE PNC FINANCIAL SERVICES GROUP, INC.

BlackRock (Unaudited) (a)

Three months ended

Taxable-equivalent basis (a)									
Dollars in millions except as noted	December 31 September 30 2004 2004			June 30 2004			December 2003		
	_		_					_	
INCOME STATEMENT									
Investment advisory and administration fees	\$	163	\$	148	\$ 162	\$	160	\$	141
Other income		25		23	22		22		20
	_		_						
Total revenue		188		171	184		182		161
Operating expense		112		94	113		104		90
Operating expense - LTIP charge		13		91					
Fund administration and servicing costs	_	7		9	8		8		9
Total expense		132		194	121		112		99
Operating income (loss)		56		(23)	63		70		62
Nonoperating income		8		7	15		6		5
Pretax earnings (loss)		64		(16)	78		76		67
Minority interest		1			4				
Income taxes		13		(6)	26		21		26
	_		_			_		_	
Earnings (loss)	\$	50	\$	(10)	\$ 48	\$	55	\$	41
			_						
PERIOD-END BALANCE SHEET									
Goodwill and other intangible assets	\$	184	\$	184	\$ 186	\$	186	\$	192
Other assets		961		893	780		723		775
	_							_	
Total assets	\$	1,145	\$	1,077	\$ 966	\$	909	\$	967
	_							_	
Liabilities and minority interest	\$	377	\$	342	\$ 211	\$	186	\$	254
Stockholders equity		768	•	735	755	•	723		713
• •									
Total liabilities and stockholders equity	\$	1,145	\$	1,077	\$ 966	\$	909	\$	967
	_		_						
PERFORMANCE DATA									
Return on average equity		26%		(5)%	26%		31%		23%
Operating margin (b)		38		32	36		40		41
Diluted earnings (loss) per share	\$	.75	\$	(.15)	\$ .73	\$	.84	\$	.63
ASSETS UNDER MANAGEMENT (in billions) (period end)									
Separate accounts									
Fixed income	\$	216	\$	211	\$ 200	\$	202	\$	190
· mod modilio	Ψ	210	Ψ	211	Ψ 200	Ψ	_0_	Ψ	170

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Liquidity	7	8	7	6	6
Liquidity - securities lending	7	9	9	9	10
Equity	10	8	9	9	9
Alternative investment products	8	7	6	6	7
Total separate accounts	248	243	231	232	222
Mutual funds (c)					
Fixed income	25	24	24	25	24
Liquidity	64	51	50	59	59
Equity	5	5	5	5	4
Total mutual funds	94	80	79	89	87
Total assets under management	\$ 342	\$ 323	\$ 310	\$ 321	\$ 309
OTHER INFORMATION					
Average FTE staff	1,062	1,063	984	947	991

<sup>(</sup>a) See Notes (a) and (c) on page 4.

<sup>(</sup>b) Calculated as operating income, adjusted for the LTIP charges and appreciation on Rabbi trust assets related to BlackRock s deferred compensation plans, divided by total revenue less fund administration and servicing costs. The following is a reconciliation of this presentation to operating margin calculated on a GAAP basis (operating income divided by total revenue) in millions:

Operating income (loss), GAAP basis	\$ 56	\$	(23)	\$ 63	\$	70	\$ 62
Add back: LTIP charges	13		91				
Less: portion of LTIP to be funded by BlackRock	(2)		(17)				
Add back: appreciation on Rabbi trust assets	2			1		1	
	 				_		 
Operating income, as adjusted	\$ 69	\$	51	\$ 64	\$	71	\$ 62
					_		
Total revenue, GAAP basis	\$ 188	\$	171	\$ 184	\$	182	\$ 161
Less: fund administration and servicing costs	7		9	8		8	9
	 				_		 
Revenue used for operating margin calculation, as							
reported	\$ 181	\$	162	\$ 176	\$	174	\$ 152
		_			_		
Operating margin, GAAP basis	30%		(13)%	34%		38%	38%
Operating margin, as reported	38%		32%	36%		40%	41%

We believe that operating margin, as reported, is a more relevant indicator of management s ability to effectively employ BlackRock s resources. The portion of the LTIP charges associated with awards to be met with the contribution of shares of BlackRock stock by PNC has been excluded from operating income because, exclusive of impact related to LTIP participants option to put awarded shares to BlackRock, this non-cash charge will not impact BlackRock s book value. Appreciation on Rabbi trust assets related to BlackRock s deferred compensation plans has been excluded because investment performance of these assets has a nominal impact on net income. We have excluded fund administration and servicing costs from the operating margin calculation because these costs are a fixed, asset-based expense which can fluctuate based on the discretion of a third party.

<sup>(</sup>c) Includes BlackRock Funds, BlackRock Liquidity Funds, BlackRock Closed End Funds, Short Term Investment Fund and BlackRock Global Series Funds.

# THE PNC FINANCIAL SERVICES GROUP, INC.

PFPC (Unaudited) (a)

Year ended	Dec	ember 31	Dece	ember 31
Dollars in millions except as noted		2004		2003
DIGONE CELEBRATINE	<del></del>			
INCOME STATEMENT	ф	014	ф	7.60
Fund servicing revenue	\$	814	\$	762
Operating expense		643		618
Amortization (accretion) of other intangibles, net		3		(18)
Operating income		168		162
Nonoperating income (b)		3		14
Debt financing		54		69
Pretax earnings		117		107
Income taxes		47		43
Earnings	\$	70	\$	64
	_		_	
AVERAGE BALANCE SHEET				
Goodwill and other intangible assets	\$	1,022	\$	1,037
Other assets	Ψ	1,032	Ψ	872
Other assets		1,032		072
Total assets	\$	2,054	\$	1,909
Total assets	ψ	2,034	Ψ	1,909
Debt financing	\$	1,117	\$	1,279
Other liabilities, net		675		336
Capital		262		294
Total funds	\$	2,054	\$	1,909
	_			
PERFORMANCE RATIOS				
Return on capital		27%		22%
Operating margin (c)		21		21
SERVICING STATISTICS (d)				
Accounting/administration net fund assets (in billions)				
Domestic	\$	660	\$	609
Foreign (e)		61		45
Total	\$	721	\$	654
Asset type (in billions)				
Money market	\$	341	\$	341
Equity		230		186
Fixed income		101		90
Other		49		37

Total	\$ 721	\$ 654
Custody fund assets (in billions)	\$ 451	\$ 401
Shareholder accounts (in millions)		
Transfer agency	21	21
Subaccounting	36	32
Total	57	53
OTHER INFORMATION		
Average FTE staff	4,749	5,081

<sup>(</sup>a) See Note (a) on page 4.

