SIMON PROPERTY GROUP INC /DE/ Form 11-K

June 25, 2013
Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 11-K

ANNUAL REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2012

Commission file number 001-14469

A. Full title of the plan: SIMON PROPERTY GROUP

AND ADOPTING ENTITIES MATCHING SAVINGS PLAN

B. Name of issuer of the securities held pursuant to the plan and the address of its principal executive office:

SIMON PROPERTY GROUP, INC.

P.O. BOX 7033 INDIANAPOLIS, IN 46207-7033

REQUIRED INFORMATION

Item 4. The Plan's financial statements and schedules have been prepared in accordance with the financial reporting requirements of the Employee Retirement Income Security Act of 1974 (ERISA). To the extent required by ERISA, the plan financial statements have been examined by independent accountants, except that the limited scope exemption contained in Section 103(a) (3) (C) was not available. Such financial statements and schedules are included in this Report in lieu of the information required by Items 1-3 of Form 11-K.

Table of Contents

AUDITED FINANCIAL STATEMENTS AND SUPPLEMENTAL SCHEDULE

Simon Property Group and Adopting Entities

Matching Savings Plan

December 31, 2012 and 2011, and for the

Year Ended December 31, 2012

With Report of Independent Registered Public Accounting Firm

PRELIMINARY AND TENTATIVE FOR DISCUSSION ONLY

Table of Contents

Simon Property Group and Adopting Entities Matching Savings Plan

Audited Financial Statements and Supplemental Schedule

December 31, 2012 and 2011, and for the Year Ended December 31, 2012

Contents

Report of Independent Registered Public Accounting Firm		4
Audited Financial Statements		
Statements of Net Assets Available for Benefits		(
Statement of Changes in Net Assets Available for Benefits		7
Notes to Financial Statements		8
Supplemental Schedule		
Schedule H, Line 4i Schedule of Assets (Held at End of Year)		2
	3	

T_{2}	ble	α f	Contents

Report of Independent Registered Public Accounting Firm

To the Plan Administrator of

Simon Property Group and Adopting Entities Matching Savings Plan:

We have audited the accompanying statements of net assets available for benefits of the Simon Property Group and Adopting Entities Matching Savings Plan as of December 31, 2012 and 2011, the related statement of changes in net assets available for benefits for the year ended December 31, 2012. These financial statements are the responsibility of the Plan s management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. We were not engaged to perform an audit of the Plan s internal control over financial reporting. Our audits included consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Plan s internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the net assets available for benefits of the Simon Property Group and Adopting Entities Matching Savings Plan at December 31, 2012 and 2011, the changes in its net assets available for benefits for the year ended December 31, 2012, in conformity with U.S. generally accepted accounting principles.

Our audits were conducted for the purpose of forming an opinion on the financial statements taken as a whole. The accompanying supplemental schedule of assets (held at end of year) as of December 31, 2012, is presented for purposes of additional analysis and is not a required part of the financial statements but is supplementary information required by the Department of Labor s Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974. Such information has been subjected to the auditing procedures applied in

Table of Contents

our audits of the financial statements and, in our opinion, is fairly stated in all material respects in relation to the financial statements taken as a whole.

/s/ Ernst & Young LLP

Indianapolis, Indiana June 25, 2013

Table of Contents

Simon Property Group and Adopting Entities Matching Savings Plan

Statements of Net Assets Available for Benefits

	December 31		
	2012		2011
Assets			
Investments:			
Money market funds	\$ 1,670,845	\$	1,106,302
Common/collective trust	29,965,011		28,275,616
Mutual funds	228,617,822		196,967,035
Common stock	25,802,090		19,807,169
Total investments	286,055,768		246,156,122
Receivables:			
Notes receivable from participants	4,185,945		3,941,975
Investment income	34,292		39,605
Total assets	290,276,005		250,137,702
Net assets available for benefits at fair value	290,276,005		250,137,702
Adjustment from fair value to contract value for interest in collective trust relating to fully			
benefit-responsive investment contracts	(812,642)		(697,386)
Net assets available for benefits	\$ 289,463,363	\$	249,440,316

See accompanying notes.

Table of Contents

Simon Property Group and Adopting Entities Matching Savings Plan

Statement of Changes in Net Assets Available for Benefits

For the Year Ended December 31, 2012

Additions	
Contributions:	
Participant	\$ 14,229,314
Rollover	2,282,681
Employer	8,888,161
Interest and dividends	8,645,035
Net appreciation in fair value of investments	25,179,172
Total additions	59,224,363
Deductions	
Benefits paid	19,091,204
Administrative expenses	110,112
Total deductions	19,201,316
Net increase	40,023,047
Net assets available for benefits:	
Beginning of year	249,440,316
End of year	\$ 289,463,363

See accompanying notes.

Edgar Filling: SIMON PROPERTY GROUP INC /DE/ - Form 11-K
Table of Contents
Simon Property Group and Adopting Entities Matching Savings Plan
Notes to Financial Statements
December 31, 2012
1. Description of the Plan
The following description of the Simon Property Group and Adopting Entities Matching Savings Plan (the Plan) provides general information about the Plan s provisions. Simon Property Group, L.P. and affiliated companies (the Employer or the Company) is the plan sponsor. Participants should refer to the Plan Document for a more complete description of the Plan s provisions, copies of which may be obtained from the plan sponsor.
General
The Plan is a defined contribution plan covering substantially all full-time employees of the Company who have at least one year of service and are age 21 or older. Eligible participants are automatically enrolled in the Plan once they have attained 21 years of age and have completed one year of service unless they affirmatively decline to participate.
The Administrative Committee (the Committee) is responsible for the general administration of the Plan. Fidelity Management Trust Company is the trustee and record-keeper of the Plan. The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974, as amended (ERISA).
Employee Contributions
Participants are allowed to contribute from 1% to 50% of their before-tax compensation. Contributions are subject to maximum limitations, as defined in the Internal Revenue Code (the Code).

Table of Contents
Simon Property Group and Adopting Entities Matching Savings Plan
Notes to Financial Statements (continued)
1. Description of the Plan (continued)
Employer Contributions
The Employer currently matches 100% of eligible participants first 3% elected salary deductions and 50% of the participants next 2% elected salary deductions. In addition, the Employer made discretionary profit-sharing contributions, net of forfeitures, of \$2,168,537 during 2012. This contribution applied to all eligible employees, as defined. As of December 31, 2012 and 2011, cumulative participant forfeitures totaled \$81,289 and \$15, respectively, and are used to reduce future employer contributions. Forfeitures used to reduce employer contributions during 2012 were \$207,180.
Participant Accounts
Each participant s account is credited for participant contributions and allocations of the Employer s contributions and the Plan s earnings. Investment earnings are allocated proportionately among all participants accounts in an amount that bears the same ratio of their account balance to the total fund balance. The benefit to which a participant is entitled is the benefit that can be provided from the participant s vested account.
Participant Loans
All employees that invest in the Plan can borrow from their accounts in accordance with the provisions of the Plan. Amounts borrowed by the participant are transferred from one or more of the investment funds. The participant pays interest on the loan based on market interest rates at the date of the loan. This interest is credited to the participant s account balance. Both the maximum amounts available and repayment terms for such borrowings are restricted under provisions of the Plan.
Vesting
Participants contributions and related investment income become vested at the time they are credited to the participants accounts. In addition,

employees vest immediately in employer-matching contributions.

The Plan was amended effective January 1, 2007, to create two different vesting schedules: one for pre-2007 discretionary profit-sharing contributions (and related investment income) and one for post-2006 discretionary profit-sharing contributions (and related investment income).

Table of Contents

Simon Property Group and Adopting Entities Matching Savings Plan

Notes to Financial Statements (continued)

1. Description of the Plan (continued)

Pre-2007 discretionary profit-sharing contributions vest according to the following schedule:

Years of Vesting Service

Percentage Vested and Nonforfeitable

Less than 3	0.07
Less than 3	0%
3	30
4	40
5	60
6	80
7 or more	100

Post-2006 discretionary profit-sharing contributions vest according to the following schedule:

Years of Vesting Service

Percentage Vested and Nonforfeitable

Less than 2	0%
2	20
3	40
4	60
5	80
6 or more	100

Payment of Benefits

Upon termination of service or retirement, participants may elect to receive payments over a period provided in the Plan Document or in a lump-sum amount equal to the vested portion of their accounts as of the most recent valuation date before the distribution.

Administrative Expenses

All administrative expenses, with the exception of legal expenses, are paid by the Plan.

Table of Contents
Simon Property Group and Adopting Entities Matching Savings Plan
Notes to Financial Statements (continued)
1. Description of the Plan (continued)
Plan Termination
Although the Employer has not expressed any intent to terminate the Plan, it may do so at any time by action of the Plan s sponsor, subject to the provisions of ERISA. Upon termination of the Plan, participants become fully vested in their entire account balance.
2. Summary of Significant Accounting Policies
Basis of Accounting
The accompanying financial statements have been prepared on the accrual basis of accounting.
Payment of Benefits
Benefits are recorded when paid.
Use of Estimates
The preparation of financial statements in conformity with generally accepted accounting principles (GAAP) requires management to make estimates that affect the amounts reported in the financial statements and accompanying notes and supplemental schedules. Actual results could differ from those estimates.

Investment Valuation and Income Recognition

Investments held by the Plan are stated at fair value. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (an exit price). See Note 9 for further discussion of fair value measurements.

The Plan invests in the Managed Income Portfolio, a common trust fund of the Fidelity Group Trust for Employee Benefit Plans, which invests in fully benefit-responsive investment contracts. These investment contracts are recorded at fair value (see Note 9); however, since these contracts are fully benefit responsive, an adjustment is reflected in the statements of net assets available for benefits to present these investments at contract value. Contract value is the relevant measurement attributable to fully benefit-responsive investment contracts because contract value is the amount participants would receive if they were to initiate permitted transactions under the terms of the Plan. The contract value represents contributions plus earnings, less participant withdrawals and administrative expenses.

DD 11		c	\sim		
Lab	e.	ΩŤ	CO	ntents	

Simon Property Group and Adopting Entities Matching Savings Plan

Notes to Financial Statements (continued)

2. Summary of Significant Accounting Policies (continued)

Purchases and sales of securities are recorded on a trade-date basis. Interest income is recorded as earned. Dividends are recorded on the ex-dividend date. Net appreciation (depreciation) includes the Plan s gains and losses on investments bought and sold, as well as held, during the year.

New Accounting Pronouncements

In May 2011, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update 2011-04, *Amendments to Achieve Common Fair Value Measurements and Disclosure Requirements in U.S. GAAP and IFRSs*, (ASU 2011-04). ASU 2011-04 amended Accounting Standards Codification 820, *Fair Value Measurement* (ASC 820), to converge the fair value measurement guidance in U.S. GAAP and International Financial Reporting Standards (IFRSs). Some of the amendments clarify the application of existing fair value measurement requirements, while other amendments change a particular principle in ASC 820. In addition, ASU 2011-04 requires additional fair value disclosures, although certain of these new disclosures are not required for nonpublic entities, as defined in ASC 820. The amendments are to be applied prospectively and are effective for annual periods beginning after December 15, 2011. Adoption of ASU 2011-04 did not have an effect on the Plan s net assets available for benefits or its changes in net assets available for benefits.

Table of Contents
Simon Property Group and Adopting Entities Matching Savings Plan
Notes to Financial Statements (continued)
3. Investments

The fair market values of individual assets that represent 5% or more of the Plan s assets held for investment purposes at December 31 are as follows:

Table of Contents

Proxy Statement

HEI is soliciting proxies for the Annual Meeting of Shareholders scheduled for Wednesday, May 9, 2012, at 9:30 a.m., Honolulu time, at the Ameri Bank Tower, 1001 Bishop Street, 8th floor, Room 805, Honolulu, Hawaii. The mailing address of the principal executive offices of HEI is P.O. Box 730 Hawaii 96808-0730.

The approximate mailing date for this Proxy Statement, form of proxy and Annual Report to Shareholders is March 22, 2012. The 2011 Annual Report Shareholders accompanying this Proxy Statement is not considered proxy soliciting material.

About the Meeting

Who can attend?

Attendance will be limited to:

shareholders of record (i.e., shareholders who own shares registered in their own name on the books of HEI) on the record date;

beneficial owners of HEI Common Stock having evidence of ownership as of the record date and entitlement to vote at the meeting;

authorized representatives of absent shareholders; and

invited guests of management.

If you own shares of HEI Common Stock in the name of a bank, brokerage firm or other holder of record, you must show proof of ownership. This form of a letter from the holder of record or a recent statement from the bank or broker showing ownership of HEI Common Stock.

Any person claiming to be an authorized representative of a shareholder must produce written evidence of the authorization.

What are shareholders being asked to vote on?

Proposal No 1: Election of three Class I directors to serve a three-year term expiring at the 2015 Annual Meeting of Shareholders.

Proposal No 2: Advisory vote on a resolution approving HEI's executive compensation.

Proposal No 3: Ratification of the appointment of PricewaterhouseCoopers LLP (PwC) as HEI's independent registered public acceptable.

Voting Procedures

Electronic Access to Proxy Materials

HEI provides shareholders the option to access its proxy materials via the Internet. In keeping with our efforts to conserve natural resources, this modelivery reduces the amount of paper necessary to produce these materials and reduces the costs associated with the printing and mailing of these materials shareholders. On March 22, 2012, a Notice of Internet Availability of Proxy Materials (Notice) will be mailed to certain shareholders and our proxy materials on the website referenced in the Notice (www.ViewMaterial.com/HEI). As more fully described in the Notice, shareholders may choose to access materials on the website referred to in the Notice or may request to receive a printed set of our proxy materials. The Notice and website will provide information of the Notice of the Notice of Internet Availability of Proxy Materials (Notice) will be mailed to certain shareholders and our proxy materials on the Notice, shareholders may choose to access materials on the website referred to in the Notice or may request to receive a printed set of our proxy materials. The Notice and website will provide information of the Notice of Internet Availability of Proxy Materials (Notice) will be mailed to certain shareholders and our proxy materials on the Notice, shareholders may choose to access materials on the Website referred to in the Notice or may request to receive a printed set of our proxy materials.

Table of Contents

regarding how to request to receive proxy materials in printed form by mail or electronically by e-mail on an ongoing basis.

If you currently receive our proxy materials in printed form and would like to receive them electronically in the future, please so indicate on the enc voting by mail, or by following the instructions provided when using the telephone or Internet voting options described under "How may shareholders voting options".

Who is eligible to vote?

Only persons who own shares of HEI Common Stock as of the close of business on March 1, 2012 (the proxy record date) are entitled to vote.

How many shares are outstanding and entitled to vote?

On March 1, 2012, 96,222,725 shares of HEI Common Stock were outstanding. Each shareholder is entitled to one vote for each share held on the r Under the Bylaws of HEI, shareholders do not have cumulative voting rights in the election of directors.

What constitutes a quorum?

A quorum is needed to conduct business at the Annual Meeting. A majority of the shares of HEI Common Stock outstanding on March 1, 2012 and vote, and present in person or by proxy at the Annual Meeting, constitutes a quorum. Abstentions and broker votes of uninstructed shares on routine mat ratification of the appointment of the independent registered public accounting firm) will be counted in the number of shares present in person or by prov of determining a quorum. A quorum established for one purpose will apply for all purposes at the Annual Meeting.

How may shareholders vote?

Whether or not you plan to attend the Annual Meeting, please take the time to vote. You may vote via the Internet, by touchtone telephone or by ma Annual Meeting, or in person at the Annual Meeting. The Internet and telephone procedures are designed to authenticate your vote and confirm that you instructions are followed. If you vote via the Internet or by telephone, follow the instructions on the Notice or voting instruction card you received by ma by telephone, you will receive additional recorded instructions, and if you vote via the Internet, you will receive additional instructions at the Internet we need to have available the control number on your Notice or proxy/voting instruction card, as applicable.

Shareholders who vote via the Internet or by telephone should *not* mail the proxy/voting instruction card.

- BY INTERNET: You may vote on-line by following the instructions in the Notice or by accessing the Internet at www.cesvote.com.
 instructions regarding how to record and confirm your vote will be available on the website.
- 2.

 BY TELEPHONE: You may vote by touchtone telephone by following the instructions in the Notice or by calling 1-888-693-8683. Connected, you will be prompted to record and confirm your vote.
- 3.

 BY MAIL: Please mark your vote and sign, date and promptly return the proxy card in the postage-paid envelope provided. If you re proxy card but do not mark the boxes showing how you wish to vote, your votes will be cast following the recommendations of many proposals. If you wish to have someone other than the individuals listed

Table of Contents

on the enclosed proxy card vote your shares at the meeting, cross out all three names and insert the name of the person you designate shares at the meeting.

4.

IN PERSON: You may vote your shares by attending the Annual Meeting and voting in person.

How do shareholders vote if their shares are held in street name?

If your shares are held in "street name" (that is, through a broker, trustee or other holder of record), you will receive a voting instruction card or other from your broker or other holder of record seeking instruction from you as to how your shares should be voted. *If you do not provide such instruction*, you nominee may vote your shares at its discretion on your behalf on routine matters, but not on nonroutine matters. The ratification of the appointment of Endependent registered public accounting firm is considered a routine matter. The election of directors and the advisory vote on executive compensation nonroutine matters. Please provide instructions to your broker on how to vote your shares on all three proposals to ensure that your shares will be proposals at the Annual Meeting.

You may not vote shares held in "street name" at the Annual Meeting unless you obtain a legal proxy from your broker or holder of record.

How do shareholders vote if their shares are held in the Dividend Reinvestment and Stock Purchase Plan, the HEI Retirement Savings Plan or Savings Bank 401(k) Plan?

If you own shares held in the Dividend Reinvestment and Stock Purchase Plan, the HEI Retirement Savings Plan (including shares previously receir Tax Reduction Act Stock Ownership Plan) or the American Savings Bank 401(k) Plan, you will receive instructions explaining how to direct your vote. will be voted according to your directions. For all of these plans, all shares of HEI Common Stock for which no voting instructions are given will be voted proportion as the shares for which voting instructions were given.

Can shareholders change their vote?

If you vote by any of the methods described above, you may revoke your proxy card or vote at any time before the Annual Meeting in one of three

submit a properly signed proxy card with a later date or vote again at a later time by telephone or Internet;

notify the Corporate Secretary of HEI in writing; or

vote in person at the Annual Meeting (if your shares are registered in your name on HEI's books or if your shares are held in "street r have a legal proxy from your broker or other holder of record).

How many votes are required?

If a quorum is present at the Annual Meeting, then:

Directors will be elected by a plurality of the votes cast. Plurality means that the persons receiving the highest number of votes are el options are to vote either "FOR" or to "WITHHOLD" your vote for a nominee. Although the election of directors is considered a nor broker nonvotes (i.e., when your broker or other holder of record does not vote your shares on a nonroutine matter because you have instructions regarding how to vote on that matter) will not affect the outcome of this matter.

Table of Contents

Since the votes on executive compensation are advisory only, the result will not be binding on the Board. However, the Board and the Compensation Committee value input from shareholders and will consider the outcome of the vote when making future executive condecisions. Brokers may not vote on this proposal without your instructions because this proposal is considered a nonroutine matter. Figure proposal, your options are to vote "FOR," "AGAINST" or "ABSTAIN."

The appointment of HEI's independent registered public accounting firm will be ratified if more votes are cast in favor than against s ratification. Abstentions and broker nonvotes will not affect the outcome of this matter.

Who will count the votes and are the votes confidential?

Corporate Election Services will act as tabulator for broker and bank proxies as well as for proxies of the other shareholders of record. Your identity not be disclosed to persons other than those acting as tabulators except:

as required by law;

to verify the validity of proxies and the voting results in the case of a contested proxy solicitation; or

when you write a comment on the proxy card.

Could other matters be decided at the Annual Meeting?

HEI knows of no business to be presented at the 2012 Annual Meeting other than the items set forth in this Proxy Statement. If other business is probefore the Annual Meeting, or any adjournment or postponement thereof, the persons named on the enclosed proxy card will vote your stock in accordar best judgment, unless authority to do so is withheld by you in your proxy card.

What happens if the Annual Meeting is postponed or adjourned?

If the Annual Meeting is postponed or adjourned, your proxy card will remain valid and may be voted at the postponed or adjourned meeting. You able to change or revoke your proxy card until it is voted at the Annual Meeting.

Proposal No. 1: Election of Class I Directors

In accordance with HEI's Bylaws, the Board has fixed the size of the Board at nine directors, divided equally into three classes with staggered terms proposes that the following three nominees be elected at the 2012 Annual Meeting as Class I directors to serve until the 2015 Annual Meeting, or until his respective successor shall be duly elected and qualified:

Constance H. Lau

A. Maurice Myers

James K. Scott, Ed.D.

Ms. Lau, Mr. Myers and Dr. Scott are all currently incumbent Class I directors of HEI. The Board has determined that Mr. Myers and Dr. Scott are under the applicable standards for director independence, as discussed below under "Board of Directors" Who are the independent directors of the Board currently serves as the President and Chief Executive Officer of HEI and is therefore not independent. Each nominee has consented to serve for the new at the 2015 Annual Meeting if elected. If a nominee is unable to stand for election at the time of the 2012 Annual Meeting, the proxy holders listed in the may vote in their discretion for a suitable substitute.

Information regarding the business experience and certain other directorships for each Class I director nominee and for each continuing Class II and provided on pages 6-12 below together with a description of the experience, qualifications, attributes and skills that led to the Board's conclusion at the trong Statement that each of the nominees and directors should serve on the Board in light of HEI's current business and structure.

YOUR BOARD RECOMMENDS THAT YOU VOTE "FOR" EACH OF THE NOMINEES FOR CLASS I DIRECTOR LISTED ABOVE.

Director Nominees for Election

Nominees for Class I Directors Whose Terms Expire at the 2015 Annual Meeting

Constance H. Lau, age 60, director 2001-2004 and since 2006 and nominee for election as a Class I director at the 2012 A Meeting

Executive Committee Member

As HEI's President and Chief Executive Officer since 2006, Ms. Lau has extensive senior management experience and tho knowledge of the Company's operations. Prior to becoming CEO, Ms. Lau served in various leadership capacities that hav several functions across HEI and its subsidiaries, including the legal, financial and executive management functions. Durit of service to HEI and its subsidiaries, Ms. Lau acquired significant experience and expertise with respect to the utility and industries. Further, having been exposed to virtually all aspects of HEI's operations at both the holding company level and operating company level, Ms. Lau brings a unique and comprehensive perspective to the Board. Ms. Lau's intelligence and stature has been recognized nationally, leading her to having been named to the National Infrastructure Advisory Council President Obama and the Community Depository Institutions Advisory Council of the Federal Reserve Bank of San France result, Ms. Lau brings to the Board a national perspective, as well as valuable insights regarding physical and cyber infrast security and monetary policy, which is critical in today's environment.

Current and prior positions with the Company

President and Chief Executive Officer and Director, HEI, since 2006

Chairman of the Board, Hawaiian Electric Company, Inc. (HEI subsidiary), since 2006

Chairman of the Board, American Savings Bank, F.S.B. (HEI subsidiary), since 2006

Chairman of the Board and Chief Executive Officer, American Savings Bank, F.S.B., 2008-2010

Chairman of the Board, President and Chief Executive Officer, American Savings Bank, F.S.B., 2006-2008

President and Chief Executive Officer and Director, American Savings Bank, F.S.B., 2001-2006

Senior Executive Vice President and Chief Operating Officer and Director, American Savings Bank, F.S.B., 1999-2001
Treasurer, HEI, 1989-1999
Financial Vice President and Treasurer, HEI Power Corp. (former HEI subsidiary), 1997-1999
Treasurer, Hawaiian Electric Company, Inc., and Assistant Treasurer, HEI, 1987-1989
Assistant Corporate Counsel, Hawaiian Electric Company, Inc., 1984-1987 Other public company directorships since 2007
Director since 2004 and Audit Committee Member, Alexander & Baldwin, Inc. Skills and qualifications for HEI Board service
Intimate understanding of the Company from serving in various chief executive, chief operating and other executive, finar positions at HEI and its subsidiaries over the last 28 years.
Familiarity with current management and corporate governance practices from her current service as a director and Audit member for Alexander & Baldwin, Inc. and as a director of the Associated Electric & Gas Insurance Services, Inc.
Experience with financial oversight and expansive knowledge of the Hawaii business community and the local community compose the Company's customer bases from serving as a director for various local industry, business development, education nonprofit organizations.
Utility and banking industry knowledge from serving as a director or task force member of the Hawaii Bankers Association. American Bankers Association, the Edison Electric Institute and the Electric Power Research Institute.

Table of Contents

A. Maurice Myers, age 71, director since 1991 and nominee for election as a Class I director at the 2012 Annual Meeting Compensation Committee Member

Mr. Myers brings a wealth of knowledge and leadership skills to the HEI Board. His extensive experience leading success as chief executive officer, both in Hawaii and on the mainland, including several large public companies, provides the Board significant management expertise. Having served on the Board for twenty years, Mr. Myers has gained in-depth knowledge its operations. With this breadth and depth of experience, Mr. Myers is a valuable resource to management and other Board contributes substantially to the Board's capabilities in overseeing HEI's operations.

Business experience and other public company and HEI affiliate directorships since 2007

Chief Executive Officer and Owner, Myers Equipment Leasing LLC (equipment leasing company), since 2010

Chief Executive Officer and Director, POS Hawaii LLC (provider of point-of-sale business systems for restaurants and ret 2009

Chief Executive Officer and Director, Wine Country Kitchens LLC (manufacturer of gourmet food products), since 2007

Chairman, Chief Executive Officer and President, Waste Management, Inc. (waste and environmental services provider),

Director, Hawaiian Electric Company, Inc. (HEI subsidiary), 2004-2006 and 2009-2011

Director, American Savings Bank, F.S.B. (HEI subsidiary), since 2011 Skills and qualifications for HEI Board service

20 years of public company executive and board leadership experience as Chairman, Chief Executive Officer and President Management, Inc., Chairman, Chief Executive Officer and President of Yellow Corporation, President of America West A Chief Executive Officer and President of Aloha Airgroup, Inc.

Practiced skills in risk assessment, strategic planning, financial oversight, customer and public relations and marketing excleading successful restructuring efforts at Waste Management, Yellow Corporation and America West Airlines.

Diverse business experience and public and private company board experience, including from his prior service as a direct Compensation Committee chair for Tesoro Corporation and as a director for BIS Industries Limited and Cheap Tickets.

Table of Contents

James K. Scott, Ed.D., age 60, director since 1995 and nominee for election as a Class I director at the 2012 Annual Mee Nominating and Corporate Governance Committee Member

Dr. Scott has considerable management experience as an executive leader in Hawaii. While Dr. Scott has earned the reputation on the nation's leading education administrators, his unique value to the Company derives from his extensive knowledge and relationships within Hawaii's business community, non-profit community and local governmental agencies. Dr. Scott's participation on the Board has contributed significantly to the Board's understanding of Hawaii's unique cultural and busing environment. With the success under his leadership of one of the country's most prominent college preparatory schools for decades, and because of his commitment to a wide array of charitable and civic causes, Dr. Scott is a well-respected leader Hawaii.

Business experience and other public company and HEI affiliate directorships since 2007

President, Punahou School (K-12 independent school), since 1994

Director, American Savings Bank, F.S.B. (HEI subsidiary), since 2008 Skills and qualifications for HEI Board service

Recognized leadership and executive management skills as President of Punahou School for 18 years.

27 years of experience developing and executing strategic plans as the chief executive at two independent schools, includifundraising programs and admissions/marketing and finance functions.

Governance and board leadership experience from his current positions as Chair of the Secondary School Admission Test and former Chair of the Hawaii Association of Independent Schools, and member of the Advisory Board of the Klingenste Teachers College at Columbia University.

Continuing Directors

Continuing Class II Directors Whose Terms Expire at the 2013 Annual Meeting

Thomas B. Fargo, age 63, director since 2005 Compensation Committee Chair Nominating and Corporate Governance Committee Member

Business experience and other public company and HEI affiliate directorships since 2007

Operating Executive Board Member, J.F. Lehman & Company (private equity firm), since 2008

Owner, Fargo Associates, LLC (defense and homeland/national security consultancy), since 2005

Chief Executive Officer, Hawaii Superferry, Inc. (interisland ferry), 2008-2009

President, Trex Enterprises Corporation (defense research and development firm), 2005-2008

Commander, U.S. Pacific Command, 2002-2005

Chairman of the Board and Compensation and Governance Committee Member, Huntington Ingalls Industries, Inc., since

Director, Alexander & Baldwin, Inc., since 2011

Director, Northrop Grumman Corporation, 2008-2011

Director, Hawaiian Holdings, Inc., 2005-2008
Director, Hawaiian Electric Company, Inc. (HEI subsidiary), since 2005 Skills and qualifications for HEI Board service
Extensive knowledge of the U.S. military, a major customer of HEI's electric utility subsidiary.
Leadership, strategic planning and financial and nonfinancial risk assessment skills developed over 39 years of leading 9 cranging in size from 130 to 300,000 people and managing budgets up to \$8 billion.
Experience with corporate governance, including audit, compensation and governance committees, from service on several private company boards.

Table of Contents

Kelvin H. Taketa , age 57, director since 1993	
Nominating and Corporate Governance Committee C	hair

Business experience and other public company and HEI affiliate directorships since 2007

President and Chief Executive Officer, Hawaii Community Foundation (statewide charitable foundation), since 1998

Director, Hawaiian Electric Company, Inc. (HEI subsidiary), since 2004

Skills and qualifications for HEI Board service

Executive management experience with responsibility for overseeing more than \$500 million in charitable assets as Presidence Community Foundation.

Proficiency in risk assessment, strategic planning and organizational leadership as well as marketing and public relations of his current position at the Hawaii Community Foundation and his prior experience as Vice President and Executive Direct Asia/Pacific Region for The Nature Conservancy and as Founder, Managing Partner and Director of Sunrise Capital Inc.

Knowledge of corporate and nonprofit governance issues gained from his prior service as a director for Grove Farm Compourrent service as Vice Chair of the Independent Sector and Director of the Stupski Foundation and through publishing art lecturing on governance of tax-exempt organizations.

Jeffrey N. Watanabe, age 69, director since 1987 Chairman of the Board since 2006 Executive Committee Chair Compensation Committee Member

Business experience and other public company and HEI affiliate directorships since 2007

Managing Partner, Watanabe Ing & Komeiji LLP, 1972-2007 (now retired)

Director since 2003 and Compensation and Corporate Governance Committee Member, Alexander & Baldwin, Inc.
Director since 1988 and Executive Committee Member, American Savings Bank, F.S.B. (HEI subsidiary)
Director, Hawaiian Electric Company, Inc. (HEI subsidiary), from 1999-2006 and 2008-2011 Skills and qualifications for HEI Board service
Broad business, legal, corporate governance and leadership experience from serving as Managing Partner of the law firm advising clients on a variety of business and legal matters for 35 years and from serving on more than a dozen public and company and nonprofit boards and committees, including his current service on the Compensation and Corporate Governation Committees for Alexander & Baldwin, Inc.

Table of Contents

Continuing Class III Directors Whose Terms Expire at the 2014 Annual Meeting

Skills and qualifications for HEI Board service

Peggy Y. Fowler, age 60, director since 2011
Audit Committee Member

Business experience and other public company and HEI affiliate directorships since 2007

Co-Chief Executive Officer, Portland General Electric Company (PGE), 2009

President and Chief Executive Officer, PGE, 2000-2008

Director, PGE, since 1998

Director, Umpqua Holdings Corporation, since 2009, and Chair of Budget and Compensation Committees, since 2010

Director and Audit Committee Member, Hawaiian Electric Company, Inc., since 2009

35 years of executive leadership, financial oversight and utility operations experience from serving at PGE in senior office positions, including Chief Operating Officer, President and CEO.

Environmental and renewable energy expertise from managing PGE's environmental department, overseeing initiatives the improved fish passage on multiple Oregon rivers, supervising the construction and integration into PGE's grid of wind an solar projects, and leading PGE to be ranked #1 by the National Renewable Energy Laboratory for selling more renewable power to residential customers than any other utility in the U.S. for several years during her tenure as PGE's CEO.

Proven management, leadership and analytical skills, including crisis management, risk assessment, strategic planning and public relations skills, demonstrated especially by her leadership of PGE after the 2001 bankruptcy of its parent company

Enron Corp., through its independence from Enron in 2006.

Expertise in financial oversight, regulatory compliance and corporate governance from serving as President (1997-2000), CEO (2000-2008) and Chair (2001-2004) of PGE, as a director for the Portland Branch of the Federal Reserve Bank of Sa Francisco and as a director and committee member for several private and public companies, including Umpqua Holdings Corporation (publicly traded bank holding company).

Involvement in certain legal proceedings

PGE was owned by Enron Corp. from 1997 to 2006. Enron also owned Portland General Holdings, Inc., previously a hold company for the nonregulated business of PGE that became a subsidiary of Enron, holding Enron's nonregulated business in Portland. Enron Corp. filed for bankruptcy in 2001. Ms. Fowler was President of Portland General Holdings from 1999 2003, when it also filed for bankruptcy protection. The case was procedurally consolidated with the Enron bankruptcy, bu Enron's bankruptcy reorganization plan did not expressly pertain to Portland General Holdings. The Portland General Holdings bankruptcy case was dismissed in October 2005, after substantially all of its assets were distributed or placed in segregated accounts.

Table of Contents

Keith P. Russell , age 66, director since 2011 Audit Committee Member
Business experience and other public company and HEI affiliate directorships since 2007
President, Russell Financial, Inc. (strategic and financial consulting firm servicing business and high net worth families a since 2001
Vice Chair/Chief Risk Officer, Mellon Financial Corp., then Chairman, Mellon West, 1991-2001
Senior Executive Vice President, then Director, President and Chief Operating Officer, GLENFED/Glendale Federal Band
Director and Audit Committee Member, American Savings Bank, F.S.B. (HEI subsidiary), since 2010
Director, Nationwide Health Properties, 2002-2011
Director, Sunstone Hotel Investors, since 2003
Director, Countrywide Financial, 2003-2008 Skills and qualifications for HEI Board service
10 years of executive leadership, financial oversight, risk management and strategic planning experience from serving as Chairman/Chief Risk Officer for Mellon Financial Corporation and Chairman of Mellon's West Coast operations. Mellon major lender and capital provider to the electric utility industry.

8 years of executive and corporate governance experience from serving as Director, President and Chief Operating Office

GLENFED/Glendale Federal Bank.

9 years of banking industry experience from serving as Senior Vice President and Deputy Administrator for Security Pacis Bank, with direct responsibility for a wide breadth of operations including leasing, consumer and commercial finance, mo venture capital, cash management and trust business.

Barry K. Taniguchi, age 64, director since 2004 Audit Committee Chair Executive Committee Member

Business experience and other public company and HEI affiliate directorships since 2007

President and Chief Executive Officer, KTA Super Stores (grocery store chain), since 1989

President, K. Taniguchi Ltd. (real estate lessor), since 1989

Director, American Savings Bank, F.S.B. (HEI subsidiary), since 2002

Director 2001-2011 and Audit Committee Chair, Hawaiian Electric Company, Inc. (HEI subsidiary)

Director, Hawaii Electric Light Company, Inc. (HEI subsidiary), 1997-2009

Director, Maui Electric Company, Limited (HEI subsidiary), 2006-2009 Skills and qualifications for HEI Board service

Current knowledge of and experience with the business community on the island of Hawaii, which is served by one of HE subsidiaries, Hawaii Electric Light Company, Inc., from serving in his current chief executive officer positions for the last

Accounting and auditing knowledge and experience gained from obtaining a public accounting certification and working a and as a controller.

Extensive corporate and nonprofit board and leadership experience, including from his current service on the boards of Ha Employers Mutual Insurance Company and Hawaii Community Foundation and from his role as a director and former Ch Hawaii Island Economic Development Board.

Corporate Governance

What are HEI's governance policies and guidelines?

In 2011, HEI's Board and management continued to review and monitor corporate governance trends and best practices to comply with the corporat requirements of the New York Stock Exchange, regulations of the Securities and Exchange Commission and rules and regulations of the Board of Gover Federal Reserve (Federal Reserve) and Office of Thrift Supervision (OTS) applicable to HEI as a thrift holding company. On July 21, 2011, supervision of HEI, as a thrift holding company, moved from the OTS to the Federal Reserve. As part of an annual review, HEI's bylaws, Corporate Governance Gui charters for the Compensation, Executive and Nominating and Corporate Governance Committees were revised as deemed appropriate by the Board. The as most recently revised, are available on HEI's website at www.hei.com.

What is the Board's leadership structure?

Since 2006, Mr. Watanabe has served as the nonexecutive Chairman of the Board and Ms. Lau has served as HEI's President and Chief Executive C that time, Ms. Lau has also been the only employee director on the Board.

Mr. Watanabe has served on the Board since 1987, but has never been employed by HEI or any HEI subsidiary. The Board has determined that he is Among the many skills and qualifications that Mr. Watanabe brings to the Board, the Board considered: (i) his extensive experience in corporate and not governance from serving on other public company, private company and nonprofit boards; (ii) his reputation for effective consensus and relationship but business and community leadership, including leadership of his former law firm; (iii) his willingness to spend time advising and mentoring members of I management; and (iv) his dedication to committing the hard work and time necessary to successfully lead the Board.

As HEI's Chairman, Mr. Watanabe's key responsibilities are to:

lead Board and shareholder meetings and executive sessions of the independent directors, including executive sessions at which the patches the Chief Executive Officer is evaluated by the Board;

attend all meetings of the Audit, Compensation and Nominating and Corporate Governance Committees of the Board as an observer Executive Committee of the Board as its chair. Since May 2011, Mr. Watanabe attends meetings of the Compensation Committee as

serve on and/or advise the boards of HEI's primary operating subsidiaries, Hawaiian Electric Company and American Savings Bank, executive sessions of the independent directors of HEI and these subsidiary boards;

work closely with management to develop meeting agendas and materials for the Board and subsidiary boards;

be available to other Board and subsidiary board members and management for questions and consultation; and

ensure and facilitate communications among Board members and Board committees and between the Board and management.

The Board's Corporate Governance Guidelines provide that if the Chairman and Chief Executive Officer positions are held by the same person, as very prior to 2006, or if the Board determines that the Chairman is not independent, the independent directors should designate an independent director to service Director. If a Lead Director is designated, the Lead Director's

Table of Contents

responsibilities are to: (i) preside at Board and shareholder meetings when the Chairman is not present, (ii) preside at executive sessions of the independent (iii) facilitate communication between the independent directors and the Chairman or the Board as a whole, (iv) call meetings of the nonmanagement or directors in executive session, (v) participate in approving meeting agendas, schedules and materials for the Board and (vi) perform other functions described accordingly to the Board from time to time.

The Board believes that its current leadership structure, which provides for an independent nonemployee Chairman, or an independent Lead Director Chairman is not independent, is appropriate and effective in light of HEI's current operations, strategic plans and overall corporate governance structure. reasons support this conclusion. First, the Board believes that having an independent Chairman or Lead Director has been important in establishing a ton both the Board and the Company that encourages constructive expression of views that may differ from those of senior management. Second, the Board the presence of an independent Chairman or Lead Director, particularly at this time of growing government and investor scrutiny of public and financial boards, demonstrates to the Company's regulators and shareholders that the Board is committed to serving the best interests of the Company and its share not the best interests of management. Third, the Board recognizes that HEI has an uncommon corporate governance structure in that the boards of its two operating subsidiaries are also composed mostly of nonemployee directors and that the HEI Chairman plays an important leadership role at these subsidiar instance, in addition to chairing executive sessions of the nonemployee directors and attending meetings of the audit committees of these subsidiary board Chairman leads each subsidiary board in conducting its annual performance self-evaluation and facilitates communications between each of these boards management of the respective subsidiary company as well as among members of each subsidiary board.

What is the Board's role in risk oversight?

HEI is a holding company that operates principally through its operating electric public utility and bank subsidiaries. At the holding company and s levels, the Company faces a variety of risks, including operational risks, regulatory and legal compliance risks, credit and interest rate risks, competitive risks and strategic and reputational risks. Developing and implementing strategies to manage these risks is the responsibility of management, and that rescarried out by assignments of responsibility to various officers and other employees of the Company under the direction of HEI's Chief Financial Officer serves as HEI's chief risk officer. The role of the Board is to oversee the management of these risks.

The Board's specific risk oversight functions are as follows:

The Board has approved a consolidated enterprise risk management (ERM) system recommended by management. The system is desidentify and assess risks across the HEI enterprise so that information regarding the Company's risks can be reported to the Board, all proposed strategies for mitigating these risks. The structure of the ERM system is decentralized, with separate chief risk officers at each Hawaiian Electric Company and American Savings Bank. The chief risk officer of Hawaiian Electric Company is also responsible for assessing and reporting risks at HEI's other electric utility subsidiaries that operate on the neighbor islands of Hawaii, Maui, Molokai Each subsidiary chief risk officer reports directly to the respective subsidiary President and functionally to HEI's chief risk officer, we such risks on a consolidated basis. The Board believes that this decentralized risk management structure is appropriate and effective Company's diverse operations and holding company structure, because it allows for industry-specific risk identification and manager subsidiary levels while also ensuring an integrated and consolidated view of risk at the holding company level by HEI's chief risk officence.

Table of Contents

with approving this ERM system, the Board reviewed a catalog of risks and management's assessment of those risks reported by HEI officer. As part of the Board's ongoing risk oversight, HEI's chief risk officer is responsible for providing regular reports to the Board Committee on the status of those risks, any changes to the risk catalog or management's assessment of those risks, and any other risk matters that the Board may request from time to time. The Board and Audit Committee also receive reports from HEI's internal audit the effectiveness of management's implementation of the approved ERM system.

The Board has assigned to the Compensation Committee the specific risk oversight responsibility of reviewing whether the Company compensation policies or practices are reasonably likely to have a material adverse effect on the Company and of recommending new policies and practices to address any such risks identified. Included in this oversight responsibility is the Compensation Committee's evaluation of American Savings Bank's compensation practices for compliance with regulatory guidance on sound incentive compensate. The Compensation Committee reports the results of its review and any recommendations to the Board. The results of the Compensation Committee's review are also communicated to the Audit Committee through HEI's chief risk officer. Both the Audit and Compensation are composed entirely of independent directors.

The Board has assigned to the Audit Committee the specific risk oversight responsibilities of (i) reviewing the Company's major fina exposures and the steps management has taken to monitor and control such exposures, (ii) overseeing HEI's Code of Conduct compliand (iii) establishing procedures for direct reporting of potential accounting and auditing issues to the Audit Committee. The Audit Corports to the Board each quarter regarding these matters.

The Board has also assigned to the Audit Committee the responsibility of assisting the Board in overseeing the overall risk management the Company. In order to assist the Board with overall risk oversight, the Audit Committee is specifically required to discuss policies to risk assessment and risk management, including the guidelines and policies governing the process by which risk assessment and ri management are undertaken at the Company, and to report to the Board the committee's discussion and findings so that the entire Bo consider changes in the Company's risk profile.

In addition to overall risk oversight by the HEI Board, the boards of HEI's primary operating subsidiaries, Hawaiian Electric Companies American Savings Bank, are specifically responsible for overseeing risks at their respective companies. The Hawaiian Electric Companies assigned responsibility for ongoing oversight of risk management to its Audit Committee and the American Savings Bank Board has responsibility to its new Risk Committee effective January 1, 2012. Under the decentralized ERM structure discussed above, risk manactivities at the subsidiary level are reported to these committees and to the subsidiary boards through the subsidiary chief risk office Board and/or Audit Committee may also be invited to participate in risk oversight discussions by these subsidiary boards and/or committee reported, on at least a quarterly basis, to the HEI Board by the chief risk officers (or their representatives), who functionally report to HEI's chief risk officer on risk management matters. These su are composed mostly of nonemployee directors. The subsidiary audit committees are composed entirely of nonemployee directors whindependence requirements for audit committee members of companies listed on the New York Stock Exchange.

Table of Contents

At least annually, the Board conducts a strategic planning and risk review. As part of this review, the Board reviews fundamental fine business strategies and assesses the major risks facing the Company and options to mitigate those risks. To facilitate strategic planning constructive dialogue among management and Board members, members of management who are not directors may be invited to par review. Based on the review, the Board and senior management, including the HEI chief risk officer, identify key issues to be address course of the next calendar year.

The Board believes that risk oversight is one of the areas in which having an independent Chairman or Lead Director is especially important in order views that may differ from those of management are expressed. Since the HEI Chairman attends the meetings of the Board, the subsidiary boards and the committees, the HEI Chairman is also in a unique position to assist with communications regarding risk oversight and risk management among the Board committees, between the subsidiary boards and their respective committees and between directors and management.

How does the Board select nominees for the Board?

The Board believes that there are skill sets and qualities and attributes that should be represented on the Board as a whole but do not necessarily need possessed by each director. The Nominating and Corporate Governance Committee and the Board, thus, considers the qualifications and attributes of director candidates not only individually but also in the aggregate and in light of the current and future needs of HEI and its subsidiaries.

The Nominating and Corporate Governance Committee of the Board assists the Board in identifying and evaluating persons for nomination or renor Board service. To identify qualified candidates for HEI Board membership, the committee may consider persons who are serving on its subsidiary board persons suggested by Board members, management and shareholders or may retain a third-party search firm to help identify qualified candidates. The control process does not vary based on whether a candidate is recommended by a shareholder.

Once a person is identified as a potential director candidate, the committee may review publicly available information to assess whether the candidate further considered. If so, a committee member or designated representative for the committee will contact the person. If the person is willing to be considered, the person is asked to provide additional information regarding his or her background, his or her specific skills, experience and qualification service, and any direct or indirect relationships with the Company. In addition, one or more interviews may be conducted with committee and Board mercommittee members may contact one or more references provided by the candidate or others who would have first-hand knowledge of the candidate's quand attributes.

In evaluating the qualifications and attributes of each potential candidate (including incumbent directors) for nomination or re-nomination, the common considers:

the candidate's qualifications, consisting of his/her knowledge (including relevant industry knowledge), understanding of the Compai businesses, experience, skills, substantive areas of expertise, financial literacy, innovative thinking, business judgment, achievements factors required to be considered under applicable laws, rules or regulations;

the candidate's attributes, comprising independence, personal and professional integrity, character, reputation, ability to represent the shareholders, time availability in light of other commitments, dedication, absence of conflicts of interest, diversity, appreciation of m cultures, commitment to deal responsibly with social issues and other stakeholder

Table of Contents

concerns and other factors that the committee considers appropriate in the context of the needs of the Board;

familiarity with and respect for corporate governance requirements and practices;

with respect to incumbent directors, the annual self-evaluation of the individual director, his or her current qualifications and his or he contributions to the Board;

the current composition of the Board and its committees; and

intangible qualities of the candidate including the ability to ask difficult questions and, simultaneously, to work collegially with mem Board, as well as to work effectively with management.

The Board considers the recommendations of the Nominating and Corporate Governance Committee and then makes the final decision whether to r incumbent directors and whether to approve and extend an invitation to a candidate to join the Board upon appointment or election, subject to any approve by law, rule or regulation.

Does the Board consider diversity in identifying nominees for the Board?