Page 15

<sup>(</sup>b) Net of nonoperating expense.

<sup>(</sup>c) Operating income divided by total fund servicing revenue.

<sup>(</sup>d) Presented as of period-end.

<sup>(</sup>e) Represents net assets serviced offshore.

# THE PNC FINANCIAL SERVICES GROUP, INC.

PFPC (Unaudited) (a)

Three months ended  Dollars in millions except as noted		ember 31 2004	_	ember 30 2004	-	ne 30 004		arch 31 2004		ember 31 2003
Donars in muions except as noted					_		_			
INCOME STATEMENT										
Fund servicing revenue	\$	209	\$	203	\$	199	\$	203	\$	194
Operating expense		160		158		158		167		155
Amortization (accretion) of other intangibles, net		4		3	_	(1)	_	(3)		(4)
Operating income		45		42		42		39		43
Nonoperating income (b)				1				2		3
Debt financing		12		14		14		14		16
					_		_		_	
Pretax earnings		33		29		28		27		30
Income taxes		13		12		11		11		12
Earnings	\$	20	\$	17	\$	17	\$	16	\$	18
							_			
AVERAGE BALANCE SHEET										
Goodwill and other intangible assets	\$	1,017	\$	1,021	\$ 1	,024	\$	1,027	\$	1,034
Other assets		1,069		1,052	1	,054		952		949
	_		_		_		_			
Total assets	\$	2,086	\$	2,073	\$ 2	2,078	\$	1,979	\$	1,983
			_		_		_		_	
Debt financing	\$	1,067	\$	1,102	\$ 1	,137	\$	1,163	\$	1,248
Other liabilities, net		756		711		681		550		467
Capital		263		260		260		266		268
							_			
Total funds	\$	2,086	\$	2,073	\$ 2	2,078	\$	1,979	\$	1,983
	_				_		_			
PERFORMANCE RATIOS										
Return on capital		30%		26%		26%		23%		27%
Operating margin (c)		22		21		21		19		22
SERVICING STATISTICS (d)										
Accounting/administration net fund assets (in billions)										
Domestic	\$	660	\$	609	\$	612	\$	621	\$	609
Foreign (e)	Ψ	61	Ψ	58	Ψ	53	Ψ	48	Ψ	45
3 (1)	_		_		_		_			
Total	\$	721	\$	667	\$	665	\$	669	\$	654
2000			Ψ		Ψ.		_		Ψ	
Asset type (in billions)										
Money market	\$	341	\$	322	\$	326	\$	337	\$	341
Equity	4	230	Ψ	203	Ψ	200	Ψ	198	Ψ	186
Fixed income		101		97		94		95		90
Other		49		45		45		39		37

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Total	\$ 721	\$ 667	\$	665	\$	669	\$	654
	 	 	_		_			
Custody fund assets (in billions)	\$ 451	\$ 418	\$	416	\$	411	\$	401
	 	 	_		_			
Shareholder accounts (in millions)								
Transfer agency	21	21		21		22		21
Subaccounting	36	34		34		33		32
	 	 	_		_		_	
Total	57	55		55		55		53
		 	_				_	
OTHER INFORMATION								
Average FTE staff	4,659	4,614	4	1,816		4,910		4,801

<sup>(</sup>a) See Note (a) on page 4.

Page 16

<sup>(</sup>b) Net of nonoperating expense.

<sup>(</sup>c) Operating income divided by total fund servicing revenue.

<sup>(</sup>d) Presented as of period-end.

<sup>(</sup>e) Represents net assets serviced offshore.

# THE PNC FINANCIAL SERVICES GROUP, INC.

**Details of Net Interest Income, Net Interest Margin and Trading Revenue** (Unaudited)

Taxable-equivalent basis

		Quarter ended						Year ended				
Net Interest Income	December 31	•	tember 30	June 30	Ma	rch 31	Dece	mber 31	December 31	Dece	ember 31	
In millions	2004	2	2004	2004	2	2004	2	003	2004	:	2003	
		_			_		_	_		_	_	
Interest income												
Loans and fees on loans	\$ 549	\$	518	\$ 491	\$	492	\$	474	\$ 2,050	\$	1,970	
Securities	155		141	131		146		142	573		583	
Other	45		33	40		31		47	149		169	
					_							
Total interest income	749		692	662		669		663	2,772		2,722	
					_							
Interest expense												
Deposits	152		121	107		104		102	484		457	
Borrowed funds	88		73	70		68		73	299		259	
		_			_							
Total interest expense	240		194	177		172		175	783		716	
					_							
Net interest income (a)	\$ 509	\$	498	\$ 485	\$	497	\$	488	\$ 1,989	\$	2,006	

		Q	Year ended				
Net Interest Margin	December 31 2004	September 30 2004	June 30 2004	March 31 2004	December 31 2003	December 31 2004	December 31 2003
Average yields/rates			<u> </u>				
Yield on earning assets							
Loans and fees on loans	5.04%	4.89%	4.89%	5.05%	5.08%	5.01%	5.48%
Securities	3.85	3.67	3.33	3.57	3.65	3.61	3.97
Other	3.25	2.89	3.07	2.54	3.94	2.98	3.69
Total yield on earning assets	4.59	4.44	4.34	4.44	4.60	4.48	4.93
Rate on interest-bearing liabilities							
Deposits	1.52	1.27	1.15	1.16	1.20	1.28	1.35
Borrowed funds	2.76	2.45	2.21	2.07	2.31	2.39	2.47
Total rate on interest-bearing liabilities	1.82	1.55	1.42	1.40	1.50	1.56	1.62
Interest rate spread	2.77	2.89	2.92	3.04	3.10	2.92	3.31
Impact of noninterest-bearing sources	.35	.30	.26	.26	.28	.30	.33