In assisting the Board to identify qualified director candidates, the Nominating and Corporate Governance Committee considers whether the candid contribute to the expertise, skills and professional experience, as well as to the diversity of the Board in terms of race, ethnicity, gender, age and cultural The Board believes it functions most effectively with members who collectively possess a range of substantive expertise, skills and experience in areas to leading HEI in accordance with the Board's fiduciary responsibilities. The Board also believes that having a board composed of members who can collectively a range of perspectives, including perspectives that may arise from a person's gender or ethnicity, improves the quality of the Board's deliberated decisions because it enables the Board to view issues from a variety of angles and, thus, more thoroughly and completely. As the Company's operations a plans and the Board's composition may evolve over time, the Nominating and Corporate Governance Committee is charged with identifying and assessing appropriate mix of knowledge areas, qualifications and personal attributes contributed by Board members that will bring the most strategic and decision-advantages to HEI.

With operations almost exclusively in the state of Hawaii, it is natural and advantageous that our Board be composed largely of members who live a state and have firsthand knowledge of and experience with our customer base and political and regulatory environment. Since a large pool of potential car Board membership come from this state, the Board benefits from the unique racial diversity that exists in Hawaii. If the shareholders vote to elect the thr nominees proposed by the Board for election at the Annual Meeting, the resulting composition of the Board would be as follows: four directors (or 44.4%) who are Asian American and one director (or 11.1%) who is Caucasian, Asian American and native Hawaiian. Two such nine directors, including a current nominee, are female.

The Board also recognizes that, due to Hawaii's geographic isolation from the continental United States and the comparatively small number of pub companies, banks and regulated utilities based in Hawaii, the Board also benefits from having among its members directors who have gained business excompanies located in other states because those Board members contribute valuable information about experiences they have had working at or serving of other public companies and companies in similar industries, which also contributes to the breadth of perspectives on the Board.

Table of Contents

How can shareholders communicate with the directors?

Interested parties, including shareholders, desiring to communicate with the Board, any individual director or the independent directors as a group r matters pertaining to the business or operations of HEI may address their correspondence in care of the Corporate Secretary, Hawaiian Electric Industrie P.O. Box 730, Honolulu, HI 96808-0730. The HEI Corporate Secretary may review, sort and summarize all such correspondence in order to facilitate co to the Board. In addition, the HEI Corporate Secretary has the authority and discretion to handle any director communication that is an ordinary course of matter including routine questions, complaints, comments and related communications that can appropriately be handled by management. Directors may request copies of all correspondence addressed to them. The charter of the HEI Audit Committee, which is available for review at www.hei.com, sets for for submitting complaints or concerns regarding financial statement disclosures, accounting, internal accounting controls or auditing matters on a confidence anonymous basis.

Board of Directors

Who are the independent directors of the Board?

Under HEI's Corporate Governance Guidelines, a majority of Board members must qualify as independent under the listing standards of the New Y Exchange (NYSE) and any additional requirements as determined by the Board from time to time.

For a director to be considered independent under NYSE listing standards, the Board must determine that the director does not have a indirect material relationship with HEI or its subsidiaries apart from his or her service as a director. The NYSE listing standards also circumstances under which a director may not be considered independent, such as when the director has been an employee of the Conthe last three fiscal years, if the director has had certain relationships with the Company's external or internal auditor within the last they are or when the Company has made or received payments for goods or services to entities with which the director or an immediate member (as defined by NYSE) of the director has specified affiliations and the aggregate amount of such payments in any year within fiscal years exceeds the greater of \$1 million or 2% of such entity's consolidated gross revenues for the last fiscal year.

The Board has also adopted Categorical Standards for Director Independence (HEI Categorical Standards), which are available for rewebsite at www.hei.com. The HEI Categorical Standards specify circumstances under which a director may not be considered independention to the circumstances that would preclude independence under the NYSE listing standards, the HEI Categorical Standards predirector is not independent if HEI and its subsidiaries have made charitable contributions to a nonprofit organization for which the dias an executive officer and the aggregate amount of such contributions in any single fiscal year of the nonprofit organization within the fiscal years exceeds the greater of \$1 million or 2% of such organization's consolidated gross revenues for the last fiscal year.

The Nominating and Corporate Governance Committee and the Board considered the information below, which was provided by the directors and onominees and/or by HEI or its subsidiaries, concerning relationships between (i) HEI or its subsidiaries and (ii) the director, director nominee, the director nominee's immediate family members (as defined by NYSE) or entities with which any of the directors, director nominees or immediate family members affiliations. Based on its consideration of the relationships described below and the recommendations of the Nominating and Corporate Governance Con Board determined that all of the nonemployee

Table of Contents

directors and director nominees of HEI (Messrs. Fargo, Myers, Russell, Scott, Taketa, Taniguchi and Watanabe and Ms. Fowler) are independent. The redirector, Ms. Lau, is the only employee director of HEI and therefore is not independent. In addition, the Board had previously determined that Messrs. On whose service on the Board ended when their terms expired at the 2011 Annual Meeting of Shareholders, and Dr. Daniel, who resigned from the Board annual Meeting of Shareholders, were independent.

With respect to Messrs. Scott and Taniguchi, the Board considered amounts paid during the last three fiscal years to purchase electric subsidiaries, Hawaiian Electric Company or Hawaii Electric Light Company (the sole public utilities providing electricity to the island Hawaii, respectively), by entities employing these directors. None of the amounts paid by these entities for electricity (excluding surcharges for fuel and for Hawaii state revenue taxes) within the last three fiscal years exceeded the thresholds in the NYSE listing the HEI Categorical Standards that would automatically result in a director not being independent (i.e., the greater of \$1 million or 2% or consolidated gross revenues for the last fiscal year). The Board also considered that Hawaiian Electric Company and Hawaii Electric Company are the sole source of electric power on the islands of Oahu and Hawaii, respectively, and that the rates charged by these properties for electricity are fixed by state regulatory authority. Since purchasers of electricity from Hawaiian Electric Company and Hawaii Electric Company have no choice as to supplier and no ability to negotiate rates or other terms, the Board determined that these relationships the independence of these directors.

With respect to Messrs. Scott and Taketa, the Board considered the amount of charitable contributions during the last three fiscal year and its subsidiaries to nonprofit organizations where these directors serve as executive officers. None of the contributions made to su organizations within the last three fiscal years exceeded the threshold in the HEI Categorical Standards that would automatically resunct being independent (i.e., the greater of \$1 million or 2% of such organization's consolidated gross revenues for the last fiscal years also considered the fact that Company policy requires that charitable contributions from HEI or its subsidiaries to entities where an He serves as an executive officer, and where the director has a direct or indirect material interest, and the aggregate amount donated by I subsidiaries to such organization would exceed \$120,000 in any single fiscal year, be preapproved by the Nominating and Corporate Committee and ratified by the Board.

With respect to Mr. Watanabe, the Board considered a preferential rate mortgage loan in effect prior to January 2011 made to him by subsidiary, American Savings Bank, which loan was described under "Other Relationships and Related Person Transactions Are the person transactions with HEI or its subsidiaries?" in the proxy statement for the 2011 Annual Meeting of Shareholders, and determin loan did not affect his independence. As of June 30, 2006, American Savings Bank no longer extends preferential rate loans to direct January 2011, no HEI nonemployee director has had a preferential rate mortgage loan from American Savings Bank.

With respect to Messrs. Fargo, Myers, Scott, Taniguchi and Watanabe, the Board considered other director or officer positions held be directors at entities for which an HEI officer serves as a director or trustee and determined that none of these relationships affected the independence of these directors. None of these relationships resulted in a compensation committee interlock or would automatically independence under the NYSE listing standards or HEI Categorical Standards.

Table of Contents

How often did the Board meet in 2011?

In 2011, there were seven regular meetings and one special meeting of the Board. All directors attended at least 75% of the combined total number the Board and Board committees on which they served.

Does the Board meet in executive session without management present?

The nonemployee directors meet regularly in executive sessions without management present. In 2011, these sessions were chaired by Mr. Watanab Chairman of the Board and an independent nonemployee director. Mr. Watanabe may request from time to time that other nonemployee directors chair t sessions.

Did all directors attend last year's Annual Meeting?

Eight of HEI's nine directors attended the 2011 Annual Meeting of Shareholders. HEI encourages all directors to attend each year's Annual Meeting Shareholders.

Does the Board evaluate itself?

The Board conducts annual evaluations to determine whether it and its committees are functioning effectively. As part of the evaluation process, each the Audit, Compensation and Nominating and Corporate Governance Committees annually evaluates the performance of each committee on which he or Each director up for reelection also evaluates his or her own performance. Beginning with evaluations conducted in early 2012, each nonemployee direct peer evaluation of each of the other nonemployee directors. The evaluation process is overseen by the Nominating and Corporate Governance Committee consultation with the Chairman. The Chairman meets with each director individually to provide feedback from the peer evaluations.

Committees of the Board

What committees has the Board established and how often did they meet?

The Board has four standing committees: Audit, Compensation, Executive and Nominating and Corporate Governance. Members of these committee appointed annually by the Board, taking into consideration the recommendations of the Nominating and Corporate Governance Committee. The table be committee members during 2011 and the number of meetings each committee held in 2011.

Name	Audit	Compensation	Executive	Nominating and Corporate Governance
Der F. Connell (1)		V		
Don E. Carroll (1)		X		
Shirley J. Daniel (2)	X			
Thomas B. Fargo		X(3)		X
Peggy Y. Fowler (4)	X			
Constance H. Lau (5)			X	
Victor H. Li (1)		х		
A. Maurice Myers		х		
Keith P. Russell (4)	X			
James K. Scott (6)	X			X
Kelvin H. Taketa				X(3)
Barry K. Taniguchi	X(3)		X	
Jeffrey N. Watanabe (7)		X	X(3)	

5

4

Dr. Scott ended his service on the Audit Committee on May 10, 2011.

Mr. Watanabe was appointed to the Compensation Committee in May of 2011.

(1)	The service of Messrs. Carroll and Li on the Board and Compensation Committee ended upon expiration of their terms as directors of HEI on I
(2)	Dr. Daniel resigned from the Board and Audit Committee effective May 10, 2011.
(3)	Committee Chairperson.
(4)	Ms. Fowler and Mr. Russell joined the Audit Committee on May 10, 2011.
(5)	Ms. Lau is an employee director. All other directors have been determined to be independent. See "Board of Directors" Who are the independent the Board?" above.
(6)	the Board: above.

0

3

What are the primary functions of each of the four committees?

Number of Meetings in 2011

(7)

The primary functions of HEI's standing committees are described below. Each committee operates and acts under written charters that are approve and available for review on HEI's website at www.hei.com. Each of the Audit, Compensation and Nominating and Corporate

Table of Contents

Governance Committees may form subcommittees of its members and delegate authority to its subcommittees.

Audit Committee

The Audit Committee is responsible for overseeing (i) HEI's financial reporting processes and internal controls, (ii) the performance of HEI's intern (iii) risk assessment and risk management policies set by management and (iv) the Corporate Code of Conduct compliance program for HEI and its subs addition, this committee is directly responsible for the appointment, compensation and oversight of the independent registered public accounting firm the consolidated financial statements and maintains procedures for receiving and reviewing confidential reports to the committee of potential accounting and concerns. See "Audit Committee Report" below for additional information about the Audit Committee.

All Audit Committee members are independent and qualified to serve on this committee pursuant to NYSE and SEC requirements and the Audit Cothe other applicable requirements of the Securities Exchange Act of 1934. None of the Audit Committee members serve on the audit committees of more other public companies.

Compensation Committee

The responsibilities of the Compensation Committee include (i) overseeing the compensation plans and programs for employees, executives and no directors of HEI and its subsidiaries, including equity and incentive plans; (ii) reviewing the extent to which risks that may arise from the Company's compolicies and practices, if any, may have a material adverse effect on the Company and recommending changes to address any such risks; (iii) evaluating of American Savings Bank's incentive compensation practices under the principles for sound incentive compensation plans for banking organizations and the independence of any compensation consultant involved in determining or recommending director or executive compensation. See "Compensation Di Analysis Compensation Process" and "Other Relationships and Related Person Transactions Compensation Committee Interlocks and Insider Participal additional information about the Compensation Committee.

All Compensation Committee members are independent and qualified to serve on this committee pursuant to NYSE requirements and also qualify a directors" within the meaning of Section 162(m) of the Internal Revenue Code. All of the members of the Compensation Committee qualify as "nonemp directors" as defined in Rule 16b-3 promulgated under the Securities Exchange Act of 1934. A member of the board of directors of each of Hawaiian Eleand American Savings Bank attends meetings of the Compensation Committee as a nonvoting representative of such director's subsidiary board.

Executive Committee

The Executive Committee may exercise the power and authority of the Board when it appears to its members that action is necessary and a meeting Board is impractical. It may also consider other matters concerning HEI that may arise from time to time between Board meetings. The committee is cur composed of the Chairman of the Board, who chairs the committee, the Audit Committee Chairperson and the HEI President and Chief Executive Office

Nominating and Corporate Governance Committee

The functions of the Nominating and Corporate Governance Committee include (i) evaluating the background and qualifications of potential nomin Board and for the boards of HEI's subsidiaries, (ii) recommending to the Board the director nominees to be submitted to shareholders for

Table of Contents

election at the next Annual Meeting, (iii) assessing the independence of directors and nominees, (iv) recommending the slate of executive officers to be at the Board and subsidiary boards, (v) advising the Board with respect to matters of Board and committee composition and procedures, (vi) overseeing the evaluation of the Board and individual directors, (vii) overseeing talent development and succession planning for senior executive positions and (viii) material recommendations to the Board and the boards of HEI's subsidiaries regarding corporate governance and board succession planning matters. See "Corpor Governance" above for additional information regarding the activities of the Nominating and Corporate Governance Committee.

Director Compensation

How is director compensation determined?

The Board believes that a competitive compensation package is necessary to attract and retain individuals with the experience, skills and qualificative the challenging role of serving as a director of a publicly traded company with a unique blend of highly regulated industries. The Board chooses to comprone nonemployee directors using a mix of cash and HEI Common Stock to allow for an appropriate level of compensation for services, including stock awar align the interests of directors with those of HEI shareholders. Only nonemployee directors are compensated for their service as directors. Ms. Lau, who employee director of HEI, does not receive separate or additional compensation for serving as a director.

The Compensation Committee recommends nonemployee director compensation to the Board. In 2010, the committee asked its independent compeconsultant, Frederic W. Cook & Co. Inc. (Fred Cook & Co.), to conduct an evaluation of HEI's nonemployee director compensation practices. Fred Cool assessed the structure of HEI's nonemployee director compensation program and its value compared to competitive market practices of financial services peer companies, similar to the assessments used in its executive compensation review, which is described under "Compensation Discussion and Analysis Elements How does HEI determine the amount for each element?" below. The 2010 analysis took into consideration the duties and scope of responsibil especially in light of HEI's unique business and regulatory structure. The Compensation Committee reviewed the analysis in determining its recommend Board concerning the appropriate nonemployee director compensation, including cash retainers, stock awards and meeting fees, and the Board approved Compensation Committee's recommendations to be effective on January 1, 2011. Although Ms. Lau is a member of the HEI Board, neither she nor any officer of the Company participated in the determination of nonemployee director compensation.

Table of Contents

Retainer. The following is the 2011 cash retainer schedule for nonemployee directors of HEI, including those who also serve as directors of certain subsidiaries. Cash retainers were paid in quarterly installments. Nonemployee directors of HEI who serve on HEI Board committees received fees for secommittees in 2011 as indicated below. No separate fees are paid to HEI directors for service on subsidiary company boards, although the subsidiary contained allocable portion of the overall fee for an HEI director who serves on the applicable subsidiary board. HEI directors who serve on committees of subsidiar received fees in 2011 for such committee service, as shown below.

	2011
HEI Nonexecutive Chairman of the Board	\$250,000
HEI Director	65,000
HEI Audit Committee Chair	15,000
HEI Compensation Committee Chair	15,000
HEI Nominating and Corporate Governance Committee Chair	10,000
HEI Audit Committee Member	6,000
HEI Compensation Committee Member	6,000
HEI Nominating and Corporate Governance Committee Member	4,000
American Savings Bank Audit Committee Chair	12,500
Hawaiian Electric Company Audit Committee Chair	10,000
American Savings Bank Audit Committee Member	5,000
Hawaiian Electric Company Audit Committee Member	4,000

An American Savings Bank Risk Committee was established effective January 1, 2012. The chair of the American Savings Bank Risk Committee vanual cash retainer of \$10,000 and other nonemployee members of the committee will receive an annual cash retainer of \$4,000. In order to bring the A Savings Bank Audit Committee fees into alignment with those of the American Savings Bank Risk Committee and Hawaiian Electric Company Audit C annual cash retainers for the American Savings Bank Audit Committee Chair and members were reduced to \$10,000 and \$4,000, respectively, effective 2012.

Meeting Fees. Nonemployee directors of HEI and its subsidiary company boards are also entitled to meeting fees for each committee meeting atte member or chair) after the minimum number of meetings specified below.

HEI Audit Committee	\$1,500 per meeting after 6 meetings
American Savings Bank Audit Committee	\$1,000 per meeting after 8 meetings
Hawaiian Electric Company Audit Committee	\$ 750 per meeting after 8 meetings
HEI Nominating and Corporate Governance Committee	\$1,500 per meeting after 6 meetings
HEI Compensation Committee	\$1,500 per meeting after 6 meetings

Stock Awards. On June 30, 2011, each HEI nonemployee director received shares of HEI Common Stock with a value equal to \$75,000 as an ann HEI's 2011 Nonemployee Director Stock Plan (2011 Director Plan), which was approved by HEI shareholders on May 10, 2011, for the purpose of furth directors' and shareholders' interests. The number of shares issued to each HEI nonemployee director was determined based on the closing sales price of Stock on the New York Stock Exchange on June 30, 2011. Stock grants to nonemployee directors under the 2011 Director Plan are made annually on the day in June.

Retirement Benefit. Pursuant to the termination of the HEI Nonemployee Director Plan on December 17, 1996, previously retired directors contin benefits in accordance with the terms of the plan. Upon his retirement from service as a director, Mr. Myers is eligible to receive benefits from the plan i amount of \$15,000, paid quarterly, for a period equal to the

Table of Contents

number of years of his active service through December 31, 1996 (6 years). All benefits payable under the plan, whether commenced or not, cease upon nonemployee director.

Deferred Compensation. Nonemployee directors may elect to participate in the HEI Nonemployee Directors' Deferred Compensation Plan, as am January 1, 2009, which allows any nonemployee director to defer compensation from HEI for service as a director. The plan allows for either lump sum distributions upon the retirement of the director. Upon the death of the director, the balance of the deferred account will be distributed in a lump sum to a beneficiary. Nonemployee directors are also eligible to participate in the HEI Deferred Compensation Plan implemented in 2011 and described under "C Discussion and Analysis Compensation Elements May named executive officers participate in nonqualified deferred compensation plans?" below.

Health Benefits. Directors, at their election and at their cost, may participate in the group employee medical, vision and dental plans generally market. Hawaiian Electric Company or American Savings Bank employees.

Table of Contents

Director Compensation Table

The table below shows compensation paid to the HEI nonemployee directors in 2011.

2011 DIRECTOR COMPENSATION TABLE

	Fees Earned	G. I	Change in Pension Value and Nonqualified Deferred	
	or Paid in Cash	Stock Awards	Compensation Earnings	Total
Name	(\$) (5)	(\$) (6)	(\$) (7)	(\$)
Don E. Carroll (1)	56,991	40,000		96,991
Shirley J. Daniel (2)	54,480	40,000		94,480
Thomas B. Fargo	84,000	75,000		159,000
Peggy Y. Fowler (3)	64,038	75,000		139,038
Victor H. Li (1)	25,552			25,552
A. Maurice Myers	71,000	75,000	5,373	151,373
Keith P. Russell (3)	65,038	75,000		140,038
James K. Scott	71,159	75,000		146,159
Kelvin H. Taketa	75,000	75,000		150,000
Barry K. Taniguchi	93,940	75,000		168,940
Jeffrey N. Watanabe, Chairman (4)	318,857	75,000		393,857

- The service of Messrs. Carroll and Li on the HEI Board ended upon expiration of their terms as HEI directors on May 10, 2011. The fees show Mr. Carroll include his 2011 service on the Hawaiian Electric Company Board and Audit Committee, which began in May 2011, and as the Ha Electric Company Board's non-voting representative to the HEI Compensation Committee, which began in October 2011.
- Dr. Daniel resigned from the HEI Board effective May 10, 2011 but continued to serve on the American Savings Bank Board after that date. T for Dr. Daniel above include fees for her 2011 service on the American Savings Bank Board after her service on the HEI Board ended and for service on the American Savings Bank Audit Committee.
- Ms. Fowler and Mr. Russell were elected to the HEI Board on May 10, 2011. The fees shown for Ms. Fowler and Mr. Russell above include fee 2011 service prior to May 10, 2011 on the boards of Hawaiian Electric Company and American Savings Bank, respectively, and for their 2011 audit committees of Hawaiian Electric Company and American Savings Bank, respectively.
- Mr. Watanabe's fees were for service as director and Chairman of the HEI Board and, beginning in May 2011, as a member of the Compensati He also served on the American Savings Bank board, the HEI Executive Committee and the American Savings Bank Executive Committee thr year, and on the board of Hawaiian Electric Company through May 10, 2011. As explained above, HEI directors do not receive additional comservice on the boards of HEI's subsidiaries. His responsibilities are described above under the heading "Corporate Governance What is the Bostructure?"
- (5) See detail of cash retainers for Board and committee service below.
- As discussed above under "Director Compensation How is director compensation determined?", HEI nonemployee directors received shares of Stock valued at \$75,000 as the annual grant to HEI directors under the HEI 2011 Nonemployee Director Stock Plan. As indicated in notes (1) and Mr. Carroll and Dr. Daniel served on the Hawaiian Electric Company and American Savings Bank Boards, respectively, after the end of their served in May 2011. On June 30, 2011, each of Mr. Carroll and Dr. Daniel received shares of HEI Common Stock valued at \$40,000 as the

under the HEI 2011 Nonemployee Director Stock Plan for directors of HEI subsidiaries who do not also serve on the HEI Board.

Table of Contents

Pension benefits for Mr. Myers were frozen in 1996, when the HEI Nonemployee Director Retirement Plan was terminated. Accordingly, he n receives credit for his service after 1996 under that Plan. The change in pension value reflects only the change in his age and change in actuaria as discount rate and mortality assumptions.

The table below shows cash retainers paid to HEI nonemployee directors for board and committee service (including subsidiary boards and commit

Detail of Cash Retainers for Board and Committee Service

N	HEI Board Retainer	HEI Comm. Retainer	HEI Chairman of the Board Retainer	HECO Board Retainer	HECO Audit Comm. Retainer	HECO Rep to Comp Comm. Retainer	ASB Board Retainer	ASB Audit Comm. Retainer	Total
Name	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)
Don E. Carroll	23,393	2,159		25,714	2,572	1,353		1,800	56,991
Shirley J. Daniel	23,393	2,159					25,714	3,214	54,480
Thomas B. Fargo	65,000	19,000							84,000
Peggy Y. Fowler	41,786	3,857		14,395	4,000				64,038
Victor H. Li	23,393	2,159							25,552
A. Maurice Myers	65,000	6,000							71,000
Keith P. Russell	41,786	3,857					14,395	5,000	65,038
James K. Scott	65,000	6,159							71,159
Kelvin H. Taketa	65,000	10,000							75,000
Barry K. Taniguchi	65,000	15,000			1,440			12,500	93,940
Jeffrey N. Watanabe, HEI									
Chairman	65,000	3,857	250,000						318,857
				27					

Proposal No. 2: Advisory Vote to Approve HEI'S Executive Compensation

Consistent with the advisory vote of our shareholders at the 2011 Annual Meeting of Shareholders, the Board has determined to hold an advisory vot HEI's executive compensation (commonly referred to as a "say-on-pay" vote) each year until the next shareholder advisory vote on the frequency of say-Under the Dodd-Frank Act, a company must hold such a frequency vote at least once every six years. HEI will hold its next advisory vote on the frequency-on-pay votes no later than 2017.