Net interest margin	3.12%	3.19%	3.18%	3.30%	3.38%	3.22%	3.64%

		Year ended					
Trading Revenue	December 31	September 30	June 30	March 31	December 31	December 31	December 31
In millions	2004	2004	2004	2004	2003	2004	2003
·							
Net interest income (expense)	\$ 4	\$ 3	\$ 4	\$ 2	\$ 1	\$ 13	\$ (2)
Other noninterest income	44	16	30	23	28	113	127
Total trading revenue	\$ 48	\$ 19	\$ 34	\$ 25	\$ 29	\$ 126	\$ 125
Securities underwriting and trading	\$ 23	\$ 11	\$ 16	\$ 10	\$ 19	\$ 60	\$ 82
Foreign exchange	9	8	7	7	6	31	25
Financial derivatives	16		11	8	4	35	18
Total trading revenue	\$ 48	\$ 19	\$ 34	\$ 25	\$ 29	\$ 126	\$ 125
-							

<sup>(</sup>a) The following is a reconciliation of net interest income as reported in the Consolidated Statement of Income to net interest income on a taxable-equivalent basis:

		Quarter ended										Year ended				
	December 31 2004	Ţ.	ember 30 004	- 3	ine 30 004		larch 31 2004		ember 31 003	Decem 31 2004			cember 31 2003			
In millions						_					_	_				
Net interest income, GAAP basis	\$ 503	\$	491	\$	481	\$	494	\$	485	\$ 1,90	59	\$	1,996			
Taxable-equivalent adjustment	6		7		4		3		3	2	20		10			
						_					_					
Net interest income, taxable-equivalent basis	\$ 509	\$	498	\$	485	\$	497	\$	488	\$ 1,98	39	\$	2,006			

Page 17

# THE PNC FINANCIAL SERVICES GROUP, INC.

**Details of Noninterest Income and Noninterest Expense** (Unaudited)

In millions

Other

December 31 2004 \$ 254 209 65	•	30	_					ember			De	cember
209 65	\$	238	_	31 30 June 30 March		2004	2	2003	December 31 2004			2003
209 65	\$	238			_					<del></del>		
209 65			\$	250	\$	252	\$	229	\$	994	\$	861
65												762
												239
53												184
										/		251
												485
								123				(25)
								15				116
												384
110		01		<del></del>	_	126		123		422		304
\$ 904	\$	838	\$	910	\$	911	\$	861	\$ 3	.563	\$	3,257
	_		_		_	,	_		_	,,,,,,		
\$ 2	\$	5	\$	17	\$	28	\$	16	\$	52	\$	69
\$ 20	\$	6	\$	14	\$	10	\$	14	\$	50	\$	52
\$ 13	\$	15	\$	2			\$	8	\$	30	\$	20
	Ψ		Ψ			65 M	Ψ		Ψ		Ψ	
64%		63%		65%		65%		64%		64%		62%
			Quai	rter ended	l					Year	ended	l
December 31	Septe	ember 30	J	June 30	M	arch 31	Dece	mber 31	Decer	nber 31	Dece	ember 31
2004	2	2004	2	2004	2	2004	2	2003	2	004		2003
	_		_		_		_		_		_	
¢ 450	Ф	500	¢	414	Ф	380	<b>C</b>	380	¢ 1	755	Ф	1,480
	Э		Þ		Ф		Ф		<b>\$</b> 1		Ф	
-												324
												282
												276
												64
	\$ 2 \$ 20 \$ 13 64%	209 65 53 68 120 9 10 116 \$904 \$\$ \$2 \$\$ \$20 \$\$ \$13 \$64%   December 31 Septe 2004 2 \$452 82 64 74 24	209 204 65 65 53 52 68 66 120 100 9 16 10 16 116 81  \$ 904 \$ 838  \$ 2 \$ 5  \$ 20 \$ 6  \$ 13 \$ 15 64% 63%  December 31 September 30 2004 2004  \$ 452 \$ 500 82 76 64 68 74 72 24 19	209 204 65 65 53 52 68 66 120 100 9 16 10 16 116 81  \$ 904 \$ 838 \$  \$ 2 \$ 5 \$ \$ 20 \$ 6 \$  \$ 13 \$ 15 \$ 64% 63%   Quan  December 31 September 30 2004 2004 2  \$ 452 \$ 500 \$ 82 76 64 68 74 72 24 19	209 204 200 65 65 63 53 52 56 68 66 67 120 100 128 9 16 35 10 16 14 116 81 97 \$ 904 \$ 838 \$ 910 \$ 2 \$ 5 \$ 17 \$ 20 \$ 6 \$ 14 \$ 13 \$ 15 \$ 2 64% 63% 65% Quarter ended  December 31 September 30 30 2004 2004 2004  \$ 452 \$ 500 \$ 414 82 76 77 64 68 67 74 72 70 24 19 24	209 204 200 65 65 65 63 53 52 56 68 66 67 120 100 128 9 16 35 10 16 14 116 81 97 \$ 904 \$ 838 \$ 910 \$ \$ 2 \$ 5 \$ 17 \$ \$ 20 \$ 6 \$ 14 \$ \$ 13 \$ 15 \$ 2 64% 63% 65% Quarter ended  December 31 September 30 30 2004 2004 2004 2004 2004 2004 200	209         204         200         204           65         65         63         59           53         52         56         58           68         66         67         63           120         100         128         125           9         16         35         7           10         16         14         15           116         81         97         128           \$904         \$838         \$910         \$911           \$2         \$5         \$17         \$28           \$20         \$6         \$14         \$10           \$13         \$15         \$2           64%         63%         65%         65%           Quarter ended           Universe ended           Quarter ended           September 30         30         31           2004         2004         2004           \$452         \$500         \$414         \$389           \$2         \$6         77         74           64         68         67         68           74         72         70	209         204         200         204           65         65         63         59           53         52         56         58           68         66         67         63           120         100         128         125           9         16         35         7           10         16         14         15           116         81         97         128           \$904         \$838         \$910         \$911         \$           \$2         \$5         \$17         \$28         \$           \$20         \$6         \$14         \$10         \$           \$13         \$15         \$2         \$           64%         63%         65%         65%           Quarter ended           Uneember 31         September 30         30         31         Dece           2004         2004         2004         2004         2           \$452         \$500         \$414         \$389         \$           \$2         \$76         77         74         74           64         68         67         68	209         204         200         204         193           65         65         63         59         62           53         52         56         58         51           68         66         67         63         63           120         100         128         125         123           9         16         35         7           10         16         14         15         15           116         81         97         128         125           \$904         \$838         \$910         \$911         \$861           \$20         \$6         \$14         \$10         \$14           \$13         \$15         \$2         \$8           64%         63%         65%         65%         64%           Quarter ended           Quarter ended	209	209         204         200         204         193         817           65         65         63         59         62         252           53         52         56         58         51         219           68         66         67         63         63         264           120         100         128         125         123         473           9         16         35         7         67           10         16         14         15         15         55           116         81         97         128         125         422           \$904         \$838         \$910         \$911         \$861         \$3,563           \$2         \$5         \$17         \$28         \$16         \$52           \$20         \$6         \$14         \$10         \$14         \$50           \$13         \$15         \$2         \$8         \$30           64%         63%         65%         65%         64%         64%           Quarter ended         Year           December 31         December 31         December 31	209         204         200         204         193         817           65         65         63         59         62         252           53         52         56         58         51         219           68         66         67         63         63         264           120         100         128         125         123         473           9         16         35         7         67           10         16         14         15         15         55           116         81         97         128         125         422           \$904         \$838         \$910         \$911         \$861         \$3,563         \$           \$20         \$6         \$14         \$10         \$14         \$50         \$           \$20         \$6         \$14         \$10         \$14         \$50         \$           \$13         \$15         \$2         \$8         \$30         \$           \$46%         63%         65%         65%         64%         64%           Usermber 31         \$200         \$200         \$200         \$200

Table of Contents 56

258

270

235

1,027

246

253

1,050

Total noninterest expense (c)	\$ 949	\$ 981	\$ 910	\$ 895	\$	858	\$ 3,735	\$ 3,476
					_			
Included in Other above (d)								
Costs incurred, including legal fees, in connection with agreement with the								
U.S. Department of Justice								\$ 120
Efficiency								
Efficiency (e)	67%	74%	65%	64%		64%	68%	66%
Bank efficiency (f)	64%	65%	63%	60%		61%	63%	64%

- (a) Other also includes the Other noninterest income component of trading revenue. See page 17.
- (b) Calculated as total noninterest income divided by the sum of net interest income and noninterest income. The ratio presented for the quarter ended December 31, 2003 and full year 2003 excludes the impact of revenue included in the cumulative effect of an accounting adjustment. We consider this to be a more meaningful comparison with the other periods presented. If the additional revenue included in the cumulative effect of an accounting adjustment had been included in the computation, the ratio would have been 62% for both the quarter and year ended December 31, 2003.
- (c) The quarters ended September 30, 2004 and December 31, 2004 included \$96 million and \$14 million, respectively, of charges related to the BlackRock LTIP. See the Current Reports on Form 8-K dated October 6, 2004 filed by us and BlackRock for further information. Third quarter 2004 charges are comprised of \$89 million of compensation expense, \$2 million of employee benefits expense and \$5 million of Other noninterest expense. Fourth quarter 2004 charges are comprised of \$13 million of compensation expense and \$1 million of Other noninterest expense.
- (d) See Agreement with Department of Justice in the Financial Review section of our Quarterly Report on Form 10-Q for the second quarter of 2003 and our Current Report on Form 8-K dated June 23, 2004 for further information.
- (e) Calculated as noninterest expense divided by the sum of net interest income and noninterest income.

The ratios presented for the quarter ended December 31, 2003 and full year 2003 exclude the impact of revenue and expense included in the cumulative effect of an accounting adjustment, recorded in fourth quarter 2003, as we consider this to be a more meaningful comparison with the other periods presented. If the additional revenue and expense included in the cumulative effect of an accounting adjustment had been included in the computations, the ratios would have been 66% for the quarter ended December 31, 2003 and 67% for the year ended December 31, 2003.

(f) The bank efficiency ratio represents the consolidated efficiency ratio excluding the effect of BlackRock and PFPC.

Page 18

# THE PNC FINANCIAL SERVICES GROUP, INC.

# Average Consolidated Balance Sheet (Unaudited)

Year ended - in millions	December 31 2004	December 31 2003
Assets		
Interest-earning assets		
Securities		
Securities available for sale		
U.S. Treasury and government agencies/corporations	\$ 6,567	\$ 4,358
Other debt	8,857	9,754
State and municipal	220	112
Corporate stocks and other	232	432
Total securities available for sale	15,876	14,656
Securities held to maturity	2	18
Total securities	15,878	14,674
Loans, net of unearned income		
Commercial	16,627	15,336
Commercial real estate	2,137	2,072
Consumer	14,165	10,807
Residential mortgage	4,040	3,148
Lease financing	3,470	4,110
Other	506	444
Total loans, net of unearned income	40,945	35,917
Loans held for sale	1,636	1,664
Federal funds sold and resale agreements	1,670	1,954
Other	1,692	963
Total interest-earning assets	61,821	55,172
Noninterest-earning assets		
Allowance for loan and lease losses	(608)	(668)
Cash and due from banks	2,895	2,734
Other assets	11,158	10,041
Total assets	\$ 75,266	\$ 67,279
Supplemental Average Balance Sheet Information		
Loans excluding conduit	\$ 39,058	\$ 34,687
Market Street Funding Corporation conduit	1,887	1,230
Total loans	\$ 40,945	\$ 35,917

# THE PNC FINANCIAL SERVICES GROUP, INC.

Average Consolidated Balance Sheet (Unaudited) (Continued)