Like last year, this year's say-on-pay vote gives HEI's shareholders the opportunity to endorse or not endorse the Company's executive compensatio through their vote on the following resolution:

Resolved: that shareholders approve HEI's executive compensation, including its executive compensation policies and practices at compensation for the named executive officers, as set forth under "Compensation Discussion and Analysis" and "Executive Compensation Proxy Statement for the 2012 Annual Meeting of Shareholders.

We urge you to read the "Compensation Discussion and Analysis" and "Executive Compensation" portions of this Proxy Statement that follow this These sections provide detailed information on the Company's executive compensation policies and practices and the compensation of our named execut The Compensation Committee and Board believe that HEI's executive compensation program is properly designed to incentivize a high level of business that creates value for shareholders and to attract, motivate and retain the highly qualified executives necessary to generate and sustain such value.

While the say-on-pay vote is nonbinding, the Board and Compensation Committee will consider the vote results when evaluating HEI's executive or program. HEI will continue to engage regularly with shareholders concerned with executive compensation or any other legitimate matter. Shareholders v communicate with the Board or management should visit our website at www.hei.com and view "Contact Information."

YOUR BOARD AND COMPENSATION COMMITTEE RECOMMEND THAT YOU VOTE "FOR" APPROVAL OF THE RESOLUTION AP HEI'S EXECUTIVE COMPENSATION.

Compensation Committee Report

The Compensation Committee, which is composed solely of independent directors of the Board, has reviewed and discussed with management the Obscussion and Analysis that follows. Based on such review and discussion, the Compensation Committee recommended to the Board that the Compensation and Analysis be included in this Proxy Statement and incorporated by reference into HEI's 2011 Annual Report on Form 10-K.

SUBMITTED BY THE COMPENSATION COMMITTEE OF THE
HEI BOARD OF DIRECTORS
Thomas B. Fargo, Chairperson
A. Maurice Myers
Jeffrey N. Watanabe

Compensation Discussion and Analysis

Executive Summary

Objectives and Compensation Components

Our executive compensation program is designed to: (i) pay for performance, (ii) align the interests of executives with those of our shareholders, (ii motivate and retain talented executives who can drive the Company's success and (iv) ensure that the cost of executive compensation is reasonable.

The primary components of executive compensation are base salary, annual incentives (based on achieving performance goals over a one-year period incentives (contingent on meeting performance goals over rolling three-year periods) and service-based grants of restricted stock units (RSUs) vesting or Other named executive officer benefits include double-trigger change-in-control agreements, eligibility to participate in retirement and nonqualified defectompensation plans, and limited perquisites. Named executive officer compensation is described in greater detail in the remainder of this Compensation Analysis and in the "Executive Compensation" section of this Proxy Statement.

Executive Compensation Practices

The table below highlights our current executive compensation practices both what we do (to drive performance) and what we don't do (in order to shareholders' long-term interests):

Our Executive Compensation Practices (What We Do)	See Page
Tie pay to performance	31
Balance short-term and long-term compensation to promote sustained performance over time	42
Review tally sheets when making compensation decisions	36
Mitigate risk through clawback policy, retention requirements and multiple performance metrics	34
Double-trigger change-in-control agreements	48
Peer benchmarking	38
Stringent stock ownership and retention requirements throughout employment with the Company	35, 67

Compensation Committee use of an independent compensation consultant		34
Prohibit employees from speculating in Company stock		67
	29	

Table of Contents

Practices We Do Not Employ (What We Don't Do) See Page No employment contracts * No tax gross ups, except under the Executive Death Benefit Plan, which was frozen in 2009 49 No significant perquisites 49 No compensation programs that are reasonably likely to create material risk to the Company 34 No repricing of underwater stock options *

No separate page reference.

2011 Program Changes

The Compensation Committee and Board made the following changes in 2011 to further strengthen our executive compensation program:

For employees (including executive officers) who join HEI or its utility subsidiary at any time after May 1, 2011, retirement benefits restructured to reduce costs over the long term. The changes include decreasing the benefit under the defined benefit pension plan an limited matching contributions under HEI's 401(k) Plan. This change did not, however, affect any of the named executive officers, at were employed prior to May 1, 2011.

Operations and Maintenance Expense Management was added as a metric for evaluating annual performance of utility executives. T part of the utility's balanced scorecard of performance metrics and incentivizes utility executives to seek better methods to perform o maintenance projects. This new metric was used for purposes of the compensation of Mr. Rosenblum, who is the only named execut is a utility employee.

2011 Performance

2011 was a year of significant progress and accomplishment for HEI and its utility and bank subsidiaries. Highlights of our 2011 performance inclu following:

Our 2011 total shareholder return (TSR) of 22.1% exceeded our 2010 TSR of 15.3% and outperformed the 2011 TSR of the S&P 500 our utility and banking industry peers, which had TSRs of 2.1%, 20.0% and -5.2%, respectively.

earnings per share (EPS) of \$1.44 compared to \$1.21 diluted EPS in 2010.

We grew HEI's consolidated net income by 21%, earning net income of \$138 million, up from \$114 million in 2010 and resulting in

Table of Contents

description of our 2011 results.

Pay for Performance

2011 target total direct

HEI also achieved gains in consolidated return on average common equity (ROACE), growing consolidated ROACE from 7.8% in 2 2011.
In 2011, Hawaiian Electric Company (HEI's electric utility subsidiary) continued to focus on its critical role in achieving the state's of goals, among the most aggressive in the nation. Hawaiian Electric Company successfully implemented a new regulatory model (call "decoupling") on Oahu. This new model delinks revenues from kilowatt-hour sales and supports the utility's efforts to achieve Hawa energy goals. In July 2011, Hawaiian Electric Company obtained an interim decision in its 2011 rate case, resulting in an annualized increase of \$53.2 million, largely to help recover costs and investments to increase the use of clean energy sources and maintain and reliable service to its customers. In addition, the utility and its subsidiaries completed additional power purchase agreements for energing solar, wind and geothermal sources and fuel contracts for renewable biofuels to replace fossil fuel in its generating units to help achieve its goal of 40% of energy produced from renewable sources by 2030.
In 2011, American Savings Bank (HEI's bank subsidiary) continued its solid performance in a challenging business environment. The recorded strong profitability metrics that compare favorably to its high performing peers, including \$59.8 million in net income, a 1. assets, a 4.12% net interest margin and a 57% efficiency ratio for the year, as well as grew its loan portfolio by 4.2%. The bank achieves while prudently managing risks and maintaining a quality balance sheet, as reflected by its low net charge-off ratio of 0.49%.
Please see "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on Form 10-K for a mo

Pay for performance is a fundamental principle of our approach to executive compensation. For this reason, more than half of our named executive

compensation (components in chart below) depends on achievement of pre-established performance goals.

Table of Contents

The compensation period that ended Dec	on our named executive officers earned for 2011 reflects the strong performance summarized above as well as our performance over sember 31, 2011:
ai 88 A W	El consolidated net income and HEl return on average common equity (ROACE) were the key metrics for 2011 annual incentives and Messrs. Ajello and Richardson. Performance with respect to each of these metrics was between minimum and target and resulted 8.5% of target for these executives. Mr. Rosenblum, President and CEO of Hawaiian Electric Company, and Mr. Wacker, President merican Savings Bank, had different metrics for their 2011 annual incentives. Performance in the applicable metrics for Messrs. Rozeker resulted in payouts at 102.1% of target and 131.2% of target, respectively, for these executives. For further detail, please see El's 2011 annual incentive plan and were there any payouts?" below.
D H (I ir po ao M	ong-term incentives comprise a significant portion of each named executive officer's compensation. For the three-year period that execember 31, 2011, long-term incentives for Ms. Lau and Messrs. Ajello, Richardson and Rosenblum were based on HEI's three-year EI's three-year total shareholder return (TSR) as compared to that of the Edison Electric Institute. Mr. Rosenblum also had an additawaiian Electric Company ROACE) for this performance period. Despite HEI and Hawaiian Electric Company's strong performan provement in HEI and Hawaiian Electric Company ROACE over the three-year period was slower than originally anticipated, reserformance at below minimum for these performance metrics. HEI TSR performance was at the minimum level for the performance coordance with these results, 2009-2011 incentives for Ms. Lau and Messrs. Ajello, Richardson and Rosenblum paid out at 31.5% of the Wacker did not participate in the 2009-2011 long-term incentive plan because he first joined the HEI enterprise in late 2010. For lease see "What was HEI's 2009-2011 long-term incentive plan and were there any payouts?" below.
CEO Compensation a	and Company Performance Relative to Peer Group
In order to validarelative to its peer gro	ate our pay for performance philosophy, the Compensation Committee also looks at historical data on various financial metrics for our of companies.

Table of Contents

The chart below shows HEI's approximate percentile ranking versus peers on various metrics in 2010 (the latest period for which information from other was available), as well as the approximate percentile rank of HEI's Chief Executive Officer's total direct compensation versus peers.

In the chart above, CEO Total Direct Compensation is comprised of base salary for the year, annual incentive compensation received for the year opportunity of long-term incentives granted during the year and restricted stock units granted in the year.

The Compensation Committee and Board believe that our executive compensation program reflects best practices and is structured to encourage parbuild long-term value in the Company for the benefit of our shareholders and all stakeholders.

Compensation Process

Who is responsible for determining appropriate executive compensation?

The Compensation Committee recommends compensation programs for executives of HEI and its subsidiaries, subject to approval by the Board or subsidiary board. The committee may retain consultants and advisors to advise it in fulfilling its responsibilities. Each year the committee holds lengthy with and without management present, to consider best pay practices; evaluate recommendations from its consultants, advisors or management; and approximate the committee holds lengthy with an approximate programs.

The Board evaluates the performance of the HEI President and Chief Executive Officer in light of corporate goals and objectives relevant to her corn The Compensation Committee, with the assistance of its independent compensation consultant, recommends to the Board a compensation package for H and Chief Executive Officer based on the Board's evaluation. The independent directors consider the committee's recommendation and decide whether to compensation package.

Can the Compensation Committee modify or terminate executive compensation programs?

The Compensation Committee may amend, suspend or terminate any incentive program or other executive compensation program, or any individual participation in such programs. The committee has discretion to reduce or, except to the extent an award or payout is intended to satisfy the requirements deductibility under Section 162(m) of the Internal Revenue Code, increase the size of any award or payout. HEI's incentive compensation plans and award designed to comply with Section 162(m), although the Compensation Committee reserves the right to award compensation even when not deductible if it and appropriate to do so.

In making compensation determinations, the Compensation Committee will consider financial accounting and tax consequences, if appropriate. For noted above, the committee takes into account tax deductibility in establishing executive compensation. As another example, the committee may determine should not be any incentive payout that would result solely from a new way of accounting for a financial measure.

Table of Contents

Who is the compensation consultant and what is the consultant's role?

Frederic W. Cook & Co. Inc. (Fred Cook & Co.) is the independent compensation consultant engaged by the Compensation Committee to provide a with respect to executive compensation matters. Fred Cook & Co. assists the committee by (i) reviewing and advising the committee on HEI's executive policies and practices; (ii) evaluating and determining the appropriate competitive peer groups for benchmarking purposes; and (iii) examining and record compensation components and pay ranges for the named executive officers.

In February 2011, Fred Cook & Co. concluded its executive compensation review on behalf of the Compensation Committee, which included the sc companies for HEI and its subsidiaries and a comparison of HEI, Hawaiian Electric Company and American Savings Bank executive compensation agai compensation for such peer companies. After extensive deliberations in committee meetings held over the course of three months, and after receipt of the Fred Cook & Co., the committee reached its determinations with respect to 2011 compensation for the named executive officers. The results of Fred Cook every every and the determinations made by the committee are discussed below.

What is the role of executive officers in determining executive officer compensation?

In 2011 and with the permission of the Compensation Committee, HEI executive officers discussed with Fred Cook & Co. the compensation philos Company and its methodology and metrics for computing executive incentives. Human resources and finance personnel provided data in response to requestion committee and Fred Cook & Co.

Although HEI's President and Chief Executive Officer is a member of the HEI Board, she did not participate in any Board decisions impacting her compensation. However, in her role as HEI's President and Chief Executive Officer, she did review the performance of the other named executive officer recommendations with respect to their compensation to the Compensation Committee. In addition, she participated in the deliberations of the Board in acrecommendations of the Compensation Committee with respect to the compensation of these other named executive officers.

Are "say-on-pay" vote results considered in determining executive compensation matters?

The Compensation Committee and Board reviewed and discussed the results of the advisory shareholder vote on executive compensation (common as "say-on-pay") from the 2011 Annual Meeting of Shareholders. The overwhelming majority of our shareholders voted in favor of the resolution approve executive compensation. Taking into account the level of support received from our shareholders, and the Compensation Committee's view of the effective HEI's executive compensation program, the Compensation Committee did not recommend major changes to HEI's executive compensation program as a vote. On an ongoing basis, however, the Compensation Committee, working with its independent compensation consultant, reviews best practices and executive compensation programs to ensure such programs are structured to promote shareholder interests.

How do HEI's compensation policies and practices relate to HEI's risk management?

HEI's Enterprise Risk Management function is principally responsible for identifying and monitoring risk at the holding company and its principal of subsidiaries, and for reporting high risk areas to the boards of directors and designated board committees. As a result, all HEI directors, including those we the Compensation Committee, are apprised of risks that could have a material adverse effect on HEI. The Compensation Committee assessed and considerisks when establishing HEI's compensation policies and practices and the executive compensation program

Table of Contents

described in this Compensation Discussion and Analysis. The Enterprise Risk Management function conducts an annual risk review of HEI's executive of program, and findings from this review are considered by the Compensation Committee in designing the next year's executive compensation program. T Compensation Committee has concluded that the executive compensation program does not encourage unnecessary or excessive risk-taking and reported conclusion to the Board.

HEI's compensation policies and practices are designed to encourage executives to build value for shareholders, while considering its key stakehold customers, employees and regulators), and to discourage decisions that introduce risks that may have a material adverse effect on HEI. Because the exec are in a position to directly influence HEI's performance, more than half of their pay is "at risk" and tied directly to HEI performance namely, the annua and long-term incentive plan. In addition, annual equity grants to executive officers in the form of restricted stock units ensure that executives share in be potential and downside risk of any shareholder.

In structuring incentive compensation plans and setting metrics and goals for awards under those plans, the Compensation Committee incorporates elements and practices to promote prudent decision-making without encouraging employees to take unnecessary or excessive risks:

Financial performance objectives for the annual cash incentive program are linked to approved budget guidelines and nonfinancial maligned with the interests of all of HEI's stakeholders.

Financial and nonfinancial performance for annual cash incentive programs are aligned for named executive officers, other officers a nonexecutive employees.

An executive compensation recovery policy permits clawback/recoupment of performance-based compensation paid to executives for responsible for fraud, gross negligence or intentional misconduct that causes a restatement of HEI's financial statements.

Financial opportunities under long-term incentive programs are greater than financial opportunities under annual incentive programs encouraging sustained attention to long-term value growth and discouraging excessive short-term risk-taking.

Share ownership guidelines requiring named executive officers to hold significant amounts of HEI Common Stock promote a shared HEI's long-term performance.

Payouts under the long-term incentive plan are 100% equity based beginning with the 2010-2012 performance period, so executives same upside potential and downside risk as all shareholders.

Payouts under performance-based plans are generally pro-rata (only when performance is above minimum thresholds), rather than "a

Annual grants of long-term equity-based incentives vest over a period of years to encourage executives to focus on sustaining HEI's performance.

Performance-based plans use a variety of financial and nonfinancial performance metrics (e.g., net income, return on average common shareholder return, achievement of clean energy initiatives, safety and customer satisfaction, among others) that correlate with long-to-of shareholder value and are impacted by management decisions.

The goal-setting process is variable and nonformulaic and considers prior performance, market conditions and peer group measures refuture expected performance to assess the reasonableness of the goals.

Table of Contents

The Compensation Committee and Board exercise discretion in establishing performance metrics and goals, in determining whether been achieved and in administering performance-based and equity awards.

The Compensation Committee and Board continuously monitor HEI's progress toward its goals in juxtaposition to risks faced by the including through management presentations at quarterly meetings and through periodic written reports from management.

Compensation Philosophy

What is HEI's philosophy regarding its executive compensation programs?

The overall objective of HEI's philosophy is to have compensation plans that enhance long-term shareholder value while considering HEI's other staincluding customers, employees and regulators. The specific goals that satisfy this objective are:

To attract and retain talented executives;

To motivate that talent through rewards aligned to the creation of sustainable value; and

To satisfy these attraction and alignment goals at a reasonable cost.

How are the programs designed and what are they designed to reward?

The compensation programs' objectives of attraction, alignment and cost are designed to be mutually distinct and collectively complete.

Target total direct compensation is levelized at approximately the competitive market median of the relevant peer group of companie executive recruitment, retention and motivation, while at a reasonable cost.

Compensation elements are designed to incent individual and group performance toward achieving the Company's strategic goals.

Compensation components are proportionally balanced between cash and equity to ensure an appropriate level of alignment of execu compensation with shareholders' interests.

Multiple metrics are established that focus executives on long-term value creation and risk management consideration, with Compan measured against its peers.

In making executive compensation decisions, the Compensation Committee reviews tally sheets and considers how changes in one e other compensation elements as well as the overall pay mix for each executive.

Compensation Elements

What is each element of executive compensation and how does it fulfill HEI's compensation objectives?

The following chart summarizes the components of HEI's executive compensation program and the connection of each component to HEI's executive compensation objectives. Each compensation element is described in further detail in the pages that follow and in the charts and notes in the "Executive section of this Proxy Statement.

Table of Contents

Element	Description	Objectives
CURRENT YEAR PERFORMANCE		
Base Salary	Fixed level of cash compensation targeted to peer group median (but may vary based on performance, experience, responsibilities and other factors).	Attract and retain talented executives by providing market-competitive base salary.
Annual Incentive	Cash award based on achievement of Company goals during the year. Awards are at risk because they depend on	Motivate executives and pay for performance in financial and nonfinancial metrics designed, over time, to build shareholder value.
	pre-set performance goals. Poor performance yields no incentive payment. Combined with base salary, target annual	Attract and retain talented leaders by providing competitive annual cash opportunity.
	incentive provides a market-competitive total annual cash opportunity.	Balance compensation cost and return by paying awards based on Company performance.
LONG-TERM COMPENSATION Long-term Performance-based Awards	Long-term incentive award opportunity based on meeting performance objectives	Motivate executives and pay for performance that creates long-term value
	over rolling three-year periods. Awards are at risk because they depend on	for shareholders and considers other key stakeholders.
	pre-set performance goals. Poor performance yields no incentive payment.	Align executive interests with those of shareholders by focusing on long-term growth and by paying awards in the form
	Target level of performance is based on peer group median.	of equity. Attract and retain talented leaders by
	Beginning with 2010-2012 long-term incentive plan, awards are payable 100% in	setting target level to be competitive with peer median.
	shares of HEI stock.	Balance compensation cost and return by paying awards based on performance.
Annual Stock-based Grant	Annual equity grants in the form of restricted stock units.	Align executive and shareholder interests by ensuring executives have a significant personal stake in long-term growth of the
	Amount of annual grant is a percentage of base salary at market-competitive levels.	Company. Motivate high business performance.
	Awards vest in annual installments over 4 years.	Retain talented leaders through multi-year vesting.

RETIREMENT, PENSION & SAVINGS

HEI Retirement Plans	HEI and Hawaiian Electric Company executives participate in the defined benefit pension plans and savings plans under the same terms and conditions as all HEI employees.	Attract and retain talented leaders by providing retirement income and enhancing long-term employee well-being.
	The HEI Excess Pay Plan enables HEI and Hawaiian Electric Company executives to earn retirement benefits correlated to salary compensation in excess of limits applicable to defined benefit pension plans.	
American Savings Bank 401(k) Plan	401(k) plan established to provide retirement savings opportunity for all American Savings Bank employees.	Attract and retain talented leaders by providing retirement income and enhancing long-term employee well-being.

Table of Contents

Element	Description	Objectives
HEI and American Savings Bank Deferred Compensation Plans	Enable HEI, Hawaiian Electric Company and American Savings Bank executives to defer portions of cash compensation, with certain limitations. The plan applicable to American Savings Bank executives allows employer matching contributions on certain contributions and allows profit sharing contributions.	Attract and retain talented leaders by providing an additional method of saving for retirement and enhancing long-term employee well-being.
OTHER BENEFITS		
Double Trigger Change-in-control Agreements	Double-trigger agreements, with 2 to 3 times payment multiples for named executive officers. (Double-trigger = change in control followed by qualifying loss of employment.)	Attract and retain qualified leaders capable of a high level of performance.
		Encourage focused attention of executives in the change-in-control context.
HEI Executive Death Benefit Plan	Form of insurance that provides benefits to executive's beneficiaries in event of executive's death; frozen to those participants who were employees as of September 2009.	Provide peace of mind to enhance long-term employee well-being.

How does HEI determine the amount for each element?

Peer Benchmarking

The Compensation Committee focuses heavily on peer group comparisons to determine the appropriate compensation for named executive officers. Compensation Committee benchmarks the elements of named executive officer compensation toward the median of the peer group, while allowing individifferences based on an executive's importance to the organization, competency and performance, length of time in the position, execution of strategy, cooptions and retention and succession considerations.

Peer companies are, in the aggregate, similar in financial scope and valuation, provide similar products and services and are sources for talented em companies are selected by Fred Cook & Co. and reviewed and approved by the Compensation Committee. Peer companies for HEI and its subsidiaries rediverse businesses. HEI is a Hawaii-based holding company with a unique blend of two regulated operating subsidiaries, a bank and electric utilities. HE power to 95% of Hawaii's population through Hawaiian Electric Company and its subsidiaries, Hawaii Electric Light Company and Maui Electric Company are range of financial services through American Savings Bank, one of the state's largest financial institutions based on asset size.

In late 2010, Fred Cook & Co. conducted a peer group selection and compensation comparison in which separate peer groups applied to HEI, Hawa Company and American Savings Bank for purposes of setting 2011 compensation.

HEI's peers were selected from among utilities with primarily regulated operations and with less than 80% regulated assets. The resulting peer grou 23 publicly-traded utilities with annual

Table of Contents

revenue generally between one-half to three-times that of HEI. Following is HEI's peer group* for 2011 compensation:

Great Plains Energy **NV** Energy **SCANA** Allegheny Energy TECO Energy Alliant Energy **IDACORP OGE Energy** Avista Integrys Energy Pepco Holdings UniSource Energy Black Hills NiSource Pinnacle West Capital Vectren PNM Resources Cleco NorthWestern Westar Energy

DPL NSTAR Portland General Electric

*

Some company names have changed and some companies no longer exist due to transactions that occurred after the Fred Cook & Co. peer gro was completed.

Hawaiian Electric Company's peers were chosen from among utilities with primarily regulated operations. The resulting peer group included 18 pul with annual revenue generally between one-half to two-times that of Hawaiian Electric Company. Following is Hawaiian Electric Company's peer group compensation:

Allegheny Energy Great Plains Energy **OGE Energy TECO Energy** Alliant Energy **IDACORP** Pinnacle West Capital UniSource Energy Avista NorthWestern PNM Resources Vectren Black Hills Portland General Electric **NSTAR** Westar Energy DPL **NV** Energy

*

Some company names have changed and some companies no longer exist due to transactions that occurred after the Fred Cook & Co. peer gro was completed.