Year ended - in millions	Dec	cember 31 2004	Dec	ember 31 2003
Liabilities, Minority and Noncontrolling Interests, Capital Securities and Shareholders Equity				
Interest-bearing liabilities				
Interest-bearing deposits				
Money market	\$	15,964	\$	15,163
Demand		7,902		7,197
Savings		2,684		2,106
Retail certificates of deposit		9,075		8,810
Other time		686		266
Time deposits in foreign offices		1,371		283
Time deposits in 1010-ign control	_		_	
Total interest-bearing deposits		37,682		33,825
Borrowed funds				
Federal funds purchased		1,957		904
Repurchase agreements		1,433		1,110
Bank notes and senior debt		2,687		3,364
Subordinated debt		3,506		2,510
Commercial paper		1,887		1,232
Other borrowed funds		1,045		1,371
Total borrowed funds		12,515		10,491
	_		_	
Total interest-bearing liabilities		50,197		44,316
Noninterest-bearing liabilities, minority and noncontrolling interests, capital securities and shareholders equity		30,177		11,310
Demand and other noninterest-bearing deposits		12,015		10,637
Allowance for unfunded loan commitments and letters of credit		90		82
Accrued expenses and other liabilities		5,389		4,855
Minority and noncontrolling interests in consolidated entities		455		317
Mandatorily redeemable capital securities of subsidiary trusts		433		421
Shareholders equity		7,120		6,651
Shareholders equity		7,120		0,031
Total liabilities, minority and noncontrolling interests, capital securities and shareholders equity	\$	75,266	\$	67,279
	_	70,200	_	01,217
Supplemental Average Balance Sheet Information				
Interest-bearing deposits	\$	37,682	\$	33,825
Demand and other noninterest-bearing deposits		12,015		10,637
20 mail and only nominotox coming deposits	_	12,010		10,007
Total deposits	\$	49,697	\$	44,462
	Φ.	25.001	Φ.	22.005
Transaction deposits	\$	35,881	\$	32,997
Common shareholders equity	\$	7,112	\$	6,642

Page 20

# THE PNC FINANCIAL SERVICES GROUP, INC.

# Average Consolidated Balance Sheet (Unaudited)

Three months ended - in millions	December 31 2004		September 30 2004		June 30 2004	March 31 2004	Dec	2003
Assets								
Interest-earning assets								
Securities								
Securities available for sale								
U.S. Treasury and government agencies/corporations	\$	6,895	\$	6,288	\$ 6,654	\$ 6,432	\$	5,929
Other debt		8,846		8,667	8,624	9,293		9,154
State and municipal		175		216	225	264		149
Corporate stocks and other	_	188		201	259	282		383
Total securities available for sale		16,104		15,372	15,762	16,271		15,615
Securities held to maturity		1		2	2	2		2
Total securities		16,105		15,374	15,764	16,273		15,617
Loans, net of unearned income								
Commercial		17,312		16,915	16,445	15,827		15,514
Commercial real estate		2,080		2,120	2,100	2,249		1,825
Consumer		15,280		14,673	13,968	12,719		11,692
Residential mortgage		4,683		4,354	3,622	3,492		2,932
Lease financing		3,216		3,182	3,437	4,050		4,252
Other		502		507	497	517		522
Total loans, net of unearned income		43,073		41,751	40,069	38,854		36,737
Loans held for sale		1,771		1,578	1,636	1,560		1,645
Federal funds sold and resale agreements		1,274		1,283	1,896	2,235		2,009
Other		2,302		1,746	1,551	1,162		1,084
Total interest-earning assets		64,525		61,732	60,916	60,084		57,092
Noninterest-earning assets								
Allowance for loan and lease losses		(582)		(593)	(603)	(653)		(645)
Cash and due from banks		3,038		2,851	2,793	2,895		2,774
Other assets		11,791		11,372	10,762	10,697		9,873
Total assets	\$	78,772	\$	75,362	\$ 73,868	\$ 73,023	\$	69,094
Supplemental Average Balance Sheet Information								
Loans excluding conduit	\$	41,121	\$	40,074	\$ 38,257	\$ 36,747	\$	34,352
Market Street Funding Corporation conduit	<u> </u>	1,952		1,677	1,812	2,107		2,385
Total loans	\$	43,073	\$	41,751	\$ 40,069	\$ 38,854	\$	36,737

# THE PNC FINANCIAL SERVICES GROUP, INC.

# Average Consolidated Balance Sheet (Unaudited) (Continued)

Three months ended - in millions	December 31 2004		September 30 2004		June 30 2004	March 31 2004	Dec	2003
Liabilities, Minority and Noncontrolling Interests and								
Shareholders Equity								
Interest-bearing liabilities								
Interest-bearing deposits	Ф	16 220	Ф	15.016	¢ 16 007	ф 15 501	Ф	15 240
Money market	\$	16,328	\$	15,916	\$ 16,027	\$ 15,581	\$	15,249
Demand Sourings		7,999		7,857	7,878	7,873		7,496
Savings Patril contificates of demosit		2,819		2,730	2,595 8,650	2,590		2,099
Retail certificates of deposit Other time		9,761 892		9,100 825	680	8,780 343		8,268 265
Time deposits in foreign offices	_	1,628		1,561	1,485	806		466
Total interest-bearing deposits		39,427		37,989	37,315	35,973		33,843
Borrowed funds								
Federal funds purchased		1,676		1,940	2,303	1,912		1,558
Repurchase agreements		1,906		1,158	1,508	1,157		1,226
Bank notes and senior debt		2,535		2,709	2,752	2,752		2,752
Subordinated debt		3,476		3,411	3,545	3,593		3,056
Commercial paper		1,947		1,679	1,815	2,111		2,388
Other borrowed funds		1,070		858	633	1,622		1,425
Total borrowed funds		12,610		11,755	12,556	13,147		12,405
Total interest-bearing liabilities		52,037		49,744	49,871	49,120		46,248
Noninterest-bearing liabilities, minority and noncontrolling interests and		32,037		42,744	49,071	49,120		40,240
shareholders equity								
Demand and other noninterest-bearing deposits		12,539		12,477	11,681	11,350		11,070
Allowance for unfunded loan commitments and letters of credit		96		84	90	90		88
Accrued expenses and other liabilities		6,283		5,470	4,773	5,020		4,688
Minority and noncontrolling interests in consolidated entities		501		466	419	434		471
Shareholders equity		7,316		7,121	7,034	7,009		6,529
Shareholders equity	_	7,310	_	7,121			_	0,327
Total liabilities, minority and noncontrolling interests, and shareholders								
equity	\$	78,772	\$	75,362	\$ 73,868	\$ 73,023	\$	69,094
	_						_	
Supplemental Average Balance Sheet Information								
Interest-bearing deposits	\$	39,427	\$	37,989	\$ 37,315	\$ 35,973	\$	33,843
Demand and other noninterest-bearing deposits		12,539		12,477	11,681	11,350		11,070
Total deposits	\$	51,966	\$	50,466	\$ 48,996	\$ 47,323	\$	44,913
Transaction deposits	\$	36,866	\$	36,250	\$ 35,586	\$ 34,804	\$	33,815
Common shareholders equity	\$	7,308	\$	7,113	\$ 7,026	\$ 7,000	\$	6,520

Page 22

# THE PNC FINANCIAL SERVICES GROUP, INC.

#### Details of Loans and Lending Statistics (Unaudited)

#### Loans

Period ended-dollars in millions	December 31 2004	September 30 2004	June 30 2004	March 31 2004	December 31 2003
Commercial					
Retail/wholesale	\$ 5,095	\$ 4,855	\$ 4,734	\$ 4,528	\$ 4,327
Manufacturing	4,092	4,033	4,050	3,917	3,786
Service providers	2,201	2,047	1,982	2,044	1,867
Real estate related	1,762	1,706	1,616	1,432	1,303
Financial services	1,129	1,214	1,268	1,157	1,169
Health care	503	473	470	448	403
Communications	62	98	105	78	93
Other	2,594	2,689	2,488	2,397	2,134
Total commercial	17,438	17,115	16,713	16,001	15,082
Commercial real estate					
Real estate projects	1,460	1,513	1,530	1,521	1,392
Mortgage	520	527	575	534	432
Total commercial real estate	1,980	2,040	2,105	2,055	1,824
Total commercial real estate	1,980	2,040	2,103	2,033	1,024
Consumer					
Home equity	12,734	12,377	11,946	11,160	9,790
Automobile	836	842	825	762	585
Other	2,036	1,684	1,676	1,597	1,480
Total consumer	15,606	14,903	14,447	13,519	11,855
Residential mortgage	4,772	4,672	3,906	3,537	2,886
Lease financing	·	· ·	,	·	·
Equipment	3,907	3,949	3,818	3,859	3,935
Vehicles	189	228	285	968	1,212
Total lease financing	4,096	4,177	4,103	4,827	5,147
Other	505	504	484	492	518
Unearned income	(902)	(931)	(923)	(980)	(1,009)
Total, net of unearned income	\$ 43,495	\$ 42,480	\$ 40,835	\$ 39,451	\$ 36,303
Supplemental Loan Information					
Loans excluding conduit	\$ 41,243	\$ 40,676	\$ 39,094	\$ 37,519	\$ 34,080

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Market Street Funding Corporation conduit		2,252		1,804	1,741	1,932		2,223
Total loans	\$	43,495	\$	42,480	\$ 40,835	\$ 39,451	\$	36,303
Wholesale Banking Lending Statistics (a)	_		_				_	
Portfolio composition-total exposure								
Investment grade equivalent or better		52%		53%	53%	53%		52%
Non-investment grade (secured lending)		24		24	24	24		25
Non-investment grade (other)		24		23	23	23		23
	_		-					
Total		100%		100%	100%	100%		100%
	_							
Client relationships >\$50 million-total exposure	\$	13,695	\$	12,986	\$ 12,596	\$ 12,000	\$	12,396
Client relationships >\$50 million-customers		151		148	140	134		138
Consumer Loan Statistic (b)								
Net charge-offs to average loans		.16%		.19%	.20%	.21%		.27%

<sup>(</sup>a) Includes amounts for customers of Market Street Funding Corporation.

Page 23

<sup>(</sup>b) Includes consumer, residential mortgage and vehicle leasing. During the second quarter of 2004, we sold our consumer vehicle leasing business.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit and Net Unfunded Commitments (Unaudited)

#### Change in Allowance for Loan and Lease Losses

Three months ended - in millions		cember 31 2004	•	tember 30 2004	June 30 2004		March 31 2004		December 31 2003	
Beginning balance	\$	581	\$	593	\$	604	\$	632	\$	648
Charge-offs										
Commercial		(15)		(13)		(26)		(59)		(53)
Commercial real estate								(2)		
Consumer		(11)		(10)		(11)		(11)		(10)
Residential mortgage				(2)				(1)		(2)
Lease financing		(1)		(1)		(1)		(2)		(4)
Total charge-offs (a)		(27)		(26)		(38)		(75)		(69)
Recoveries		,								
Commercial		9		9		5		8		15
Commercial real estate						1				1
Consumer		3		3		3		3		3
Residential mortgage								1		
Lease financing		1		1		3		1		1
Total recoveries		13		13		12		13		20
Net charge-offs										
Commercial		(6)		(4)		(21)		(51)		(38)
Commercial real estate						1		(2)		1
Consumer		(8)		(7)		(8)		(8)		(7)
Residential mortgage				(2)						(2)
Lease financing						2		(1)		(3)
Total net charge-offs		(14)		(13)		(26)		(62)		(49)
Provision for credit losses		19		13		8		12		34
Acquired allowance (United National)								22		
Net change in allowance for unfunded loan commitments and letters of credit		21		(12)		7				(1)
Ending balance	\$	607	\$	581	\$	593	\$	604	\$	632

#### Change in Allowance for Unfunded Loan Commitments and Letters of Credit

Three months ended - in millions	December	September	June 30	March 31	December
<del></del>	31	30	2004	2004	31

	2004		2004						2	2003	
Beginning balance	\$	96	\$	84	\$	91	\$	91	\$	90	
Net change in allowance for unfunded loan commitments and letters of credit		(21)		12		(7)				1	
Ending balance	\$	75	\$	96	\$	84	\$	91	\$	91	
							_				

#### **Net Unfunded Commitments**

In millions-period ended	•		ptember 30 June 30 2004 2004		March 31 2004	December 31 2003	
Net unfunded commitments	\$ 29,346	\$	27,972	\$ 27,587	\$ 26,356	\$	25,183

<sup>(</sup>a) See Note (a) on page 25.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