American Savings Bank's peers were selected from among high-performing regional banks and thrifts. The resulting peer group included 21 regions thrifts with total assets generally between one-half and two-times that of American Savings Bank. Following is American Savings Bank's peer group for compensation:

1st Source **Dime Community Bancshares** Independent Bank BancFirst First Financial **NBT Bancorp** Bank of Hawaii Flushing Financial Park National Bank of the Ozarks Glacier Bancorp Prosperity Bancshares Great Southern Bancorp City Holding Company Republic Bancorp Community Bank System Hancock United Bankshares

CVB Financial IBERIABANK Westamerica Bancorporation

The results of Fred Cook & Co.'s review revealed that the 2011 target total direct compensation (comprised of 2011 base salary, 2011 target annual 2011-2013 target long-term incentive and 2011 restricted stock unit grant) for the Chief Executive Officer and all named executive officers except for the Financial Officer were at approximately median, with the Chief Financial Officer's 2011 target total direct compensation between the median and 75th pe

Other Considerations

In addition to using the above peer groups as a reference, the Compensation Committee considers other factors in developing the amount of comper including internal equity among the named executive officers, individual and Company performance, experience and other matters. The Compensation Compensation to the comparative compensation among the named executive officers is fair, considering job scope, experience, value to the organization and to the

Table of Contents

other named executive officers, and that the total compensation for the named executive officers is appropriate given the needs of the Company, the experesponsibilities, competencies and performance of the executive team and market comparisons.

What are the base salaries of the named executive officers?

Base salaries for our named executive officers are targeted to the median of the competitive peer group (with individual differences above or below light of considerations discussed above under "How does HEI determine the amount for each element?") in order to provide a base level of compensation and to attract and retain the talent needed to create shareholder value.

In February 2011, the Board evaluated Ms. Lau's performance for the prior year and the Compensation Committee recommended to the Board a sal taking into consideration such evaluation. Also in February 2011, Ms. Lau recommended to the Compensation Committee base salary increases for Mess Richardson and Rosenblum. No increase was recommended for Mr. Wacker because he had recently joined (in November 2010) the HEI enterprise as Pt CEO of its bank subsidiary. After considering these recommendations, the Board approved the base salary adjustments below for Ms. Lau and Messrs. Rosenblum, effective January 2011. The adjustment shown below for Mr. Ajello is the total of (i) an increase approved by the Board in February 2011 as Board-approved increase in July 2011 due to Mr. Ajello's expanded role and value in driving strategic initiatives across the HEI enterprise and to further retention.

	% Base Salary	\$ Base Salary	Annualized
Name	Increase	Increase	Base Salary
Constance H. Lau	2.5%	\$20,000	\$815,000
James A. Ajello (1)	13.1%	\$58,000	\$500,000
Chester A. Richardson	2.7%	\$9,800	\$370,800
Richard M. Rosenblum	2.6%	\$15,000	\$602,000
Richard F. Wacker (2)	n/a	n/a	\$550,000

- (1) The Board approved a base salary increase of \$13,000, or 2.9%, for Mr. Ajello in February 2011 and an additional \$45,000 increase in July 20 his annualized base salary to \$500,000.
- (2) Mr. Wacker's base salary was not increased for 2011 because his salary had recently been set when he joined American Savings Bank in Nove

What was HEI's 2011 annual incentive plan and were there any payouts?

HEI named executive officers have the opportunity to earn an annual cash incentive award based on the achievement of performance goals during to under HEI's annual incentive plan, known as the Executive Incentive Compensation Plan (EICP), are designed to (i) focus executives on building fundar in a controlled risk manner to support the continued payment of the HEI dividend, (ii) promote nonfinancial goals important to HEI's stakeholders and (i executives and encourage their commitment to HEI's success. Award ranges are determined in comparison to competitive peers to assist in attracting and high-caliber executives.

Table of Contents

(1)

Award ranges. Following are the 2011 EICP named executive officer award ranges established by the Compensation Committee in February 201 percentage of annual base salary as of January 3, 2011:

	Minimum		
Name	Threshold	Target	Maximum
Constance H. Lau	45%	90%	180%
James A. Ajello	30%	60%	120%
Chester A. Richardson	25%	50%	100%
Richard M. Rosenblum	35%	70%	140%
Richard F. Wacker	40%	80%	160%

Metrics, goals and results. In February 2011, the Compensation Committee and Board established minimum thresholds for each 2011 EICP finan operational metric. The table below lists the named executive officer performance metrics, weightings, minimum thresholds, target and maximum goals the 2011 EICP. The executives listed together below shared the same goals.

The 2011 EICP metrics in the chart below were chosen because advancement in those metrics correlates with strengthened financial condition, implementation of the utility of the utilities, which include Hawaiian Electric Company and its subsidiaries, Maui Electric Company Electric Light Company. HEI's goals of return on average common equity and net income are determined on a consolidated basis, and are thus impacted from both American Savings Bank and Hawaiian Electric Company.

	Minimum			
Metric and Weighting (%)	Threshold	Target	Maximum	Result
Constance H. Lau, James A. Ajello, Chester	A. Richardson			
HEI Return on Average Common				9.5%
Equity (1) (50%)	8.5%	9.7%	10.5%	(between minimum and
				target)
HEI Net Income (2) (50%)				\$144 million
	\$132 million	\$149 million	\$160 million	(between minimum and
				target)
Richard M. Rosenblum				
Utility Net Income (2) (40%)				\$105.7 million
	\$98 million	\$109 million	\$120 million	(between minimum and
0.161				target)
Operations & Maintenance Expense	\$420 million	\$400 million	\$380 million	\$373.8 million
Management (3) (20%)				(maximum)
Utility Safety (4) (15%)	2.41	1.05	1.20	1.99
	2.41	1.85	1.30	(between minimum and
H '' Cl. E I '' (5) (150)			3.7	target)
Hawaii Clean Energy Initiative (5) (15%)	Meet minimum	Meet target	Meet	3 .6
	milestones	milestones	maximum	Met target milestones
Till: G4 C-4:-f4: (6) (1007)			milestones	21st
Utility Customer Satisfaction (6) (10%)	52 nd percentile	54th percentile	56th percentile	21st percentile
Richard F. Wacker	_		_	(below minimum)
Bank Return on Assets (7) (40%)				1.23%
Dank Return on Assets (7) (4070)	1.05%	1.15%	1.25%	(between target and
	1.05 /6	1.13 /0	1.23 /0	maximum)
Bank Net Income (2) (60%)	\$54 million	\$60 million	\$64 million	\$59.8 million
Daile 1.5t Income (2) (00 /0)	ψυ i iiiiiiiiiiii	φου minion	φο ι iiiiiiioii	ψ57.0 ΠΠΠΙΟΠ

HEI Return on Average Common Equity is calculated by dividing HEI's generally accepted accounting principle (GAAP) net income, as adjus Compensation Committee-approved exclusions allowed for Hawaiian Electric

Table of Contents

Company (see note 2 below), by average common equity. Average common equity is calculated by taking the sum of beginning of year common equity and dividing by two.

- Net Income is a basic financial measure of earnings for the year. Net income for the utility and the bank contributes directly to HEI's net income per share and supports HEI's dividend to shareholders. For the purpose of determining the HEI Net Income and Utility Net Income result for the in February 2012, the HEI Compensation Committee and Board approved an adjustment to HEI and Hawaiian Electric Company GAAP net in exclude the impact of a charge to net income of approximately \$6 million, which related to a write off by Hawaiian Electric Company of \$9.5 project costs with respect to Phase 1 of the East Oahu Transmission Project (EOTP). For further detail on the EOTP Phase 1 write off and the to 2011 net income, see "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on F Bank Net Income was American Savings Bank's GAAP net income for 2011.
- Operations and Maintenance Expense Management encourages utility executives to seek better ways to perform operations and maintenance p
 Demand-side management expenses were not considered for purposes of this metric.
- Utility Safety, measured by Total Cases Incident Rate (TCIR), is a standard measure of safety. TCIR is equal to the total number of Occupation Health Administration recordable cases × 200,000 productive hours divided by the total number of productive hours for the year, with the lower better.
- Hawaii Clean Energy Initiative (HCEI) focuses executives on projects intended to obtain renewable energy from wind, photovoltaics, biomass ocean and other sources to help the utilities meet their commitments under the HCEI, an agreement between the state of Hawaii and the utilities state's dependency on fossil fuels by increasing the development and usage of renewable energy. Hawaiian Electric Company achieved the targethis metric by meeting four out of five project objectives set as goals for the HCEI metric. Specified milestones were achieved or exceeded with contracting to purchase renewable energy, biofuels contracting, continued development of Smart Grid and Advanced Metering Infrastructure printerisland cable project.
- Utility Customer Satisfaction focuses on customers, is based on customer surveys conducted by a third party vendor and compares utility performational utility industry. This metric is an indicator of how satisfied customers are with the utilities' service, reliability and pricing relative to o
- (7)
 Bank Return on Assets is American Savings Bank's GAAP net income divided by its average total assets for the performance period. Average calculated by averaging the daily total assets for each day in the performance period.

As a result of achieving the performance levels indicated in the chart above, in February 2012 the Compensation Committee and Board approved particles following 2011 annual incentive awards to the named executive officers:

Name	Payout
Constance H. Lau	\$649,004
James A. Ajello	\$251,505
Chester A. Richardson	\$164,043
Richard M. Rosenblum	\$430,355
Richard F. Wacker	\$577,346

What was HEI's 2009-2011 long-term incentive plan and were there any payouts?

HEI named executive officers have the opportunity to earn awards under HEI's long-term incentive plan (LTIP) based on meeting or exceeding performer over rolling three-year performance periods. The three-year performance periods provide balance with the shorter-term focus of the annual incentive pro addition, the overlapping three-year performance periods encourage sustained high levels of performance because at any one time three separate potential affected by current performance. These incentives also are intended to have a favorable retention impact on executives due to their long-term nature. The LTIP awards described below were paid in a mix of cash (60%) and HEI stock (40%). Beginning with the 2010-2012 performance period, LTIP awards 100% in HEI stock to align executive incentives even more closely with shareholder interests.

Table of Contents

Award ranges. In February 2009, the Compensation Committee established the following award ranges for the named executive officers participa 2009-2011 LTIP, shown as a percentage of annual base salary as of January 1, 2009:

	Minimum		
Name	Threshold	Target	Maximum
Constance H. Lau	70%	140%	280%
James A. Ajello	40%	80%	160%
Chester A. Richardson	35%	70%	140%
Richard M. Rosenblum	45%	90%	180%

Metrics, goals and results. As with the 2011 EICP, the Compensation Committee established minimum thresholds for each 2009-2011 LTIP performance metric. The table below shows the performance metrics, weightings, minimum thresholds, target and maximum goals and results for the 2009-2011 LTIP executives listed together below shared the same goals. Mr. Wacker did not participate in the 2009-2011 LTIP because he joined American Savings Bank

The metrics and goals below were set by the Compensation Committee in 2009 because they were believed to align executive compensation with the long-term shareholder value. The minimum thresholds reflected what the Compensation Committee believed to be investors' minimum expectations relative investment opportunities and the maximum goal provided greater upside potential for performance stretch goals. Each goal was aligned with HEI's or Hail Electric Company's strategic plan and determined by the Compensation Committee to be at a level which, if achieved, would be worthy of the incentive

	Minimum			
Metric and Weighting (%)	Threshold	Target	Maximum	Result
Constance H. Lau, James A. Ajello, Chester A. Richardson				
HEI Total Shareholder Return (TSR) as percentile of Edison Electric Institute (EEI) Index (1) (60%)	30th percentile	50 th percentile	70 th percentile	31st percentile
HEI Return on Average Common Equity (ROACE) (2) (40%)	9.1%	10.1%	11.1%	8.4% (below minim
Richard M. Rosenblum				
HEI TSR as percentile of EEI Index (1) (60%) HEI ROACE (2) (20%)	30 th percentile 9.1%	50 th percentile 10.1%	70 th percentile 11.1%	31 st percentile 8.4% (below minim
Utility ROACE as % of consolidated allowed rate of return on equity (3) (20%)	90%	95%	100%	64% (below minimu

(1)

TSR is based on the relationship between HEI's total return and that of the Edison Electric Institute (EEI) Index. TSR is the sum of the growth share of HEI Common Stock from the beginning of the performance period to the end, plus dividends paid during the period, assuming reinves by the beginning price of HEI Common Stock. The EEI is an association of U.S. shareholder-owned electric companies that are representative investment alternatives to HEI. The EEI's members serve 95% of the ultimate

Table of Contents

Dominion Resources

customers in the shareholder-owned segment of the industry and represent approximately 70% of the U.S. electric power industry. The following were in the three-year EEI Index in 2011:

ALLETE	DTE Energy	NEXTERA Energy	Progress Energy
Alliant Energy	Duke Energy	NiSource	Public Service Enterpri
Ameren	Edison International	Northeast Utilities	Group
American Electric Power	El Paso Electric	NorthWestern Energy	Scana
Avista	The Empire District	NSTAR	Sempra Energy
Black Hills	Electric	NV Energy	Southern
Centerpoint Energy	Entergy	OGE Energy	TECO Energy
Central Vermont Public	Exelon	Otter Tail	UIL Holdings
Service	First Energy	Pepco Holdings	UniSource Energy
CH Energy Group	Great Plains Energy	PG&E	Unitil
CLECO	Hawaiian Electric Industries	Pinnacle West Capital	Vectren
CMS Energy	IDACORP	PNM Resources	Westar Energy
Consolidated Edison	Integrys Energy Group	Portland General Electric	Wisconsin Energy
Constellation Energy Group	MDU Resources Group	PPL	Xcel Energy

(2)
HEI ROACE is the ratio of average net income (which is HEI GAAP net income, adjusted for any exclusions authorized by the Compensation over the three-year performance period divided by average common equity as measured from the beginning to the end of the performance period

MGE Energy

Utility ROACE as a percentage of allowed return is measured as the average consolidated return on average common equity for the three-year compared to the average consolidated allowed return on common equity as determined by the Hawaii Public Utilities Commission for the three performance period.

In February 2009, when the 2009-2011 LTIP award opportunities were established, the HEI Compensation Committee and Board determined that the opportunities would be defined 60% in cash and 40% in HEI Common Stock, with the number of shares of stock determined based on the price of HEI Common the date the 2009-2011 award opportunities were established. In accordance with these determinations, the 2009-2011 LTIP award payouts for the HE executive officers who participated in the plan included both cash and stock (plus accrued dividends less applicable taxes).

Despite HEI and the utilities' strong performance in 2011, the improvement in HEI and Utility ROACE over the three-year period was slower than a Based on achievement of the performance levels indicated in the chart above, in February 2012 the Compensation Committee approved the following as 2009-2011 LTIP for the following named executive officers:

Name	Cash Payout	Stock Payout*
Constance H. Lau	\$204,218	8,015 shares
James A. Ajello	\$62,475	2,451 shares
Chester A. Richardson	\$42,521	1,668 shares
Richard M. Rosenblum	\$98,658	3,872 shares

Dividends accrued during the period on the number of shares listed.

What is HEI's 2010-2012 long-term incentive plan?

HEI's 2010-2012 long-term incentive plan was explained in the proxy statement for HEI's 2011 Annual Meeting of Shareholders.

What is HEI's 2011-2013 long-term incentive plan?

In accordance with design changes made by the Compensation Committee beginning with the 2010-2012 LTIP, awards under the 2011-2013 LTIP 100% in shares of HEI Common Stock

Table of Contents

(plus accrued dividends less applicable taxes). The potential number of shares was determined at the beginning of the performance period based on the p salary at the beginning of the performance period and the fair market value of HEI Common Stock on the date the award opportunity was established. The Compensation Committee believes that setting a fixed number of shares at the beginning of the performance period, rather than a number of shares based value of the award divided by the market price of the shares at the time of payout, encourages even greater alignment of executive incentives with long-t creation.

Award ranges. In February 2011, the Compensation Committee established the following 2011-2013 LTIP award ranges for the named executive shown as a percentage of annual base salary as of January 3, 2011:

	Minimum		
Name	Threshold	Target	Maximum
Constance H. Lau	70%	140%	280%
James A. Ajello	40%	80%	160%
Chester A. Richardson	35%	70%	140%
Richard M. Rosenblum	45%	90%	180%
Richard F. Wacker	40%	80%	160%

Metrics and goals. In February 2011 the Compensation Committee also approved the following 2011-2013 LTIP performance metrics, weighting thresholds, target and maximum goals. The executives listed together below share the same goals.

	Minimum		
Metric and Weighting (%) (1)	Threshold	Target	Maxim
Constance H. Lau, James A. Ajello, Chester A. Richardson			
HEI Total Shareholder Return (TSR) as percentile of Edison Electric Institute (EEI) Index (2) (50%)	30 th percentile	50 th percentile	75 th perce
HEI 3-year Average Consolidated Net Income (3) (50%)	\$155 million	\$175 million	\$187 mi
Richard M. Rosenblum			
HEI TSR as percentile of EEI Index (2) (40%)	30th percentile	50th percentile	75th perce
Utility Consolidated Return on Average Common Equity (ROACE)(4) (30%)	79%	84%	89%
Utility 3-year Average Consolidated Net Income (5) (30%)	\$118 million	\$131 million	\$144 mi
Richard F. Wacker			
Bank Return on Assets (6) (40%)	1.05%	1.15%	1.259
Bank 3-year Average Net Income (7) (40%)	\$57 million	\$62 million	\$66 mil
HEI TSR as percentile of EEI Index (2) (20%)	30th percentile	50th percentile	75th perce

- (1)
 Compensation Committee-authorized adjustments of American Savings Bank and Hawaiian Electric Company results will be applied for purpocalculating HEI metric results.
- TSR is based on the relationship between HEI's total return and that of the EEI Index. TSR is the sum of the growth in the price per share of HI Stock as measured from the beginning of the performance period to the end, plus dividends paid during the period, assuming reinvestment, div beginning price of HEI Common Stock.
- (3)
 HEI 3-year Consolidated Net Income is the average over the performance period of HEI's GAAP net income, adjusted for exclusions allowed Compensation Committee for American Savings Bank and Hawaiian Electric Company.

Table of Contents

- (4)

 Utility Consolidated ROACE as a percentage of allowed return is measured as the average consolidated return on average common equity for a period compared to the average consolidated allowed return on common equity as determined by the Hawaii Public Utilities Commission for the performance period.
- (5)
 Utility 3-year Average Consolidated Net Income is the average of Hawaiian Electric Company's GAAP consolidated net income over the performance period, adjusted for exclusions allowed by the Compensation Committee.
- (6)

 Bank Return on Assets is American Savings Bank's GAAP net income divided by its average total assets for the performance period, adjusted allowed by the Compensation Committee. Average total assets is calculated by averaging the daily total assets for each day in the performance
- (7)
 Bank 3-year Average Net Income is the average of American Savings Bank's GAAP net income over the performance period, adjusted for exc by the Compensation Committee.

The Compensation Committee chose the metrics and goals above to encourage long-term achievement of HEI earnings and enhancement of shareholders, customers and employees all benefit when these goals are met. Total Shareholder Return shows the return on stock to an investor. Compar return to that of the EEI Index reflects the value created for HEI shareholders compared to that created by other investor-owned electric companies. Net it each of HEI, the utility and the bank is a standard measurement of earnings for the year and supports the continued payment of HEI's dividend to shareholder ROACE is a measure of the utility's ability to earn net income as a percentage of equity. As Utility Consolidated ROACE increases, it redu difference between the ROACE allowed by regulation and the utility's actual ROACE, thus providing more income and thereby increasing utility divider HEI, in turn, is made stronger financially and better able to maintain shareholder dividends and invest in value-enhancing investments, including reinves utilities. There is also a strong correlation between a higher Utility Consolidated ROACE and market value of HEI. Bank return on assets is a widely use metric to measure how effectively management uses assets to increase profitability.

From a historical perspective, payouts are not easy to achieve, nor are they guaranteed, under the LTIP. HEI and its utility and bank subsidiaries fac external challenges in the 2011-2013 performance period. Extraordinary leadership on the part of the named executive officers will be needed to achieve objectives required for them to earn the incentive payouts. The Compensation Committee believes the LTIP targets are challenging and that all stakehold if HEI and its utility and bank subsidiaries are successful in achieving the goals listed above for the 2011-2013 performance period.

Do named executive officers receive equity-based awards other than through the long-term incentive plan?

HEI named executive officers are eligible to receive annual equity-based grants in the form of restricted stock units (RSUs) that vest over four years executives the opportunity to receive shares of HEI Common Stock on the date the restrictions lapse, generally subject to continued employment with the The amount of the annual RSU grant is a percentage of the executive's base salary. These awards are designed to align named executive officers' interest shareholders by exposing executives to the same upside potential and downside risk as our shareholders. Since they take four years to fully vest, these avexecutives on creating long-term value for shareholders and other stakeholders and encourage retention.

In February 2011, RSUs were granted to all of the named executive officers. The Compensation Committee determined the number of RSUs to be a consultation with its independent compensation consultant and considering peer practices. In July 2011, the Compensation Committee approved an addit RSU grant to Mr. Ajello in recognition of his expanded leadership role in strategic initiatives for HEI and its subsidiaries and the value of his contribution Company, and to provide additional incentive for retention purposes.

Table of Contents

The RSUs granted in 2011 vest in equal annual installments over a four-year period and accrue dividend equivalents, which are paid in conjunction annual installment vesting. The 2011 RSU grants are summarized in the 2011 Grants of Plan-Based Awards table and related notes below.

What retirement benefits do named executive officers have?

HEI, Hawaiian Electric Company and American Savings Bank provide retirement benefits to named executive officers to promote financial security of years of service and to attract and retain high-quality leaders.

HEI and Hawaiian Electric Company employees who joined the Company before May 1, 2011 (including each named executive offiby HEI or Hawaiian Electric Company) are eligible to participate in the tax-qualified HEI Retirement Plan, a defined benefit pension save for retirement on a tax-deferred basis through HEI's 401(k) Plan, which does not provide matching contributions for participants the Company before May 1, 2011. In 2011, revisions were made to reduce the pension benefit under the HEI Retirement Plan and to limited Company matching contributions under the HEI 401(k) Plan, but only for employees hired on or after May 1, 2011. These chaintended to lower the cost of pension benefits over the long term.

Additional retirement benefits that cannot be paid from the HEI Retirement Plan due to Internal Revenue Code limits are provided to executive officers and other executives through the nonqualified HEI Excess Pay Plan. Benefits under the HEI Excess Pay Plan are dusing the same formula as the HEI Retirement Plan, but are not subject to the Internal Revenue Code limits on the amount of annual that can be used for calculating benefits under qualified retirement plans and on the amount of annual benefits that can be paid from retirement plans. This allows those participating in the HEI Excess Pay Plan the same general percentage of final average pay benefit other employees in the HEI Retirement Plan.

Certain American Savings Bank executives, including its president and CEO (who is a named executive officer), may participate in t Savings Bank 401(k) Plan, a qualified defined contribution retirement plan that enables eligible employees to save for retirement on a basis. The plan allows eligible American Savings Bank employees to elect to reduce their salary in return for a tax-deferred contribution account in the plan. American Savings Bank provides matching contributions to the accounts of eligible employees of American Savings dollar-for-dollar basis up to 4% of eligible compensation, subject to the Internal Revenue Service limit on the amount of annual companies be used for calculating benefits under qualified retirement plans. American Savings Bank also provides discretionary, nonelective contributions to the accounts of eligible employees of American Savings Bank. In 2011, Mr. Wacker did not receive matching contributions to the accounts of eligible employees of American Savings Bank. In 2011, Mr. Wacker did not receive matching contributions to the accounts of eligible employees of American Savings Bank. In 2011, Mr. Wacker did not receive matching contributions to the accounts of eligible employees of American Savings Bank. In 2011, Mr. Wacker did not receive matching contributions to the accounts of eligible employees of American Savings Bank. In 2011, Mr. Wacker did not receive matching contributions to the accounts of eligible employees of American Savings Bank.

Retirement benefits are discussed in further detail in the 2011 Pension Benefits table and related notes below.

May named executive officers participate in nonqualified deferred compensation plans?

HEI provides named executive officers and other executives the opportunity to participate in plans that allow them to defer compensation and the reliability.