**Details of Nonperforming Assets** (Unaudited)

#### Nonperforming Assets by Type

B	December 31 September 30 2004 2004						March 31 2004		mber 31 2003	
Period ended - in millions			2004		_					
Nonaccrual loans										
Commercial (a)	\$	89	\$	96	\$	119	\$	132	\$	213
Commercial real estate		14		10		3		3		6
Consumer		11		12		11		10		11
Residential mortgage		21		23		23		26		24
Lease financing		5		7		13		12		11
Total nonaccrual loans		140		148		169		183		265
Troubled debt restructured loan		3								1
Total nonperforming loans		143		148		169		183		266
Nonperforming loans held for sale (b)		3		2		4		4		27
Foreclosed and other assets										
Lease financing		14		16		17		17		17
Residential mortgage		10		11		11		13		9
Other		5		7		8		12		9
Total foreclosed and other assets		29		34		36		42		35
					Φ.	• • • • • • • • • • • • • • • • • • • •	Φ.			220
Total nonperforming assets (c)	\$	175	\$	184	\$	209	\$	229	\$	328
Nonperforming loans to total loans		.33%		.35%		.41%		.46%		.73%
Nonperforming assets to total loans, loans held for sale and										
foreclosed assets		.39		.42		.49		.56		.87
Nonperforming assets to total assets		.22		.24		.29		.31		.48

(a) During the first quarter of 2004, we changed our policy for recognizing charge-offs on smaller nonperforming commercial loans. This change resulted in the recognition of an additional \$24 million of gross charge-offs for the first quarter of 2004.

(c) Excludes equity management assets carried at estimated fair value (December 31, 2004, September 30, 2004, June					
30, 2004, March 31, 2004 and December 31, 2003 amounts					
include troubled debt restructured assets of \$11 million,					
\$10 million, \$10 million, \$11 million and \$5 million,					
respectively).	\$ 32	\$ 29	\$ 32	\$ 29	\$ 37

Change in Nonperforming Assets December 31, 2004 - in millions

(b) Includes troubled debt restructured loans held for sale.

Three months

10

2

	ene	ded	Year ended	
Beginning of period	\$	184	\$ 328	
Purchases (United National)			12	
Transferred from accrual		43	213	
Returned to performing		(3)	(17)	
Principal reductions and payoffs		(25)	(211)	
Asset sales		(7)	(60)	
Charge-offs and valuation adjustments		(17)	(90)	
December 31	\$	175	\$ 175	

#### THE PNC FINANCIAL SERVICES GROUP, INC.

Details of Nonperforming Assets (Unaudited) (Continued)

#### Nonperforming Assets by Business

Period ended - in millions	December 33 an millions 2004		September 30 2004		June 30 2004	March 31 2004	December 31 2003	
Regional Community Banking								
Nonperforming loans	\$	80	\$	74	\$ 70	\$ 64	\$	74
Foreclosed and other assets		11		11	11	11		11
Total	\$	91	\$	85	\$ 81	\$ 75	\$	85
	_		_					
Wholesale Banking	Φ.				A 0=	<b>.</b>		
Nonperforming loans	\$	51	\$	60	\$ 85	\$ 102	\$	177
Nonperforming loans held for sale		3		2	4	4		27
Foreclosed and other assets		17		20	21	25	_	23
Total	\$	71	\$	82	\$ 110	\$ 131	\$	227
PNC Advisors	_							
Nonperforming loans	\$	9	\$	10	\$ 9	\$ 11	\$	11
Foreclosed and other assets					1			
	_							
Total	\$	9	\$	10	\$ 10	\$ 11	\$	11
Other (a)								
Nonperforming loans	\$	3	\$	4	\$ 5	\$ 6	\$	4
Foreclosed and other assets	<del>-</del>	1	Ť	3	3	6	Ť	1
Total	\$	4	\$	7	\$ 8	\$ 12	\$	5
	_		_				_	
Consolidated Totals								
Nonperforming loans (b)	\$	143	\$	148	\$ 169	\$ 183	\$	266
Nonperforming loans held for sale		3		2	4	4		27
Foreclosed and other assets	_	29		34	36	42		35
Total	\$	175	\$	184	\$ 209	\$ 229	\$	328

Largest Nonperforming Loans at December 31, 2004 - in millions (c)

# Ranking Outstandings Industry

1	\$ 14	Air Transportation
2	11	Fabricated Metal Manufacturing
3	7	Individuals
4	7	Real Estate Lessors
5	5	Plastic and Mineral Manufacturing
6	4	Machinery Manufacturing
7	3	Other Transportation
8	3	Plastic and Mineral Manufacturing
9	3	Paper and Wood Product Manufacturing
10	3	Construction
Total	\$ 60	

As a percent of nonperforming assets 34.3 %

Page 26

<sup>(</sup>a) Represents residential mortgages related to PNC s asset and liability management function.

<sup>(</sup>b) See Note (a) on page 25.

<sup>(</sup>c) Amounts shown are not net of related allowance for loan and lease losses, if applicable.

#### Glossary of Terms

Accounting/administration net fund assets - Net domestic and foreign fund investment assets for which we provide accounting and administration services. We do not include these assets on our Consolidated Balance Sheet.

Adjusted average total assets - Primarily comprised of total average quarterly (or annual) assets plus (less) unrealized losses (gains) on available-for-sale debt securities, less goodwill and certain other intangible assets.

Annualized - Adjusted to reflect a full year of activity.

<u>Assets under management</u> - Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

<u>Capital</u> - Represents the amount of resources that a business segment should hold to guard against potentially large losses that could cause insolvency. It is based on a measurement of economic risk, as opposed to risk as defined by regulatory bodies or generally accepted accounting principles. The economic capital measurement process involves converting a risk distribution to the capital that is required to support the risk, consistent with an institution s target credit rating. As such, economic risk serves as a common currency of risk that allows an institution to compare different risks on a similar basis.

<u>Charge-off</u> - Process of removing a loan or portion of a loan from a bank s balance sheet because the loan is considered uncollectible. A charge-off also is recorded when a loan is transferred to held for sale and the loan s market value is less than its carrying amount.

<u>Common shareholders</u> <u>equity to total assets</u> - Common shareholders <u>equity divided by total assets</u>. Common shareholders <u>equity equals total shareholders</u> <u>equity less preferred stock and the portion of capital surplus and retained interest related to the preferred stock.</u>

<u>Custody assets</u> - All investment assets held on behalf of clients under safekeeping arrangements. We do not include these assets on our Consolidated Balance Sheet. Investment assets held in custody at other institutions on our behalf are included in the appropriate asset categories on the Consolidated Balance Sheet as if physically held by us.

<u>Earning assets</u> - Assets that generate income, which include: short-term investments; loans held for sale; loans, net of unearned income; securities; federal funds sold and resale agreements; and certain other assets.

Economic value of equity ( EVE ) - The present value of the expected cash flows of our existing assets less the present value of the expected cash flows of our existing liabilities, plus the present value of the net cash flows of our existing off-balance sheet positions.

<u>Effective duration</u> A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off-balance sheet positions.

Efficiency - Noninterest expense divided by the sum of net interest income and noninterest income.

Page 27

#### **Table of Contents**

<u>Funds transfer pricing</u> A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of business segments. These balances are assigned funding rates that represent the interest cost for us to raise/invest funds with similar maturity and repricing structures, using the least-cost funding sources available.

Leverage ratio - Tier 1 risk-based capital divided by adjusted average total assets.

Net interest margin - Annualized taxable-equivalent net interest income divided by average earning assets.

<u>Nondiscretionary assets under administration</u> - Assets we hold for our customers/clients in a non-discretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Noninterest income to total revenue - Noninterest income divided by total revenue. Total revenue includes noninterest income plus net interest income.

Nonperforming assets - Nonperforming assets include nonaccrual loans, troubled debt restructured loans, nonaccrual loans held for sale, foreclosed assets and other assets. Interest income does not accrue on assets classified as nonperforming.

Nonperforming loans - Nonperforming loans include loans to commercial, lease financing, consumer, commercial real estate and residential mortgage customers as well as troubled debt restructured loans. Nonperforming loans do not include nonaccrual loans held for sale or foreclosed and other assets. Interest income does not accrue on loans classified as nonperforming.

<u>Recovery</u> - Cash proceeds received on a loan that previously had been charged off. The amount received is credited to the allowance for loan and lease losses.

Return on capital - Annualized net income divided by average capital.

Return on average assets - Annualized net income divided by average assets.

Return on average common equity - Annualized net income divided by average common shareholders equity.

<u>Risk-weighted assets</u> - Primarily computed by the assignment of specific risk-weights (as defined by The Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

Securitization - The process of legally transforming financial assets into securities.

<u>Shareholders</u> equity to total assets Period-end total shareholders equity divided by period-end total assets.

<u>Tangible common capital ratio</u> - Common shareholders equity less goodwill and other intangible assets (excluding mortgage servicing rights) divided by total assets less goodwill and other intangible assets (excluding mortgage servicing rights).

<u>Taxable-equivalent interest</u> - The interest income earned on certain assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. In order to provide accurate comparisons of yields and margins for all earning assets, the interest income earned on tax-exempt assets is increased to make them fully equivalent to other taxable interest income investments.

<u>Tier 1 risk-based capital</u> - Tier 1 capital equals: total shareholders equity, plus trust preferred capital securities, plus certain minority interests that are held by others; less goodwill and certain intangible assets, less equity investments in nonfinancial companies and less net unrealized holding losses on available-for-sale equity securities. Net unrealized holding gains on available-for-sale equity securities, net unrealized

Page 28

#### **Table of Contents**

holding gains (losses) on available-for-sale debt securities and net unrealized holding gains (losses) on cash flow hedge derivatives are excluded from total shareholders—equity for tier 1 capital purposes.

Tier 1 risk-based capital ratio - Tier 1 risk-based capital divided by period-end risk-weighted assets.

<u>Total fund assets serviced</u> Total domestic and foreign fund investment assets for which we provide related processing services. We do not include these assets on our Consolidated Balance Sheet.

<u>Total deposits</u> - The sum of total transaction deposits, savings accounts, certificates of deposit, other time deposits and deposits in foreign offices.

<u>Total risk-based capital</u> - Tier 1 risk-based capital plus qualifying senior and subordinated debt, other minority interest not qualified as tier 1, and the allowance for loan and lease losses, subject to certain limitations.

Total risk-based capital ratio - Total risk-based capital divided by period-end risk-weighted assets.

Transaction deposits The sum of money market and interest-bearing demand deposits and demand and other noninterest-bearing deposits.

Page 29

**Business Segment Products and Services** 

**Regional Community Banking** provides deposit, lending, cash management and investment services to 2.2 million consumer and small business customers within PNC s primary geographic footprint.

Wholesale Banking provides lending, treasury management, capital markets-related products and services, and commercial loan servicing to mid-sized corporations, government entities and selectively to large corporations. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting, and global trade services. Capital markets products include foreign exchange, derivatives, loan syndications and securities underwriting and distribution. Wholesale Banking provides products and services generally within PNC s primary geographic markets and provides certain products and services nationally.

PNC Advisors provides a broad range of tailored investment, trust and private banking products and services to affluent individuals and families, including investment consulting and trust services to the ultra-affluent through its Hawthorn unit and full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. and PNC Investments, LLC. PNC Advisors also serves as investment manager and trustee for employee benefit plans and charitable and endowment assets, and provides nondiscretionary defined contribution plan services and investment options through our Vested Interest® product. PNC Advisors provides services to individuals and corporations primarily within PNC s primary geographic markets.

**BlackRock** is one of the largest publicly traded investment management firms in the United States. BlackRock manages assets on behalf of institutions and individuals worldwide through a variety of fixed income, liquidity and equity mutual funds, separate accounts and alternative investment products. Mutual funds include the flagship fund families, *BlackRock Funds* and *BlackRock Liquidity Funds* (formerly BlackRock Provident Institutional Funds). In addition, BlackRock provides risk management and investment system services and products to institutional investors under the *BlackRock Solutions*® brand name and financial advisory services to institutional investors.

**PFPC** is among the largest providers of mutual fund transfer agency and accounting and administration services in the United States, offering a wide range of fund processing services to the investment management industry and providing processing solutions to the international marketplace through its Ireland and Luxembourg operations.

Page 30