Executives of HEI and Hawaiian Electric Company and directors of HEI, Hawaiian Electric Company and American Savings Bank may participate Deferred Compensation Plan, a

Table of Contents

nonqualified deferred compensation plan implemented in 2011 that allows deferral of portions of the participants' cash compensation, with certain limita provides investment opportunities that are substantially similar to those available under HEI's 401(k) Plan. There are no matching contributions under the Messrs. Ajello and Richardson participated in the HEI Deferred Compensation Plan in 2011. HEI and Hawaiian Electric Company executives are also el payment of annual and long-term incentive awards and the resulting tax liability under a prior nonqualified deferred compensation plan, although no nan officer participated in that plan in 2011.

The American Savings Bank Select Deferred Compensation Plan is a nonqualified deferred compensation plan that allows a select group of America Bank management to defer up to 100% of current salary, bonus or commissions based upon annual elections made prior to the beginning of each deferrate the Compensation Committee approved an amendment to the plan to allow employer matching contributions on certain contributions to the plan and procontributions for plan years beginning January 1, 2010. These matching and profit sharing contributions would be in an amount that would have been manamed executive officer's American Savings Bank 401(k) Plan account if not for certain tax limits. Ms. Lau participated in the American Savings Bank Compensation Plan during her employment with American Savings Bank. Mr. Wacker did not elect to defer compensation to the plan for the 2011 plan matching contributions were made for him for 2011.

Deferred compensation benefits are discussed in further detail in the 2011 Nonqualified Deferred Compensation table and related notes below.

Do named executive officers have executive death benefits?

The Executive Death Benefit Plan of HEI and Participating Subsidiaries, which provides death benefits to an executive's beneficiaries in the event of executive's death while employed or after retirement, was closed to new participants effective September 9, 2009. These death benefits are provided to be executives who participated in the plan prior to that date. In addition, the benefits to beneficiaries of participants who were employees as of such date we (i.e., the plan was amended to foreclose any increase in death benefits that would occur due to salary increases after September 9, 2009). Under the Exec Benefit Plan contracts with participants in effect before September 9, 2009, the death benefits were grossed up for tax purposes. This treatment was cons appropriate because the executive death benefit is a form of life insurance and traditionally life insurance proceeds have been tax-exempt. Ms. Lau and M. Richardson and Rosenblum are covered under the Executive Death Benefit Plan. Mr. Wacker is not covered under the plan because he became an HEI exafter September 9, 2009. Death benefits are discussed in further detail in the 2011 Pension Benefits table and related notes below.

Do named executive officers have change-in-control agreements?

The Compensation Committee and Board view change-in-control agreements to be an appropriate tool to recruit executives as an expected part of the compensation package, to encourage the continued attention of key executives to the performance of their duties without distraction in the event of a potential in control and to assist in retaining key executives. Change-in-control agreements can protect against executive flight during a transaction when key executive absence of the agreement, leave the Company and accept employment with competitors. Accordingly, each of the named executive officers has a change-in-control agreement.

All of the change-in-control agreements are double trigger, which means that the executives receive severance payments only if there is both a chan and they lose their jobs as a result. The Compensation Committee varies the severance multiplier among executives, taking into account the executive's ea potential transaction, value to the organization and fairness. The

Table of Contents

agreements approved by the Compensation Committee provide for cash lump sum severance multipliers of three times for Ms. Lau and two times for Mc Richardson, Rosenblum and Wacker. The multiplier is applied to the sum of the executive's annual base salary and annual bonus (determined to be the g current target bonus or the largest actual bonus during the preceding three fiscal years). Aggregate payments under these agreements are limited to the m amount deductible under Section 280G of the Internal Revenue Code and there are no tax gross ups with respect to these agreements. Payment of the sex is conditioned on the Company receiving a release of claims by the executive.

The change-in-control agreements have initial terms of two years and automatically renew for an additional year on each anniversary unless 90 days nonrenewal is provided by either party, so that the protected period is at least one year upon nonrenewal. The agreements remain in effect for two years to change in control. The agreements define a change in control as a change in ownership of HEI, a substantial change in the voting power of HEI's securiti in the majority of the composition of the Board following consummation of a merger, tender offer or similar transaction. The agreements for Messrs. Ro Wacker also define a change in control as a change in ownership of Hawaiian Electric Company and American Savings Bank, respectively. Change-in-care discussed in further detail in the Potential Payments upon Termination or Change in Control section and related notes below.

What other benefits do named executive officers have?

HEI provides limited other compensation to the named executive officers because they are commonly provided to business executives in Hawaii, su memberships primarily for the purpose of business entertainment, or are necessary to recruit executives, such as relocation expenses or extra weeks of varieties because of legacy programs that have since been discontinued, such as preferential mortgage loans. HEI may, from time to time, reimburse for reasonable business-related expenses.

HEI has eliminated nearly all tax gross ups. There are no tax gross ups on club membership initiation or membership fees, or in the change-in-contr for the named executive officers. As discussed under "Do named executive officers have executive death benefits?", tax gross ups of death benefits have to the executives who participated in the Executive Death Benefit Plan prior to September 9, 2009 (the date the plan was frozen). As noted in that discus gross ups are pursuant to contracts in effect prior to September 9, 2009 and were considered appropriate because executive death benefits are a form of little proceeds of which have traditionally been tax-exempt.

In 2011, each of the named executive officers had a Company-paid club membership for the primary purpose of business entertainment expected of their positions. Ms. Lau continues to have a preferential rate mortgage loan from American Savings Bank, which ceased offering such loans to its employexecutives as of July 1, 2009.

Messrs. Ajello and Rosenblum each received a signing bonus upon being hired in 2009 by HEI and Hawaiian Electric Company, respectively, subjectively, subjec

Table of Contents

United States, who may have difficulty finding other employment if their job is terminated within months of their hire and relocation. Mr. Rosenblum also years of additional credited service for purposes of calculating his retirement benefits under the HEI Excess Pay Plan. Messrs. Ajello and Richardson recovers of vacation annually and Mr. Rosenblum receives ten days of sick leave and four weeks of vacation annually, each of which is more than an employee similar length of service would receive. Mr. Wacker receives 29 days of paid time off annually, which is more than employees with similar length of service president level would receive.

Since the special severance agreements discussed above for Messrs. Ajello and Rosenblum have now expired, there are no separate severance agree named executive officers. The named executive officers are eligible to participate in the same manner as all HEI, Hawaiian Electric Company and Amer Bank employees in their respective company's standard severance policy based on years of service.

Executive Compensation

Summary Compensation Table

The following table shows the base salary, bonus (if applicable), grant date fair value of stock awards, nonequity incentive plan compensation, char value and nonqualified deferred compensation earnings and all other compensation earned by the named executive officers during 2009, 2010 and 2011 Only the amounts reported in the "Salary," "Bonus," and "Nonequity Incentive Plan Compensation" columns of the table represent cash compensation earned by the cash portion of long-term incentive awards for the performance period eapplicable year and, to the extent applicable, the cash portion of a signing bonus awarded to a named executive officer in the year such executive was him.

2011 SUMMARY COMPENSATION TABLE

Name and 2011 Principal Positions Constance H. Lau HEI President and Chief Executive Officer American Savings Bank Chair Hawaiian Electric Company Chair	Year 2011 2010 2009	Salary (\$) 815,000 787,267 771,800	Bonus (\$) (1)	Stock Awards (\$) (2) 1,951,782 1,722,253 921,483	(\$) (3)		All Other Compensation (\$) (5) 31,137 34,408 34,049	Total (\$) 5,296,975 6,568,002 2,839,735
James A. Ajello* HEI Executive Vice President, Chief Financial Officer and Treasurer	2011 2010 2009	473,750 436,333 389,583	250,000	891,260 597,479 255,509			23,469 25,741 209,912	1,933,732 1,444,019 1,485,934
Chester A. Richardson HEI Executive Vice President, General Counsel, Secretary and Chief Administrative Officer Richard M. Rosenblum**	2011 2010 2009	370,800 357,000 344,400		499,596 447,715 112,316 873,872	563,568 197,916	220,841 178,365 119,845	16,574 16,605 15,111	1,314,375 1,563,253 789,588 2,368,096
Hawaiian Electric Company President and Chief Executive Officer	2010 2009	584,667 580,000	250,000	786,620 348,916	282,037	279,777 435,513	26,335 149,881	1,959,436 2,086,599
Richard F. Wacker*** American Savings Bank President and Chief Executive Officer	2011 2010	550,000 68,750	150,020	587,042 399,980			25,000	1,739,388 722,601

Mr. Ajello joined HEI on January 26, 2009.

Mr. Rosenblum joined Hawaiian Electric Company on January 1, 2009.

- *** Mr. Wacker joined American Savings Bank on November 15, 2010.
- (1)

 Bonus. Represents signing bonuses paid in cash that were not awarded under a nonequity incentive plan. Cash incentive compensation awarded nonequity incentive plans are reported under "Nonequity Incentive Plan Compensation."
- (2) Stock Awards. These amounts represent the aggregate grant date fair value of stock awards computed in accordance with FASB ASC Topic 71 awards include restricted shares, restricted stock units and performance awards under the long-term incentive plan established during the application the extent any actual award at the end of the performance period will

Table of Contents

be payable in stock (based on probable outcome of performance conditions as of the grant date). See the 2011 Grants of Plan-Based Awards ta the portion of the amount in the Stock Awards column above that is composed of 2011 grants of restricted stock units and performance awards 2011-2013 LTIP. Assuming achievement of the highest level of performance conditions, the maximum value of the performance awards payabunder the 2011-2013 long-term incentive plan is: Ms. Lau \$2,762,645; Mr. Ajello \$881,322; Mr. Richardson \$628,445; Mr. Rosenblum \$1,266 Mr. Wacker \$954,149. For a discussion of the assumptions underlying the amounts set out for the restricted stock units and performance awards to HEI's Consolidated Financial Statements in HEI's 2011 Form 10-K.

(3)

Nonequity Incentive Plan Compensation. The table below shows 2011 EICP payouts and the nonequity portion of the 2009-2011 LTIP payout executive officers that were approved by the Compensation Committee and paid in February 2012. Three-year LTIP performance periods end December 31 of the applicable year; payouts are generally determined in the first quarter of the following year. When they were established in 2009-2011 LTIP award opportunities were defined 60% in cash and 40% in shares of HEI Common Stock, with the number of shares of HEI s determined based on the price of HEI stock on the date the 2009-2011 award opportunity was established. The number of shares actually earner and the dividend equivalents on those shares (which were paid in cash), are not reported as 2011 compensation in the Summary Compensation but are shown in the 2011 Option Exercises and Stock Vested table below.

Name	2011 EICP (\$)	2009-2011 LTIP (\$)	Incentive Plan Compensation (\$)
Constance H. Lau	649,004	204,218	853,222
James A. Ajello	251,505	62,475	313,980
Chester A. Richardson	164,043	42,521	206,564
Richard M. Rosenblum	430,355	98,658	529,013
Richard F. Wacker	577,346		577,346

In accordance with Securities and Exchange Commission requirements, the Summary Compensation Table above reports nonequity incentive in the year in which it was earned and equity-based incentive compensation in the year in which the incentive award opportunity was established portion of the payout for the 2009-2011 performance period (and prior three-year performance periods) was in cash and a portion was in equity portion was reported in the Nonequity Incentive Plan Compensation column for 2011 (the year earned) and the equity portion was reported in the Awards column for 2009 (the year the award opportunity was established). Beginning with the 2010-2012 performance period, 100% of the log incentive payout will be in equity, so 100% of the 2010-2012 and 2011-2013 long-term incentive plan award expected value (based on probable performance conditions) are reported in the Stock Awards columns for 2010 and 2011, respectively. At the same time, the actual cash portion of long-term incentive plan payouts for the 2008-2010 and 2009-2011 long-term incentive plan performance periods are reported in the Nonequity Plan Compensation column for 2010 and 2011, respectively. This causes the amount in the Total column in the Summary Compensation Table greater than it would have been without the conversion to 100% of the long-term incentive plan payouts being in the form of equity.

(4)

Change in Pension Value and Nonqualified Deferred Compensation Earnings. These amounts represent the increase in present value of the acc and executive death benefits for each named executive officer from December 31, 2010 to December 31, 2011, December 31, 2009 to December and December 31, 2008 to December 31, 2009, respectively. This change in present value is not a current cash payment. It represents the change pension and

Table of Contents

executive death benefits, which are only paid after retirement or death, as applicable. The amounts shown can vary significantly from year to y changes in the factors involved in calculating the present value of accrued pension and executive death benefits. This calculation is affected by years of service, age, salary, discount rates and other actuarial assumptions. In 2011, the discount rate used to calculate the present value of per decreased from 2010. The discount rate reflects the market rates currently applicable to settling the benefit obligation or the rates of return on I fixed income securities at the measurement date. A reduction in the discount rate usually results in a greater present value of pension benefits of named executive officer. For a further discussion of the applicable plans, see the 2011 Pension Benefits table and related notes below. No nam officer had above-market or preferential earnings on nonqualified deferred compensation for the periods covered in the table above.

(5) All Other Compensation. The following table summarizes the components of "All Other Compensation" paid with respect to 2011:

	Preferential Mortgage		Contributions to Defined	Total
	Loan		Contribution	All Other
	Interest	Other	Plans	Compensation
Name	(\$)	(\$)	(\$)	(\$)
Constance H. Lau	21,303	9,834		31,137
James A. Ajello		23,469		23,469
Chester A. Richardson		16,574		16,574
Richard M. Rosenblum		25,696		25,696
Richard F. Wacker		25,000		25,000

Ms. Lau received the benefit of a preferential mortgage loan interest rate and a club membership. The value of the preferential mortg interest benefit shown above is calculated as the difference between the preferential rate and the market rate at the time the loan was

Mr. Ajello received a club membership and was granted four weeks of vacation.

Mr. Richardson received a club membership and was granted four weeks of vacation.

Mr. Rosenblum received a club membership and was granted four weeks of vacation.

Mr. Wacker received club membership dues and 29 days of paid time off.

Additional narrative disclosure about salary, bonus, stock awards, non-equity incentive plan compensation, change in pension value and nonqualified compensation earnings and other compensation can be found in the Compensation Discussion and Analysis above.

Grants of Plan-Based Awards

The table below shows cash award opportunities under the 2011 annual incentive plan, equity award opportunities granted under the 2011-2013 lon incentive plan for performance over the 2011-2013 period and payable in 2014 and restricted stock unit awards granted in 2011 under the 2010 Equity at Plan.

Table of Contents

2011 GRANTS OF PLAN-BASED AWARDS

			Estimated Future Payouts Under Nonequity Incentive Plan Awards (1) Estimated Future Payouts Under Equity Incentive Plan Awards (2)			ncentive	All Other Stock Awards: Number of	Grant		
Name	Grant Date	Compensation Committee Action Date (where differs from Grant Date)		Target (\$)	Maximum (\$)	Γhreshold (#)	Target (#)	Maximum (#)	Shares of Stock or Units (#) (3)	Date Fair Value of Stock Awards (\$) (4)
Constance H. Lau	2/04/11 EICP		366,750	733,500	1,467,000					
21. 244	2/04/11 LTIP 2/04/11		200,720	755,500	1,107,000	22,866	45,731	91,463		1,381,300
	RSU								22,865	570,482
James A. Ajello	2/04/11 EICP		136,500	273,000	546,000					
,	2/04/11		,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,					
	LTIP 2/04/11					7,295	14,589	29,178		440,666
	RSU								9,118	227,494
	8/04/11 RSU	8/02/11							10,000	223,100
	2/04/11	6/02/11							10,000	223,100
Chester A. Richardson	EICP		92,700	185,400	370,800					
	2/04/11 LTIP					5 202	10.402	20,806		214 217
	2/04/11					3,202	10,403	20,800		314,217
	RSU								7,430	185,379
Richard M. Rosenblum	2/04/11 EICP		210,700	421,400	842,800					
Richard M. Rosenbium	2/04/11		210,700	421,400	042,000					
	LTIP					10,858	21,715	43,431		633,080
	2/04/11 RSU								9,651	240,792
	2/04/11								9,031	240,792
Richard F. Wacker	EICP		220,000	440,000	880,000					
	2/04/11 LTIP					0 010	17,635	35,271		477,062
	2/04/11					0,010	17,033	33,4/1		477,002
	RSU								4,408	109,980

EICP

Executive Incentive Compensation Plan (annual incentive)

LTIP

Long-Term Incentive Plan (2011-2013 period)

RSU

Restricted stock unit

(1)

Estimated Future Payouts Under Nonequity Incentive Plan Awards. Shows possible cash payouts under the 2011 EICP based on meeting performance goals set at threshold, target and maximum levels. Actual payouts for the 2011 EICP are reported in the Summary Compensation Table above. See further discussion of the including performance goals, in the Compensation Discussion and Analysis above.

(2)

Estimated Future Payouts Under Equity Incentive Plan Awards. Represents number of shares of stock that may be issued under the 2011-2013 LTIP based upon of performance goals set in February 2011 at threshold, target and maximum levels and vesting at the end of the three-year performance period. LTIP awards are

terminations of employment during the vesting period, except for terminations due to death, disability and retirement, which allow for pro-rata participation base completed months of service after a minimum of 12 months of service in the performance period. Dividends accrue quarterly based on the actual dividend rate a end of the performance period based on actual shares earned. See further discussion of the 2011-2013 LTIP, including performance goals, in the Compensation I Analysis above.

- All Other Stock Awards: Number of Shares of Stock or Units. Represents number of RSUs awarded in 2011 that will vest and be issued as unrestricted stock in fincrements on the grant date anniversary if the awardee has remained with the Company until that time. The awards are forfeited for terminations of employmen vesting period, except for terminations due to death, disability or retirement, which allow for pro-rata vesting up to the date of termination. The primary purpose awards is retention and there are no conditions to vesting other than expiration of the applicable vesting period. Dividend equivalent rights accrue quarterly and when the RSUs vest. See further discussion of RSUs in the Compensation Discussion and Analysis above.
- Grant Date Fair Value of Stock Awards. Grant date fair value for shares under the 2011-2013 LTIP is estimated in accordance with the fair-value based measure accounting, as described in Financial Accounting Standards Board Accounting Standards Codification Topic 718 based upon the probable outcome of the perfor conditions as of the grant date. For a discussion of the assumptions and methodologies used to calculate the amounts reported, see the discussion of performance contained in Note 10 (Share-based compensation) to HEI's Consolidated Financial Statements in HEI's 2011 Form 10-K. Grant date fair value for RSUs is based price of HEI Common Stock on the New York Stock Exchange on the date of the grant of the award.

Table of Contents

Outstanding Equity Awards at Fiscal Year-End

OUTSTANDING EQUITY AWARDS AT 2011 FISCAL YEAR-END

		Option Awards				Stock Awards Equity Incentive Pla				
		Number of Underlying Opt	Unexercised	Equity Incentive Plan Awards: Number of Securities			Stock	or Units of That Have Vested (1)	Awa Number of Unearned Shares, Units, or Other Rights That	Market or Payout Value of Unearned Shares, Units, or Other Rights
Name Constance H. Lau	Grant Year 2004 2004	Exer- ciseable (#) 50,000	Unexer- ciseable (#)	Underlying Unexercised Unearned Options (#)	Option Exercise Price (\$) 26.02	Option Expira- tion Date 4/19/14	Number (#)	Market Value (\$) (2)	Have Not Vested (#) (3)	That Have Not Vested (\$) (2)
	DE 2005	1,831 50,000			26.18	4/19/14 4/07/15				
	2008 2009 2010 2011						8,000 34,500 25,000 22,865	211,840 913,560 662,000 605,465	28,517 22,866	755,130 605,492
	Total	101,831					90,365	2,392,865	51,383	1,360,622
James A. Ajello	2009 2010 2011						9,000 10,000 19,118	238,320 264,800 506,245	8,973 7,295	237,605 193,172
	Total						38,118	1,009,365	16,268	430,777
Chester A. Richardson	2008 2009 2010 2011						1,500 2,500 8,000 7,430	39,720 66,200 211,840 196,746	6,448 5,202	170,743 137,749
	Total						19,430	514,506	11,650	308,492
Richard M. Rosenblum	2009 2010 2011						11,000 10,000 9,651	291,280 264,800 255,558	13,777 10,858	364,815 287,520
	Total						30,651	811,638	24,635	652,335
Richard F. Wacker	2010 2011						13,507 4,408	357,665 116,724	8,818	233,501
	Total						17,915	474,389	8,818	233,501

DE

Dividend equivalents

All information presented has been adjusted for the 2-for-1 stock split in June 2004.

- Shares or Units of Stock that Have Not Vested. The 2008 restricted stock awards become unrestricted on April 15, 2012. The 2009 restricted stock unit awards be unrestricted on February 20, 2013. The 2010 restricted stock unit awards become unrestricted on June 9, 2014 for Ms. Lau and on May 11, 2014 for Messrs. Aje and Rosenblum. The 2010 restricted shares award to Mr. Wacker becomes unrestricted in equal annual increments on the grant date anniversary of December 9 year period beginning December 9, 2010. The 2011 restricted stock unit awards become unrestricted in equal annual increments over the four year period beginn 2011 for Ms. Lau, and Messrs. Richardson, Rosenblum and Wacker. 9,118 shares of the 2011 restricted stock units awards to Mr. Ajello become unrestricted in increments over the four year period beginning February 4, 2011 and 10,000 shares become unrestricted in equal annual increments over the four year period be August 4, 2011.
- (2) Market Value. Market value is based upon the closing price of HEI Common Stock on the New York Stock Exchange of \$26.48 as of December 31, 2011.
- (3)

 Number of Unearned Shares, Units or Other Rights that Have Not Vested. Represents shares of HEI Common Stock that would be issued under the 2010-2012 a long-term incentive plans based upon the achievement of performance goals at the minimum threshold level at the end of the three-year performance periods.

Table of Contents

Option Exercises and Stock Vested

2011 OPTION EXERCISES AND STOCK VESTED

	Opti	on Awards	Stock A	wards
	Number of Shares		Number of Shares	
	Acquired on Exercise	Value Realized on Exercise	Acquired on Vesting	Value Realized on
Name	(#)	(\$)	(#)	Vesting (\$)
Constance H. Lau	112,775 (1)	807,871	16,000 (2)	392,320
			8,015 (3)	239,649
James A. Ajello			2,451 (3)	73,285
Chester A. Richardson			3,000 (2)	76,590
			1,668 (3)	49,873
Richard M. Rosenblum			3,872 (3)	115,773
Richard F. Wacker			4,502 (2)	99,989

- (1) The options exercised by Ms. Lau were granted on April 22, 2002 and April 21, 2003 with exercise prices of \$21.68 and \$20.49, respectively.
- Represents the number of shares acquired on vesting of restricted stock and restricted shares. The following restricted stock and shares vested on Ms. Lau 16,000 shares of restricted stock issued on April 12, 2007; Mr. Richardson 3,000 shares of restricted stock issued on September 17, 20 Mr. Wacker 4,502 shares, representing 25% of restricted shares issued on December 9, 2010.
- Represents the number of shares acquired upon vesting of performance share awards under the 2009-2011 LTIP, which were payable in stock the performance period. The Compensation Committee certified the achievement of the applicable performance measures on February 7, 2012 are valued as of the date of payment. Accrued dividend equivalents were paid in cash based upon the shares received as follows: Ms. Lau \$29, \$9,118; Mr. Richardson \$6,205 and Mr. Rosenblum \$14,404. For further discussion of the payment of the performance shares, see discussion of HEI's 2009-2011 long-term incentive plan and was there any payout?" above.

Table of Contents

Pension Benefits

(1)

The table below shows the present value as of December 31, 2011 of accumulated benefits for each of the named executive officers and the number service credited to each such executive under the applicable pension plan and executive death benefit plan, determined using the interest rate, mortality r assumptions described below, which are consistent with those used in HEI's financial statements (see Note 9 to HEI's Consolidated Financial Statements Form 10-K):

2011 PENSION BENEFITS

Name	Plan Name	Number of Years Credited Service (#)	Present Value of Accumulated Benefit (\$) (6)	Payments During the Last Fiscal Year (\$)
Constance H. Lau	HEI Retirement Plan (1)	20.8	1,621,108	
	American Savings Bank Retirement Plan (2) HEI Supplemental Executive Retirement	6.4	186,019	
	Plan (3)	24.3	8,032,541	
	HEI Excess Pay Plan (4)	3.0	592,497	
	HEI Executive Death Benefit (5)		496,931	
James A. Ajello	HEI Retirement Plan (1)	2.9	222,351	
v	HEI Excess Pay Plan (4)	2.9	180,660	
	HEI Executive Death Benefit (5)		165,939	
Chester A.				
Richardson	HEI Retirement Plan (1)	4.3	309,996	
	HEI Excess Pay Plan (4)	4.3	140,823	
	HEI Executive Death Benefit (5)		216,561	
Richard M.				
Rosenblum	HEI Retirement Plan (1)	3.0	212,048	
	HEI Excess Pay Plan (4)	5.0	588,150	
	HEI Executive Death Benefit (5)		252,607	
Richard F.				
Wacker (7)				

The HEI Retirement Plan is the standard retirement plan for HEI and Hawaiian Electric Company employees. Normal retirement benefits under Retirement Plan for management employees hired before May 1, 2011, including the named executive officers, are calculated based on a form Credited Service (maximum 67%) × Final Average Compensation (average monthly base salary for highest thirty-six consecutive months out years). The retirement plan for Hawaiian Electric Company bargaining unit employees is determined under a different formula per the collective agreement. Credited service is generally the same as the years of service with HEI or other participating companies (Hawaiian Electric Compa Electric Company and Hawaii Electric Light Company). Additional credited service of up to eight months is used to calculate benefits for particle. retire at age 55 or later with respect to unused sick leave from the current year and prior two years. Credited service is also granted to disabled who are vested at the time of disability for the period of disability. The normal form of benefit is a joint and 50% survivor annuity for married and a single life annuity for unmarried participants. Other actuarially equivalent optional forms of benefit are also available. Participants who describes the control of receive benefits immediately upon termination may also elect a single sum distribution of up to \$50,000 with the remaining benefit payable as early retirement, the single sum distribution option is not actuarially equivalent to the other forms of benefit. Retirement benefits are increased equal to approximately 1.4% of the initial benefit every twelve months following retirement. Effective April 1, 2011, accelerated distribution of \$50,000 single sum distribution option and a Social Security level income option) under the HEI Retirement Plan became subject to partial res because the funded status of the HEI Retirement Plan was deemed to be less than 80%. Generally, while the partial restrictions are in effect, as participant may only elect an accelerated distribution option for 50% of the participant's total benefit. The partial restrictions are expected to co 2012.

The plan provides benefits at early retirement (prior to age 65), normal retirement (age 65), deferred retirement (over age 65) and death. Early benefits are available for participants who meet the age

Table of Contents

and service requirements at ages 50-64. Early retirement benefits are reduced for participants who retire prior to age 60, based on the participant early retirement date. The accrued normal retirement benefit is reduced by an applicable percentage, which ranges from 30% for early retirement 1% at age 59. Accrued or earned benefits are not reduced for eligible employees who retire at age 60 and above. Changes to retirement benefits Utility employees commencing employment after April 30, 2011 include a modified defined benefit plan (the Retirement Plan for Employees Electric Industries, Inc. and Participating Subsidiaries) with a lower payment formula than the formula in the plan for employees hired before and the addition of a 50% match by the applicable employer on the first 6% of employee deferrals through the defined contribution plan under Electric Industries Retirement Savings Plan (HEIRSP). In addition, new eligibility rules and contribution levels applicable to certain HEI and the employees hired prior to May 1, 2011 and all employees hired after April 30, 2011 were adopted for postretirement welfare benefits. In general pension benefits are based on the employees' years of service and compensation. Ms. Lau is eligible for early retirement benefits under the HEI Plan. Messrs. Ajello, Richardson and Rosenblum are not eligible for early retirement benefits under the HEI Retirement Plan and have no veste the amounts reported above because none of them have satisfied the five-year minimum service requirement.

- Future benefit accruals for all participants under the American Savings Bank Retirement Plan were frozen effective December 31, 2007. Credit compensation after December 31, 2007 will not be recognized in calculating retirement benefits under the American Savings Bank Retirement retirement benefits under the frozen American Savings Bank Retirement Plan are calculated based on a formula of 1.5% × Credited Service to 2007 (maximum 35 years) × Final Average Compensation at December 31, 2007 (averaged over the highest paying five consecutive calendary last ten calendar years prior to 2008). Compensation is primarily gross earnings but excludes commissions, stock options and other equity components in the American Savings Bank Retirement Plan. Early retirement benefits are available for participants who meet the age as requirements at ages 55-64, with a minimum of 10 years of service. Early retirement benefits are reduced for participants who retire prior to age the participant's age at the early retirement date. The accrued normal retirement benefit is reduced by an applicable percentage which ranges from early retirement at age 55 to 2% at age 64. Benefit payments are made in cash. Ms. Lau is a participant in the frozen American Savings Bank Retirement Plan was frozen and she resumed participation in the HEI Retirement Plan. Ms. Lau is eligible for early retirement under the American Sav Retirement Plan. Mr. Wacker was not a participant in the plan at the time it was frozen and is not entitled to any benefits under that plan.
- The HEI Supplemental Executive Retirement Plan was frozen effective December 31, 2008. Benefits under the HEI Supplemental Executive Fare determined based on a formula of 2.04% × Credited Service to December 31, 2008 (maximum 60%) × Final Average Compensation at December 3008 (average monthly base salary plus annual executive incentive awards for the three highest calendar years out of the last sixty months prior Benefits are reduced by benefits payable by the HEI Retirement Plan, American Savings Bank Retirement Plan, American Savings Bank Supp Executive Retirement, Disability and Death Benefit Plan and social security. Early retirement and death benefits similar to those available under Retirement Plan are available under the HEI Supplemental Executive Retirement Plan. Benefit payments are made in cash. Ms. Lau is eligible retirement benefits under the HEI Supplemental Executive Retirement Plan based on 27 years and 3 months of actual service with all HEI affil companies as of December 31, 2011. Upon her retirement, Ms. Lau's benefits from this plan will be payable based upon benefits earned throug December 31, 2008.
- Benefits under the HEI Excess Pay Plan are determined using the same formula as the HEI Retirement Plan, but are not subject to the Internal limits on the amount of annual compensation that can be used for calculating benefits under qualified retirement plans (\$245,000 in 2011 as in inflation) and on the amount of annual benefits that can be paid from qualified retirement plans (the lesser of \$195,000 in 2011 as indexed for participant's highest average compensation over three consecutive calendar years). Benefits payable under the HEI Excess Pay Plan are reduce payable from the HEI Retirement Plan. Early retirement, death benefits and vesting provisions are similar to the HEI Retirement Plan. Benefit made in cash. As of December 31, 2011, all of the named executive officers except for Mr. Wacker were participants in the plan. Ms. Lau becaparticipant in this plan effective January 1, 2009. On November 16, 2009, the HEI Board approved an Addendum to the HEI Excess

Table of Contents

Pay Plan that granted Mr. Rosenblum an additional two years of credited service to be applied in the calculation of his benefit under the HEI E Plan. This resulted in the present value of his accumulated benefit under the HEI Excess Pay Plan shown in the table above being \$291,021 mc would have been without the additional credited years (i.e., without the additional credited years, the present value of his accumulated benefit Excess Pay Plan would be \$297,129). Ms. Lau is eligible for early retirement benefits under the HEI Excess Pay Plan. Messrs. Ajello, Richard Rosenblum are not eligible for early retirement benefits under the HEI Excess Pay Plan and have no vested interest in the amounts reported above of them have satisfied the five-year minimum service requirement.

- Ms. Lau and Messrs. Ajello, Richardson and Rosenblum are covered by the Executive Death Benefit Plan of HEI and Participating Subsidiaries provides death benefits equal to two times the executive's base salary if the executive dies while actively employed or, if disabled, dies prior to one times the executive's base salary if the executive dies following retirement. Death benefits are grossed up by the amount necessary to pay it on the grossed up benefit amount as an equivalent to the exempt status of death benefits paid from a life insurance policy. The Executive Death of HEI and Participating Subsidiaries was amended effective September 9, 2009 to close participation to new participants and freeze the benefit participants. Under the amendment, death benefits including the grossed up amount will be paid based on salaries as of September 9, 2009. Be to the beneficiaries of Ms. Lau and Messrs. Ajello, Richardson and Rosenblum are equal to two times the respective executive's base salary as September 9, 2009 if the executive dies while actively employed, or if the executive has become disabled and dies prior to age 65. Mr. Wacker participant in the plan at the time it was frozen and is not entitled to any benefits under that plan.
- (6)

 The present value of accumulated benefits for the named executive officers included in the 2011 Pension Benefits table was determined based following:

Methodology: The present values are calculated as of December 31, 2011 based on the credited service and pay of the named executive officer (or the date of benefit freeze, if earlier).

Assumptions:

- Discount Rate The discount rate is the interest rate used to discount future benefit payments in order to reflect the time value of mor discount rates used in the present value calculations are 5.19% for retirement benefits and 4.9% for executive death benefits as of De 2011.
- b.

 Mortality Table The RP-2000 Mortality Table (separate male and female rates) projected seven years beyond the date of determinat AA is used to discount future pension benefit payments in order to reflect the probability of survival to any given future date. For the the executive death benefit present values, the mortality table rates are multiplied by the death benefit to capture the death benefit payarsumed to occur at all future dates. Mortality is applied post-retirement only.
- c.

 Retirement Age A named executive officer included in the table is assumed to remain in active employment until, and assumed to rearliest age when unreduced pension benefits would be payable, but no earlier than attained age as of December 31, 2011 (if later).
- d.

 Pre-Retirement Decrements Pre-retirement decrements refer to events that could occur between the measurement date and the retire as withdrawal, early retirement and death) that would impact the present value of benefits. No pre-retirement decrements are assumed calculation of pension benefit table present values. Pre-retirement decrements are assumed for financial statement purposes.
- e.
 Unused Sick Leave Each named executive officer who participates in the HEI Retirement Plan is assumed to have accumulated 1,16 leave hours at retirement age.
- (7) Mr. Wacker is not eligible to participate in any of the plans described in the above 2011 Pension Benefits table.

Table of Contents

Nonqualified Deferred Compensation

2011 NONQUALIFIED DEFERRED COMPENSATION

Name	Executive Contributions in Last FY (\$)	Registrant Contributions in Last FY (\$)	Aggregate Earnings/ (Losses) in Last FY (\$)	Aggregate Withdrawals/ Distributions (\$)	Aggregate Balance at Last FYE (\$)
Constance H. Lau (1)			(11,631)		233,091
James A. Ajello (2)	50,000		77		50,077
Chester A. Richardson (2)	50,000		872		50,872
Richard M. Rosenblum					
Richard F. Wacker					

substantially equal payments spread over a period not to exceed 15 years.

While employed by American Savings Bank, Ms. Lau was eligible to defer compensation under the American Savings Bank Select Deferred CPlan ("ASB Deferred Compensation Plan"), a contributory nonqualified deferred compensation plan. She elected to defer \$100,000 each year awarded to her in 2004 and 2005. These amounts are reflected in the "Aggregate Balance at Last FYE" column of the 2011 Nonqualified Defe Compensation table above and were previously reported as compensation to Ms. Lau in the 2004 and 2005 Summary Compensation Tables in statements for such years. Since 2008 she no longer earns any compensation from American Savings Bank that could be deferred to the plan. In Deferred Compensation Plan allows select American Savings Bank employees to defer up to 100% of current salary, bonus or commissions. The amounts are credited with gains/losses of deemed investments chosen by the participant from a designated list of publicly traded mutual funds investment offerings. Earnings are not above-market or preferential and therefore are not included in the 2011 Summary Compensation Tables the plan, a participant can receive an interim distribution while employed, but no earlier than the first day of the fourth plan year following the of the initial election to defer. A participant may also request a withdrawal of a portion of his or her account to satisfy an unforeseeable emerge approval by the Total Compensation Administrative Committee, which is composed of members of senior management of American Savings I distribution of accounts from the plan is triggered by disability, death or separation from service (including retirement) and shall be delayed fo period to the extent necessary to comply with Internal Revenue Code Section 409A. A participant may elect to receive such distributions in a l

Represents salary deferrals under the HEI Deferred Compensation Plan, a contributory nonqualified deferred compensation plan implemented Plan allows certain HEI and Hawaiian Electric Company executives to defer 100% of annual base salary in excess of the compensation limit so section 401(a)(17) of the Internal Revenue Code (\$245,000 in 2011, as indexed for inflation) and up to 80% of any incentive compensation pair There are no matching contributions under the plan. The deferred amounts are credited with gains/losses of deemed investments chosen by the from a designated list of publicly traded mutual funds and other investment offerings. Earnings are not above-market or preferential and theref included in the 2011 Summary Compensation Table above. The distribution of accounts from the plan is triggered by disability, death or separ service (including retirement) and shall be delayed for a 6-month period to the extent necessary to comply with Internal Revenue Code Section participant may elect to receive such distributions in a lump sum or in substantially equal payments spread over a period not to exceed 15 years. Ajello and Richardson participated in the HEI Deferred Compensation Plan in 2011. The executive deferral contributions are reflected compensation in the 2011 Summary Compensation Table above.

Table of Contents

Potential Payments Upon Termination or Change in Control

The table below shows the amount of potential payments to each named executive officer in the event of retirement, voluntary termination, terminatermination without cause and a qualifying termination following a change in control, assuming termination occurred on December 31, 2011. The amount are estimates; actual amounts to be paid would depend on the actual date of termination and circumstances existing at that time.

2011 TERMINATION/CHANGE-IN-CONTROL PAYMENT TABLE

Name/ Benefit Plan or Program Constance H. Lau Executive Incentive Compensation Plan (6)	Retirement on 12/31/11 (\$) (1)	Voluntary Termination on 12/31/11 (\$) (2)	Termination for Cause on 12/31/11 (\$) (3)	Termination without Cause on 12/31/11 (\$) (4)	Qualifying Termination after Change in Control on 12/31/11 (\$) (5)
Long-Term Incentive Plan (7)	907,050				
Restricted Shares, Restricted Stock and Restricted Stock					
Units (8)	1,126,161			196,393	
Preferential Mortgage Loan Interest (9) Change-in-Control Agreement	156,943				5,849,562
TOTAL	2,190,154			196,393	5,849,562
James A. Ajello Executive Incentive Compensation Plan (6) Long-Term Incentive Plan (7) Restricted Shares, Restricted Stock and Restricted Stock Units (8) Special Severance Payment (10) Change-in-Control Agreement				250,000	2,190,663
TOTAL				250,000	2,190,663
Chester A. Richardson Executive Incentive Compensation Plan (6) Long-Term Incentive Plan (7) Restricted Shares, Restricted Stock and Restricted Stock Units (8) Change-in-Control Agreement				36,824	1,365,676
TOTAL				36,824	1,365,676
	61				

Table of Contents

Name/ Benefit Plan or Program Richard M. Rosenblum Executive Incentive Compensation Plan (6) Long-Term Incentive Plan (7) Restricted Shares, Restricted Stock and Restricted Stock Units (8)	Retirement on 12/31/11 (\$) (1)	Voluntary Termination on 12/31/11 (\$) (2)	Termination for Cause on 12/31/11 (\$) (3)	Termination without Cause on 12/31/11 (\$) (4)	Qualifying Termination after Change in Control on 12/31/11 (\$) (5)
Special Severance Payment (10)				301,000	
Change-in-Control Agreement				201,000	2,580,856
TOTAL				301,000	2,580,856
Richard F. Wacker Executive Incentive Compensation Plan (6) Partitional Shares Partitional Stock and Partitional Stock					
Restricted Shares, Restricted Stock and Restricted Stock Units (8)				357,665	
Change-in-Control Agreement				337,003	2,982,171
TOTAL				357,665	2,982,171

Note: All stock-based award amounts were valued using the 2011 year-end closing price of HEI Common Stock of \$26.48 per share. Other benefits that all employees on a nondiscriminatory basis and perquisites aggregating less than \$10,000 in value have not been listed.

- (1)

 Retirement Payments & Benefits. Only Ms. Lau was eligible for early retirement as of December 31, 2011 and accordingly no amounts are st column for any other named executive officer. For Ms. Lau, amounts in this column include pro-rated amounts under the 2010-2012 and 2011-but not any amount payable to Ms. Lau under the 2011 EICP or 2009-2011 LTIP because those amounts would have vested without regard to 1 since December 31, 2011 was the end of the applicable performance periods. In addition to the amounts shown in this column, retired executive to receive their vested retirement plan benefits under all termination scenarios. See the 2011 Pension Benefits table above.
- Voluntary Termination Payment & Benefits. If a named executive officer voluntarily terminates employment, he or she could lose any annual incentives based upon the Compensation Committee's right to amend, suspend or terminate any incentive award or any portion of it at any time termination results in the forfeiture of the unvested portion of all awards of restricted stock, restricted shares and restricted stock units, whether the 1987 Stock Option and Incentive Plan (SOIP) (under which no new awards may be made) or under the 2010 Equity and Incentive Plan (EI participation in incentive plans. In the case of awards of nonqualified stock options and stock appreciation rights and related dividend equivale awarded under the SOIP or EIP, the executive has one year in which to exercise from the date of termination. The executive's participation in the change-in-control agreement would also end. Amounts in this column also do not include amounts payable under the 2011 EICP or the 2009-2 because those amounts would have vested without regard to voluntary termination since December 31, 2011 was the end of the applicable performance.
- (3) Termination for Cause Payments and Benefits. If the executive is terminated for cause, he or she could lose any annual or long-term incentive the Compensation Committee's right to

Table of Contents

amend, suspend or terminate any incentive award or any portion of it at any time. "Cause" generally means a violation of the HEI Corporate Corporate or, for purposes of awards under the SOIP and EIP, has the meaning set forth in those Plans. Termination for cause results in the forfeiture of a unexercised nonqualified stock options and stock appreciation rights and related dividend equivalents, the unvested portion of all awards of restricted shares and restricted stock units, whether awarded under the SOIP or EIP, and participation in incentive plans. The executive's partic change-in-control agreement would also end and the executive's benefit from the nonqualified retirement plans would be forfeited.

- Termination without Cause Payments and Benefits. If the executive is terminated without cause, he or she could lose any annual or long-term based upon the Compensation Committee's right to amend, suspend or terminate any incentive award or any portion of it at any time. Terminat cause results in the pro-rata vesting of restricted stock awarded under the SOIP (based on service to date compared to original vesting period) a of the unvested portion of all restricted stock units and restricted shares, whether awarded under the SOIP or EIP. In the case of nonqualified st and stock appreciation rights and related dividend equivalents, whether awarded under the SOIP or EIP, the executive has one year in which to the date of termination. Mr. Wacker's restricted shares will fully vest upon a termination without cause as provided under the terms of his offer employment. As discussed in note 5 below, different benefits would be payable to the named executive officers if their termination without cause follows a change in control under the terms of their change-in-control agreements.
- (5)

 Change-in-Control Payments and Benefits. Ms. Lau and Messrs. Ajello, Richardson, Rosenblum and Wacker have change-in-control agreements.**

"Change in control" generally means a change in ownership of HEI, a substantial change in the voting power of HEI's securities or a change in the composition of the Board following the consummation of a merger, tender offer or similar transaction. Mr. Rosenblum's and Mr. Wacker's change-in-control agreements define "change in control" to also mean a sale of (or equivalent transaction involving) Hawaiian Electric Comparametrical Savings Bank, respectively. The aggregate payments under the agreements are limited to the maximum amount deductible under Sective Internal Revenue Code and there are no excise tax gross ups provided for in the agreements. The change-in-control agreements are also do meaning that severance payments are made only if a change in control occurs and the named executive officer also loses his or her job under the circumstances described in his or her change-in-control agreement. Ms. Lau has a lump sum severance multiplier of three times and Messrs. Agrichardson, Rosenblum and Wacker have a lump sum severance multiplier of two times, in each case applied to the sum of the executive's bas annual bonus (determined to be the greater of the current target incentive compensation or the largest actual incentive compensation during the three years).

In addition, under the change-in-control agreements executives would receive continued life, disability, dental, accident and health insurance b severance period (i.e., the number of years equal to the applicable severance multiplier). Executives would receive a lump sum payment equal value of the additional benefit the executives would have earned under their respective retirement and savings plans during the severance period would also receive the greater of current target or actual projected short- and long-term incentive compensation, prorated if termination occurs half of the applicable performance period and the full aggregate value if termination occurs after the end of the first half of the applicable performance restricted stock and restricted stock units awarded under the SOIP will become vested and free of restrictions upon a change in c restricted shares, restricted stock units, nonqualified stock options and stock appreciation rights

Table of Contents

awarded under the EIP, in the event of a change in control either (i) the acquiring entity shall assume all outstanding awards or substitute simil all outstanding awards or (ii) all outstanding awards shall become fully vested and, if applicable, exercisable. For the named executive officers eligible to participate in the HEI Retirement Plan, additional age and service credit is received for the severance period for purposes of determine welfare benefit eligibility. Executives would receive financial, tax planning and outplacement services, capped at 15% of annual base salary. Per generally be delayed for six months following termination of employment to the extent required to avoid an additional tax under Section 409A Revenue Code. Interest would accrue during the six-month delay period at the prevailing six-month certificate of deposit rate and payments we aside during that period in a grantor (rabbi) trust. All the foregoing benefit amounts are included in this column but the total severance amount limited to the maximum amount deductible under Section 280G of the Internal Revenue Code with respect to each named executive officer. Pa foregoing benefits is subject to a release of claims by the applicable named executive officer.

Other benefits are provided to the executives upon a change in control as described below.

- Executive Incentive Compensation Plan (EICP). Upon death, disability or retirement, executives continue to participate in the EICP on a pro the executive has served a minimum of nine months during the annual performance period, with payment to be made by the Company in a lume end of the annual cycle if the applicable performance goals are achieved, using the executive's annual base salary at the time of termination. In scenarios other than a termination following a change in control, death, disability or retirement, participants who terminate during the plan cycle accrued EICP award. Annual incentive compensation payments in the event of a change in control are described in footnote 5 above and quant the Change-in-Control Agreement payment in the table above.
- Long-Term Incentive Plan (LTIP). Upon death, disability or retirement, executives continue to participate in each ongoing LTIP cycle on a p the executive has served a minimum of twelve months during the three-year performance period, with payment to be made by the Company in the end of the three-year cycle if performance goals are achieved, using the executive's annual base salary at the time of termination. The amou at target for goals deemed achievable (or at below the minimum threshold, if deemed unachievable at the date of termination) for all applicable prorated based upon service through December 31, 2011; actual payouts will depend upon performance achieved at the end of the plan cycle. I scenarios other than a termination following a change in control, death, disability or retirement, participants who terminate during the plan cyc accrued LTIP award. Long-term incentive compensation payments in the event of a change in control are described in footnote 5 above and que of the Change-in-Control Agreement payment in the table above.
- Restricted Shares, Restricted Stock and Restricted Stock Unit Awards. For restricted share awards, termination without cause results in the for unvested portion of such awards and termination due to death or disability results in pro-rata vesting of restrictions based on lapse of time (based to date compared to the original vesting period). The effect of a change in control on restricted share awards is described in footnote 5 above. For vests on a pro-rata basis (based on service to date compared to the original vesting period) upon termination without cause and becomes fully we change in control. For all other termination events, the unvested restricted stock is forfeited. Upon termination due to death, disability or retirest stock units awarded under the SOIP vest on a pro-rata basis (based on completed quarters of service over the original vesting period) and restrict units awarded under the EIP vest (i) based on actual performance if the restrictions are performance-based and (ii) on a pro-rata basis if the restrictions of time (based on service to date compared to

Table of Contents

the original vesting period). The effect of a change in control on restricted stock units awarded under the EIP is described in footnote 5 above. termination events result in the forfeiture of the unvested restricted stock units, whether awarded under the SOIP or the EIP. The amount show the 2011 year-end closing price of vested shares. The vesting of restricted shares, restricted stock and restricted stock units and severance paymevent of a change in control are described in footnote 5 above and have been quantified as part of the Change-in-Control Agreement payment is above.

- Preferential Mortgage Loan Interest. Upon retirement, the preferential interest rate for Ms. Lau continues until her loan matures and is paid value of her preferential rate mortgage loan for 2011 (calculated as the difference between the preferential rate and the market rate of interest a loan was originated) is reflected in the "Retirement on 12/31/11" column of the table above. The present value is the total estimated annual pre interest benefit assuming current market rates, discounted at 5.625% as of December 31, 2011. In termination scenarios other than retirement, would reset to the market rate at the time the loan was originally funded or, if applicable, the market rate in effect at the later of the time when last refinanced or modified in interest rate or term.
- Special Arrangements. As part of their employment offers, Messrs. Ajello and Rosenblum received special severance agreements where in their employment terminated without cause on or before the third anniversary of their date of hire (January 26, 2009 in the case of Mr. Ajello a 2009 in the case of Mr. Rosenblum), they would be paid a declining portion of their annual base salary and any target annual incentive comper agreements for Messrs. Ajello and Rosenblum expired on January 25, 2012 and December 31, 2011, respectively. Messrs. Ajello and Rosenblum eligible for severance under the terms of the Severance Pay Plan, the terms of which apply equally to all HEI employees and to all Hawaiian E Company employees who are not bargaining unit employees.

Stock Ownership Information

Security Ownership of Certain Beneficial Owners

The table below shows the number of shares of HEI Common Stock beneficially owned as of February 7, 2012 (or such other date as indicated beloperson known by HEI to own beneficially more than five percent of the outstanding shares of HEI Common Stock, (b) each director who is a current director during any part of 2011, each nominee for director and each named executive officer (as listed in the 2011 Summary Compensation Table a (c) all directors and executive officers as a group, based in part on information furnished by the respective shareholders. No HEI directors, executive officers own any shares of Preferred Stock of HEI's wholly owned subsidiary, Hawaiian Electric Company.

Amount and Nature of Beneficial Ownership of HEI Common Stock

Name of Individual or Group	Sole Voting or Investment Power (1)	Shared Voting or Investment Power (2)	Other Beneficial Ownership (3)	Stock Options/ Restricted Stock and RSUs (4)	Total	Percent of Class
BlackRock, Inc. (5)	4,940,150				4,940,150	5.14%
Nonemployee directors						
Thomas B. Fargo	18,566				18,566	*
Peggy Y. Fowler	1,081	6,283			7,364	*
A. Maurice Myers	42,848				42,848	*
Keith P. Russell	4,117				4,117	*
James K. Scott	27,246				27,246	*
Kelvin H. Taketa	27,357				27,357	*
Barry K. Taniguchi		25,756			25,756	*
Jeffrey N. Watanabe	38,373		4		38,377	*
Employee director and						
Named Executive Officer						
Constance H. Lau	261,966		8,012	45,501	315,479	*
Other Named Executive						
Officers						
James A. Ajello	5,936				5,936	*
Chester A. Richardson	11,502	3,349	6,193		21,044	*
Richard M. Rosenblum	6,168				6,168	*
Richard F. Wacker	14,218	26,502			40,720	*
All directors and executive						
officers as a group						
(13 persons)	459,378	61,890	14,209	45,501	580,978	*

Includes the following shares held as of February 7, 2012 in the form of stock units in the HEI Common Stock fund pursuant to the HEI Retire Plan: approximately 88 shares for Ms. Lau and 403 shares for Mr. Richardson and 491 shares for all directors and executive officers as a group a unit is measured by the closing price of HEI Common Stock on the measurement date. Also includes the following unvested restricted shares the holders have sole voting but no investment power until the restrictions lapse: approximately 8,000 shares for Ms. Lau, 1,500 shares for Mr. 13,507 shares for Mr. Wacker, and 23,007 shares for all directors and executive officers as a group.

- (2) Shares registered in name of the individual and spouse.
- (3) Shares owned by spouse, children or other relatives sharing the home of the director or officer in which the director or officer disclaims person

Table of Contents

- Includes the number of shares that the individuals named above had a right to acquire as of or within 60 days after February 7, 2012 pursuant toptions, stock appreciation rights and related dividend equivalent rights thereon and (ii) restricted stock units. These shares are included for purcalculating the percentage ownership of each individual named above and all directors and executive officers as a group, but are not deemed to outstanding as to any other person. This column does not include any shares subject to stock appreciation rights (SARs) granted in 2005 and he As of February 7, 2012, Ms. Lau held a total of 50,000 SARs granted in 2005, which have vested as of February 7, 2012 or will vest within 60 February 7, 2012. Upon exercise of a SAR, the holder will receive the number of shares of HEI Common Stock that has a total value equivalent difference between the exercise price of the SAR and the fair market value of HEI Common Stock on the date of exercise, which is defined in agreement as the average of the high and low sales prices on the NYSE on that date. As of February 7, 2012, the fair market value of HEI Common Stock increases to a suff (above \$26.18 in the case of SARs granted in 2005), then shares could be issued under these SARs within 60 days after February 7, 2012, but a shares that could be acquired in such event cannot be determined because it would depend on the fair market value of HEI Common Stock, as grant agreement, on the date of exercise. No nonemployee director or other current or former executive officers have received any SARs.
- (5)
 Based solely on information provided in a Schedule 13G report filed on February 9, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, New York, 2012 by BlackRock, Inc., 40 East 52nd Street, 2012 by BlackRock, 2012 by BlackRock,
 - As of February 7, 2012, the directors and executive officers of HEI as a group and each individual named above beneficially owned less than of the record number of outstanding shares of HEI Common Stock as of that date and no shares were pledged as security.

Does HEI have stock ownership and retention guidelines for directors and officers and does it have a policy regarding hedging the risk of owner

In 2003, the Board adopted stock ownership and retention guidelines for HEI's directors, executive officers and controller. Each officer and director guidelines has until January 1 of the year following the fifth anniversary of the later of (i) amendment to the guidelines affecting his or her specified leve ownership or (ii) his or her first becoming subject to the guidelines to achieve the specified level of stock ownership (compliance date). In 2009, the Boat the specified level of stock ownership guidelines for the HEI President and Chief Executive Officer to five times (from two and a half times) her base sal December 2010, the Board increased the stock ownership guidelines for the named executive officers (other than the HEI President and Chief Executive times (from one and one-half times) their respective base salaries. In addition, the Board increased the Chairman of the Board's stock ownership level from his annual cash retainer to two times. For other directors, stock ownership guideline targets are five times their annual Board and Board committee cash of January 1, 2012, each director who has reached his or her initial compliance date had achieved his or her stock ownership target. Ms. Lau's initial compliance of the position. The initial compliance date for Messrs. Ajello, Rick Rosenblum and Wacker is January 1, 2016.

Prior to his or her initial compliance date, directors and officers subject to the stock ownership and retention guidelines must observe the following requirements: (i) HEI directors must retain all shares received under their annual stock retainer and (ii) HEI and subsidiary officers subject to the guideline all shares received in payout under the Long-Term Incentive Plan and 20% of shares received through the exercise of nonqualified stock options or stock rights or through the vesting of restricted stock or restricted stock units. The Compensation Committee has the authority to approve hardship exceptions retention requirements.

The Company's Insider Trading Policy prohibits all directors, officers and employees of HEI and its subsidiaries (as well as the spouses, minor child family members sharing the same

Table of Contents

household and any other person for whom the director, officer or employee exercises substantial control over such person's securities trading decisions) to options, warrants, puts, calls or similar instruments on Company securities, making short sales in Company securities, holding Company securities in major pledging Company securities.

Section 16(a) Beneficial Ownership Reporting Compliance

Section 16(a) of the Securities Exchange Act of 1934 requires HEI's executive officers, controller, directors and persons who own more than ten per registered class of HEI's equity securities to file reports of ownership and changes in ownership with the Securities and Exchange Commission (SEC). So persons are also required by SEC regulations to furnish HEI with copies of all Section 16(a) forms they file. Based solely on its review of such forms professed that each of the persons required to comply with the Section 16(a) reporting requirements with regard to HEI complied with such reporting for 2011, except that on one occasion several officers failed to file timely reports due to a computer software failure connected with the filing of such represent to one filing comprising two transactions were officers David M. Kostecki, Controller, Constance H. Lau, Chief Executive Officer, and Chester and Executive Vice President and General Counsel. With respect to one filing covering one transaction were officers Richard M. Rosenblum, Hawaiian Elec Chief Executive Officer, and Richard F. Wacker, American Savings Bank Chief Executive Officer. Ms. Lau also inadvertently failed to file in a timely for report reflecting one transaction. All reports have now been filed.

Other Relationships and Related Person Transactions

Does HEI have a related person transaction policy?

The Board of Directors has adopted a related person transaction policy that is specifically incorporated in HEI's Corporate Code of Conduct. The re transaction policy is specific to transactions between the Company and related persons such as executive officers and directors, their immediate family n entities with which they are affiliated in which the amount involved exceeds \$120,000 and in which any related person had or will have a direct or indire interest. Under the policy, the Board, acting through the Nominating and Corporate Governance Committee, will approve a related person transaction in director or an officer if the Board determines in advance that the transaction is not inconsistent with the best interests of HEI and its shareholders and is not HEI's Corporate Code of Conduct.

Are there any family relationships between any HEI executive officer, director and nominee for director?

There are no family relationships between any HEI executive officer, director or nominee for director.

Are there any arrangements or understandings between any HEI director or director nominee and another person pursuant to which such director nominee was selected?

There are no such arrangements or understandings.

Are there any related person transactions with HEI or its subsidiaries?

HEI's subsidiary, American Savings Bank, no longer extends preferential rate loans to its directors and employees. Effective June 30, 2006, preferential had already been extended to certain American Savings Bank directors who are also HEI directors were grandfathered and no future preferential rate directors are allowed. Effective July 1, 2009, preferential rate loans that had

Table of Contents

already been extended to employees were grandfathered and no future preferential rate loans to employees are allowed.

The table below shows the remaining grandfathered preferential rate loan to a director and officer. The loan was made in accordance with Regulatic Federal Reserve Board regarding loans to insiders.

	Largest Principal		Amount	Amount		
	Amount	Principal	of	of		Average
	Outstanding	Amount	Principal	Interest		Interest
	During	Outstanding	Paid	Paid	Type of	Rate
Name	2011	on 2/07/12	in 2011	in 2011	Transaction	Charged*
Constance H. Lau	701,330	675,958	25,317	18,161	First Mortgage	2.625%

The first mortgage rate was based on American Savings Bank's policy for employees and directors at the time the loan was made using a formula premium above the cost of funds or .50% premium above the Applicable Federal Rate established by the Internal Revenue Service, whichever

American Savings Bank has made other loans and extensions of credit to directors and executive officers, members of their immediate families and entities. These loans and extensions of credit were made in the ordinary course of business and on substantially the same terms, including interest rates a as those prevailing at the time for comparable transactions with other persons, and did not involve more than the normal risk of collectibility or present of unfavorable features.

Compensation Committee Interlocks and Insider Participation

Don E. Carroll, Thomas B. Fargo, Victor H. Li, A. Maurice Myers and Jeffrey N. Watanabe were members of the HEI Compensation Committee du Admiral Fargo served as Compensation Committee Chairperson.

The terms of Don E. Carroll and Victor H. Li as HEI directors and members of the Compensation Committee expired at the 2011 Annual Meeting of Shareholders. Jeffrey N. Watanabe, HEI's Chairman of the Board, was appointed as a member of the Compensation Committee in May 2011.

No member who served on the Compensation Committee during 2011 was an employee or former employee of HEI. During fiscal year 2011, none executive officers served on the compensation committee (or its equivalent) or board of directors of another entity, excluding tax-exempt organizations, executive officers served on HEI's Compensation Committee or Board of Directors.

Audit Committee Report

The Audit Committee is responsible for providing independent, objective oversight of HEI's accounting functions and internal controls. It operates a written charter, which was adopted and approved by the committee and the HEI Board of Directors. On May 10, 2011, Dr. Daniel resigned from the Board Committee, Dr. Scott ended his service on the Audit Committee and Ms. Fowler and Mr. Russell joined the Audit Committee. The Board has determined directors currently serving on the Audit Committee (Ms. Fowler and Messrs. Russell and Taniguchi) meet, and the two prior members (Dr. Daniel and Directors, during their service on the Audit Committee, and Ms. Fowler and Messrs. Russell and Taniguchi have been determined by the Board of Directors.

Table of Contents

the "audit committee financial experts" on the Audit Committee. In addition, the Audit Committee has authority to retain its own independent legal coun accounting advisers at HEI's expense.

The Audit Committee assists the Board with its financial and risk oversight responsibilities. Management has the primary responsibility for HEI's or financial statements and reporting process, including the systems of internal control. The independent registered public accounting firm has the responsibility independent audit of the consolidated financial statements and for expressing an opinion on the conformity of those audited consolidated financial statements are generally accepted accounting principles.

Auditors' Fees

The following table sets forth the fees paid or payable to PricewaterhouseCoopers LLP (PwC), the Company's independent registered public account 2011 and 2010:

	2010				20
		Fees	%		Fees
Audit fees (principally consisted of fees associated with the audit of HEI's, Hawaiian Electric Company's and American Savings Bank's consolidated financial statements and internal control over financial reporting (Sarbanes- Oxley Act of 2002, Section 404), quarterly reviews, issuances of letters to underwriters, statutory audits, review of registration statements and issuance of consents)	\$	1,750,000	81.1	\$	1.995.00
Audit-related fees (principally consisted of fees associated with the audit of the financial statements of	φ	1,750,000	01.1	φ	1,993,00
certain employee benefit plans)		110,000	5.1		135,00
Tax fees (tax compliance services with respect to federal and state taxes)		298,000	13.8		166,00
All other fees					
	\$	2,158,000	100.0	\$	2,296,00

Pursuant to its charter, the Audit Committee preapproves all audit and permitted nonaudit services to be performed by the independent registered puraccounting firm. The Audit Committee may delegate this responsibility to one or more of its members, provided that such member or members report and preapprovals to the full Audit Committee at its next regularly scheduled meeting. All of the amounts set forth in the table above were preapproved. In addit Committee reviewed the professional fees billed by PwC and determined that the provision of nonaudit services was compatible with the maintena auditor's independence.

Change in Registered Public Accounting Firm

KPMG was HEI's independent registered public accounting firm for fiscal year 2009 and for several prior years, but on February 23, 2010, the HEI Committee voted to dismiss KPMG, and to retain PwC as its independent registered public accounting firm for fiscal year 2010. The Company informed decision and dismissed KPMG on February 24, 2010. PwC's reports on HEI's consolidated financial statements as of and for the fiscal year ended Decement and KPMG's reports on HEI's consolidated financial statements as of and for the fiscal years ended December 31, 2009 and 2008, contained no adverse of disclaimer of opinion, and were not qualified or modified as to uncertainty, audit scope or accounting principles. The audit reports of PwC on the effective internal control over financial reporting as of December 31, 2010, and the audit reports of KPMG on the effectiveness of internal control over financial recember 31, 2009 and

Table of Contents

2008, did not contain an adverse opinion or disclaimer of opinion, nor were they qualified as to uncertainty, audit scope or accounting principles. During years ended December 31, 2009 and 2008 and through February 24, 2010, there were no disagreements with KPMG on any matter of accounting princip practices, financial statement disclosure or auditing scope or procedure, which disagreements, if not resolved to the satisfaction of KPMG, would have comake reference to the subject matter of the disagreements in connection with its reports for such periods. During the fiscal years ended December 31, 200 and through February 24, 2010, there were no reportable events as defined in Item 304(a)(1)(v) of the SEC's Regulation S-K.

During the fiscal years ended December 31, 2009 and 2008 and through February 26, 2010, the date of engagement of PwC, neither HEI nor any perbehalf consulted with PwC with respect to (i) either the application of accounting principles to a specified transaction, either completed or proposed, or to opinion that might be rendered on HEI's consolidated financial statements, and no written report or oral advice was provided by PwC to HEI that PwC coan important factor considered by HEI in reaching a decision as to the accounting, auditing or financial reporting issue, or (ii) any matter that was the suldisagreement as defined in Item 304(a)(1)(iv) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event as described in Item 304(a)(1)(v) of the SEC's Regulation S-K or a reportable event

Independence of Registered Public Accounting Firm and Recommendation to Include Financial Statements in Form 10-K

In connection with its responsibilities, the Audit Committee held four regular meetings in 2011 with PwC, HEI's principal independent registered praccounting firm. In its meetings with management and PwC, the committee's review and discussion included the audited consolidated financial statement and quality/adequacy of internal controls. The committee believes that management maintains effective systems of internal control that result in fairly praconsolidated financial statements. Discussions with PwC included the matters required by Statement on Auditing Standards No. 61, as amended (AICPA Standards Vol. 1, AU Section 380), as adopted by the Public Company Accounting Oversight Board in Rule 3200T, which incorporates information regards scope and results of the audit.

PwC provided the Audit Committee with written disclosures and a letter regarding its independence from management as required by professional softer regulatory requirements, including applicable requirements of the Public Company Accounting Oversight Board. Based on its review of the disclosured and discussions with PwC, the Audit Committee satisfied itself as to the independence of the external auditor.

Based on its reviews and discussions with management and PwC described above and review of PwC's representations and disclosures, the Audit C recommended to the Board of Directors that HEI's audited consolidated financial statements be included in HEI's 2011 Form 10-K.

SUBMITTED BY THE AUDIT COMMITTEE OF THE HEI BOARD OF DIRECTORS

Barry K. Taniguchi, Chairperson Peggy Y. Fowler Keith P. Russell

71

Table of Contents

Proposal No. 3: Ratification of Appointment of Independent Registered Public Accounting Firm

PricewaterhouseCoopers LLP (PwC) has served as HEI's independent registered public accounting firm since February 2010. On February 6, 2012, Committee selected PwC as HEI's independent registered public accounting firm for 2012, subject to shareholder ratification. The Board, upon the reconsits Audit Committee, recommends the ratification of the appointment of PwC as the independent registered public accounting firm of HEI for fiscal year thereafter until its successor is appointed. Representatives of PwC will be present at the Annual Meeting, will be given the opportunity to make a statement of the available to respond to appropriate questions.

THE AUDIT COMMITTEE AND YOUR BOARD RECOMMEND THAT YOU VOTE "FOR" THE RATIFICATION OF THE APPOINTMEN PRICEWATERHOUSECOOPERS LLP AS THE INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM FOR HEI FOR 2012.

Other Information

How are proxies solicited and what is the cost?

HEI will solicit proxies by mail, telephone or other means of communication and will bear the cost of such solicitation. We have engaged Phoenix A Partners to assist in the distribution of proxy materials and solicitation of proxies (including by telephone) from shareholders at a cost of \$8,000 plus reas expenses. We will also reimburse brokers, fiduciaries and custodians for their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials to beneficial owners of our Common State of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their costs in forwarding proxy materials and state of their

What is the deadline for submitting a proposal for next year's Annual Meeting?

Shareholders who want to have a proposal included in the proxy statement and form of proxy for the 2013 Annual Meeting of Shareholders must no Corporate Secretary in writing. The proposal must be received by November 22, 2012.

How can business matters be brought before the Annual Meeting?

Shareholders who wish to present business before the Annual Meeting must provide a written notice to the Corporate Secretary that is received no l 60 days nor earlier than 90 days prior to the anniversary date of the preceding year's Annual Meeting.

To be timely for the 2013 Annual Meeting of Shareholders, notice must be received by the Corporate Secretary no later than March 10, 2013 and not February 8, 2013. The notice must include, as to each matter the shareholder proposes to bring before the Annual Meeting: (i) a brief description of the beto be brought before the Annual Meeting and the reasons for conducting such business at the Annual Meeting, (ii) the name and record address of the shareholder in the number of shares of HEI Common Stock that are owned by the shareholder, (iv) a description of all arrangements or understandings between the and any other person or persons (including their names) in connection with the proposal of such business by the shareholder and any material interest of in such business and (v) a representation that the shareholder intends to appear in person or by proxy at the Annual Meeting to bring such business before

Table of Contents

How can shareholders recommend or propose persons as nominees to serve on the Board?

Shareholders may recommend any person to serve on the Board by writing to the Nominating and Corporate Governance Committee in care of the Secretary, Hawaiian Electric Industries, Inc., P.O. Box 730, Honolulu, Hawaii 96808-0730. Recommendations must be received by November 22, 2012 consideration by the Nominating and Corporate Governance Committee for the 2013 Annual Meeting of Shareholders. The recommendation must include and other relevant biographical information regarding the person's skills and qualifications to serve on the Board, (b) the nominee's consent to serve as a (c) the number of shares of HEI Common Stock owned by the shareholder.

Shareholders may propose persons as nominees to serve on the Board by providing a written notice to the Corporate Secretary that is received no la March 10, 2013 and no earlier than February 8, 2013. The notice must include:

as to each proposed nominee: (i) the name, age, business address and residence address of the person, (ii) the principal occupation or of the person, (iii) the number of shares of HEI Common Stock that are owned by the person and (iv) any other information relating that would be required to be disclosed in a proxy statement or other filings required to be made in connection with solicitations of proceedings of the person and (iv) any other information relating that would be required to be disclosed in a proxy statement or other filings required to be made in connection with solicitations of proceedings of the person, (iii) the principal occupation or of the person, (iii) the person and (iv) any other information relating to the person and (iv) any other information relating to the person of the person and (iv) any other information relating to the person and (iv) any other information relating to the person of the person of the person of the person occup

as to the shareholder: (i) the name and record address of the shareholder, (ii) the number of shares of HEI Common Stock that are ow shareholder, (iii) a description of all arrangements or understandings between the shareholder and each proposed nominee and any of persons (including their names) pursuant to which the nomination(s) are to be made by the shareholder, (iv) a representation that the intends to appear in person or by proxy at the meeting to nominate the proposed nominee(s) and (v) any other information relating to shareholder that would be required to be disclosed in a proxy statement or other filing required to be made in connection with solicitate proxies for election of directors pursuant to Section 14 of the Securities Exchange Act of 1934 and the rules and regulations promulg thereunder.

A written consent of each proposed nominee to being a nominee and to serve as a director if elected must also accompany the notice.

What provisions has HEI made for "householding" and will it provide additional copies of proxy materials upon request?

As permitted by rules of the Securities and Exchange Commission, HEI has adopted a procedure referred to as "householding," under which only of report to shareholders will be delivered to shareholders sharing the same address, unless contrary instructions are received. Householding reduces the volumlicate information received at your household, the cost to HEI of preparing and mailing duplicate materials and the environmental burden of excess procedure referred to as "householder accounts at a householded address will continue to receive separate proxy statements and proxy cards, and we will also deliver promise written or oral request a separate copy of the annual report, proxy statement or Notice of Internet Availability if you are a security holder at a shared addingle copy of the requested documents was delivered. Dividend payments and account statements are not affected. Householding will continue until you otherwise or until you notify us that you wish to receive a separate annual report. You will be removed from the householding program within 30 days at your notice. If you wish to commence or discontinue householding of the annual report to shareholders, you may notify us by calling us at (808) 532-584 (866) 672-5841 between 7:30 a.m. and 3:30 p.m., Hawaii Standard Time.

Table of Contents

You may also write to us at the following address: Hawaiian Electric Industries, Inc. Shareholder Services, P.O. Box 730, Honolulu, Hawaii 96808-0730 at invest@hei.com.

If you hold your shares in "street name," please contact your bank, broker or other holder of record to request information about householding.

* * *

Please vote your proxy as soon as possible to ensure that your shares will be counted at the Annual Meeting.

Chester A. Richardson Executive Vice President, General Counsel, Secretary and Chief Administrative Officer

March 22, 2012

Table of Contents